# Marco Dijamco

(510) 701-9997  | marcodijamco@gmail.com |

---

## Skills

UX Methods
- Usability Testing, Preference Testing, User Personas & Scenarios, Competitive Analysis
- User Research, Wireframing, Prototyping, User Flows, Site Maps
- Information Architecture, Design Documentation, User-Centered Design, User-Interface Design

**Software**
- Figma, HTML, CSS, JavaScript, Microsoft Office

**General**
- Attention-to-Detail, Teamwork, Time-Management, Problem-solving, Communication

---

## Key Projects

PlutoPlay
**Mobile Banking App**
- Conducted user research, along with creating user personas and journey maps based on the research of an all in one banking app.
- Designed low-fidelity, mid-fidelity, and high-fidelity wireframes throughout the whole designing and testing process.
- Conducted usability tests and based on data and feedback created an affinity map along with a rainbow spreadsheet rating errors based on Jakob Nielsen's scale.
- Created a working prototype that is in agreement with UI Design Standards.

---

## Professional Experience

Harbor Freight | Fremont, CA
**Logistics Associate** (April 2024 - Present)
- Take initiative in learning all logistics staff duties such as correct placement of Planograms and correct organization of the stockroom.
- Ability to complete all assigned tasks in a timely manner with quality and accuracy.

Tenergy Corporation | Fremont, CA
**Shipping and Receiving Associate** (Oct 2021 – Feb 2023)
- Led the organization of battery products to streamline warehouse operations
- Coordinated closely with multiple teams to gather materials and fulfill special orders
- Proposed and implemented solutions to reduce user errors in product retrieval, promoting first-in-first-out processes

Vitas Healthcare | Hayward, CA
**Medical Service Technician** (May 2021 – Sept 2021)
- Specialist in-home medical equipment technology, providing essential information and troubleshooting

- Actively communicated with co-workers and managers to ensure timely updates.
- Demonstrated quick thinking and problem-solving to assist patients and families during critical situations

---

**Education**

CareerFoundry – UX Design Certificate
- Online Student* (Feb 2023 – Feb 2024)  Berlin, Germany

California State University, East Bay (No degree obtained)
- B.S. in Computer Engineering* (136 Units Completed) (Sept 2015 – Mar 2021)