**Mahesh Kumar Dey**

Software Engineer

**Mobile:** 9174451345 **Mail:** [mdey0108@gmail.com](mailto:mdey0108@gmail.com)

**Location:** Balrampur(C.G) **LinkedIn:** [linkedin.com/in/mdey0108/](https://www.linkedin.com/in/mdey0108/)

# Career Objective:

# As a software engineer, I am looking for an opportunity in a professionally managed organization where I can build long-term career and use my skills and experiences to growth of the organization by taking new challenges and improving my skills.

# Work Experiences

**COGNIZANT TECHNOLOGY SOLOTIONS** *– Software Engineer ( JANUARY 2022- PRESENT )*

* Resolving critical production issues as a key Production Support Engineer, ensuring System stability and availability, resulting in 99.9% uptime for mortgage applications.
* Engineered and executed an automation strategy for SOP-based production requirements, resulting in a 40% reduction in production lead time and a 25% increase in overall process efficiency.
* Collaboratively adept at swiftly identifying and resolving application issues as part of a production support team.
* Helping developer to enhancing production applications and introducing new features.
* Developed tools which helps business users to get their daily/monthly production requirement.
* Skilled in efficiently resolving incidents and fulfilling requests.
* First point of contact (POC) for critical applications, ensuring efficient support and resolution.
* Performing critical production changes with accountability.
* Troubleshooting and log analysis to find the root cause of issues in production.

**INFOSYS LTD.** *– System Engineer* *( JUNE 2021- DECEMBER 2021 )*

* I worked as an operation quality manager.
* I took care quality of product-related documents.
* I resolved the service request related to quality check.

# Technical Skill:

* Programming languages : C , Java , Python, HTML , JavaScript, CSS, Mysql.
* Operating System : Windows , Linux
* Framework/Library : Spring Boot, React
* IDE : STS, Vs Code, Notepad++
* Cloud : AWS
* Software : Microsoft Office, Postman,
* Other Skills : Git- version control, Starteam, SDLC, Agile, Xpath

# Educational Qualification:

**B. Tech ( Computer Science And Engineering )**

Chhatrapati Shivaji Institute of Technology Durg (C.S.V.T.U) with 67% in 2020

**Class 12th ( PCM )**

Govt. Hr. Secondary School, Risali, Bhilai (CGBSE board) with 80% in 2015

**Class 10th**

Govt. Hr. Secondary School, Risali, Bhilai (CGBSE board) with 80% in 2013

# Activities And Achievements:

**CO-CURRICULAR:-**

* Attended a 5-day workshop on ethical hacking and network security.
* Participated in Cyber Security (CYBSEC’18) workshop.
* Worked as an Active Member of the pre-null community in Raipur/Durg chapter.
* Contributed as a member of the Mozilla Campus Club at CSIT Durg.
* Engaged as a core team member in organizing Laqshya19, the college tech fest.

**ACHIVEMENTS:-**

* 2nd Rank in Mozilla Firefox Web VR Coding Competition 2017.
* Certification of Data Science Workshop at NIT Raipur Codeutsava.
* Mozilla Hackathon for Web Development 2017 Certification.
* CSIT Laqshya Tech fest 2017 Events Certifications.
* Certification on NPTEL IMAD Course.
* Distinction in 4 subjects in class 12th.
* Distinction in 5 subjects in class 10th.

# Personal Details :

*Date of Birth : 01-08-1998*

*Languages : Hindi, English, Bengali*

*Hobbies : Bike Riding*

*Strength : Smart working, interactive, adaptive.*

**Declaration:**

I hereby declare that the above written information is true to the best of my knowledge and belief.

Date :

Place : Balrampur(C.G) Mahesh Kumar Dey