

Bengal Square, 437 Tejgaon, Dhaka-1208, Bangladesh

### **Bounce Report**

Sl	Center Name	Received Date	Received ID	Engr. Name	Model	IMEI	Customer Name	Address	Problem	Action Taken	Delivery Date	Bounce Dur.	Bounce Qty.
1	Bengal Service City, Domna	20-Nov-2022	RCV20221100693	Titas	BG207 BD Sea Blue	350631890372640	SEBA Telecom (Bengal)	Shahid Harun Sarak, Jamalpur Sadar, Jamalpur, Po: 2000	Battery,Charge Not Stay,Handset	PCBA REPLACE,SOFTWARE UPDATE	01-Dec-2022	0	0
2		13-Dec-2022	RCV20221200426	Titas	BG207 BD Sea Blue	350631890372640	SEBA Telecom (Bengal)	Shahid Harun Sarak, Jamalpur Sadar, Jamalpur, Po: 2000	Battery,Charge Not Stay,Handset	BG205 BD Battery	14-Dec-2022	12	1
3		30-Nov-2022	RCV20221101277	Titas	MX02 Light Blue + Black	352014270121788	Moon Enterprise (Linnex)	House # 7/1, Alinagar Sadar, Chapai Nawabgonj	Full Box With Accessories,Handset Not Open	PCBA REPLACE	06-Dec-2022	0	0
4		30-Nov-2022	BCV20221101278	Babar	MX02 Light Blue + Black	352014270121788	Moon Enterprise (Linnex)	House # 7/1, Alinagar Sadar, Chapai Nawabgonj	Full Box With Accessories,Handset Not Open	PCBA REPLACE,SOFTWARE UPDATE	03-Dec-2022	-6	1
5		19-Nov-2022	RCV20221100540	Babar	MX02 Jet Gray + Light Blue	352014270357325	Maa Enterprise Naogaon (Marlax)	In front of Malik Shomiti Office,Main Road,Chokmukter, Naogaon.	Battery,Dead,Handset	LE01 CRYSTAL BATTERY,PCBA REPLACE	24-Nov-2022	0	0
6		12-Dec-2022	RCV20221200351	Alamin	MX02 Jet Gray + Light Blue	352014270357325	Maa Enterprise Naogaon (Marlax)	In front of Malik Shomiti Office,Main Road,Chokmukter, Naogaon.	Dead,Full Box With Accessories	MX02 PCBA	13-Dec-2022	18	1
7		17-Nov-2022	RCV20221100458	Titas	LE38 BD Dark Aqua	353086110424480	Mamun Telecom & Electronics (Linnex)	Chanpur more, Netrokona, Kolmakanda	Charge Not Stay,Charger Damage,Full Box With Accessories	PCBA REPLACE,SOFTWARE UPDATE	19-Nov-2022	0	0
8		30-Nov-2022	RCV20221101259	Babar	LE38 BD Dark Aqua	353086110424480	Mamun Telecom & Electronics (Linnex)	Chanpur more, Netrokona, Kolmakanda	Full Box With Accessories,Handset Not Open	PCBA REPLACE,SOFTWARE UPDATE	03-Dec-2022	11	1
9		26-Nov-2022	RCV20221101006	Titas	MX 104 BD Deep Blue	354051100831267	Reaz Telecom (Marlax)	Moshzid Market, North gate 2nd Floor, Chandona chourasta, Gazipur	Display Line,Full Box With Accessories	PCBA REPLACE	27-Nov-2022	0	0
10		03-Dec-2022	RCV20221200014	Titas	MX 104 BD Deep Blue	354051100831267	Reaz Telecom (Marlax)	Moshzid Market, North gate 2nd Floor, Chandona chourasta, Gazipur	Dead,Full Box With Accessories	MX21 BD BATTERY	03-Dec-2022	6	1
11		24-Nov-2022	RCV20221100956	Debashis	LE01 CRYSTAL LIGHT BLUE	354355097996904	Nuhad Trade International (Bengal)	579Motalib plaza, 4th floor, Paribagh, Hatirpool, Dhaka.	Display White,Full Box With Accessories	PCBA REPLACE,SOFTWARE UPDATE	26-Nov-2022	0	0
