

# Marco Dijamco

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## Website

### Education

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**CareerFoundry** - UX Design Course

Online Student

UX Design Certificate of Completion

**Feb 2023 - Feb 2024**

Berlin, Germany

**California State University, East Bay**

Computer Engineering, B.S.

136 Units Completed

**Sept 2015 - Mar 2021**

Hayward, CA

### Projects

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**PlutoPlay (Mobile Banking App)**

Demo

- Conducted user research along with creating user personas and journey maps
- Created low-fidelity wire-frames, mid-fidelity wire-frames, and high-fidelity wire-frames
- Conducted usability tests and based on data and feedback created an affinity map along with a rainbow spreadsheet rating errors based on Jakob Nielsen's scale

### Experience

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**Tenergy Corporation**

Shipping and Receiving Associate

**Oct 2021 - Feb 2023**

Fremont, CA

- As a team, I have led organization of battery products.
- Kept close relation with multiple teams for gathering materials and fulfilling any special orders
- I have given ideas and possible solutions to reduce user-errors when pulling products from the shelf to maintain the idea of first-in first-out.

**Vitas Healthcare**

Medical Service Technician

**May 2021 - Sep 2021**

Hayward, CA

- Specialist in information on Home Medical Equipment and technology.
- Active communication between co-workers and managers responding to any needs for assistance or updates when out on the field
- Ability to think quickly to resolve or assist any special situation that may arise with a patient and their families

### Skills

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**UX Methods:** Usability Tests, Preference Tests, User Personas and Scenarios, Competitive Analysis, User Research, Wire-Framing, Prototyping, User Flows, Site-Maps, Information Architecture, Design Documentation, User-Centered Design, User-Interface Design

**Software:** Figma, HTML, CSS, Javascript, Microsoft Office