Marco Dijamco

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[Linkedin](#)   [Portfolio Site](#)

Education

CareerFoundry - UX Design Course   Feb 2023 - Feb 2024
Online Student   Berlin, Germany

California State University, East Bay   Sept 2015 - Mar 2021
Computer Engineering, B.S.   Hayward, CA

Experience

Tenergy Corporation   Oct 2021 - Feb 2023
Shipping and Receiving Associate   Fremont, CA

- Led maintenance and organization to keep a well warehouse working environment
- Kept close relation with multiple teams for gathering materials and fulfilling any special orders

Vitas Healthcare   May 2021 - Sep 2021
                                                                                              Hayward, CA

- Extensive knowledge on Home Medical Equipment
- Active communication between co-workers and managers responding to any needs for assistance or updates when out on the field
- Ability to think quickly to resolve or assist any special situation that may arise with a patient and their families

Projects

PlutoPlay (Mobile Banking App)   [Demo](#)

- Conducted user research along with creating user personas and journey maps
- Created low-fidelity wire-frames, mid-fidelity wire-frames, and high-fidelity wire-frames
- Conducted usability tests and based on data and feedback created an affinity map along with a rainbow spreadsheet rating errors based on Jakob Nielsen's scale

Skills

UX Methods: Usability Tests, Preference Tests, User Personas and Scenarios, Competitive Analysis, User Research, Wire-Framing, Prototyping, User Flows, Site-Maps, Information Architecture, Design Documentation, User-Centered Design, User-Interface Design

Software: Figma, HTML, CSS, Javascript, Microsoft Office