

Mahogany (Moe) Holder

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PROFESSIONAL SUMMARY

Dynamic and dedicated professional transitioning from a successful career in HR and recruiting to IT/software engineering. With a strong foundation in Computer Science and hands-on experience in programming, database management, API integration, and systems support, I excel in collaborative problem-solving and agile development. I am known for leveraging technical expertise and cross-functional communication to build impactful, user-centric software solutions. Passionate about continuous learning, driving innovation, and contributing to the success of dynamic, tech-focused environments.

EDUCATION

Bachelor of Science Computer Science (GPA 3.57)

University of West Georgia | December 2026

Software Engineering Certification

Per Scholas | February 2024

Information Technology Fundamentals Certification

(Computer Concepts, Program Design and Development, Web Development I, Structured query language (SQL))

Atlanta Technical College | May 2024

Recruitment Analytics and HR Reporting Specialist Certification

Academy to Innovate HR (AIHR) | May 2022

MBA Concentration in Human Resource Management (GPA 3.85)

North Carolina A&T State University | December 2017

SKILL SUMMARY

- **Programming Languages:** C++, JavaScript, HTML, CSS,
- **Frameworks/Libraries:** React, Node.js, Express.js, Redux, frontend, backend
- **Database Management:** MongoDB, SQL, NoSQL
- **Software Tools:** GitHub, GIT, CI/CD, Microsoft Power BI, Amazon Quicksight, Salesforce, ICIMS, SDLC
- **Systems:** Windows, macOS, Active Directory

PROGRAMMING PROJECTS

- **Website Link Saver:** <https://github.com/mdholder74/Chrome-Extension>
- **Portfolio Website:** <https://mdholder74.github.io/MoePortfolioWebpage/>
- **API Movie Lookup:** <https://mdholder74.github.io/Movie-Lookup/>

PROFESSIONAL EXPERIENCE

SOUTHWIRE

Professional Technician

Carrollton, GA (Onsite)

February 2024 – October 2024

- Streamlined software installation and configuration across Windows and macOS platforms, improving cross-platform compatibility and minimizing system downtime.

- Delivered technical support remotely and onsite, diagnosing and resolving hardware and software issues through effective problem-solving, with a focus on efficiency and customer satisfaction.
- Conducted laptop repairs and device reconfiguration with 98% accuracy, ensuring timely deployment and reducing technical errors.

AMAZON WEB SERVICES

Full Life Cycle Recruiter

Marietta, GA (Remote)
January 2022 – April 2023

- Led full-cycle recruitment in 10+ states across 4 different business lines with roles comprised of Engineers, IT Support, Logistics Specialist and Physical Security.
- Operated in a high-volume environment managing 35-40 job requisitions, averaging 15 hires per month
- Created and maintained internal wiki pages using technical documentation best practices, centralizing knowledge for recruiting and operational processes and fostering team efficiency.
- Designed and executed sourcing strategies to fill high-demand technical roles, including hard-to-fill positions, using data-driven approaches to maintain a steady candidate pipeline
- Produced weekly metric reports on hiring funnel health (candidate pools, resume reviews, interview conversions), identifying trends to inform short- and long-term recruitment goals and process improvements.

AMAZON

Recruiting Coordinator/ Community Engagement Lead

Virginia Beach, VA (Hybrid)
October 2020 – January 2022

- Launch the first Amazon Career Center for recruitment in the state of Virginia that hired 10,000+ candidates and reduced rental venue from \$10,000 a month to \$3,000 a month.
- Oversaw day-to-day event operations for high-volume new hire events, consistently meeting labor demands across 19 buildings, and led a team of 6 staffing administrators
- Partnered with 30+ community organizations to implement grassroots recruitment strategies, enhancing local outreach efforts and increasing candidate diversity.
- Participated in 50+ onsite and virtual hiring events utilizing (Zoom, Chime, Microsoft teams)
- Launched a regional digital newsletter to increase shared knowledge on best practices and inform the region of each node latest news (launches, openings, metrics, and policy updates)

AMAZON

Human Resources Generalist

Chester, VA
March 2018 – October 2020

- Developed a streamlined onboarding tool, reducing new hire acclimation time for 400+ employees, with a focus on digital and remote onboarding efficiencies.
- Designed and facilitated a 4-week leadership development series for over 60 supervisors, promoting growth in leadership skills, team engagement, and self-development.
- Analyzed site performance metrics, created and communicated action plans to operations
- Partnered with the operations manager to restructure site promotion process including timelines, rankings, development plans, and promotions to ensure a seamless movement into future roles
- Collaborated with finance and senior leadership to align staffing plans with regional and site-specific goals, adapting to business needs with a data-centric approach.

AWARDS & LANGUAGES

- Presented multiple Amazon Awards (Elevation “19” Employee Spotlight “22”, Leadership Principle “21”)
- B1 Intermediate Spanish proficiency