

# Marco Dijamco

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## Skills

### UX Methods

- Usability Testing, Preference Testing, User Personas & Scenarios, Competitive Analysis
- User Research, Wireframing, Prototyping, User Flows, Site Maps
- Information Architecture, Design Documentation, User-Centered Design, User-Interface Design

### Software

- Figma, HTML, CSS, JavaScript, Microsoft Office

### General

- Attention-to-Detail, Teamwork, Time-Management, Problem-solving, Communication
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## Key Projects

### PlutoPlay

#### Mobile Banking App

- Conducted user research, along with creating user personas and journey maps based on the research of an all in one banking app.
  - Designed low-fidelity, mid-fidelity, and high-fidelity wireframes throughout the whole designing and testing process.
  - Conducted usability tests and based on data and feedback created an affinity map along with a rainbow spreadsheet rating errors based on Jakob Nielsen's scale.
  - Created a working prototype that is in agreement with UI Design Standards.
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## Professional Experience

Harbor Freight | Fremont, CA

### Logistics Associate (April 2024 - Present)

- Take initiative in learning all logistics staff duties such as correct placement of Planograms and correct organization of the stockroom.
- Ability to complete all assigned tasks in a timely manner with quality and accuracy.

Tenergy Corporation | Fremont, CA

### Shipping and Receiving Associate (Oct 2021 – Feb 2023)

- Led the organization of battery products to streamline warehouse operations
- Coordinated closely with multiple teams to gather materials and fulfill special orders
- Proposed and implemented solutions to reduce user errors in product retrieval, promoting first-in-first-out processes

Vitas Healthcare | Hayward, CA

### Medical Service Technician (May 2021 – Sept 2021)

- Specialist in-home medical equipment technology, providing essential information and troubleshooting

- Actively communicated with co-workers and managers to ensure timely updates.
- Demonstrated quick thinking and problem-solving to assist patients and families during critical situations

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## **Education**

CareerFoundry – UX Design Certificate

- Online Student\* (Feb 2023 – Feb 2024) Berlin, Germany

California State University, East Bay (No degree obtained)

- B.S. in Computer Engineering\* (136 Units Completed) (Sept 2015 – Mar 2021)