



Rony Das <rony.das@dsinnovators.com>

FFIN Comm DVD Question for DP

22 messages

Stephen Yee <Stephen.Yee@infoimageinc.com>

Fri, Oct 23, 2020 at 11:27 PM

To: DP <DP@infoimageinc.com>

Cc: Rony Das <rony.das@dsinnovators.com>, Peter Dang <Peter.Dang@infoimageinc.com>

Hi DP,

DSI has a question.


Regarding the Master File that the bank will send, will you put manually in a certain directory? This is what Peter said. Is this the location? /d/pdf_afp/ffin/ffinms2/master_file/

DSI is updating the proc file.

Please let us know.

Thanks,

Stephen Yee

Implementation Specialist | Direct 469.312.6925 | stephen.yee@infoimageinc.com Description: infomage_286New.jpg
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Rogelio De Vera <Rogelio.DeVera@infoimageinc.com>

Fri, Oct 23, 2020 at 11:29 PM

To: Stephen Yee <Stephen.Yee@infoimageinc.com>, DP <DP@infoimageinc.com>

Cc: Rony Das <rony.das@dsinnovators.com>, Peter Dang <Peter.Dang@infoimageinc.com>

Hi Steve,

Yes, this is correct - /d/pdf_afp/ffin/ffinms2/master_file/

Is this eom cycle only?

Thanks,
Rogelio

From: Stephen Yee <Stephen.Yee@infoimageinc.com>**Sent:** Friday, October 23, 2020 10:28 AM**To:** DP <DP@infoimageinc.com>**Cc:** 'Rony Das' <rony.das@dsinnovators.com>; Peter Dang <Peter.Dang@infoimageinc.com>**Subject:** FFIN Comm DVD Question for DP

Hi DP,

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DSI is updating the proc file.

Please let us know.


11/25/2020

Dynamic Solution Innovators Mail - FFIN Comm DVD Question for DP

Thanks,

Stephen Yee

Implementation Specialist | Direct 469.312.6925 | stephen.yee@infoimageinc.com

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[Quoted text hidden]

Rogelio De Vera <Rogelio.DeVera@infoimageinc.com>
To: Stephen Yee <Stephen.Yee@infoimageinc.com>, DP <DP@infoimageinc.com>
Cc: Rony Das <rony.das@dsinnovators.com>, Peter Dang <Peter.Dang@infoimageinc.com>

Fri, Oct 23, 2020 at 11:40 PM

Peter / Rony

Do we need to validate the master list file first?

Other jobs we run the validation before processing comm cd - [oper1@preprocessing02 ~]\$ perl /home/afp2web/scripts/[commercial_cd_validate.pl](#)

Thanks,

Rogelio

From: Rogelio De Vera <Rogelio.DeVera@infoimageinc.com>
Sent: Friday, October 23, 2020 10:30 AM
To: Stephen Yee <Stephen.Yee@infoimageinc.com>; DP <DP@infoimageinc.com>
Cc: 'Rony Das' <rony.das@dsinnovators.com>; Peter Dang <Peter.Dang@infoimageinc.com>
Subject: RE: FFIN Comm DVD Question for DP

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To: Stephen Yee <Stephen.Yee@infoimageinc.com>, DP <DP@infoimageinc.com>
Cc: Rony Das <rony.das@dsinnovators.com>, Peter Dang <Peter.Dang@infoimageinc.com>

Sat, Oct 24, 2020 at 3:33 AM

Peter / Rony

COMM CD has been processed. There are no cd created maybe the process was not link to CD director.

Thanks,

Rogelio

Parsing Master List

Begin parsing group for each CD

Creating check index file

Creating CD file for burnin

IN CREATE DISK

IN CREATE INDEX

Done

Creating CD for abc1234~4564f3b22c05805141692a11dc4a53f6~FFIN001

Use of uninitialized value in addition (+) at /home/afp2web/scripts/[cd_automation.pl](#) line 644.

jobseq = Sequence~#001

UPS = FFIN001

DiskType = CD

FONT1 = 100

Check if any CD failed to create

Creating processing report

***** Job Finish *****

There should be 1 for this job

You can view the log file for list of CD Group Name

Log file: /d/test/pdf_afp/ffin/ffinms2/logs/ffinms2_10232020_1426_cd.log

Fri Oct 23 14:26:15 PDT 2020

Ip: Error - no default destination available.

