

**Goal**

Business Growth (New Clients, Product Roadmap &amp; Capabilities)

**Description**

- Projects and Tasks efficiency & accountability

**Due Date** 12/31/2023  
**Category** a. Business Goal  
**Status** Completed  
**Completed On** 12/31/2023

**Comment Count** 0

**Manager**

**Rating**  
**Comment**

**Employee**
**Comment**

was part of Devops/development and implementation of a CI/CD pipeline in close collaboration with the MAS Application team. This initiative successfully streamlined the deployment of application changes and jobs in Gitlab, facilitating the efficient deployment of Maven artifacts to Nexus and AWS S3 bucket. Simultaneously, played a role in ensuring peak season readiness by preparing UCOM servers for increased traffic and optimizing Redis and Kafka for peak performance.

**History**

Date	Updated By	Updated In			
			Field Updated	New Value	Prior Value
02/05/2024 03:53 PM	FNU Fawaz Mohammed Mumtaz (10106560)	2023 Associate Performance Review Against Goals: FNU Fawaz Mohammed Mumtaz (10106560)	Status	Completed	
			Goal	Business Growth (New Clients, Product Roadmap & Capabilities)	
			Description	Projects and Tasks efficiency & accountability	
			Due Date	12/31/2023	
			Goal Category	a. Business Goal	

**Goal**

Environment/CMDB Process Efficiency (Process Improvements)

**Description**

- Infrastructure Process Streamline
- Server & configuration consistency and accuracy
- CMDB consistency and accuracy

- Ops process streamline
- Client centric Run Book standardization & ownership
- Dashboarding standardization & ownership
- Reporting standardization & ownership
- Release gate / Go to PROD standardization
- Go to PROD certification
- Deployment packaging with automation & "One Button" rollback capability

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**Comment**

successfully addressed critical operational issues in collaboration with teams members to address them. Identified and resolved storage issues by temporarily disabling fiber channels during fiber card flapping incidents, ensuring stability. Worked with the Redis team, identifying error and helping with enabling email to start alerting for improved monitoring. Additionally, collaborated with the Splunk team to integrate Redis into the Splunk dashboard, which will enhance data/monitoring visibility. Moreover, worked with team mates and Guardium team to properly configure Guardium for log rotation which in turn helped optimize memory consumption, also disabled and monitoring it to avoid any impacts.

#### History

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02/05/2024 03:53 PM	FNU Fawaz Mohammed Mumtaz (10106560)	2023 Associate Performance Review Against Goals: FNU Fawaz Mohammed Mumtaz (10106560)	Status	Completed	
			Goal	Environment/CMDB Process Efficiency (Process Improvements)	



Date	Updated By	Updated In	Field Updated	New Value	Prior Value
			Description	Infrastructure Process Streamline Server & configuration consistency and accuracy CMDB consistency and accuracy Ops process streamline Client centric Run Book standardization & ownership Dashboarding standardization & ownership Reporting standardization & ownership Release gate / Go to PROD standardization Go to PROD certification Deployment packaging with automation & "One Button" rollback capability	
			Due Date	12/31/2023	
			Goal Category	a. Business Goal	

**Goal**

Innovation (Move to the Cloud)

**Description**

- Resiliency & High Availability
- Blue/Green
- Blast Radius Isolation

**Due Date** 12/31/2023**Category** a. Business Goal**Status** Completed**Completed On** 12/31/2023**Comment Count** 0**Manager****Rating****Comment****Employee****Comment**

will continue to work along side of team members to make sure environment and application is available all the time without any impact to make it more stable and increase performance, have some understanding of CH B/G deployment which will help me to contribute in teams effort. will continue to learn and adopt.

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02/05/2024 03:53 PM	FNU Fawaz Mohammed Mumtaz (10106560)	2023 Associate Performance Review Against Goals: FNU Fawaz Mohammed Mumtaz (10106560)	Status	Completed	
			Goal	Innovation (Move to the Cloud)	
			Description	Resiliency & High Availability Blue/Green Blast Radius Isolation	
			Due Date	12/31/2023	
			Goal Category	a. Business Goal	

**Goal**

Operations Excellence 2.0 (Client Experience)

**Description**

- Client specific/ transaction specific monitoring & alert triggers
- Automated responses / failover & escalation
- Know issues before the client do, and drives mitigation

**Due Date** 12/31/2023

**Category** a. Business Goal

**Status** Completed

**Completed On** 12/31/2023

**Comment Count** 0

**Manager**

**Rating**

**Comment**

**Employee**

**Comment**

Collaborated with the ops team and database team Murali and Ishwar , we took proactive measures to create a more stable environment for the peak season. And with collaboration of the Redis team, we were able to address the absence of alerts by enabling and configuring email notifications, improving our monitoring system to alert at threshold. Additionally, played a role in identifying and resolving storage issues related to SFP and ISL, working with teams to block and help ports temporarily while awaiting cable and ISL replacements. We ensured Kafka was optimized for peak season, specifically in terms of storage and memory, to handle increased demands effectively.

**History**

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			Goal	Operations Excellence 2.0 (Client Experience)	
			Description	Client specific/ transaction specific monitoring & alert triggers Automated responses / failover & escalation Know issues before the client do, and drives mitigation	
			Due Date	12/31/2023	
			Goal Category	a. Business Goal	

### Goal

Skill Enhancement

### Description

course Learning

**Due Date** 12/31/2023

**Category** c. Development Goal

**Status** Completed

**Completed On** 12/31/2023

**Comment Count** 0

### Manager

**Rating**

**Comment**

### Employee

**Comment**

- 1) Data Dog training (not yet complete)
- 2) python certification (not yet complete)

### History

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02/05/2024 03:53 PM	FNU Fawaz Mohammed Mumtaz (10106560)	2023 Associate Performance Review Against Goals: FNU Fawaz Mohammed Mumtaz (10106560)	Status	Completed	
			Goal	Skill Enhancement	



Date	Updated By	Updated In			
			Field Updated	New Value	Prior Value
			Description	course Learning	
			Due Date	12/31/2023	
			Goal Category	c. Development Goal	