

# Support Dashboard

● High Alert

🔄 Last updated at 12:36pm

System Queues		
	PENDING	FAILED
Process	101	6
Buyer Payment	0	18
Buyer Registration	18	0
Kofax Process	0	0
Docuware	2	0
Finance ASAP	0	4
Revalue	19	11
Delivery	12	5

Printer Queues		
Printer Management		
	PENDING	FAILED
Branch Printing	1	14
Printer Monitoring		
	PENDING	FAILED
PDF Print	1	14
Settlement Requests	3	1

Specialty Queues		
	PENDING	FAILED
CAT Qualification	2	6
Vehicle Enhancement	0	18
Disclosure Doc	19	0
Buyer ASAP	12	4
Auto IBT (Rec Rides)	18	3

Check Printing	
Unprinted	Failed
1	1

Deadlocks	
In Last Hour	Since Midnight
0	1698

Auction	
Scheduled for Today	18
In Progress	6
This Week (02/11 - 02/18)	102
Sale Items	
Not Locked Down - 1 Day	0
Not Locked Down - 2 Day	1698

Failures & Errors		
Failed Vehicle Sale Entries	Failed Assignments	Blocked Processes
0	1	266
Assignments Not Processed (In Queue 15 mins.)	GP Writeback Errors	
5	2853	

Scanning & OCR	
Scanned Docs Failing Upload	0
OCR Servers Stopped	18
License Count Lows	0



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# Auctions



Export to Excel

Today's Auctions

Date Range

In Progress Auctions Only



Auction Date & Time	ID	Branch	Lane	Total Items	Bid Count	Auction Status	XML Post Status	
Jan. 25 @ 10:00 AM	99834	North Hollywood (111)	1	230	230	COMPLETE	SUCCESS	<a href="#">More Info</a>
Jan. 25 @ 10:00 AM	99834	North Hollywood (111)	2	228	228	INCOMPLETE	FAILED	<a href="#">More Info</a>
Jan. 25 @ 10:00 AM	100387	Eugene (168)	1	111	111	COMPLETE	FAILED	<a href="#">More Info</a>
Jan. 25 @ 10:00 AM	100387	Eugene (168)	2	138	138	COMPLETE	SUCCESS	<a href="#">More Info</a>

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ITEMS PER PAGE

1 - 4 OF 4 ITEMS



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# Auctions

Today's Auctions

Date Range

In Progress Auctions Only



Auction Date & Time	ID	Branch	Lane
Jan. 25 @ 10:00 AM	99834	North Hollywood (111)	1
Jan. 25 @ 10:00 AM	99834	North Hollywood (111)	2
Jan. 25 @ 10:00 AM	100387	Eugene (168)	1
Jan. 25 @ 10:00 AM	100387	Eugene (168)	2

CLERK	COMPUTER NAME	IP ADDRESS	LINKS	AUDIO
corporate\rfagan	IAA95LG10011	10.100.32.45	<a href="#">I-Bid Auction Link</a>	<a href="#">Download</a>
corporate\rfagan	IAA95LG10011	10.100.32.45	<a href="#">I-Bid Auction Link</a>	<a href="#">Download</a>
corporate\rfagan	IAA95LG10011	10.100.32.45	<a href="#">I-Bid Auction Link</a>	<a href="#">Download</a>



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# Auctions



Export to Excel

Today's Auctions

Date Range

01/01/2017



02/01/2018



AUCTION DATE & TIME

ID

BRANCH

LANE

TOTAL ITEMS

BID COUNT

AUCTION STATUS

XML POST STATUS

Jan. 25 @ 10:00 AM

99834

North Hollywood (111)

1

230

230

COMPLETE

SUCCESS

[More Info](#)

Jan. 25 @ 10:00 AM

99834

North Hollywood (111)

2

228

228

INCOMPLETE

FAILED

[More Info](#)

Jan. 25 @ 10:00 AM

100387

Eugene (168)

1

111

111

COMPLETE

FAILED

[More Info](#)

Jan. 25 @ 10:00 AM

100387

Eugene (168)

2

138

138

COMPLETE

SUCCESS

[More Info](#)



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ITEMS PER PAGE

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