



## "I was delighted with the work Roof & Building Service did!"

says Krispy Kreme National Property Manager, Edwin De Guzman

*National Food Service Franchise, Krispy Kreme will always have holes in their delicious doughnuts, but Roof & Building Service can vouch for the fact that they don't have any holes in their roofs. Not any more at least. Not since we carried out roof sealing works on four of Krispy Kreme's signature stores, three in New South Wales and one in Melbourne. This particular Case Study provides plenty of food for thought...*

### "I'm glad I Googled Roof & Building Service"

"When we were choosing a contractor to repair our roofs, I conducted a comprehensive web search first," Edwin explained.

"As part of this process, I went to the Roof & Building Service website. There I discovered that R&BS had the credentials and the capabilities to carry out the roof sealing works we needed."

"The fact that they've been in business for over 85 years was very reassuring. You don't survive in business that long unless you do good work and the glowing testimonials from satisfied clients – and I am one of them now – made the decision to shortlist them easy."

Edwin then met the contenders, including the team from R&BS on site.

"R&BS were clearly the most professional," he said.

"They instilled me with such confidence, I commissioned them then and there."

**Call Australia-wide 1800 550 037**

[www.roofandbuildingservice.com.au](http://www.roofandbuildingservice.com.au)

# R&BS

**ROOF & BUILDING SERVICE**  
Experience. Excellence. Endurance.





### Buckets at the ready.

The four Krispy Kreme stores we were asked to refurbish were virtually identical, on the outside at least.

The freestanding stores were built to a template ten years ago, however behind the scenes they were beginning to show varying degrees of wear and tear.

With their shallow roofs, drainage was becoming a big problem, as was the numerous poorly sealed roof penetrations and flashings on the roof area.

In fact at every sign of rain, they would have literally have "buckets at the ready"...which is not a good look when you have paying customers in store.

Speaking of customers, it was important to work around them, so timeframes were critical.

Edwin takes up the story:

"I really appreciated the professional way R&BS went about the roof resealing," he said. "They were always extremely prompt and that is paramount when there are customers to consider."

### Excellent lines of communication

"Apart from the very successful end result, the thing we at Krispy Kreme liked best was their excellent lines of communication," Edwin pointed out.

"R&BS kept us thoroughly updated as to the work in progress. They explained thoroughly what they had done, what needed to be done and more importantly how long it would take to rectify the problem."

And the bottom line...would Edwin use R&BS again or recommend us to other project managers?

"I would have no hesitation whatsoever in recommending Scott and his team and would definitely use them again."

**To talk to us about your maintenance requirements – including roof sealing – call our friendly team now on 1800 550 037.**

### Call Australia-wide 1800 550 037

**FAX** (07) 3868 4138  
**POST** PO Box 426 Hamilton Central Qld 4007  
**EMAIL** [enquiries@roofandbuildingservice.com.au](mailto:enquiries@roofandbuildingservice.com.au)

[www.roofandbuildingservice.com.au](http://www.roofandbuildingservice.com.au)

**QLD** 15 Ferrett St  
 Eagle Farm 4009  
**NSW** 27 Mangrove Lane  
 Taren Point 2229

**R&BS**  
**ROOF & BUILDING SERVICE**  
 Experience. Excellence. Endurance.