# Error Handling

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## **ErrorHandling**

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**Description:** 

# **ADPA Error Handling Guidelines**

### 1. Error Handling Strategy

### **Objective:**

Establish a robust, consistent, and maintainable approach to error handling across the ADPA framework—including CLI, REST API, document generation, AI provider integration, and third-party enterprise integrations.

### **Core Principles:**

• **Fail Fast, Fail Loud:** Detect and surface errors early; do not silently ignore failures.

- **Consistent Error Model:** Use structured error objects (preferably with TypeScript types/interfaces) across all modules.
- **Separation of Concerns:** Distinguish between recoverable (expected) and unrecoverable (unexpected/systemic) errors.
- **Graceful Degradation:** Provide fallback mechanisms wherever possible, especially for multi-provider AI and integrations.
- **User-Centric Messaging:** Show clear, actionable error messages to end users; avoid leaking sensitive technical details.

#### **Patterns:**

- Use try...catch for asynchronous operations.
- Throw typed/custom errors (e.g., AIProviderError, ValidationError).
- Handle errors at the appropriate layer (API middleware, CLI entry point, integration adapters).
- Always clean up resources (e.g., file handles, network connections) in error scenarios.

### 2. Error Categories

#### a. System Errors

• Out-of-memory, disk full, network unavailable, process crashes.

#### **b.** Application Errors

- Invalid user input (validation failures)
- Unsupported operations (e.g., unknown document template)
- Configuration errors (missing API keys, misconfigured environment)

### c. Integration/Provider Errors

- Al provider API failures (rate limit, quota exceeded, authentication)
- External service outages (SharePoint, Confluence, Adobe APIs)
- Network timeouts, upstream dependency errors

### d. Security & Access Errors

- Authentication failures (invalid/missing tokens or API keys)
- Authorization failures (insufficient permissions, forbidden actions)

#### e. Data Errors

- Corrupt or missing files
- Data parsing/serialization issues
- Database or configuration inconsistencies

### f. Business Logic Errors

- Workflow constraint violations (e.g., attempting to generate a document with incomplete data)
- Compliance or standards validation failures

### 3. Error Logging

### **Objectives:**

Enable root cause analysis, support audit/compliance, and facilitate monitoring/alerting.

#### Standards:

- Use <u>winston</u> as the centralized logging framework.
- Log at appropriate levels: error, warn, info, debug.
- Include structured metadata: timestamp, requestld/traceld, userld (if applicable), module, operation, stack trace (for errors).
- Mask sensitive data (API keys, tokens, PII) before logging.

### **Sample Log Entry (JSON):**

```
{
  "timestamp": "2025-07-08T15:23:44.123Z",
  "level": "error",
  "requestId": "a1b2c3d4",
  "userId": "user-123",
  "module": "ai/openaiProvider",
  "operation": "generateDocument",
```

```
"message": "OpenAI API rate limit exceeded",
  "errorCode": "AI_RATE_LIMIT",
  "details": { "provider": "openai", "quota": "60/min" },
  "stack": "Error: ... at ..."
}
```

### **Logging Best Practices**

- Log errors at the point of occurrence; propagate context upward.
- Use child loggers for different modules.
- Integrate with Express middleware for automatic API request/response logging.
- CLI errors should be logged to both console (stderr) and log files.
- For integrations, log both requests and responses (with redacted secrets).

### 4. Error Reporting

### API (REST):

• Use <u>RFC 7807 Problem Details</u> for error responses:

```
"type": "https://adpa.com/errors/validation",
   "title": "Validation Failed",
   "status": 400,
   "detail": "The 'projectName' field is required.",
   "instance": "/api/v1/generate",
   "errors": [
        { "field": "projectName", "message": "Required" }
   ]
}
```

 Always include HTTP status code, error type, and human-readable detail.

#### CLI:

- Show concise, user-friendly error output.
- Use color coding (e.g., red for errors via chalk).
- For --verbose, display stack trace and log file location.

### **Web/Admin Interface:**

- Display alerts or banners with actionable error messages.
- Avoid technical jargon or stack traces for end users.

### 5. Recovery Procedures

### **Automated Recovery:**

- Use retry logic for transient errors (e.g., network, rate limits).
- For Al providers, automatic failover to backup provider on sustained failures.
- When possible, resume interrupted document generation or upload jobs.
- Clean up partial output (temporary files, incomplete database entries) on failure.

### **Manual Recovery:**

- Provide clear instructions in error messages for next steps (e.g., "Please check your API key and try again").
- Enable users to re-run failed jobs via CLI, UI, or API.
- Document recovery steps for common failures in the troubleshooting guide.