12		28-Nov-2022	RCV20221101147	Emon	LE01 CRYSTAL LIGHT BLUE	354355097996904	Nuhad Trade International (Bengal)	579Motalib plaza, 4th floor, Paribagh, Hatirpool, Dhaka.	Charger Damage,Full Box With Accessories	CHARGER REPLACE,SOFTWARE UPDATE	29-Nov-2022	2	1
13		03-Dec-2022	RCV20221200010	Babar	LE01 CRYSTAL BLACK+RED	354355098118565	S.K International (Linnex)	Ghagor Bazar,Gopalgong. (Opposite of Post Office), Kotalipara	Battery,Handset,Head phone Mode On	LE01 CRYSTAL PCBA	04-Dec-2022	0	0
14		08-Dec-2022	RCV20221200267	Debashis	LE01 CRYSTAL BLACK+RED	354355098118565	S.K International (Linnex)	Ghagor Bazar,Gopalgong. (Opposite of Post Office), Kotalipara	Battery,Handset,No ring tone sound	LE01 BD Battery,PCBA REPLACE,SOFTWARE UPDATE	10-Dec-2022	4	1



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15		20-Nov-2022	RCV20221100714	Debashis	LE01 CRYSTAL WHITE+BLUE	354355098366768	Sakib Telecom (Linnex)	Monirampur Bazar Sajadpur, Sirajgonj	Charger,Charger Damage	PCBA REPLACE,SOFTWARE UPDATE	20-Nov-2022	0	0
16		23-Nov-2022	RCV20221100926	Debashis	LE01 CRYSTAL WHITE+BLUE	354355098366768	Sakib Telecom (Linnex)	Monirampur Bazar Sajadpur, Sirajgonj	Battery,Battery Charge Empty	LE01 CRYSTAL BATTERY	24-Nov-2022	3	1
17		11-Dec-2022	RCV20221200310		BG 206 BD BLACK	357367420705289	Nirob Telecom (Bengal)	Dubar Char Bazar,Sherpur Sadar,Sherpur.	Battery,Charge Not Stay,Handset			0	0
18		11-Dec-2022	CV20221200311	Anshar	BG 206 BD BLACK	357367420705289	Nirob Telecom (Bengal)	Dubar Char Bazar,Sherpur Sadar,Sherpur.	Battery,Charge Not Stay,Handset	BG207 BD Battery,MX02 TORCH LIGHT	12-Dec-2022	44904	1
19		13-Dec-2022	RCV20221200447		BG 206 BD SEA BLUE	357367420732622	R.K Traders (Bengal)	Hazi Sunamuddin woakfo attest market, 2nd floor, Chandona ,Chowrasta ,Gazipur	Battery,Dead,Handset			0	0
20		13-Dec-2022	RCV20221200448		BG 206 BD SEA BLUE	357367420732622	R.K Traders (Bengal)	Hazi Sunamuddin woakfo attest market, 2nd floor, Chandona ,Chowrasta ,Gazipur	Battery,Dead,Handset			44906	1
21		03-Nov-2022	RCV20221100001	Titas	LE22 BD Green +Black	357386081309660	Brand Collection (Linnex)	Shokal Bazar, Boro Mosque Road, Jamalpur Sadar, Jamalpur.	Full Box With Accessories,Network signal Weak	PCBA REPLACE,SOFTWARE UPDATE	05-Nov-2022	0	0
22		06-Nov-2022	RCV20221100007	Debashis	LE22 BD Green +Black	357386081309660	Brand Collection (Linnex)	Shokal Bazar, Boro Mosque Road, Jamalpur Sadar, Jamalpur.	Full Box With Accessories,Network signal Weak	LE22 BD PCBA	06-Nov-2022	1	1
23		26-Nov-2022	RCV20221100994	Debashis	LE22 BD Light Purple+Light Blue	357386081332969	Nur Telecom-2 (Linnex)	Mobile Market, Syed Vhabon, Suto bazar, Netrokona.	Charge Not Stay,Full Box With Accessories	MX21 BD BATTERY	27-Nov-2022	0	0
24		11-Dec-2022	RCV20221200318	Titas	LE22 BD Light Purple+Light Blue	357386081332969	Nur Telecom-2 (Linnex)	Mobile Market, Syed Vhabon, Suto bazar, Netrokona.	Full Box With Accessories,Not charging	PCBA REPLACE,SOFTWARE UPDATE	13-Dec-2022	14	1
