The page is reloaded after clicking the logo

Severity **Priority Behavior** Type O Normal Positive **Functional ↓** Low Layer Is Flaky Milestone **Automation** No Not automated Not set Status Actual

Parameters

Operating system: Windows 7 Ultimate Service Pack 1

Browser: Google Chrome Version 109.0.5414.75 (Official Build) (64-bit)

Follow the link https://demo.guru99.com/telecom/index.html
ne site is opened
ick the button "Add customer"
ne page "Add customer" is opened
ick logo "Guru99 telecom"
ne page is reloaded
i

The hamburger menu has the buttons

SeverityPriorityBehaviorTypeO NormalO MediumNot setOtherLayerIs FlakyMilestoneAutomationNot setNo-Not automated

Status Actual

Parameters

Operating system: Windows 7 Ultimate Service Pack 1

Browser: Google Chrome Version 109.0.5414.75 (Official Build) (64-bit)

Step	1
Action	Follow the link https://demo.guru99.com/telecom/index.html
Input data	
Expected result	The site is opened
Step	2
Action	Click the button "Add customer"
Input data	
Expected result	The page "Add customer" is opened
Step	3
Action	Click the hamburger menu
Input data	
Expected result	The hamburger menu is opened, there are 5 buttons: Add Customer, Add Tariff Plan, Add Tariff Plan to Custom er, Pay Billing, Delete Customer.
Step	4
Step	4 Click X button

The name of the page is under the header

Priority Severity Behavior Type Other O Normal ↑ High Not set Is Flaky Milestone Layer **Automation** Not set No Not automated Status Actual

Step	1
Action	Follow the link https://demo.guru99.com/telecom/index.html
Input data	
Expected result	The site is opened
Step	2
Action	Click the button "Add customer"
Input data	
Expected result	The page "Add customer" is opened. There is the title of the page "Add customer".

Only one radiobutton can be selected

Severity Priority **Behavior** Type O Normal O Medium Positive Other Milestone Layer Is Flaky **Automation** Not set No Not automated Status Actual

Step	1
Action	Follow the link https://demo.guru99.com/telecom/index.html
Input data	
Expected result	The site is opened
Step	2
Action	Click the button "Add customer"
Input data	
Expected result	The page "Add customer" is opened
Step	3
Action	Click each radiobuttons in turn
Input data	
Expected result	Only one radiobutton can be selected

Each input field has a title, placeholder, marked by * and is highlighted in blue, when it's selected.

SeverityPriorityBehaviorTypeo Normal↓ LowPositiveOther

Layer Is Flaky Milestone Automation

Not set No - Not automated

Status Actual

Parameters

Operating system: Windows 7 Ultimate Service Pack 1

Browser: Google Chrome Version 109.0.5414.75 (Official Build) (64-bit)

Step	1
Action	Follow the link https://demo.guru99.com/telecom/index.html
Input data	
Expected result	The site is opened
Step	2
Action	Click the button "Add customer"
Input data	
Expected result	The page "Add customer" is opened. Each input field has a title, placeholder and marked by st .
Step	3
Action	Click each input field in turn
Input data	
Expected result	The fields are highlighted in blue

Registration with empty fields

Severity	Priority	Behavior	Туре
O Normal	↑ High	Negative	Functional
Layer	ls Flaky	Milestone	Automation
Not set	No	-	Not automated
Status			
Actual			

Parameters

Operating system: Windows 7 Ultimate Service Pack 1

Browser: Google Chrome Version 109.0.5414.75 (Official Build) (64-bit)

Step	1
Action	Follow the link https://demo.guru99.com/telecom/index.html
Input data	
Expected result	The site is opened
Step	2
Action	Click the button "Add customer"
Input data	
Expected result	The page "Add customer" is opened
Step	3
Action	Click the button "Submit"
Input data	
Expected result	The pop-up window "Please fill all fields" appears

After pressing the button "reset", the values in the input fields are reset

SeverityPriorityBehaviorTypeO NormalO MediumPositiveOther

LayerIs FlakyMilestoneAutomationNot setNo-Not automated

Status Actual

Parameters

Operating system: Windows 7 Ultimate Service Pack 1

Browser: Google Chrome Version 109.0.5414.75 (Official Build) (64-bit)

Step	1
Action	Follow the link https://demo.guru99.com/telecom/addcustomer.php
Input data	
Expected result	The page "Add customer" is opened
Step	2
Action	Fill in the input field "First name"
Input data	Harry
Expected result	The input field is filled in
Step	3
Action	Fill in the input field "Last name"
Input data	Potter
Expected result	The input field is filled in
Step	4
Action	Fill in the input field "Email"
Input data	hpotter@gmail.com
Expected result	The input field is filled in
Step	5

