



Understanding of:

JIRA, Azure DevOps

Confluence, SDLC, STLC

Change Management

Browser Dev Tools, HTTP

HTML, CSS, JSON, XML

SQL, Postman, Cucumber

Selenium, Cypress, GIT

Contentful CMS

Contact

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MIHAIL DAMYANOV

EXPERIENCE

QA ENGINEER

EGS Bulgaria / Worldline | 08.2022 - Present

- *Analyzing and testing the End to End flow of SEPA payments.
- *Analyzing and testing ad-hoc incidents with SEPA payments.
- *Investigating complex production issues, recreating problems and utilizing trace files & error diagnostics.
- *Daily check of regression results
- *Participate in Scrum ceremonies.

QA ENGINEER

Mobile Wave Solutions | 07.2021 - 08.2022

- *Testing of web gambling games and web applications on desktop and mobile devices.
- *Developing and executing Gherkin steps in Automation Framework.
- *Submit and track any product issues found during testing to ensure that they are resolved.
- *Reproduce issues when necessary in order to assist developers in resolving issues.
- *Identifying and documenting defects in Jira and Azure DevOps.
- *Communicating with the teams involved in the project.
- *API Testing with Postman
- *Developing and executing automation tests with Cypress.
- *Participate in Scrum ceremonies.

QA ENGINEER

NexGen LLC | 03.2021 - 07.2021

- *Manual testing of web applications on desktop and mobile devices.
- *Developing and executing manual test cases.
- *Submit and track any product issues found during testing to ensure that they are resolved.
- *Reproduce issues when necessary in order to assist developers in resolving issues.
- *Identifying and documenting defects in Jira.
- *Communicating with the teams involved in the project.
- *Prepare technical documentation for products.

IMPLEMENTATION SPECIALIST

Vivacom | 09.2018 - 02.2021

- *Control all changes in Production environments.
- *Planning and prioritizing the requests for changes.
- *Testing VM provisioning website functionalities.
- *Ensure that changes are recorded, evaluated, tested and implemented.
- *Notification of affected parties for changes with potential risk of downtime or degraded performance.
- *Coordination of VM provisioning requests.

HELPDESK AGENT

Vivacom | 01.2018 - 08.2018

- *Providing technical support Level 1 via email or phone calls.

DATA QA

Receipt Bank | 07.2017 - 12.2017

- *Manually checking extracted data from automated software for collection and data extract of receipts and invoices.
- *Observing for discrepancies between a photo and an automatically extracted data from the photo.
- *Communicating the discrepancies with developers and product owner.

CERTIFICATES

- ✓ Technician of Computer Systems (May 2015)
- ✓ ISO 27001:2013 (Bureau Veritas - Nov 2018)
- ✓ ISO 9001:2015 (Bureau Veritas - April 2019)
- ✓ QA Fundamentals (SoftUni - May 2019)
- ✓ English B2 (Astoria Academy)
- ✓ ITIL v4 FL (Axelos - September 2020)
- ✓ QA Automation (SoftUni - June 2022)
- ✓ ISTQB Foundation Level (SEETB - December 2022)

EDUCATION

- **E-MANAGEMENT IN ENGLISH FACULTY**
Technical University of Sofia, Sofia | 2019 - 2021
Master's degree
- **COMPUTER AND SOFTWARE ENGINEERING**
Technical University of Sofia, Sofia | 2015 - 2019
Bachelor's degree
- **COMPUTER NETWORKS**
Professional School of Mechanics and Electronics, Burgas | 2010 - 2015
Professional School

SKILLS

Personal

- Time Management
- Teamwork
- Communication
- Organization
- Eager to learn
- Attention to detail
- Logical thinking

Other

- English
- Deutsch

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