

Mark Babaylan

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Full Stack Developer

EXPERIENCE

Archintel — Frontend Developer *October 2023 - Present*

- **Full-Stack Development:** Designed and maintained Salesforce solutions using Apex Class and Visualforce, supporting critical business workflows and email template endpoints.
- **UI/UX Enhancements:** Improved legacy systems with modernized interfaces and added functionality, ensuring a seamless user experience backed by detailed documentation.
- **Project Coordination:** Managed multiple projects simultaneously using Jira and Basecamp, ensuring timely delivery of updates and new features.
- **Client & Stakeholder Collaboration:** Resolved technical issues and implemented feature requests while effectively communicating solutions across technical and non-technical teams.

Barly Pharmacy — Family Business Associate *August 2020 - December 2021*

- Customer Service, Management, Tech Support
- Achieved a positive ROI within a year through capital deployed for printers
- Utilized Adobe Photoshop for customer services such as resizing, encoding, and photo editing
- Resolved 100% of tech-related issues for tech-illiterate customers, including e-assistance, cashing out unverified users in Gcash, SIM registrations, and more
- Managed business operations in the absence of parents/employers
- Handled cashier duties and settled employer-related bills
- Developed an online presence through a Facebook page and a website using Next.js and Vercel

Cloud Panda PH — Software Engineer 3 (Hybrid/Remote) August 2020 - December 2021

- Worked with PHP REST APIs, CodeIgniter, ReactJS, HTML, CSS, MySQL, Git
- Delivered a solo project on time using CodeIgniter and MySQL as a complement to the legacy system
- Collaborated with managers and clients for requirements and coordinated with the QA team before deployment
- Participated in code reviews and database management
- Handled client requests swiftly and accurately, improving productivity
- Mentored newly hired developers, helping them adapt to the tech stack and company culture

PSBank — System Analyst November 2019 - July 2020

- Worked with ReactJS, C#, .NET Core, MSSQL
- Provided customer support for the Trust and HR departments
- Participated in the early development and testing of projects

Tsukiden Global Solutions Inc — Design Engineer Trainee March 2019 - August 2019

- Conducted unit testing and compiled test results for senior QA testing

Helix Software Technologies — Computer Programmer July 2018 - November 2018

- Updated the company website and generated database reports
- Conducted onsite visits to clients for requirement gathering

EDUCATION

Colegio de San Juan de Letran Bachelor's Degree in Information Technology, Major in Software Development. March 2014 - March 2018

SKILLS

- SalesforceVue JS, React JS, Next JS, HTML, CSS, JavaScript, jQuery
- Rest APIs, PHP Lumen, Express JS, CodeIgniter, Java, C#
- MySQL, SQL Server, MongoDB, AWS, DigitalOcean, GCP
- Photoshop, Unit Testing, Android Studio

Languages

- Filipino, English (EF SET English Certificate 67/100 C1 Advanced)

Github

<https://github.com/mdbabaylan>

Hobbies

- Gym, Coffee brewing, BJJ