

MICHAEL D. WIESENHART

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Objective: Seeking a position in which my management and customer service experience will positively contribute to company operations, while challenging me and fostering new career opportunities in the tech industry.

Professional Experience

NOOKLYN.COM, LLC, BROOKLYN, NY

Junior Software Engineer

12/15 - Current

Key Results:

- Work on daily tickets.
- Integrate new features into the Nooklyn website.
- Work with other developers to accomplish daily goals.

NOOKLYN.COM, LLC, BROOKLYN, NY

Licensed Real Estate Salesperson

6/14 – 12/15

Key Results:

- Assist clients in their apartment search
- Advertise both company exclusives along with open listings.
- Collect deposits, paperwork, and run potential tenant's credit.
- Maintain great working relationships with management companies.
- Provide the highest customer service experience possible.

CITY REALTY SERVICES, INC., NEW YORK, NEW YORK

Licensed Real Estate Salesperson

12/13 - 6/14

Key Results:

- Find commercial spaces for clients.
- Maintain great working relationships with management companies.
- Provide the highest customer service experience possible.

THE TAKE OUT BIRMINGHAM, BIRMINGHAM, ALABAMA

Operations Manager, Social Media Manager

3/12 - 10/14

Key Results:

- Meet and exceed customer service standards.
- Maintain great working relationships with restaurant partners.
- Accept and place orders via phone and Internet.
- Pre-screen new delivery drivers.
- Maintain all Social Media accounts for The TakeOut.

TAKEOUT TRIAD, GREENSBORO, NORTH CAROLINA

Manager

10/11 - 03/12

Key Results:

- Met and exceeded customer service standards.
- Maintained great working relationships with restaurant partners.
- Accepted and placed orders via phone and Internet.
- Managed daily cash flow and wrote weekly checks.
- Hired and trained new delivery drivers.

SMOKEY BONES, GREENSBORO, NORTH CAROLINA

Server

08/10 - 10/11

Key Results:

- Ensured guests' dining experience was exemplary.
- Promoted restaurant specialties.

MOBILE MEALS, TAMPA, FLORIDA

Restaurant Liaison/Sales/Marketing

1/10 - 7/10

Key Results:

- Acquired new restaurant partners and maintained relationships.
- Marketed business via business fairs, event sponsorships and networking.
- Trained new personnel.

THE CHEESECAKE FACTORY, BRANDON, FLORIDA

Server/Trainer/Bartender

3/07 - 1/10

Key Results:

- Ensured guests' dining experience was exemplary.
- Promoted current specials to maximize company profit.
- As a shift leader, delegated tasks to team members.
- When training new personnel, ensured policies and procedures were learned and followed.

Education

- Web Development Immersive, General Assembly; December 2015
- Real Estate Salesperson's License, New York Real Estate Institute; November 2013
- BS, Business Administration, University of North Carolina at Greensboro; May 2012

Skills

- HTML
- CSS
- JavaScript
- Ruby on Rails
- PostgreSQL
- Redis
- Git
- GitHub
- CLI