

# Mustafa Dagteki

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## PROFESSIONAL SUMMARY

Result-driven Business Management Professional with over a decade of experience in various business environments, now transitioning into a Business Data Analyst role. Proficient in SQL, Power BI, Excel, and Python. Demonstrated ability to drive transformative initiatives and enhance operational efficiency. Strong problem-solving skills and attention to detail. Self-motivated and able to work independently to deliver high-quality results. Seeking a challenging role to leverage my analytical acumen and contribute to organizational success.

## SKILLS

Data Interpretation | Process Optimization | Continuous Improvement | Problem Resolution | Statistical Analysis | Project Management | Cross-functional Collaboration | Customer Relations | Root Cause Analysis | Audit Coordination | Sustainable Development | Consistent Enhancement | Performance Metrics | Change Management | Documentation Management | Effective Communication

## TECHNOLOGIES

Power BI | Python (Pandas, NumPy, Matplotlib, Seaborn, Scikit-learn, SciPy, Stats Models) | Apache Spark (PySpark, Spark SQL) | Excel (Advanced Functions) | Pivot Tables | Microsoft Power Query | DAX Studio | Tabular Editor | SQL Server Management Studio (SSMS) | T-SQL | SSIS | KQL | Azure Data Factory | ETL | Data Warehousing | Microsoft Fabric

## PROFESSIONAL HISTORY

**Department Manager** | Kroger | Franklin, TN | Jan 2019 - Present

As a Department Manager at Kroger, I leveraged my analytical skills to manage inventory and implement efficient workspace principles, while collaborating with various teams to improve departmental performance and customer satisfaction.

- Implemented and sustained the principles of 5S within the department, ensuring a clean, organized, and efficient workspace conducive to productivity and safety.
- Increased sales and decreased shrink ratio by implementing proper ordering and pricing techniques, demonstrating strong data analysis skills.
- Collaborated with upper management and cross-functional teams to develop and implement strategies to improve departmental performance and customer satisfaction.

**Process Management Consultant** | Greenalyzed | Mersin, Turkey | Mar 2013 - Dec 2018

As a Freelance Process Management Consultant at Greenalyzed, I leveraged data analytics and ERP systems to optimize processes, implement data workflows, and enhance decision-making. My strategic initiatives led to improved productivity, financial performance, and organizational growth for seven distinct companies.

- Executed 21 detailed Greenhouse Steel Construction projects, focusing on feasibility, productivity, and profitability, contributing to a 20% increase in productivity and a 15% rise in profitability.
- Skillfully collected and cleansed data across 80+ diverse datasets utilizing SQL, Python, Power Query, and Excel, ensuring high-quality data for accurate analysis.
- Developed 100+ data products, including dynamic dashboards, comprehensive reports, and key performance indicators (KPIs), using SQL, Excel, and PowerPoint to facilitate data-driven decision-making.

## **Operations Officer** | AYTEKIN Group | Mersin, Turkey | Jan 2007 - Mar 2013

As an Operations Officer at AYTEKIN Group, I led cross-functional teams to drive operational excellence, fostered data-driven decision-making, and managed significant projects and budgets. My strategic initiatives resulted in substantial growth and increased production capacity.

- Engineered and deployed comprehensive data and reporting infrastructures from scratch for 5 distinct companies using Excel, SQL, and ERP solutions, enabling real-time insights, enhancing the data-driven decision-making process, and integrating complex production modules into ERP systems, boosting productivity tracking and efficiency by 20%.
- Analyzed, produced, and delivered over 500 ad-hoc, monthly, quarterly, and annual financial and productivity reports, enhancing stakeholder comprehension and engagement with complex data by 25%. Also developed complex cost and price analysis models, and advanced visualizations for comparative analysis using SQL, Excel, and PowerPoint.
- Efficiently managed a \$16,000,000 Group Budget in 2011, exceeding targeted sales volumes by 10% and profit margins by 15%, demonstrating adept financial management skills.

## **Operations Coordinator** | Nazzal Industry | Mersin, Turkey | Oct 2005 - Jan 2007

As an Operations Coordinator at Nazzal Industry, I coordinated import and export operations, executed inventory and purchasing management operations, conducted data analysis for inventory, procurement, and market insights, ensured compliance with trade regulations, and optimized supply chain logistics. My strategic initiatives led to improved partnerships, business growth, and the successful launch of new markets.

- Developed and deployed an SQL-based ERP system, enhancing operational efficiency.
- Conducted data analyses using Excel, identifying key business insights.
- Crafted dynamic PowerPoint reports to improve stakeholder understanding.

## **Contract Operations Manager** | Serka Contracting | Mosul, Iraq | Jul 2004 - Oct 2005

As a Contract Operations Manager at Serka Contracting, I oversaw the execution of camp services contracts across five U.S. Army bases, managed a diverse team of 150 personnel, and coordinated logistics for a fleet of 60 vehicles. My strategic initiatives ensured operational excellence, safety, and compliance in a high-stress environment.

- Executed and managed three distinct Army/KBR Camp Services Contracts in 2004, achieving an exceptional 105% realization rate and receiving contract rewards the following year for outstanding performance.
- Managed budgets across multiple contracts using Excel, ensuring financial compliance and adherence to regulations, and supervised payroll and budgeting for a team of 150 personnel, utilizing Excel to optimize operational expenses.
- Implemented cost-effective logistics solutions for a fleet of 60 vehicles, controlling expenses and maintaining operational efficiency with Excel spreadsheets, and mitigated operational risks and ensured service continuity in challenging conditions, supported by Excel for data analysis, budgeting, and planning.

## **EDUCATION**

- Bachelor of Science, Economics, The University of Cukurova
- Associate of Science, Business Management, Eastern Gateway Community College

## **CERTIFICATIONS**

Microsoft Certified: Power BI Data Analyst Associate | Microsoft Certified: Fabric Analytics Engineer Associate | Professional Data Analyst Certification (SQL & Python) | SQL Associate Certification | Data Engineer Associate Certification | Python Programming Certification