

MICHAEL DANIELS

CONTACT

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CODING

FRONTEND:
HTML5
CSS3
Bootstrap
JavaScript
React.js

BACKEND:
Node.js
Express.js

HTML
CSS

EDUCATION

University of the Sciences in Philadelphia
2008
B.S. Computer Science & Minor in Mathematics

WORK EXPERIENCE

Gaylord National Resort & Convention Center National Harbor MD
Property Systems Technician

- Consulting with upper management and IT Director to determine weekly and monthly goals for the department.
- Installing, maintaining, and upgrading ESX Servers utilizing vSphere Client and vCenter Server.
- Installing and troubleshooting Windows 10 desktops and laptops for entire property.
- Responsible for the upgrade of all Aruba Access Points for staff members.
- Providing Network & Desktop duties as needed.

Network & Desktop Technician

- Consulting daily with clients to specify system requirements and design solutions.
- Deploying, configuring, troubleshooting and maintaining workstations and other types of equipment (desktops, mobile devices, and Point of Sale POS stations, Kiosks, Atlas time clocks).
- Supporting and troubleshooting all network printers, scanners, telephones, and Polycoms.
- Configuring network ports on all network switches in convention center, meeting rooms, administrative offices, and outdoor areas.
- Installing CAT5, CAT6, CAT3, fiber, and coaxial cables throughout the convention center and meeting rooms.
- Troubleshooting wireless and wired issues throughout the convention center, meeting rooms, guest rooms, administrative offices, and outdoor areas.
- Utilizing Active Directory by adding, removing, and modifying Users, Groups, Computers, and Printers services and permissions, based off policy and procedures.

Event Services

- Creating precise and timely delivery of conference events, while providing great customer service to guest and clients.
- Maintaining a safe, clean, and well organized working environment for fellow staff and guests.

Independent Contractor Local Churches & small Businesses

Network Administrator/Systems Administrator

- Providing Desktop/Network Support including installing, maintaining, and troubleshooting of network and computer hardware.
- Managing domain users, computers in Microsoft Active Directory on MS Small Business Server environments.
- Performing regular backups and patching on Domain Server/Desktops.
- Performing Helpdesk Services by being primary contact for all software/hardware issues, and resolving or escalating issues to proper contact.
- Maintaining and troubleshooting Android phones and tablets for users.

BioClinica Inc. Audubon, PA

.NET Forms Developer

- Developing case report forms using Visual Basic.NET 2003 (VB.NET) with an SQL database.
 - Carrying out the SDLC by implementing design, development, and maintenance of the study structure.
 - Training incoming Forms Designers by creating instructional documents, with MS Word and MS PowerPoint, and performing demonstrations with VB.NET.
- Special Project: Designed and produced an application for documenting and graphing a timeline of clients' SDLC, using MS Excel, utilized by Senior Management.