Action	Fill in the input field "Address"
Input data	12 Hogwarts
Expected result	The input field is filled in
Step	6
Action	Fill in the input field "Mobile number"
Input data	8123456789012
Expected result	The input field is filled in
Step	7
Action	Click "Reset" button
Input data	
Expected result	The values in the input fields are reset

Registration of a customer

Severity **Priority Behavior** Type O Normal ↑ High Positive Smoke Is Flaky Layer Milestone **Automation** Not set No Not automated Status Actual

Step	1
Action	Follow the link https://demo.guru99.com/telecom/index.html
Input data	
Expected result	The site is opened
Step	2
Action	Click the button "Add customer"
Input data	
Expected result	The page "Add customer" is opened
Step	3
Action	Fill in the input field "First name"
Input data	Harry
Expected result	The input field is filled in
Step	4
Action	Fill in the input field "Last name"
Input data	Potter
Expected result	The input field is filled in
Step	5
Action	Fill in the input field "Email"
Input data	hpotter@gmail.com

Step	6
Action	Fill in the input field "Address"
Input data	12, Hogwarts.
Expected result	The input field is filled in
Step	7
Action	Fill in the input field "Mobile number"
Input data	8123456789012
Expected result	The input field is filled in
Step	8
Action	Click the button "Submit"
Input data	
Expected result	The page with information about customer is opened
Step	9
Action	Click the button "Home"
Action Input data	Click the button "Home"

Registration with cyrillic in the field "First name"

Severity Priority Behavior Type Negative Other O Normal O Medium Milestone Layer Is Flaky **Automation** Not set No Not automated Status Actual

Step	1
Action	Follow the link https://demo.guru99.com/telecom/index.html
Input data	
Expected result	The site is opened
Step	2
Action	Click the button "Add customer"
Input data	
Expected result	The page "Add customer" is opened
Step	3
Action	Input cyrillic in the field "First Name"
Input data	Гарри
Expected result	The message "Cyrillic are not allowed" must appears
Step	The message "Cyrillic are not allowed" must appears 4
Step	4
Step Action	4 Fill in the input field "Last name"
Step Action Input data	4 Fill in the input field "Last name" Potter
Step Action Input data Expected result	4 Fill in the input field "Last name" Potter The input field is filled in
Step Action Input data Expected result Step	4 Fill in the input field "Last name" Potter The input field is filled in

Step	6
Action	Fill in the input field "Address"
Input data	12 Hogwarts
Expected result	The input field is filled in
Step	7
Action	Fill in the input field "Mobile number"
Input data	801234567893
Expected result	The input field is filled in
Step	8
Action	Click "Submit" button
Input data	
Expected result	The customer is not saved

Registration with empty input field "Last name"

Severity Priority Behavior Type Other O Normal O Medium Negative Milestone Layer Is Flaky **Automation** Not set No Not automated Status Actual

Step	1
Action	Follow the link https://demo.guru99.com/telecom/index.html
Input data	
Expected result	The site is opened
Step	2
Action	Click the button "Add customer"
Input data	
Expected result	The page "Add customer" is opened
Step	3
Action	Fill in the input field "First name"
Input data	Harry
Expected result	The input field is filled in
Step	4
Action	Leave the field "Last name" blank
Input data	
Expected result	The field is blank
Step	5
Action	Fill in the input field "Email"
Input data	hpotter@gmail.com
Expected result	The input field is filled in

Step	6
Action	Fill in the input field "Address"
Input data	12 Hogwarts
Expected result	The input field is filled in
Step	7
Action	Fill in the input field "Mobile number"
Input data	801234567893
Expected result	The input field is filled in
Step	8
Action	Click "Submit" button
Input data	
Expected result	The message "Last Name must not be blank" must appears

Registration with numbers in the field "First name"

Severity Priority Behavior Type Other O Normal O Medium Negative Milestone Layer Is Flaky **Automation** Not set No Not automated **Status** Actual

Step	1
Action	Follow the link https://demo.guru99.com/telecom/index.html
Input data	
Expected result	The site is opened
Step	2
Action	Click the button "Add customer"
Input data	
Expected result	The page "Add customer" is opened
Step	3
Action	Fill in the input field "First name" with numbers
Input data	12345
Expected result	The message "Numbers are not allowed" must appears
Step	4
Action	Fill in the input field "Last name"
Input data	Potter
Expected result	The input field is filled in
Step	5
Action	Fill in the input field "Email"
Input data	hpotter@gmail.ocm
Expected result	The input field is filled in