### 6. Retry Mechanisms

- Use <u>exponential backoff</u> for retries (e.g., 1s, 2s, 4s, ... up to max 5 attempts).
- Only retry on transient errors (network timeouts, 429/503 from providers).

- Do **not** retry on permanent errors (validation, authentication, permission denied).
- For multi-provider AI, if a provider fails, mark as unhealthy and attempt with the next available provider.
- Log all retry attempts with reasons and outcomes.

### **Sample Retry Logic:**

```
async function withRetry<T>(fn: () => Promise<T>, retries = 5): Promise
for (let i = 0; i < retries; i++) {
    try { return await fn(); }
    catch (err) {
        if (isTransient(err) && i < retries - 1) {
            await delay(2 ** i * 1000); // exponential backoff
            continue;
        }
        throw err;
    }
}</pre>
```

### 7. Circuit Breakers

#### **Purpose:**

Prevent cascading failures and improve system resilience when external dependencies are unstable.

- Use a circuit breaker pattern (e.g., <u>opossum</u>) for all critical external integrations (AI providers, SharePoint, Confluence, Adobe).
- Automatically "open" the circuit (block calls) after N consecutive failures.
- After a defined interval, "half-open" to probe if the dependency has recovered.
- Fall back to alternate providers or degrade gracefully if all circuits are open.

 Expose circuit breaker status in health endpoints and monitoring dashboards.

### 8. User Error Messages

#### **Goals:**

- Be clear, actionable, and non-technical for end-users.
- For developers/admins, provide detailed diagnostics (with --verbose flag or API debug mode).

### **Guidelines:**

- Indicate what went wrong and how the user can resolve it (e.g., "Authentication failed: Please check your API key.")
- Avoid exposing sensitive technical details in UI or API responses.
- Reference documentation or support channels when appropriate.
- For admin/developer errors, display error code and log file reference.

### **Examples:**

- "Unable to generate document: Required field 'stakeholders' is missing."
- "Connection to SharePoint failed: Please verify your network and SharePoint credentials."
- "Al provider quota exceeded. Retrying with backup provider..."

### 9. Monitoring and Alerts

#### **Objectives:**

Enable proactive detection and remediation of errors.

#### **Practices:**

- Integrate with observability tools (e.g., Prometheus, Grafana, ELK/ELK stack, Azure Monitor).
- Expose health endpoints ( /api/v1/health ,
   /api/v1/health/ready ) with component status, including circuit
  breaker states.
- Emit metrics for: error rates, provider failures, retry counts, circuit breaker trips, queue backlogs.
- Configure alerting rules for:
  - High error rates (API 5xx, provider errors)
  - Circuit breakers open for extended periods
  - Authentication/authorization failures
  - Resource exhaustion (CPU, memory, disk)
- Provide log aggregation and searchability (e.g., centralized Winston logs, Azure Log Analytics).

### 10. Troubleshooting Guide

#### **For End Users:**

- If you see "Authentication failed", verify API keys and permissions.
- For "Document generation failed", check input data and template validity.
- For "Provider unavailable", try again later or contact your administrator.

### For Administrators/Developers:

- Review logs in the default log directory or as specified in your environment.
- Use health endpoints to check system/component status.
- Check circuit breaker dashboards for integration health.
- If retry/backoff is exhausted, investigate external provider status (quota, service health).
- For configuration errors, validate your .env and integrationspecific config files.

- Consult documentation for provider-specific limits, permissions, and setup steps.
- For persistent issues, escalate with logs and error codes to the support team.

# **Appendix: Error Object Example** (TypeScript)

```
interface ADPAError {
  code: string; // e.g., 'AI_PROVIDER_UNAVAILABLE', 'VALIDATION_ERROR'
  message: string;
  type: 'System' | 'Application' | 'Integration' | 'Security' | 'Data'
  details?: any;
  stack?: string;
  provider?: string;
  requestId?: string;
}
```

### **Summary Table**

Category	Example Scenario	Action	User-facing Message
System	Out of memory	Log, escalate, shut down gracefully	"System error. Please try again later."
Application	Validation failure	Return 400, user guidance	"Invalid input: [field] is required."

Category	Example Scenario	Action	User-facing Message
Integration	SharePoint timeout	Retry, circuit breaker, fallback	"SharePoint unavailable. Retrying"
Security	Invalid API key	401/403, log, no sensitive info revealed	"Authentication failed."
Data	Corrupt template file	Log, abort, user guidance	"Document template is invalid."
Business Logic	Compliance deviation	Return error, explain context	"Document does not meet standards."

### References

- RFC 7807 Problem Details
- Winston Logging
- Opossum Circuit Breaker
- <u>TypeScript Error Handling Patterns</u>

Adopt these guidelines to ensure a resilient, maintainable, and user-friendly ADPA platform.