



MATTHEW NIXON

FULL-STACK DEVELOPER

SUMMARY

A software developer with an extensive background in management who excels at creating solutions that solve everyday problems. Proven ability to leverage full-stack knowledge and experience to build intuitive user-focused applications with scalable and well-documented code.

EDUCATION

SOFTWARE ENGINEERING IMMERSIVE BOOTCAMP

General Assembly

2021

REACT - THE COMPLETE GUIDE

Udemy

2021

BACHELOR OF ARTS, PSYCHOLOGY

Wilfred Laurier University

2008 - 2012

EXPERIENCE

JUNIOR & INTERMEDIATE DEVELOPER

Zita Associates

Junior - June 2021 - September 2021

Intermediate - September 2021 - present

- Develops and maintains system api using ASP.NET and Identity Framework
- Designs and implements modules for SaSS billing application using Vue.js
- Database management and maintenance for multiple clients
- Collaborates with a high paced development team utilizing Agile/SCRUM methodologies
- Integrated 3rd party dashboard data modelling application via embedded iframes
- Built custom WordPress plugin in PHP to connect webforms to client's 3rd party CRM

CONTACT

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LANGUAGES

- Javascript
- C#
- PHP
- HTML/CSS
- Python

FRAMEWORKS

- Vue
- React
- MySQL
- .NET Entity Framework
- .NET Core
- ASP.NET
- LINQ
- Git
- AJAX
- Node.js
- Express
- MongoDB
- Django
- PostgreSQL



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EXPERIENCE

COMMUNITY MANAGER, TEAM LEAD

IWG PLC | TORONTO, ON

November 2018 - February 2021

- Lead team to maintain customer retention over 70%, NPS over 60%, office occupancy over 80%
- Successfully interviewed candidates, onboarded team members, and developed training resources
- Supported pilot testing on 3+ large-scale projects to refine solutions and ensure they fit the purpose and match the customer's needs. This resulted in 70% customer retention.

COMMUNITY MANAGER

IWG PLC | TORONTO, ON

December 2015 - November 2018

- Developed sales resource infrastructure in collaboration with multiple departments that improved process efficiency by 150% across 50 locations nationally
- Conducted account management for 45 business centres with 90%+ of overdue revenue collected
- Effectively onboarded new clients and educated existing clients on best practices to drive adoption to the Regus platform

GENERAL MANAGER

IWG PLC | TORONTO, ON

April 2015 - December 2015

- Consistently ranked in the top 20 of sales representatives nationally
- Successfully managed the acquisition of 100 clients with 90% retention

SENIOR CLIENT SERVICE REPRESENTATIVE

IWG PLC | TORONTO, ON

January 2012 - April 2015

- Provided support for the daily operations of 250+ companies
- Responsible for programming and maintaining IT & telecom systems

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