MARK MAGAHIS

Software Engineer

CONTACT

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EDUCATION

Bachelor of Science
Computer Science
Math Minor
Texas State University

Bachelor of Science
Music Business
Associate of Science
Recording Arts
Full Sail University

SKILLS

Technical

Erlang ■ ■ ■ ■ ■
Python ■ ■ ■ ■ ▫
Git ■ ■ ■ ■ ▫
Linux ■ ■ ■ ■ ▫
AWS ■ ■ ■ ▫ ▫
Docker ■ ■ ▫ ▫ ▫
Swift ■ ▫ ▫ ▫ ▫

Competencies

Technical Learning
Problem Solving
Communication

OBJECTIVE

A seasoned Backend Software Engineer with a proven track record of designing and implementing scalable backend solutions. Seeking to leverage expertise in backend technologies and passion for building robust systems to contribute effectively to a dynamic team and drive the success of innovative projects.

EXPERIENCE

Fortra (previously Alert Logic)
Software Engineer, *Sept 2020 – Mar 2024*
Associate Software Engineer, *Nov 2018 – Aug 2020*

- Completed migration from legacy platform by writing & deploying cross-service python scripts which finalized the transition from data centers to cloud services.
- Released new features by implementing tight feedback loop with product owners and beta testers which led to successful scheduled release and swiftly identifying & mitigating bugs.
- Created, maintained, and supported RESTful APIs in a microservice architecture.
- Utilized Git and GitHub for version control and code reviews.
- Austin Culture Club president.
- Monitored services with DataDog and PagerDuty.
- Contributed to knowledge base and documentation.
- Shipped code in CI/CD workflow.
- Core Services – Asset management and data ingestion backend services.
- Platform Services – Access & identity management, account creation, telemetry, and notification services.

Rand Group
Associate Software Developer, *Feb 2018 – Nov 2018*

- Performed scalable dev to clients' MSDN in C/AL
- Wrote technical specifications for client enhancement requests
- Developed and performed unit and functional testing

Apple
Genius Admin, *May 2013 – Feb 2018*

- Managed Genius Bar repair tickets and service requests by ensuring each had necessary parts allocated and customers were routinely contacted
- Maintained accurate product inventory by performing daily audits on repairs and store's stock