Marco Dijamco

Aspiring User Experience Designer with strong communication and collaboration skills. Persistent, teachable, and hunger to learn define me. Looking forward to applying what I have learned to create meaningful experiences through design.

(510)701-9997
marcodijamco@gmail.com
https://mdijamco97.github.io/portfolio-site-mdijamco/

EXPERIENCE

Tenergy, Fremont, CA — *Shipping & Receiving Associate*

OCT 2021 - FEB 2023

- Led maintenance and organization to keep a well warehouse working environment
- As a team; pull, pack, and ship all outgoing orders
- Processed pallets for fulfillment
- Kept close relation with Battery Team and gathered any materials they needed
- Working with Operations Manager; prepare, fulfill, and ship out any special order

Vitas Healthcare, Hayward, CA — *Medical Service Technician*

MAY 2021 - SEP 2021

- Extensive knowledge on Home Medical Equipment
- Helped and worked with patients on delivery and pick up schedules
- Ability to teach others on how to use Home Medical Equipment
- Strong communication and sensitive to patients and families regarding their situations
- Active communication between co-workers and managers responding to any needs for assistance or updates when out on the field
- Ability to think quickly to resolve or assist any special situation that may arise with a patient and their families.

EDUCATION

CareerFoundry, Online — *UX Design Certificate*

FEB 2023 - FEB 2024

Cal State Eastbay, Hayward, CA — *Computer Engineering*

SEP 2015 - MAR 2021

136 completed college units

Not completed

UX Methods

Usability & Preference Testing

Personas & Scenarios

Competitive Analysis

User Research

User Personas

Wireframing & Prototyping

User Flows

Site-Maps

Information Architecture

Design Documentation

User-Centered Design

Mobile-First and Responsive Design

User-Interface Design

Software

Figma

Microsoft Office

HTML, Javascript, CSS

LANGUAGES

English

PlutoPlay — *Mobile Banking Application*

SEP 2015 - MAR 2021

PlutoPlay is an e-wallet application that allows users to transfer money, budget and more without the need of credit/debit card or need to go to a physical bank.