

# Resume of

Md. Kawser Hussain

Munshi Bari, Dogair, Demra, Dhaka

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# **Career Objective**

A highly motivated and ambitious individual with initial experience in web development. Looking for a challenging position where I can utilize my technical and management skills to contribute to the success of an organization.

#### **Technical Skills**

- Web Development: Foundational understanding in HTML5, CSS3, JavaScript,
  Python, PHP, MySQL, Laravel Framework and WordPress CMS.
- Scripting & Automation: Experienced in automating workflows and tasks using scripting tools.
- Client Support & Troubleshooting: Ability to resolve technical issues for clients, providing exceptional customer support
- Virtualization: Proficient in virtualization technologies such as Virtualbox.
- Technical SEO: Knowledgeable in optimizing websites for search engines, with a

focus on speed/technical SEO improvements.

• Operating Systems: Expertise in Linux (primary environment) and Windows OS.

### **Work Experience**

#### **Call Center Agent**

Renowned Global Solution, UK

#### **March 2018 - December 2019**

- Assisted clients by resolving inquiries and issues via phone and email.
- Developed strong communication and client management skills.

#### **Math Teacher**

Biresh Chandra High School, Sylhet

 Taught higher secondary mathematics, building strong educational and mentoring capabilities.

#### Freelance Web Researcher and Content Writer

Formerly on Elance & Freelancer.com

 Conducted web research, wrote creative and technical content, and provided virtual assistance for international clients.

## **Workshops and Training**

Web Development Course (2017)

Shahjalal University of Science & Technology (SUST)

- Covered HTML5, CSS3, JavaScript, jQuery, Twitter Bootstrap, PHP, MySQL, WordPress, and Git version control.
- Active Citizens Youth Leadership Training (2016)

**British Council** 

#### **Education**

#### **Higher Secondary Certificate (HSC)**

Westpoint College, Sylhet

Group: Business Studies | GPA: 4.60 | Year: 2014

#### **Secondary School Certificate (SSC)**

Pathantula High School, Sylhet

Group: Science | GPA: 3.56 | Year: 2012

# **Language Skills**

English: Fluent

Bengali: Native

#### **Personal Information**

• Name: Md. Kawser Hussain

• Father's Name: Md. Hadi Hussain

● Mother's Name: Fahmida Akter

• Date of Birth: January 10, 1996

• Nationality: Bangladeshi

• Religion: Islam

Marital Status: Married.

#### **Self Assessment**

• Strong communicator with the ability to set priorities and manage tasks.

• Eager to learn and grow by accepting new responsibilities.

# Declaration

I hereby declare that the information provided is true to the best of my knowledge.

# Md. Kawser Hussain