

**Fawaz Mumtaz**

4914 N 204th Ave

Elkhorn, Nebraska 68022 United States

**Mobile:** 7736812389

**Email:** [mdfawazj@gmail.com](mailto:mdfawazj@gmail.com)

**Citizenship / Country of Citizenship:** USA, U.S. Citizen

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**Availability:**

**Job Type:** Permanent

**Work Schedule:** Full-time

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**Desired Locations:**

ALL, Nebraska, United States; ALL, Texas, United States

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**Job Related Training:**

AWS Certified Solutions Architect – Associate Certification

Azure Administrator Associate

IBM Certified System Administrator AIX 7

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**Skills:**

Operating Systems , Cloud Infrastructure , Version Control & CI/CD Tools , Scripting Languages , Monitoring & Logging , Configuration Management , Orchestration Tool , Project Management , Collaboration , Build and Repository Management , Troubleshooting , Problem solving , Critical thinking , Time management , AIX , Linux , AWS , Ec2 , Auto Scaling ,Elastic Beanstalk, ECS Fargate , VPC , SG , IAM , ECR, SQS, SNS , Terraform (IaC) , AWS S3 Buckets (secure storage and data management) , Git , GitLab , Bitbucket , CircleCI , Jenkins , Bash Shell , kSH , YAML , Splunk , Moogsoft , Jenkins, Jira , Service Desk , VCS , VSCSI , NPV , NIM , Lambda Functions , LVM , LPM , PowerHA , Storage Migration , SaltStack , Ansible , HP Opware , Jira , Service Desk , Maven , Nexus , Jfrog , ElasticSearch , Load Balance , WIZ , SSM , Patching Manager , LPAR , Virtualisation , Docker , kubernetes , EKS , Grafana , Prometheus , DNS , file server, VMware , PAAS , IAAS

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**Work Experience:**

## **Senior Devops Engineer / System Engineer**

### **Fiserv**

7305 Pacific St

Omaha, NE

**Employment Dates: 3/2014 - Present**

**Salary:** \$138,000.00 USD Per Year

**Hours per week:** 40

### **Duties, Accomplishments and Related Skills:**

#### **Senior Devops Engineer**

- Developed, Implemented, and Maintained Software Solutions.
- Designed, implemented, and maintained CI/CD pipelines for Application Service projects using GitLab, increasing deployment frequency and streamlining delivery processes.
- Configured Artifact repositories within CI/CD pipelines, optimizing artifact management for reliable storage and retrieval.
- Automated deployment processes in collaboration with cross-functional teams, cutting operational costs by 30% through reduced manual intervention and accelerated time-to-market.
- Collaborated with Cross-Functional Teams
- Implemented DevSecOps best practices for version control, code quality checks, and automated testing within CI/CD pipelines, ensuring software reliability and performance.
- Implemented patching and upgrades on servers and container images to remediate security vulnerability.
- Expertise in making server and container images compliant to security and industry standards.
- Conducted regular performance evaluations of CI/CD pipelines, resulting in reduction in build times and improving deployment success rate through targeted optimizations.
- Expertise in Monitoring, Troubleshooting Issues, Identifying problems, Identifying Root Cause, made recommendations based on RCA.
- Expertise in Oral Communication act as release manager made clear communication with cross teams and stakeholders about the requirements and projects, also updating on the status.
- Expertise in Customer service providing services as needed by customers or other teams as needed resolving issues and service needs.
- Experience in giving attention to details performing work BAU.
- Demonstrated expertise in designing, configuring, and managing scalable, highly available, and fault-tolerant systems on AWS, focusing on robust security measures, continuous monitoring, and using AWS Auto Scaling Groups for dynamic scaling.
- Created and provided documentation on CI/CD pipelines and tools to team members, ensuring effective knowledge transfer and process adherence.
- Experience in using Terraform to define, deploy, and manage cloud infrastructure as code (IaC), ensuring consistent and repeatable infrastructure provisioning.
- Optimized server configurations for peak seasons, increasing system performance by 40% and reducing

response times by 30% during high-traffic periods.

- Collaborated with the Splunk team to integrate Redis into the Splunk dashboard, improving data retrieval speed by 50% and enhancing real-time data monitoring capabilities, resulting in quicker insights for decision-making.

