## RETURN TO MAIN MENU

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Job Name: '5-LD-DavidJarmanInsMarketing Given 20150122'
               Report Of Calls Completed:
  2019-11-19 through 2019-11-19 for Account Number 4621
               LIVE ANSWER: 58,
                                      (9%), (MAX*: 59)
         ANSWERING MACHINE: 287, (45%), (MAX*: 289)
            TOTAL CONNECTS: 345, (54%), (MAX*: 347)
PRESS 1 - TRANSFERRED CALL: 1, (Response Rate 1.7241%) (MAX
PRESS 2 - DO NOT CALL LIST: 4, (Removal Rate 6.8966%)
          PRESSED NUMBER 4: 0, (Response Rate 0.0000%)
          PRESSED NUMBER 5: 0, (Response Rate 0.0000%)
          PRESSED NUMBER 6: 0, (Response Rate 0.0000%)
          PRESSED NUMBER 7: 0, (Response Rate 0.0000%)
          PRESSED NUMBER 8: 0, (Response Rate 0.0000%)
          PRESSED NUMBER 9: 0, (Response Rate 0.0000%)
                                      (27%)
            DID NOT ANSWER: 177,
               FAX MACHINE: 31,
                                      (4%)
               BUSY SIGNAL: 31,
                                      (4%)
       TELEZAPPER/CO BLOCK: 0, (0%)
              DISCONNECTED: 45,
                                      (7%)
            SYSTEM TIMEOUT: 0, (0%)
          TOTAL CALLS MADE: 637
            CURRENT STATUS: ENABLED
        DATABASE REMAINING: 2
        TOTAL MINUTES USED: 673
   MAX* - The estimated maximum number of that call result,
          if we were to finish dialing your remaining calli
```

1 of 3 11/19/2019, 1:38 PM

TRANSFERRED CALLS OVER 10 MINUTES : 1 (100.0%)
TRANSFERRED CALLS OVER 5 MINUTES : 1 (100.0%)
TRANSFERRED CALLS OVER 2.5 MINUTES : 1 (100.0%)
TRANSFERRED CALLS OVER 60 SECONDS : 1 (100.0%)

LIVE MESSAGE WAS LISTENED TO FOR AN AVERAGE OF: 24.36 S AVERAGE TALK TIME PER TRANSFERRED CALLER: 12.21 Minutes

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## PRESS '1' RESPONSE RATES BY DAY OF WEEK:

SUNDAY: 000 00.00% | MONDAY: 000 00.00% |

TUESDAY: 001 01.72% | \*

WEDNESDAY: 000 00.00% | THURSDAY: 000 00.00% | FRIDAY: 000 00.00% | SATURDAY: 000 00.00% |

## PRESS '1' RESPONSE RATES BY HOUR OF THE DAY:

Results Displayed are in Pacific Standard Time

7A-8A: 000 00.00% |

8A-9A: 000 00.00%

9A-10A: 000 00.00%

10A-11A : 000 00.00%

11A-12P : 001 00.00%

12P-1P : 000 00.00%

1P-2P: 000 00.00%

2P-3P : 000 00.00%

3P-4P : 000 00.00%

4P-5P : 000 00.00%

5P-6P : 000 00.00%

6P-7P : 000 00.00%

7P-8P : 000 00.00% |

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TOP 15 MOST RESPONSIVE STATES (FROM MOST TO LEAST RESPONSIVE 1,000 Minimum Live Connects Required In State Before Include You have not yet completed enough calls to calculate any rel

2 of 3

TOP 15 LEAST RESPONSIVE STATES (FROM LEAST TO MOST RESPONSIVE 1,000 Minimum Live Connects Required In State Before Include You have not yet completed enough calls to calculate any relative to the complete to the control of the complete to the calculate and the complete to the complete to the calculate and the complete to the complete to the calculate and the complete to the calculate and the complete to the calculate and t

TOP 30 MOST RESPONSIVE TELEPHONE AREA CODES (FROM MOST TO LE 1,000 Minimum Live Connects Required In Area Code Before Inc
You have not yet completed enough calls to calculate any rel

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You have not yet completed enough calls to calculate any rel

## 'PRESS ONE TRANSFERS' DETAIL :

CLICK ON PHONE NUMBER FOR MORE INFORMATION Calls labeled 'TRANSFER HANGUP' hung up before your office  $\ensuremath{\mathtt{r}}$ 

1) 2019-11-19 11:30:49 - 18187632304 - Transferred Call - 72

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