# MICHAEL CAVALLARO

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## QUALITIES
—
DETAIL ORIENTED
HARDWORKING
ORGANIZED & CLEAN

## SKILLS
—
UI/UX TESTING
ASSET MANAGEMENT
WRITING UP BUG REPORTS
CRITICAL THINKING & ANALYSIS
PROBLEM SOLVING

# EXPERIENCE

### SOFTWARE DEVELOPER INTERN / PROSPER IT CONSULTING
*October 2019 – November 2019*

In this internship I worked with a team to resolve tasks on a development project. During this time, I utilized HTML, CSS, Python, the Django template language, as well as GitBash to resolve problems and implement solutions.

### CUSTOMER SUPPORT / SUBSCRIPTION CATALYST LLC
*September 2018 – February 2019*

I worked with customers to solve problems they encountered within the subscription sphere. I also took on the task of processing the EoD reports and scheduling them using MailChimp.

### LEAD QA ANALYST / BLUE GOJI
*July 2015 – August 2018*

Testing application functionality across multiple platforms in order to determine their efficacy and quality. Diagnosing bugs and writing up detailed bug reports and test plans for developers. I work closely with project managers on the development of user experience and gameplay.

### INTERNSHIP / MAKE ATX
*July 2015 – August 2015*

Worked on product and packaging development and design. Developed and refined product design through the use of laser engravers and other new techniques.

### MOBILE SALES ASSOCIATE / BEST BUY
*November 2012 – February 2014*

Assisted customers with trouble shooting mobile hardware, software, and sales issues. I eventually grew into a leadership role where I trained new mobile department sales employees.

## EDUCATION

**PYTHON DEVELOPER BOOTCAMP**
THE TECH ACADEMY 2019-2020

**B.A. IN GRAPHIC DESIGN / MAY 2017**
ST. EDWARD'S UNIVERSITY, 2014 – 2017

**GRS TRAINING CENTER CERTIFICATION / AUGUST 2016**
INSTRUCTOR REX PEDERSON

## TECHNICAL SKILLS

HTML, CSS, JAVASCRIPT, SQL AND DATABASES, PYTHON, VISUAL STUDIO CODE, ADOBE CREATIVE SUITE – MICROSOFT OFFICE – PROCREATE - PIRATE SHIP – ZENDESK – CHARGIFY – MAILCHIMP - JIRA – ATLASSIAN CLOUD (TASK MANAGER) – VR HARDWARE – OCULUS RIFT