MEGAN DAVIS

Sr Technical Product Manager

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PROFESSIONAL SUMMARY

I'm a Senior Technical Product Manager who thrives at the intersection of technology, strategy, and human impact. I'm passionate about building AI solutions that make work simpler, smarter, and safer solutions people can trust and enjoy using. My strength is translating complex ideas into scalable frameworks that help teams move faster and make better decisions. I care deeply about using AI for good by designing systems that are transparent, ethical, and accessible to everyone. With a mix of strategic thinking and hands-on delivery, I bring people together to turn innovation into impact and create meaningful change at scale.

WORK EXPERIENCE

T-Mobile | Bellevue, Sr Technical Product Manager, AI Transformation & Enablement Lead   July 2025 – Present

- Established the AI Center of Excellence, learning hub, and universal bot builder GPT to scale AI safely through reusable tools, upskilling, and the 100-Day AI Challenge
- Built the Builders Hub and AI governance framework with intake forms and an advisor registry to standardize AI development and ensure enterprise compliance and visibility
- Designed and launched a patent-pending accounting capitalization chatbot later evolved into a Jira ROVO agent, automating assessments and improving decision speed and accuracy
- Developed AI shared services to extend expertise in portfolio, program, and change management, IT intake, and SOX compliance, increasing efficiency and consistency across teams
- Created the AI colleague concept, defining its modular architecture and operating model to pair AI advisors with task agents for smarter, automated collaboration

T-Mobile | Bellevue, Sr Technical Product Manager, IT Intake and Engagement   August 2024 – June 2025

- Launched T-Mobile's Single Front Door to streamline IT intake across Compliance, Consumer, Marketing, Back Office, Cybersecurity, and IT domains supporting 3K+ annual initiatives
- Built the IT 1–N Prioritization Framework to align resources and enable transparent, data-driven decisions on enterprise-wide priorities
- Partnered with architects to define KPIs and design the Assessment Dashboard, giving leaders real-time visibility into project flow and resource allocation
- Established and led the IT Critical Staffing Forum to accelerate staffing decisions and improve delivery of high-priority initiatives
- Created the Engagement Playbook to onboard new architects and define key partner team functions supporting cross-functional (XFT) delivery activities

T-Mobile | Bellevue, Sr Technical Product Manager, SaaS Product Oner   July 2023 – July 2024

- Successfully spearheaded the development and on-time launch of a cutting-edge Portfolio SaaS solution MVP, reaching 1,600 users across IT and business portfolio teams
- Led a high-performing cross-functional team, including FP&A, Accounting, SOX Compliance, Agile Coaches, and developers, to ensure seamless delivery of SaaS solution and enterprise-wide alignment
- Drove stakeholder engagement by meticulously sourcing MVP requirements, ensuring alignment with corporate needs, and negotiating with the SaaS provider to close critical functionality gaps, enhancing long-term product capabilities
- Launched comprehensive user support channels, significantly boosting adoption rates and user satisfaction

T-Mobile | Bellevue, Sr Technical Product Manager, Digital Marketing Event   January 2022 – June 2023
- Provided comprehensive weekly portfolio reporting to CDO & CIO, offering valuable insights for data-informed decision-making
- Managed T-Mobile's transition to 11 strategic suppliers selected from a Digital Market Event, driving an increased focus on quality, efficiency, and velocity with a $200M annual spend
- Led program readiness reviews with Digital partner ecosystem stakeholders to address program risks, blockers, and align on viable solutions
- Created prototypes, UI mockups, and defined requirements for a tooling suite that includes custom supplier payment flows and an always-on dashboard to track vendor partner performance for performance-based payout

Amazon | Seattle, Washington, Vendor Manager – Amazon Fashion   January 2020 – January 2022
- Managed a holistic portfolio of strategic brands with $500M in annual revenue and 36% revenue growth
- Collaborated in business planning that generated $9M investment in advertising, selection, & promotions
- Led data analysis to deliver site features creating unparalleled shopping experiences
- Program Manager for emerging brands accelerator program scaled from 11 pilot companies to 70+
- Directed cross-functional team partnerships to meet tight deadlines and deliver optimal customer experience
- Curated and launched selections to boost BTB revenue for enterprise-level buyers
- Oversaw P&L ownership to exceed profitability targets, generating an incremental $325M in annual profit
- Developed quarterly business reviews for executive audiences and internal stakeholders

Home Depot | Atlanta, Georgia, Sr Business Analyst   September 2018 – December 2019
- Sourced strategic suppliers to reduce raw material expenditure
- Co-led the design, launch, and management of a Kanban Inventory Management System
- Co-developed IT tools to manage supplier scorecard data

Costco Wholesale | Duluth, Georgia, Inventory Analyst   May 2014 – September 2018

- Managed multiple product categories – International and Domestic
- Forecast monthly and seasonal demand
- Utilized BI Planning Tool to avoid profit loss and maximize sales
- Pitched potential items to increase category profitability to senior leadership

Costco Wholesale | Duluth, Georgia, Traffic Manager   May 2013 – May 2014

- Analyzed ocean, rail, and over-the-road freight costs daily
- Coordinated shipments and containers for SE Region and Puerto Rico
- Translated business needs into actionable logistics strategies

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E D U C A T I O N
Georgia State University | Atlanta | BA in Business Administration   2015

TECHNICAL SKILLS

AI Product Development | Custom GPTs | Microsoft Copilot & Copilot 365 (Agent Flows, Plugins, Prompt Engineering) | ChatGPT Enterprise | AI Governance & Compliance Frameworks | Zapier (Automation Workflows) | Gamma AI (AI-Generated Presentations & Ideation) | Agile Product Ownership | Jira | Power BI | Asana | Microsoft 365 | Data Analysis & Visualization | P&L Management