25		11-0ct-2022	RCV20221000002	Abdulmomin	LE22 BD Pink + Light Blue	357386081401483	Rifat Telecom (Linnex)	SM Super Market, Belkuci, Sirajgonj.	Full Box With Accessories,Network signal Weak	PCBA REPLACE,SOFTWARE UPDATE	12-Oct-2022	0	0
26		22-Oct-2022	RCV20221000007	Titas	LE22 BD Pink + Light Blue	357386081401483	Rifat Telecom (Linnex)	SM Super Market, Belkuci, Sirajgonj.	Battery,Handset,Warra nty Card	MX21 BD SPEAKER	23-Oct-2022	10	1
27		27-Nov-2022	RCV20221101050	Titas	LE22 BD Pine Green+Black	357386081508527	ZSM Telecom (Linnex)	49, Tamizuddin super marbket, Second lane, shaplachattar, Kustia.	Auto power off when dial,Battery,Handset	MX21 BD BATTERY,SOFTWARE UPDATE	29-Nov-2022	0	0
28		13-Dec-2022	RCV20221200468		LE22 BD Pine Green+Black	357386081508527	ZSM Telecom (Linnex)	49, Tamizuddin super marbket, Second lane, shaplachattar, Kustia.	Full Box With Accessories,Network signal Weak,No service			14	1
29		03-Dec-2022	RCV20221200048	Titas	LE22 BD Green +Black	357386081534101	Moon Enterprise (Linnex)	House # 7/1, Alinagar Sadar, Chapai Nawabgonj	Battery,Handset,Netw ork signal Weak	MX21 BD BATTERY,SOFTWARE UPDATE	04-Dec-2022	0	0



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30		11-Dec-2022	RCV20221200312	Emon	LE22 BD Green +Black	357386081534101	Moon Enterprise (Linnex)	House # 7/1, Alinagar Sadar, Chapai Nawabgonj	Battery,Handset,Head phone Mode On	LE22 BD SPEAKER,PCBA REPLACE,SOFTWARE UPDATE	14-Dec-2022	7	1
31		13-Dec-2022	RCV20221200459		LE22 BD Pine Green+Black	357386081607808	Mojibor Telecom (Linnex)	Mahmudpur Road, Malandaha Bazar, Jamalpur	Battery,Handset,Hand set Not Open			0	0
32		13-Dec-2022	RCV20221200460	Babar	LE22 BD Pine Green+Black	357386081607808	Mojibor Telecom (Linnex)	Mahmudpur Road, Malandaha Bazar, Jamalpur	Battery,Handset,Hand set Not Open	MX104 BD Battery	14-Dec-2022	44906	1
33		26-Nov-2022	RCV20221101004	Anshar	MX 108 BD Mint Green	358432100143620	Reaz Telecom (Marlax)	Moshzid Market, North gate 2nd Floor, Chandona chourasta, Gazipur	Full Box With Accessories,Network signal Weak	PCBA REPLACE,SOFTWARE UPDATE	01-Dec-2022	0	0
34		14-Dec-2022	RCV20221200485	Shukur	MX 108 BD Mint Green	358432100143620	Reaz Telecom (Marlax)	Moshzid Market, North gate 2nd Floor, Chandona chourasta, Gazipur	Full Box With Accessories	BG205 BD Battery	14-Dec-2022	13	1
35		04-Dec-2022	RCV20221200093		LE03 BD White	358768750365603	Nur Telecom (Marlax)	Mobile Market, Syed Vhabon, Suto bazar, Netrokona	Full Box With Accessories,Keypad Not Work			0	0
36		04-Dec-2022	RCV20221200094	Shukur	LE03 BD White	358768750365603	Nur Telecom (Marlax)	Mobile Market, Syed Vhabon, Suto bazar, Netrokona	Full Box With Accessories,Keypad Not Work	PCBA RESOLDERING,SOFT WARE UPDATE	06-Dec-2022	44897	1
