



Prompts user to enter reason for denial

### 1. Cancellation Assignment

Stock	Requestor	Cancel Reason	Notes	Invoice	Cancel. Fee	Override Reason	Cancellation Status	Fin. Resp. End Date	Pickup Date	Expenses	Disposition	Review
12345	John Q.	Lorem ipsum edit	Dolor lorem sit elit. <u>view</u>	<u>view</u>	\$10.00 <u>edit</u>	Branch Concession	Assignment (TBD)	N/A	N/A	<u>open</u>	Return Tow	✓ Approve Deny
<u>12346</u>	Jane D.	Dolor lorem elit sit edit	Lorem consectelit. view	<u>view</u>	\$10.00 <u>edit</u>	Contract Setup	Assignment (TBD)	N/A	N/A	<u>open</u>	Return Tow	Approve ✓ Deny
12347	Joe D.	Lorem ipsum edit	lpsum, consectetur elit. view	<u>view</u>	\$10.00 <u>edit</u>	None	Assignment (TBD)	N/A	N/A	no	Provider Pickup	✓ Approve Deny
12348	Joe D.	Dolor lorem elit sit edit	Lorem sit amet elit. <u>view</u>	<u>view</u>	\$10.00 <u>edit</u>	User Error	Assignment (TBD)	10/23/15 <u>edit</u>	10/23/15 <u>edit</u>	no	Owner Retainer	✓ Approve Deny

A user "Approves" or "Denies" a Cancellation Assignment

Approve All

**Undo All** 

# 2A. Cancellation Pending - Vehicle Return Tow

Stock	Requestor	Cancel Reason	Notes	Invoice	Cancel. Fee	Override Reason	<b>Cancellation Status</b>	Fin. Resp. End Date	Pickup Date		1. Que Images	2. Dispatch	3. Expenses	
12349	John Q.	Lorem ipsum <u>view</u>	Dolor lorem sit elit. <u>view</u>	<u>view</u>	\$10.00	Branch Concession	Pending (TBD)	N/A	N/A	A.	Pending	N/A	<u>open</u>	Undo
<u>12350</u>	Jane D.	Dolor lorem elit sit <u>view</u>	Lorem consectelit. view	<u>view</u>	\$10.00	Contract Setup	Pending (TBD)	N/A	N/A	B.	Pending	N/A	no	Undo
12351	Joe D.	Lorem ipsum <u>view</u>	lpsum, consectetur elit. view	<u>view</u>	\$10.00	None	Pending (TBD)	N/A	N/A	C.	Complete	Wait Return Tow	<u>open</u>	Undo
12352	Joe D.	Dolor lorem elit sit view	Lorem sit amet elit. <u>view</u>	<u>view</u>	\$10.00	User Error	Pending (TBD)	N/A	N/A	D.	Complete	Complete	<b>⊘</b> Closed	Undo
													Pri	int Undo All

#### 2B. Cancellation Pending - Provider Pickup

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Stock	Requestor	Cancel Reason	Notes	Invoice	Cancel. Fee	Override Reason	Cancellation Status	Fin. Resp. End Date	Pickup Date	Expenses		1. Que Images	2. Pullout
12349	John Q.	Lorem ipsum <u>view</u>	Dolor lorem sit elit. <u>view</u>	<u>view</u>	\$10.00	Branch Concession	Pending (TBD)	N/A	10/20/15	<u>open</u>	A.	Pending	print Undo
12350	Jane D.	Dolor lorem elit sit view	Lorem consectelit. view	<u>view</u>	\$10.00	Contract Setup	Pending (TBD)	N/A	10/23/15	no	В.	Complete	<u>print</u> Undo
12351	Joe D.	Lorem ipsum view	lpsum, consectetur elit. view	<u>view</u>	\$10.00	None	Pending (TBD)	N/A	10/23/15	<u>open</u>	C.	Complete	generated 10/23/15 10:15AM Undo
12352	Joe D.	Dolor lorem elit sit view	Lorem sit amet elit. <u>view</u>	<u>view</u>	\$10.00	User Error	Pending (TBD)	N/A	10/23/15	Closed	D.	Complete	
												l	

### 2C. Cancellation Pending - Owner Retain/Adverse Carrier

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Stock	Requestor	Cancel Reason	Notes	Invoice	Cancel. Fee	Override Reason	Cancellation Status	Fin. Resp. End Date	Pickup Date		1. Que Images	2. Owner Pay	3. Expenses	4. Pullout	
12349	John Q.	Lorem ipsum <u>view</u>	Dolor lorem sit elit. <u>view</u>	<u>view</u>	\$10.00	Branch Concession	Pending (TBD)	10/20/15 <u>edit</u>	10/20/15	A.	Pending_	\$0.00 balance	<u>open</u>	print	Undo
12350	Jane D.	Dolor lorem elit sit <u>view</u>	Lorem consectelit. view	<u>view</u>	\$10.00	Contract Setup	Pending (TBD)	10/23/15 <u>edit</u>	10/23/15	B.	Complete		Closed	Scanned 10/23/15 10:15AM	Undo
<u>12351</u>	Joe D.	Lorem ipsum <u>view</u>	lpsum, consectetur elit. view	<u>view</u>	\$10.00	None	Pending (TBD)	10/23/15 <u>edit</u>	10/25/15	C.	Complete	\$17.00 due	<u>open</u>	<u>print</u>	Undo
12352	Joe D.	Dolor lorem elit sit <u>view</u>	Lorem sit amet elit. <u>view</u>	<u>view</u>	\$10.00	User Error	Pending (TBD)	10/23/15 <u>edit</u>	10/24/15	D.	Complete	\$17.00 collected	Closed	generated 10/24/15 11:00AM	Undo
														Print	Undo All

