

Backlog
A backlog is a list of the outstanding user stories, bugs and features for a product or sprint.

Board
The tool that teams use to visualize units of work moving through their specific workflow. It can be adapted for different styles of agile development (e.g. a Scrum board shows work items moving from the product backlog to the sprint backlog whereas a Kanban board typically has a three-step workflow: To Do, In Progress, and Done).

bug
A bug impairs expected functionality of the product

Burndown Chart
A Burndown Chart shows the actual and estimated amount of work to be done in a sprint.

C
Control Chart
A Control Chart can show the cycle time or lead time for your product, version or sprint.

Cycle Time
Cycle time is the time spent working on an issue – typically, the time taken from when work begins on an issue to when work is completed, but also includes any other time spent working on the issue. For example, if an issue is reopened, worked on, and completed again, then the time for this extra work is added to the cycle time.

D
Daily stand-up
Also known as a daily scrum, a 15-minute mini-meeting for the software team to sync.

E
Epic
An epic captures a large body of work that needs to be broken down into a number of smaller stories. It may take several sprints to complete an epic. The hierarchy for units of work in Jira Software is as follows: Project > Epics/Components > Stories > Tasks > Subtasks

F
Filter
Filters determine what is visible on each of your boards. Using Jira's simple query builder (JQL), you can customize exactly which issues are displayed on your board.

I
Issue
An issue is simply a unit of work within Jira that will be traced through a workflow, from creation to completion. It can range from representing a single unit of work, like a simple task or bug, to a larger parent work item to be tracked, like a story or an epic.

K
Kanban
Kanban is a system for visualizing the flow of work and limiting work in progress. Kanban is not oriented towards sprints, like Scrum development methodology, as it is more ongoing.

S
Scrum
Scrum is an Agile development methodology where the product is built in a series of fixed-length iterations called sprints. It gives teams a framework for shipping software on a regular cadence.

Scrum of Scrums
Scrum of Scrums is a means of scaling Scrum to large, multi-team projects. Scrum of Scrums is the Agile version of what is traditionally known as program management.

Sprint