



LISTENING TIME

11.

Answer: How do you/your family make a bus/plane/hotel reservation?

12.

*Listen to the dialogue and list four phrases/sentences or questions for booking.
(Track 19)*



1. _____.
2. _____.
3. _____.
4. _____.

13.

Complete the dialogue. If necessary, listen to the dialogue again.



Receptionist : Welcome to the Zizy Hotel. How can I help you?

Traveler : _____

Receptionist : Would you like a single or a double room?

Traveler : _____

Receptionist : May I have your name, please?

Traveler : _____

Receptionist : Could you spell your last name, please?

Traveler : _____

Receptionist : How many nights would you like to stay?

Traveler : _____

Receptionist : How would you like to pay?

Traveler : _____

Receptionist : Thank you. Here is your key.

