Bhagyashree Bhatia

Quality Assurance

Aashiyana Homes Basai, Sector 70 Noida UP - 201307

✉ **bhagyashreeb199@gmail.com**   📱 **9509011601**

SUMMARY

Seasoned QA professional with ~7 years of hands-on experience in software testing and automation. Proficient in designing, implementing, and executing comprehensive test plans to ensure the quality and functionality of software products. Skilled in both manual and automated testing methodologies, with a proven track record of identifying defects and enhancing product reliability. Committed to delivering high-quality software solutions that exceed client expectations.

PROFESSIONAL EXPERIENCE

Tata Consultancy Services (TCS), Noida - *Senior Test Engineer*

May 2021 - PRESENT

- Working as a Senior QA and managing multiple concurrent projects for diverse clients.
- Conducted functional, regression, and integration testing for software applications, identifying and documenting defects to facilitate timely resolution and handling customer support activities on iPhone and Android devices.
- Professional competencies in creating Test Strategies, Test Plans, Test Cases, and Test Reports as well as sound understanding of all Testing Methodologies (UI testing) and Mobile application testing.
- Participated in requirement analysis and test case review sessions to ensure comprehensive test coverage and alignment with business objectives.
- Proven strong Projects & People management skills & well organized with a track record that demonstrates self-motivation, creativity and initiative to achieve both personal and corporate goals.
- Managing different testing tracks for the integrated solution helping team members / track leads estimate and plan their tracks efficiently. Managing different phases of manual testing, planning, estimating and project tracking.
- Mentoring and Leading junior team members in testing best practices, automation techniques, and defect tracking tools, fostering professional growth and team cohesion
- Tools Used: JIRA, IntelliJ IDEA, TestRail.

Infosys Ltd, Pune - *Test Engineer*

Dec 2017 - April 2021

- Worked over 3 years in Mobile Application Testing, for a health domain project.
- Worked on all the testing activities as a part of QA Team.
- Performed Validations actual versus expected test results.
- Took Defect Triage meetings with the development team and showed demos to clients or product owners.
- Used to send daily reports to all the project stakeholders.
- Tools Used: Excel, HP ALM, JIRA, Eclipse.

EDUCATION

IEC, Himachal Pradesh - *MCA*

August 2017 - July 2020

DEZYNE ECOLE, Rajasthan - *BCA*

August 2014 - July 2017

Kendriya Vidyalaya, Rajasthan - *12th Standard*

July 2013 - July 2014

SKILLS

- Manual Testing / Functional Testing
- Automation Testing Using Selenium
- Junit/TestNG
- Core JAVA
- HTML, CSS, JavaScript
- SQL (Basics)

LANGUAGES

- English (Read, Write, Speak)
- Hindi (Read, Write, Speak)