



Director at Markham Court apartments "can't speak highly enough" of R&BS

When Markham Court's Broadbeach holiday apartments began leaking, Director Wilf Maillet wasn't at all surprised. "The apartment complex was over twenty years old," explains Wilf, "and the roof had been neglected for a while. It got to the stage where we had stopped painting the building because the leak was so bad. That's when we knew we had to get the waterproof membrane replaced."

The right company for the job

"When choosing a contractor, our committee did quite a bit of research — but many of the companies that we approached seemed like sharks and cowboys. We just couldn't trust them to do a good job.

"Then eventually we came across R&BS, and were very impressed. Not only were they extremely competitively priced, but they also had 80 years of industry experience behind them. We felt very comfortable hiring them for such a large job."

Another thing that attracted Wilf to R&BS was their unique 10-year warranty. "Their warranty offered total peace of mind," he says. "It really set them apart from many of the other companies out there."

Professional and flexible

Throughout the entire process, Wilf found the R&BS team very easy to deal with. He says, "It was quite a complicated job — they had to rip up the existing tiles and bedding, replace the waterproof membrane and install new tiles and bedding — but they handled the entire thing very professionally."

"Of course, having maintenance work done on an apartment complex comes with its own unique set of challenges. For example, we needed to stay open to guests throughout the period, but R&BS were very flexible by working on the sections we asked them to at certain times. They understood that we still needed to make a profit."



Continuing to use R&BS for future work

Wilf and the committee were so satisfied with their R&BS experience that they are considering using them for another job at the complex — and will most likely continue to use them for other jobs in the future.

"We're in the process of contracting R&BS to carry out another big job on our building — this time replacing the balustrade. Again, their price was extremely competitive, and there's the added bonus of dealing with a company we've worked with previously. We can trust R&BS to provide us with a quality service, and I'd definitely recommend them to other apartment complexes. I can't speak highly enough of them."

To talk to us about your complex's maintenance requirements, call our friendly, experienced team now on (07) 3268 5566.

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