**Rand Group**

Associate Software Developer*, Feb 2018 – Nov 2018*

* Performed scalable dev to clients’ MSDN in C/AL
* Maintained and followed company coding standards and procedures
* Wrote technical specifications for client enhancement requests
* Developed and performed unit and functional testing
* Lead backend engineer for strategic migration from legacy platform
  + Write and deploy cross-service, Python scripts
  + Finalize deprecation of Alert Logic’s legacy incident console
* Part of task force assembled to mitigate anomalies for accounts and ensure proper feature enablement
* Design and implement code for account instigation, telemetry, and notifications
* Create, maintain, and support RESTful APIs in a microservice architecture
* Ship code in CI/CD workflow
* Sustain TDD by writing Erlang EUnit- and Common-Tests
* Collaborate on an internationally distributed team of engineers
* Contribute to knowledge base and documentation
* Utilize Git and GitHub for version control and code reviews
* Create and monitor metrics in DataDog dashboards
* Respond to PagerDuty incidents and internal support channel requests

**Alert Logic**

Software Engineer*, Sept 2020 – Present*

Associate Software Engineer*, Nov 2018 – Aug 2020*

**Apple**

Genius Admin*, May 2013 – Feb 2018*

* Managed Genius Bar repair tickets and service requests by ensuring each had necessary parts allocated and customers were routinely contacted
* Maintained accurate product inventory by performing daily audits on repairs and store’s stock

**OBJECTIVE**

Software engineer with core experience in object-oriented and functional programming, always learning and interested in leadership development.

**EXPERIENCE**

**Competencies**

Technical Learning

Problem Solving

Communication

Erlang

Git

Python

Java

AWS

Docker

Swift

**Technical**

**Bachelor of Science**

***Music Business,*** *3.84*

**Associate of Science**

***Recording Arts,*** *3.87*

Full Sail University

2009

**EDUCATION**

**Bachelor of Science**

***Computer Science***

***Math Minor,*** *3.80*

Texas State University

2017

**SKILLS**

(281) 684-7147

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**CONTACT**

**Software Engineer**

Mark Magahis