Step	6
Action	Fill in the input field "Address"
Input data	12 Hogwarts
Expected result	The input field is filled in
Step	7
Action	Fill in the input field "Mobile number"
Input data	801234567893
Expected result	The input field is filled in
Step	8
Action	Click "Submit" button
Input data	
Expected result	The customer is not saved

Registration with special characters in the field "First name"

Severity Priority Behavior Type O Normal O Medium Negative Other Milestone Layer Is Flaky **Automation** Not set No Not automated **Status** Actual

Step	1
Action	Follow the link https://demo.guru99.com/telecom/index.html
Input data	
Expected result	The site is opened
Step	2
Action	Click the button "Add customer"
Input data	
Expected result	The page "Add customer" is opened
Step	3
Action	Fill in the input field "First name" with special characters, each one in turn
Input data	!@#\$%^&*()/.,?><[]}{/*-
Expected result	!@#\$%^&*()/.,?><[]} {/*- The message "Special characters are not allowed" must appears
Expected result	The message "Special characters are not allowed" must appears
Expected result Step	The message "Special characters are not allowed" must appears 4
Expected result Step Action	The message "Special characters are not allowed" must appears 4 Fill in the input field "Last name"
Expected result Step Action Input data	The message "Special characters are not allowed" must appears 4 Fill in the input field "Last name" Potter
Expected result Step Action Input data Expected result	The message "Special characters are not allowed" must appears 4 Fill in the input field "Last name" Potter The input field is filled in
Expected result Step Action Input data Expected result Step	The message "Special characters are not allowed" must appears 4 Fill in the input field "Last name" Potter The input field is filled in
Expected result Step Action Input data Expected result Step Action	The message "Special characters are not allowed" must appears 4 Fill in the input field "Last name" Potter The input field is filled in 5 Fill in the input field "Email"

Step	6
Action	Fill in the input field "Address"
Input data	12 Hogwarts
Expected result	The input field is filled in
Step	7
Action	Fill in the input field "Mobile number"
Input data	801234567893
Expected result	The input field is filled in
Step	8
Action	Click "Submit" button
Input data	
Expected result	The customer is not saved

Registration with empty input field "First name"

Severity Priority **Behavior** Type Other O Normal O Medium Negative Milestone Layer Is Flaky **Automation** Not set No Not automated Status Actual

Step	1
Action	Follow the link https://demo.guru99.com/telecom/index.html
Input data	
Expected result	The site is opened
Step	2
Action	Click the button "Add customer"
Input data	
Expected result	The page "Add customer" is opened
Chan	
Step	3
Action	Leave the field "First name" blank
Input data	
Expected result	The field is blank
Step	4
Action	Fill in the input field "Last name"
Input data	Potter
Input data Expected result	
	Potter
Expected result	Potter The input field is filled in
Expected result Step	Potter The input field is filled in 5
Expected result Step Action	Potter The input field is filled in 5 Fill in the input field "Email"

Step	6
Action	Fill in the input field "Address"
Input data	12 Hogwarts
Expected result	The input field is filled in
Step	7
Action	Fill in the input field "Mobile number"
Input data	801234567893
Expected result	The input field is filled in
Step	8
Action	Click "Submit" button
Input data	
Expected result	The message "First Name must not be blank" must appears

Registration without @ in the input field "Email"

Severity Priority Behavior Type O Normal O Medium Negative Other Milestone Layer Is Flaky **Automation** Not set No Not automated Status Actual

Step	1
Action	Follow the link https://demo.guru99.com/telecom/index.html
Input data	
Expected result	The site is opened
Step	2
Action	Click the button "Add customer"
Input data	
Expected result	The page "Add customer" is opened
Step	3
Action	Fill in the input field "First name"
Input data	Harry
Expected result	The input field is filled in
Step	4
Action	Fill in the input field "Last name"
Input data	Potter
Expected result	The input field is filled in
Step	5
Action	Fill in the input field "Email" without @
Input data	hpottergmail.ocm

Step	6
Action	Fill in the input field "Address"
Input data	12 Hogwarts
Expected result	The input field is filled in
Step	7
Action	Fill in the input field "Mobile number"
Input data	801234567893
Expected result	The input field is filled in
Step	8
Action	Click "Submit" button
Input data	
Expected result	Customer isn't saved because of error

Registration without domain in the input field "Email"

Severity Priority Behavior Type O Normal O Medium Negative Other Milestone Layer Is Flaky **Automation** Not set No Not automated Status Actual

