User Story Template

**Title:** Courier service parcel delivery by rickshaw puller.

**Priority:** user

**Estimate:** 1 hour

**As a** *<* rickshaw puller*>*

**I want to** < serve beautiful and uninterrupted service to my user and help the management to deliver the parcel to the user in the proper way*>*

**so that I can** <make thecourier service parcel management system proper, easy to use and helpful for user*>*

**Acceptance criteria**

**Given** *<* rickshaw puller will be able to browse all user’s delivery data, check and filter for delivery to users, tracking users location and can see ratings and can contact with user for location information or delivery related issue.>

**When** < the new parcel delivered order, rickshaw puller should be able to select the delivery complete option and also can watch his rating given by customer*>*

**Then** < manager should be able to communicate with the users and also rickshaw puller for any help or in the case of failed delivery, track parcel, and etc. *>*

Platform: Windows PC

Language/framework: Java, PHP, CSS, HTML