37		24-Nov-2022	RCV20221100938	Debashis	LE03 BD Green	358768750525404	M.H Enterprise (Linnex)	Victoriya Road, Tangail Sadar,Tangail.	Battery,Charge Not Stay,Handset	LE01 CRYSTAL BATTERY,SOFTWARE UPDATE	26-Nov-2022	0	0
38		05-Dec-2022	RCV20221200130	Titas	LE03 BD Green	358768750525404	M.H Enterprise (Linnex)	Victoriya Road, Tangail Sadar,Tangail.	Battery,Charge Not Stay,Handset	LE101 MTK Battery,SOFTWARE UPDATE	06-Dec-2022	9	1
39		22-Nov-2022	RCV20221100871	Emon	LE34 BD Sea Blue +Black	358775101379365	M.H Enterprise (Linnex)	Victoriya Road, Tangail Sadar,Tangail.	Battery,Handset,No ring tone sound	PCBA REPLACE,SOFTWARE UPDATE	23-Nov-2022	0	0
40		12-Dec-2022	RCV20221200398	Emon	LE34 BD Sea Blue +Black	358775101379365	M.H Enterprise (Linnex)	Victoriya Road, Tangail Sadar,Tangail.	Battery,Handset,No ring tone sound	LE27 BD RECEIVER	13-Dec-2022	19	1
41		27-Nov-2022	RCV20221101057	Alamin	LE44 Black	358862440024942	Arif Telecom (Linnex)	Shop#20,1st floor, powrasava market, Madhobdi, Narsingdi	Full Box With Accessories,Network signal Weak,Non steady hang (Some times Hang)	PCBA REPLACE	30-Nov-2022	0	0
42		11-Dec-2022	RCV20221200332	Anshar	LE44 Black	358862440024942	Arif Telecom (Linnex)	Shop#20,1st floor, powrasava market, Madhobdi, Narsingdi	Full Box With Accessories,Low Battery shutdown	BG207 BD Battery	12-Dec-2022	11	1
43		27-Nov-2022	RCV20221101041	Titas	LE44 Deep Green	358862440395003	Ghosh & Brothers (Linnex)	Hosnayara Market (Ground floor, juger bartta), Radhanagar, Satkhira.	Battery,Battery Swell/Fat,Charger	LE44 LCD,PCBA REPLACE	29-Nov-2022	0	0



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44		13-Dec-2022	RCV20221200437	Titas	LE44 Deep Green	358862440395003	Ghosh & Brothers (Linnex)	Hosnayara Market (Ground floor, juger bartta), Radhanagar, Satkhira.	Battery,Handset,Keypa d Not Work	PCBA REPLACE,SOFTWARE UPDATE	14-Dec-2022	14	1
45		20-Nov-2022	RCV20221100758	Titas	MX101 BD LIGHT BLUE	359890090512006	Aayat Enterprise (Marlax)	Bazar Station,S S Road ,Sirajgong Sadar, Sirajgong	Battery,Handset,Stead y hang (Always hang)	PCBA REPLACE,SOFTWARE UPDATE	22-Nov-2022	0	0
46		03-Dec-2022	RCV20221200080	Debashis	MX101 BD LIGHT BLUE	359890090512006	Aayat Enterprise (Marlax)	Bazar Station,S S Road ,Sirajgong Sadar, Sirajgong	Full Box With Accessories,Steady hang (Always hang)	PCBA REPLACE,SOFTWARE UPDATE	05-Dec-2022	11	1
47		07-Dec-2022	RCV20221200215	Babar	MX101 BD LIGHT BLUE	359890090515306	Nuhad Trade International (Linnex)	Shop # 579, 4th floor, Motaleb Plaza, Dhaka	Full Box With Accessories,Micropho ne Problem	MX21 BD MICROPHONE	08-Dec-2022	0	0
48		13-Dec-2022	RCV20221200453	Debashis	MX101 BD LIGHT BLUE	359890090515306	Nuhad Trade International (Linnex)	Shop # 579, 4th floor, Motaleb Plaza, Dhaka	Charger Damage,Full Box With Accessories	BG204 BD CHARGER	14-Dec-2022	5	1