



MARIANNE DEIRRA D. TAYHOPON

CAREER PROFILE

A candidate who is motivated to constantly develop her skills and grow professionally with extensive knowledge. I am confident in my ability to come up with interesting ideas for unforgettable events.

CONTACT

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Manila, Philippines

SKILLS

- The ability to work under pressure and multitask.
- Basic knowledge of Microsoft Office such as Word, Excel, Powerpoint, and Outlook.
- Basic editing in Canva, and other photo editing app.
- VPN Troubleshooting for Global Protect and Cisco Any connect.
- Insights of previous work tools such as LogMeIn, Screen Meet, Ask Now IT Ticketing System, Oracle, Secure Remote Worker (SRW).

EXPERIENCE

WORK

TELETECH

Desktop Support Technician

February 7, 2022 - November 10, 2022

- Determine and classify problems and problems.
- Sort and save reported inquiries, then offer answers.
- Track problems all the way through to resolution.
- Escalate, if needed, unsolved issues to a higher level of assistance.

EDUCATION

University of the East - Manila
Bachelor of Science in Computer Engineering
2023 - Present
The National Teachers College - Manila
2018 - 2022
Ramon Magsaysay High School - Manila
2016 - 2018
Legarda Elementary School - Manila
2014 - 2016
Far Eastern Private School - Sharjah, U.A.E
2012 - 2013
Legarda Elementary School - Manila
2008 - 2012