# *Resume of*

## Md. Kawser Hussain

**Munshi Bari, Dogair, Demra, Dhaka**
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## Career Objective

A highly motivated and ambitious individual with initial experience in web development. Looking for a challenging position where I can utilize my technical and management skills to contribute to the success of an organization.

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## Technical Skills

- **Web Development**: Foundational understanding in HTML5, CSS3, JavaScript, Python, PHP, MySQL, Laravel Framework and WordPress CMS.
- **Scripting & Automation**: Experienced in automating workflows and tasks using scripting tools.
- **Client Support & Troubleshooting**:  Ability to resolve technical issues for clients, providing exceptional customer support
- **Virtualization**: Proficient in virtualization technologies such as Virtualbox.
- **Technical SEO**: Knowledgeable in optimizing websites for search engines, with a focus on speed/technical SEO improvements.
- **Operating Systems**: Expertise in Linux (primary environment) and Windows OS.

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## Work Experience

### Call Center Agent

*Renowned Global Solution, UK*
**March 2018 – December 2019**

- Assisted clients by resolving inquiries and issues via phone and email.

- Developed strong communication and client management skills.

**Math Teacher**

*Biresh Chandra High School, Sylhet*

- Taught higher secondary mathematics, building strong educational and mentoring capabilities.

**Freelance Web Researcher and Content Writer**

*Formerly on Elance & Freelancer.com*

- Conducted web research, wrote creative and technical content, and provided virtual assistance for international clients.

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## Workshops and Training

- **Web Development Course (2017)**
  Shahjalal University of Science & Technology (SUST)

  - Covered HTML5, CSS3, JavaScript, jQuery, Twitter Bootstrap, PHP, MySQL, WordPress, and Git version control.
- **Active Citizens Youth Leadership Training (2016)**
  British Council

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## Education

**Higher Secondary Certificate (HSC)**

Westpoint College, Sylhet
Group: Business Studies | GPA: 4.60 | Year: 2014

**Secondary School Certificate (SSC)**

Pathantula High School, Sylhet
Group: Science | GPA: 3.56 | Year: 2012

## Language Skills

- English: Fluent

- Bengali: Native

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## Personal Information

- **Name**: Md. Kawser Hussain
- **Father's Name**: Md. Hadi Hussain
- **Mother's Name**: Fahmida Akter
- **Date of Birth**: January 10, 1996
- **Nationality**: Bangladeshi
- **Religion**: Islam
- **Marital Status**: Married.

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## Self Assessment

- Strong communicator with the ability to set priorities and manage tasks.
- Eager to learn and grow by accepting new responsibilities.

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## Declaration

I hereby declare that the information provided is true to the best of my knowledge.

**Md. Kawser Hussain**