***** Job Finish *****

11/25/2020

Dynamic Solution Innovators Mail - FFIN Comm DVD Question for DP

There should be 1 for this job

You can view the log file for list of CD Group Name

Log file: /d/test/pdf_afp/ffin/ffinms2/logs/ffinms2_10232020_1426_cd.log

Fri Oct 23 14:26:15 PDT 2020

***** Report for Accounting *****

Total Disk: 1

Total Regular Disk = 1

Total Duplicate Disk = 0

Total Stmt Count: 1

Total PDF Images: 9

Total Tiff Images: 40

Total Combine PDF + Tiff Images: 49

Moving /z/ftpbu/ffinbu/FFIN_fiserv_stmt_100620_1.zip to /z/download/ffin

oper1@rhs2 ~> /home/test/master/ffinms2_process.sh 1 bypass

[Quoted text hidden]

Peter Dang <Peter.Dang@infoimageinc.com>

Sat, Oct 24, 2020 at 4:43 AM

To: Rogelio De Vera <Rogelio.DeVera@infoimageinc.com>, Stephen Yee <Stephen.Yee@infoimageinc.com>, DP <DP@infoimageinc.com>

Cc: Rony Das <rony.das@dsinnovators.com>

Please check with ISD. There should be 1 DVD created base on report.

Peter

[Quoted text hidden]

Stephen Yee <Stephen.Yee@infoimageinc.com>

Sat, Oct 24, 2020 at 4:45 AM

To: Peter Dang <Peter.Dang@infoimageinc.com>, Rogelio De Vera <Rogelio.DeVera@infoimageinc.com>, DP <DP@infoimageinc.com>, ISD <ISD@infoimageinc.com>

Cc: Rony Das <rony.das@dsinnovators.com>

+ISD

ISD - See below and advise.

Stephen Yee

Implementation Specialist | Direct 469.312.6925 | stephen.yee@infoimageinc.com

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From: Peter Dang

Sent: Friday, October 23, 2020 3:43 PM

To: Rogelio De Vera; Stephen Yee; DP

Cc: 'Rony Das'

[Quoted text hidden]

[Quoted text hidden]

David Trang <David.Trang@infoimageinc.com>

Sat, Oct 24, 2020 at 5:12 AM

To: Stephen Yee <Stephen.Yee@infoimageinc.com>, Peter Dang <Peter.Dang@infoimageinc.com>, Rogelio De Vera <Rogelio.DeVera@infoimageinc.com>, DP <DP@infoimageinc.com>, ISD <ISD@infoimageinc.com>

Cc: Rony Das <rony.das@dsinnovators.com>

When you run it as test mode, it will never trigger the auto burning. The content of the CD are in in /d/test/pdf_afp/ffin/ffinms2/output/ffinms2/ folder.

Can you do a live run instead so that everything is triggered on the right folder and also test the auto burning.

Thanks
David

From: Stephen Yee <Stephen.Yee@infoimageinc.com>
Sent: Friday, October 23, 2020 3:46 PM
To: Peter Dang <Peter.Dang@infoimageinc.com>; Rogelio De Vera <Rogelio.DeVera@infoimageinc.com>; DP <DP@infoimageinc.com>; ISD <ISD@infoimageinc.com>
Cc: 'Rony Das' <rony.das@dsinnovators.com>
Subject: RE: FFIN Comm DVD Question for DP

+ISD

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[Quoted text hidden]
[Quoted text hidden]
[Quoted text hidden]
[Quoted text hidden]

Thanks,

[Quoted text hidden]

F. 650.473.6300 | www.InfolmageInc.com

[Quoted text hidden]

Stephen Yee <Stephen.Yee@infoimageinc.com> Mon, Oct 26, 2020 at 10:54 PM
To: David Trang <David.Trang@infoimageinc.com>, Peter Dang <Peter.Dang@infoimageinc.com>, Rogelio De Vera <Rogelio.DeVera@infoimageinc.com>, DP <DP@infoimageinc.com>, ISD <ISD@infoimageinc.com>
Cc: Rony Das <rony.das@dsinnovators.com>

DP: Please advise. Are you good?

