

Mitchell Falkow

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Education

Rensselaer Polytechnic Institute

MS IN COMPUTER SCIENCE, BS IN COMPUTER SCIENCE & MATHEMATICS

Troy, NY

2017 – 2021

- GPA: 3.79
- Concentrations in Artificial Intelligence and Data Science
- Relevant Coursework: Machine Learning, Natural Language Processing, Data Mathematics, Computational Optimization, Graph Theory

Work Experience

Royal Bank of Canada

AMPLIFY SUMMER ANALYST - DATA SCIENTIST

Jersey City, NJ

Jun 2020 – Present

- Designing a comprehensive solution for enhancing the quality of incident resolution data and increasing support team efficiency
- Developing a microservice architecture for recommending potential resolutions by leveraging technologies such as voice transcription, keyword extraction, and intent classification
- Implementing a Python (Flask) microservice which utilizes NLP techniques like keyword extraction and intent classification in order to retrieve related incidents' solutions from an Elasticsearch database containing incident information

Royal Bank of Canada

TECHNOLOGY INFRASTRUCTURE INTERN

Jersey City, NJ

Jun 2019 – Aug 2019

- Designed a web application for monitoring internal RBC services' status in real-time, and streamlining the process of identifying the causes of service outages in a complex service ecosystem
- Implemented with full-stack technologies, including React.js frontend, Java (Spring Boot) REST API backend, and MySQL
- Co-ran an internal workshop providing an introduction to machine learning and data analysis

The MITRE Corporation

SOFTWARE ENGINEERING INTERN

Bedford, MA

May 2018 – Aug 2018

- Prototyped a DevOps dashboard for visualizing security requirements for U.S. Airforce software development teams
- Developed two Java (Spring Boot) microservices and a Vue.js web-client in a multi-repository microservice architecture

Research Experience

Tetherless World Constellation

GRADUATE RESEARCHER

Troy, NY

Jan 2020 – Present

- Exploring the use of domain-specific knowledge graph entities for building OWL structures that represent attribute-based policies
- Developing a domain-agnostic policy tool in support of Master's thesis (📄 [hansidm/policy-tool](https://github.com/hansidm/policy-tool))

Technical Skills

Languages:

Python, JavaScript, Java, SQL, NoSQL (Elasticsearch, MongoDB)

Python Modules:

NumPy, SciPy, scikit-learn, pandas, Flask, Keras/Tensorflow, rdflib

JavaScript Frameworks:

React.js, Material-UI, Node.js, Express.js, Vue

Java Frameworks:

Spring Boot, Hibernate, Lombok

Extracurriculars

coding&&community

VOLUNTEER INSTRUCTOR

Troy, NY

Sep 2018 – Present

- Leading weekly introductory Python, Arduino, and web development lessons for local 6th-9th graders
- Volunteering for multiple outreach programs throughout year, including hackathon-style events

Shorin-ryu Shidokan Karate

3RD DEGREE BLACKBELT, VOLUNTEER INSTRUCTOR

Mahwah, NJ

Jan 2008 – Present

- Instructing traditional Okinawan karate classes for children and adults