

# Mike Downs

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## Education:

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### Bachelor of Software Engineering

Jan 2020 – Present

*Brigham Young University – Idaho*

Rexburg, ID

- Conceptualized software designs through class diagrams, structure charts, data flow diagrams, and pseudo code to engineer software more understandable, maintainable, and efficient.
- Designed and developed dynamic websites using HTML, CSS, JavaScript, PHP, SQL, and Node to understand modern web development techniques to ensure users a quality experience.
- Pursued certificates in software design, web development, and general computer programming.
- Achieved a 3.97 GPA during college career.

## Skills:

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**Proficient:** Python, C++, HTML, CSS, JavaScript

**Moderate:** MYSQL, C#, PHP, Node JS

- Engineered numerous games involving hundreds of lines of code with many classes in Python and C++.
- Developed responsive websites using HTML, CSS, and JavaScript to be appealing to client-side users.
- Maintained and queried many SQL databases from simple to complex queries to retrieve data for users.
- Architected and maintain a personal portfolio website to showcase past programming projects.
- Collaborated and communicated through pair and team programming on various projects.

## Work Experience:

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### Freight Crew

Nov 2021 – Present

*Cal-Ranch Inc*

Rexburg, ID

- Increased company revenue by stocking various feed or store products and guaranteed customer satisfaction to produce an additional \$1 million dollars over previous year's budget.
- Guaranteed customer satisfaction by providing friendly and timely service.
- Coordinated and lead 5 freight workers to stock shelves with at least 6 pallets out a shift.

### Career Counselor/Job Coach

Oct 2019 – Nov 2021

*Development Workshop Inc.*

Rexburg, ID

- Placed 14 clients in long-term job positions by creating and training in various fields of employment.
- Established a network of employers by routinely communicating with about 23 local employers for future/current clients.
- Increased company's revenue by submitting detailed monthly reports and bills on each client's progress.

## Volunteer Experience:

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### Full-time Missionary

Sep 2017 – Oct 2019

*The Church of Jesus Christ of Latter-day Saints*

Tacoma, WA

- Interacted with individuals from various cultures and backgrounds through teaching and service for about 60-80 hours a week.
- Supervised and coached 12 other volunteers how to instruct, plan, and communicate.