

Micah Stargel

Barbourville, KY | (606) 627-9539 | md.stargel@gmail.com | Portfolio | Handshake

Education

BACHELOR OF SCIENCE | CHARLESTON SOUTHERN UNIVERSITY | MAY 6, 2023

Major: Computer Science

Minor: Aerospace Studies

Related Coursework: User Interface Programming, Cyber Defense, Algorithms, Operating Systems, System

Analysis & Software Design, Data Structure Analysis, Computer Architecture, Database Management, Survey of

Scripting Languages, Object-Oriented Programming, Applied Networking, Procedural Programming

Upsilon Pi Epsilon Honor Society

Dean's List | Spring 2022, Spring 2020

Air Force Reserve Officer Training Corps Type I Scholarship | Merit-based Selection | Nov 2020

President's List | Fall 2019

Jairy C. Hunter, Jr. Scholarship | Academic Excellence | August 2019

Professional Experience

TECHNICAL HELP DESK AGENT

General Dynamic Information Technologies, Department of Veterans Affairs

May 2020 - August 2023

Remotely troubleshoot software, OS, and hardware issues for VA employees on an on-call basis; use screenshare or telephone communication as appropriate; route issue to local IT when hands-on solutions were required; create accounts and reset user passwords

PROFICIENCIES

Software Programming

Front-end Design and Programming

Leadership Experience

RESERVE OFFICER TRAINING CORPS

United States Air Force

August 2019 – May 2023

General Military Corps (2019-2021): demonstrate active followership, exercise military and personal discipline, improve personal and professional goal setting

Professional Officer Corps (2021-2023): manage personnel, supervise small squad expeditionary forces tactics, delegate required tasks within military hierarchy, plan and oversee military and community activities and events, improve personal and professional goal setting, engage in proactive mentorship

Develop resiliency, flexibility, strong work ethic, effective leadership strategies, and advanced goal planning

Skills & Abilities

CODING LANGUAGES

Ruby on Rails, C++, C, Python, HTML, PHP, CSS, Java, C#

A/V SYSTEMS

Open Broadcaster Software, Jands Vista, Pro Presenter, Proclaim, Light Key