



# Resume of MD. Jumman Hossain

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Contact No: 01616557840

**Professional Summary:** A motivated and responsible graduate with a solid academic background and a strong interest in contributing to organizational success. Quick to learn new concepts and technologies, with a keen eye for detail and strong-problem solving skills. Seeking an opportunity to grow professionally and apply academic knowledge in real world settings.

## Experience:

### 1. **Company Name:** Taratex Fashion Limited.

- Address: Plot 6/1# Noimuddin Mollah Road, Auchpara, Tongi, Gazipur.
- Position: Assistant Merchandiser.
- Duration: June 5, 2021- Present.
- Responsibilities: Assisted in product development, sourcing, and order follow-ups to ensure on-time delivery and quality standards. Coordinated with suppliers and internal teams to manage samples, pricing, and production timelines efficiently.

### 2. **Company Name:** Digicon Technologies Limited.

- Address: Rajuk Trade Center (4th Floor), Plot # 4 & 6, Faruque Sarani Road, Nikunja 2, Dhaka-1229
- Position: Customer Service Representative to Team Leader
- Duration: September 6, 2017 – May 3, 2021 (3 years, 7 months, 27 days)
- Promoted to Team Leader: October 7, 2019 – May 3, 2021
- Responsibilities: Led a team of call center agents, ensuring high performance through coaching, motivation, and quality monitoring. Managed daily operations, resolved escalations, and met customer service targets efficiently.

## Academic Qualification:

Exam	Institute	GPA	Duration	Board
B.Sc. in EEE	Uttara University	3.17/4.00	2011-2016	Dhaka
H.S.C (Science)	Dhaka Boy's College	4.00/5.00	2009-2011	Dhaka
S.S.C (Science)	Al Nahiyen High School	4.00/5.00	2007-2009	Dhaka

**Biography:**

Name : MD. Jumman Hossain.  
Father's Name : MD. Jalal Uddin.  
Mother's Name : Hosnara Nargis.  
Date of Birth : October 7, 1994  
Gender : Male.  
National ID : 914 728 5309  
Height : 5.9"  
Weight : 60kg.  
Nationality : Bangladeshi.  
Religion : Islam.  
Marital status : Married.  
Blood Group : B+  
Interests & Hobbies : Reading Quran , Watching news, etc.

**Present & Permanent address:**

Nahid Villa, Holding #23, Sahaz uddin Sarker Road, North Auch Para, Tongi Gazipur,  
Ward No: 54. Gazipur City Corporation.

**Training Summary:**

1. Basic Training on EIM from UCEP Technical School. Salna, Gazipur.  
Duration: 06 month.  
Result: A+(January 2017 to June 2017)
2. National skill certified (lebel-1), UCEP, Salna, Gazipur.
3. Computer Competency: M.S Office, Excel, Data entry, Power Point, Email & internet Browsing. (16th April 2017 to 24th May 2017).
4. Mastering Customer Service: (19th Sep 2017-14th Nov 2017).

**References:**

1	2
Name: MD. Kazi Nazmul Hossain. Digicon Technologies LTD. Ex. Senior Team Leader. Phone: 01616000989	Name: MD. Mozammel Haque. Taratex Fashion LTD. Ex. Deputy General Manager (DGM) Phone: 01844292222



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