No action required within Cancellation Pending but for a stock to move into Cancellation Request Complete, it can't have an open expense, images must be taken, and retun tow or provider pickup must be complete

B. images complete > owner payment '0' (owner scheduled to pick up before FRED) > expenses closed > pullout scanned
C. images complete > owner payment due (owner scheduled to pick up after FRED) > expenses open > pullout disabled

D. images complete > owner payment collected (owner scheduled to pick up after FRED) > expenses closed > pullout generated

A. images incomplete > owner payment '0' (owner scheduled to pick up before FRED) > expenses open > pullout disabled,

Cancellation Pending -Tasklist

A. images incomplete > dispatch incomplete > expenses open
B. images incomplete > dispatch incomplete > expenses '0'
C. images complete > dispatch incomplete > expenses open

D. images **complete** > dispatch **complete** > expenses **closed** 

A. images **incomplete** > pullout **disabled**, (expenses handled during settlement)
B. images **complete** > pullout **enabled**, (expenses handled during settlement)
C. images **complete** > pullout **generated**, (expenses handled during settlement)

D. images **complete** > pullout **scanned**, (expenses handled during settlement)

System Validation

## 3. Cancellation Request Complete

Stock	Requestor	Cancel Reason	Notes	Invoice	Cancel Fee	Override Reason	Cancellation Status	Fin. Resp. End Date	Pickup Date	Expenses	Disposition
<u>12353</u>	John Q.	Lorem ipsum <u>view</u>	Dolor lorem sit elit. <u>view</u>	<u>view</u>	\$10.00	User Error	Wait Cancel Settlement	N/A	N/A	closed	Return Tow
<u>12354</u>	Jane D.	Dolor lorem elit sit <u>view</u>	Lorem consectelit. view	<u>view</u>	\$10.00	Contract Setup	Wait Cancel Settlement	N/A	N/A	closed	Return Tow
<u>12355</u>	Joe D.	Lorem ipsum view	lpsum, consectetur elit. view	<u>view</u>	\$10.00	None	Wait Cancel Settlement	N/A	N/A	<u>open</u>	Provider Pickup

No action required within Cancellation Request Complete

Undo All

# **STOCK CANCELLATION**

#### This is a Proforma Settlement Invoice estimate only. Ffinal charges may vary.

INSURANCE AUTO AUCTIONS

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Insurance Auto Auctions, Inc. Attn: Settlement Group 2191 Highway 21 West Dale, TX 786162339

Phone: (512) 321-9849 Fax;

E-mail: shassan@iaai.com;MMoklak@iaai.com

Salvage Information

IAA Stock #: 000-15275142

IAA Branch: Dallas
Fed, Tax I.D. 800877407

Handler: Eleana Rodriguez

Adjuster: Eleana Rodriguez

Adjuster: Eleana Rodriquez Insured: Hillary Clinton Owner: Hillary Clinton Claim #: KJDALSHF;

Policy #: KA;LHF Vehicle: 2015 STERLING 827 Damage: Front end/

Mileage: 100000
Mileage Type: Actual
VIN: KJDS:LAHF
ACV: \$500.00

NICB Date:

DEFICIT INVOICE: S1144001097

INVOICE DATE: 09/24/2015 Payment Due Date: 10/9/2015

Invoice To:

United Automobile Insurance - North Miami - ACH

1313 NW 167 St. Miami Gardens, FL 33169 Attn: Salvage Dept

Account of Sale	Total Activity	%ACV
	\$500.00	100.00
AA Charges		
Consignment Flat Fee	\$50.00	10.00
Bundled Enhancement Fee	\$750.00	150.00

Less IAA Charges (\$800.00) (160.00)

Net IAA Return (\$300.00) (60.00)

Amount Due to IAA (\$300.00) (60.00)%

For proper credit, include invoice number: \$1144001097 and stock number: 000-15275142 on your payment check.

Buyer Information ZYS Auto Export Inc 7162 E Birchwood Ave Mesa, AZ 85208

Resale Certificate #: I00012537 (TX)

resale certificate	# . 1000 12557	(1/)							
Elapsed Days Analysis									
Date of Event:	Date	Days							
Loss	9/1/2015								
Assigned	9/18/2015	18							
Released	N/A	0							
Pickup	9/18/2015	1							
Title Rec'd	9/18/2015	1							
Sale Doc. Rec'd	9/18/2015	1							
Sale Date	9/18/2015	1							
Buyer Payment	9/18/2015	1							
Invoice	9/24/2015	7							
Flancod Total Dave:		2.4							

Elapsed Total Days:

IAA Doc. RP002f.rpt



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