

# Mohammad Alauddin

*MS in Telecommunications*

*MCSE, CCNP (R&S), CCNA, CCNA-Security, IDCS-NCC (UK)*

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## SUMMARY

IT professional with 20+ years of experience with international NGOs, educational institutes, consultancy firms and health projects in Bangladesh. Currently serving as an IT Specialist at Concern Worldwide Bangladesh. Concern Worldwide is a non-governmental, international, humanitarian organisation dedicated to the reduction of suffering and working towards the ultimate elimination of extreme poverty in the world's poorest countries.

## PROFESSIONAL SKILLS

As a veteran IT professional, below is a list of overall accomplishments since 1997:

- Designed, implemented and maintained wired and wireless IT infrastructure in small and medium enterprise organizations.
- Established and maintained client-server services, including mail server, application server, file server, web server both windows and linux platform.
- Managed authentication and right of user access through Active Directory implementation.
- Assembled and installed stand-alone operating systems, drivers for more than 600 desktops and laptops, including SX/DX processor to today's latest processors.
- Maintained hardware and software inventory.
- Installed, configured and maintained multiuser level local and international application software like Tally, Quick Book pro, Peachtree, Troyee, Abacus.
- Implemented and maintained software and hardware level redundancy of clustering, RAID levels, power redundancy, SAN fabric.
- Implemented and maintained network storage solutions using Network Attached Storage (NAS) and Storage Area Network (SAN) devices.
- Installed, configured and maintained clients-server antivirus, SPAM filter software of McAfee, Symantec Endpoint, Trend Micro, Kaspersky Endpoint, Forefront protection for exchange server.
- Configured and maintained DMZ secure zone, VLAN using Cisco switches and routes.
- Hardened security using Cisco PIX, Firewall, and ASA. Create SSL/IPsec VPN access to 400+ users, implement IPS/IDS systems.
- Configured and maintained scheduled data backup into tape and other storage devices, using backup software.
- Conducted training on mastering networking using windows and linux network operating systems that benefitted 250+ executives and fresh students. Facilitate orientation of using new systems among staff in various organizations.
- Prepared IT budget, incorporating contemporary stable equipments.
- Provided first-level and end-level IT support from junior to senior management.
- Established effective communication with IT vendors, ISP and Telecommunications operators.

<b>EDUCATION</b>	M.S., Telecommunications University of Information Technology & Science (UITS), Dhaka	Year 2010
	International Diploma in Computer Studies (IDCS) National Computing Centre – UK (NCC-UK)	Year 1998
	Bachelor of Science (B.S.) Govt. Titumir College, Dhaka/National University	Year 1994
<b>PROFESSIONAL CERTIFICATIONS</b>	Cisco Certified Network Professional (CCNP), Routing & Switching	Year 2013
	Cisco Certified Network Associated (CCNA-Security)	Year 2010
	Cisco Certified Network Associated (CCNA)	Year 2008
	Microsoft Certified System Engineer (MCSE)	Year 2000
<b>TRAINING</b>	TSF-European Commission ICT Emergency Training Asian Institution of Technology (AIT), Thailand	Year 2011

## PROFESSIONAL HISTORY

Feb 2016- Present	<b>IT Specialist</b> , Concern Worldwide Bangladesh, is a non-governmental, international, humanitarian organisation dedicated to the reduction of suffering and working towards the ultimate elimination of extreme poverty in the world's poorest countries. Implement and maintain IT activities in Dhaka Head office and Cox's Bazar office (Emergency Rohingya Response).
August 2016- Jan 2019	<b>IT Consultant</b> , HB Consultants Limited, providing multidisciplinary technical advisory, implementation and capacity building consultancy services for development projects. Implemented, and maintained ICT infrastructures that facilities its head office and projects ICT activities.
Mar 2013- July 2016	<b>IT Consultant</b> , Deepening Medium Term Budget Framework and Strengthening Financial Accountability Project, implemented, and maintained ICT infrastructures that facilities the online integrated Budget and Accounting Systems (iBAS/iBAS++) for governments DAO, UAO all over the country. Provided ICT solutions for the project head office.
Feb 2012- Jan 2013	<b>IT Network Specialist</b> , USAID-Smiling Sun Franchise Program (SSFP). Designed, implemented, and maintained ICT infrastructures that facilities the online integrated MIS and Accounting systems for 325+ clinics and 26 NGOs all over the country. Provided ICT solutions for the project head office.
Jan 2006- Jan 2012	<b>IT Officer</b> (In Charge of IT), Islamic Relief-UK, Dhaka Office. Designed, implemented and maintained IT solutions for the country office as well as area offices. IT services included mail server, file server, domain controller, LAN/WLAN/WAN trouble shootings, hardware and software solutions, budgeting, and IT orientation to staff & frequent field visit to area offices.

Sept 2002- Dec 2005	<b>Centre Manager and Instructor</b> , Islamic Relief-UK, Vocational Education Project, Dhaka. Managed training centre work plans, resources, budgets, repairing reports. Maintained external liaison with stakeholders, and conduct computer trainings.
Dec 2000- June 2002	<b>Faculty (Networking)</b> , Grameen Star Education. Conducted training on Star Certified Networking with Windows Server and Linux.
Jan 1997- May 2000	<b>Manager (Computer &amp; Design)</b> , WIN GROUP (Apparel Business). Developed payroll systems using Windows for FoxPro, Designed and managed Textile CAD systems, PC hardware and software solutions, maintain LAN and deployed Windows NT Server services.

<b>LANGUAGE</b>	Bangla (Native), English (IELTS 6)
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