**CONTACT**

(281) 684-7147

Maplewood, NJ

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github.com/mdmagahis

**Apple**

Genius Admin*, May 2013 – Feb 2018*

* Managed Genius Bar repair tickets and service requests by ensuring each had necessary parts allocated and customers were routinely contacted
* Maintained accurate product inventory by performing daily audits on repairs and store’s stock

**SKILLS**

**Technical**

**Competencies**

Technical Learning

Problem Solving

Communication

Erlang

Python

Git

Linux

AWS

Docker

Swift

**Bachelor of Science**

***Computer Science***

***Math Minor***

Texas State University

**EDUCATION**

**Bachelor of Science**

***Music Business***

**Associate of Science**

***Recording Arts***

Full Sail University

A seasoned Backend Software Engineer with a proven track record of designing and implementing scalable backend solutions. Seeking to leverage expertise in backend technologies and passion for building robust systems to contribute effectively to a dynamic team and drive the success of innovative projects.

**EXPERIENCE**

**Rand Group**

Associate Software Developer*, Feb 2018 – Nov 2018*

* Performed scalable dev to clients’ MSDN in C/AL
* Wrote technical specifications for client enhancement requests
* Developed and performed unit and functional testing
* Completed migration from legacy platform by writing & deploying cross-service python scripts which finalized the transition from data centers to cloud services.
* Released new features by implementing tight feedback loop with product owners and beta testers which led to successful scheduled release and swiftly identifying & mitigating bugs.
* Created, maintained, and supported RESTful APIs in a microservice architecture.
* Utilized Git and GitHub for version control and code reviews.
* Austin Culture Club president.
* Monitored services with DataDog and PagerDuty.
* Contributed to knowledge base and documentation.
* Shipped code in CI/CD workflow.
* Core Services – Asset management and data ingestion backend services.
* Platform Services – Access & identity management, account creation, telemetry, and notification services.

**Fortra (previously Alert Logic)**

Software Engineer*, Sept 2020 – Mar 2024*

Associate Software Engineer*, Nov 2018 – Aug 2020*

**OBJECTIVE**

**Software Engineer**

Mark Magahis