### **System Engineer ( Fiserv Continue 2014-2020)**

- Experienced in Planning, installing, upgrading, patching, and configuring UNIX systems, including Red Hat/RHEL and IBM AIX. Skilled in performance tuning and managing system software and hardware, maintaining a 95% satisfaction rate in user surveys, and reducing incident resolution time through efficient troubleshooting protocols, Backup and designing Disaster Recovery.
- Good at Customer service worked with clients for their needs either for the password issue or any other technical issues.
- Good at Oral communication by providing technical updates and or project updates to customer and stakeholders.
- Provided technical advice, and recommendations to team critical issues related to vulnerability, issues, new setup and more.
- Worked on to resolve issues and hiccups on projects for OS and infrastructure.
- Acted as release manager and also had planned release and upgrades of servers OS and procedures for projects and as needed.
- Created and implemented standards, methods and practices for projects for the team and company.
- provided suggestion after research for application for team and automation to provide better experience and enhancement for team and clients.
- Analyzed server usage, identified filesystem and disk utilization inefficiencies, and consolidated data into fewer disks, leading to the removal of empty disks. This initiative resulted in an annual savings of approximately \$300,000.
- Administered and troubleshooted IBM AIX (4.3 to 7.2) and Linux systems.
- Expertise in virtualizing resources on IBM systems, conducting security remediation, and performing critical assessments. Managed IBM PPRC and SAN mirroring, and implemented security enhancements.
- Extensive experience with storage solutions including IBM, EMC Clariion, Symmetrix, VPLEX, XtreamIO, and Hitachi. Skilled in host-based migration, storage infrastructure management, and SAN technologies.
- Managed and configured cluster software such as VCS, PowerHA, and Oracle RAC. Conducted disaster recovery tests and performed recovery operations for AIX and backup solutions.
- Utilized tools like NIM, Korn and Shell for automation and scripting. Integrated and managed Active Directory and UNIX platforms.
- Experienced with monitoring and reporting tools such as Splunk, Moogsoft, HP Opware, and SaltStack. Used Remedy/BMC service desk for incident management.
- Managed VIOS migrations, patching, and configuration. Performed firmware upgrades and troubleshooting for SAN switches during database migrations.

**Supervisor:** Moncef (7633607408)

**Okay to contact this Supervisor:** Contact me first

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**SYSTEM ADMINISTRATOR**

**EMC / CVS Caremark**

9501 E Shea Blvd.

Scottsdale, AZ

**Employment Dates: 9/2013 - 3/2014**

**Salary:** \$100,000.00 USD Per Year

**Hours per week:** 40

**Duties, Accomplishments and Related Skills:**

- Storage Infrastructure Management: Expertise in EMC PowerPath for seamless host-based migration between storage arrays, including EMC DMX-4, Clariion CX480, Celerra NS480, and VMAX/VNX platforms.
- SAN and NAS Administration: Proficient in configuring SAN storage for AIX servers, managing dual VIOS VSCSI mapping, and troubleshooting SAN switches during critical database migrations.
- Data Migration and LUN Management: Successfully led migrations from legacy Clarion and Symmetrix DMX3/DMX4 systems to modern VMAX storage. Skilled in LUN management and optimizing storage performance using powerpath solutions.
- Linux Infrastructure Maintenance: Managed day-to-day operations of Linux servers, ensuring high availability and
- performance through proactive troubleshooting and maintenance tasks.

**Supervisor:** Lawrence Healy (5088899697)

**Okay to contact this Supervisor:** Yes

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**Education:**

**Concordia University Wisconsin (CUW)** Mequon, WI United States

**Master's degree** 5 / 2013

**Credits Earned:** Semester Hours

**Major:** Management Information Systems

**Relevant Coursework, Licenses and Certifications:**

IBM AIX power system, AWS Solutions Architect Associate, Azure Fundamentals

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**Language Skills:**

Language	Spoken	Written	Read
Urdu	Advanced	Advanced	Advanced
Hindi	Advanced	Advanced	Advanced

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**Affiliations:**

Fiserv - Sr. Devops Engineer / System Administrator

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**References:**

Name	Employer	Title	Phone	Email
Sunday Carlson (*)	Fiserv	Director II, CyberSecurity & Technology	+1 402-850-1518	
Dave Rook (*)	Fiserv	VP, Cyber Security IT Operations	+1 512-630-6547	
Zafer Ghouse (*)	Fiserv	FTS Distributed Infrastructure - Sr Power Platforms Engineer	+1 402-320-4005	
Mirza Azharullah Baig (*)	fiserv	Sr. Devops Engineer	+1 408-402-2276	
Mohammed Khan	USPS	Supervisor	+1 402-714-2480	

(\*) Indicates professional reference

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**Additional Information:**

Country of Citizenship: USA, U.S. Citizen

Never worked for the federal government, No SF-50 form because I did not have any current or former federal employment status to verify