Step	1
Action	Follow the link https://demo.guru99.com/telecom/index.html
Input data	
Expected result	The site is opened
Step	2
Action	Click the button "Add customer"
Input data	
Expected result	The page "Add customer" is opened
Step	3
Action	Fill in the input field "First name"
Input data	Harry
Expected result	The input field is filled in
Step	4
Action	Fill in the input field "Last name"
Input data	Potter
Expected result	The input field is filled in
Step	5
Action	Fill in the input field "Email" without ".com"
Input data	hpotter@

Step	6
Action	Fill in the input field "Address"
Input data	12 Hogwarts
Expected result	The input field is filled in
Step	7
Action	Fill in the input field "Mobile number"
Input data	801234567893
Expected result	The input field is filled in
Step	8
Action	Click "Submit" button
Input data	
Expected result	Customer isn't saved because of error

Registration with cyrillic in the field "Email"

Severity Priority Behavior Type Negative O Normal O Medium Other Milestone Layer Is Flaky **Automation** Not set No Not automated Status Actual

Step	1
Action	Follow the link https://demo.guru99.com/telecom/index.html
Input data	
Expected result	The site is opened
Step	2
Action	Click the button "Add customer"
Input data	
Expected result	The page "Add customer" is opened
Step	3
Action	Input cyrillic in the field "First Name"
Input data	Harry
Expected result	The input field is filled in
Step	4
Action	Fill in the input field "Last name"
Input data	Potter
Expected result	The input field is filled in
Step	5
Action	Fill in the input field "Email" with cyrillic
Input data	гпоттер@gmail.ocm
Expected result	The message "Cyrillic are not allowed" must appears

Step	6
Action	Fill in the input field "Address"
Input data	12 Hogwarts
Expected result	The input field is filled in
Step	7
Action	Fill in the input field "Mobile number"
Input data	801234567893
Expected result	The input field is filled in
Step	8
Action	Click "Submit" button
Input data	
Expected result	The customer isn't saved because of error

Registration with special characters in the field "Address"

Severity Priority Behavior Type O Normal O Medium Negative Other Milestone Layer Is Flaky **Automation** Not set No Not automated **Status** Actual

Step	1
Action	Follow the link https://demo.guru99.com/telecom/index.html
Input data	
Expected result	The site is opened
Step	2
Action	Click the button "Add customer"
Input data	
Expected result	The page "Add customer" is opened
Step	3
Action	Fill in the input field "First name"
Input data	Harry
Expected result	The input field is filled in
Step	4
Action	Fill in the input field "Last name"
Input data	Potter
Expected result	The input field is filled in
Step	5
Action	Fill in the input field "Email"
Input data	hpotter@gmail.com
Expected result	The input field is filled in

Step	6
Action	Fill in the input field "Address" with special characters, each one in turn
Input data	!@#\$%^&*()-=+/*-/?><`\~
Expected result	The message "Special characters are not allowed" must appears
Step	7
Action	Fill in the input field "Mobile number"
Input data	801234567893
Expected result	The input field is filled in
Step	8
Action	Click "Submit" button
Input data	
Expected result	Customer isn't saved because of error

Registration with latin letters in the field "Mobile number"

Severity Priority Behavior Type O Normal O Medium Negative Other Milestone Layer Is Flaky **Automation** Not set No Not automated **Status** Actual

1
Follow the link https://demo.guru99.com/telecom/index.html
The site is opened
2
Click the button "Add customer"
The page "Add customer" is opened
3
Fill in the input field "First Name"
Harry
The input field is filled in
4
Fill in the input field "Last name"
Potter
The input field is filled in
5
Fill in the input field "Email" with cyrillic
gpotter@gmail.com

Step	6
Action	Fill in the input field "Address"
Input data	12 Hogwarts
Expected result	The input field is filled in
Step	7
Action	Fill in the input field "Mobile number" with latin letters
Input data	asdfgbczsc
Expected result	The message "Characters are not allowed" must appears
Step	8
Action	Click "Submit" button
Input data	
Expected result	The customer isn't saved because of error

Character limit in the field "Mobile number"

13 characters are allowed

SeverityPriorityBehaviorTypeO NormalO MediumNegativeOtherLayerIs FlakyMilestoneAutomationNot setNo-Not automated

Status Actual

Step	1
Action	Follow the link https://demo.guru99.com/telecom/index.html
Input data	
Expected result	The site is opened
Step	2
Action	Click the button "Add customer"
Input data	
Expected result	The page "Add customer" is opened
Step	3
Action	Fill in the input field "Mobile number" with 14 numbers
Input data	12345678987654
Expected result	Only 13 numbers are allowed