

# MARK MAGAHIS

## Software Engineer

### CONTACT

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### EDUCATION

#### Bachelor of Science

##### Computer Science

*Math Minor, 3.80*

Texas State University

2017

#### Bachelor of Science

##### Music Business, 3.84

#### Associate of Science

##### Recording Arts, 3.87

Full Sail University

2009

### SKILLS

#### Technical

Erlang ■ ■ ■ ■ ■

Java ■ ■ ■ ■ ■

Git ■ ■ ■ ■ ■

C++ ■ ■ ■ ■ ■

SQL ■ ■ ■ ■ ■

Docker ■ ■ ■ ■ ■

Swift ■ ■ ■ ■ ■

#### Competencies

Technical Learning

Problem Solving

Communication

### OBJECTIVE

Texas State CS graduate with core experience in object-oriented and functional programming, always learning and eager to develop as a software engineer.

### EXPERIENCE

#### Associate Software Engineer – Backend Engineer

*Alert Logic, November 2018 – Present*

- Work on a team of engineers using a microservice architecture
- Ship code in CI/CD workflow
- Write EUnit- and Common-Tests in Erlang
- Emphasis on individual ownership of code shipped
- Utilize Git and GitHub for version control and code reviews
- Create and monitor microservice metrics in DataDog dashboards
- Respond in incidents using PagerDuty
- Contribute to knowledge base

#### Associate Software Developer – Microsoft Dynamics NAV Developer

*Rand Group, February 2018 – November 2018*

- Performed scalable dev to clients' MSDN in C/AL
- Maintained and followed company coding standards and procedures
- Wrote technical specifications for client enhancement requests
- Routinely staffed QA with senior developers
- Developed and performed unit testing
- Debugged using NAV IDE debugger

#### Genius Admin – Gatekeeper and Support for Genius Bar Repairs

*Apple, May 2013 – February 2018*

- Performed queries in store's repair database to manage repair queue
- Maintained part allocation in SAP
- Mitigated part variances using MS Excel macros
- Worked with internal departments to find sound customer solutions
- Processed repairs using internal applications
- Audited repair queue to eliminate errors and maintain organization
- Communicated to team emerging issues, new initiatives, and best practices