Stephen Yee
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From: David Trang
Sent: Friday, October 23, 2020 4:12 PM
To: Stephen Yee; Peter Dang; Rogelio De Vera; DP; ISD
[Quoted text hidden]

[Quoted text hidden]

Rogelio De Vera <Rogelio.DeVera@infoimageinc.com> Mon, Oct 26, 2020 at 11:00 PM
To: Stephen Yee <Stephen.Yee@infoimageinc.com>, David Trang <David.Trang@infoimageinc.com>, Peter Dang <Peter.Dang@infoimageinc.com>, DP <DP@infoimageinc.com>, ISD <ISD@infoimageinc.com>
Cc: Rony Das <rony.das@dsinnovators.com>

Peter / Rony

Are we OK to test comm_cd option in production?

Thanks,
Rogelio

From: Stephen Yee <Stephen.Yee@infoimageinc.com>
Sent: Monday, October 26, 2020 9:55 AM
To: David Trang <David.Trang@infoimageinc.com>; Peter Dang <Peter.Dang@infoimageinc.com>; Rogelio De Vera <Rogelio.DeVera@infoimageinc.com>; DP <DP@infoimageinc.com>; ISD <ISD@infoimageinc.com>
Cc: 'Rony Das' <rony.das@dsinnovators.com>
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[Quoted text hidden]
[Quoted text hidden]

Peter Dang <Peter.Dang@infoimageinc.com> Mon, Oct 26, 2020 at 11:36 PM
To: Rogelio De Vera <Rogelio.DeVera@infoimageinc.com>, Stephen Yee <Stephen.Yee@infoimageinc.com>, David Trang <David.Trang@infoimageinc.com>, DP <DP@infoimageinc.com>, ISD <ISD@infoimageinc.com>
Cc: Rony Das <rony.das@dsinnovators.com>

Code has not released to production yet. Please pass parallel first. If it does not trigger DVD burn on test, please provide the test to ISD to verify. Put in the comment that you cannot verify DVD burn.

[Quoted text hidden]

Rogelio De Vera <Rogelio.DeVera@infoimageinc.com> Tue, Oct 27, 2020 at 12:37 AM
To: Peter Dang <Peter.Dang@infoimageinc.com>, Stephen Yee <Stephen.Yee@infoimageinc.com>, David Trang <David.Trang@infoimageinc.com>, DP <DP@infoimageinc.com>, ISD <ISD@infoimageinc.com>
Cc: Rony Das <rony.das@dsinnovators.com>

Thanks Peter.

PR test is pass in DP (DP cannot verify DVD burn in parallel test) . ISD to verify comm_cd.

-Rogelio

[Quoted text hidden]

Stephen Yee <Stephen.Yee@infoimageinc.com> Wed, Oct 28, 2020 at 10:50 PM
To: Rogelio De Vera <Rogelio.DeVera@infoimageinc.com>, Peter Dang <Peter.Dang@infoimageinc.com>, David Trang <David.Trang@infoimageinc.com>, DP <DP@infoimageinc.com>, ISD <ISD@infoimageinc.com>
Cc: Rony Das <rony.das@dsinnovators.com>, Phoebe George <Phoebe.George@infoimageinc.com>, Andrea Vargas <Andrea.Vargas@infoimageinc.com>

+Phoebe and Andrea

ISD - Please advise on this PR test. LIVE date = 11/2.

Stephen Yee
Implementation Specialist | Direct 469.312.6925 | stephen.yee@infoimageinc.com

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From: Rogelio De Vera
Sent: Monday, October 26, 2020 11:37 AM
To: Peter Dang; Stephen Yee; David Trang; DP; ISD
[Quoted text hidden]

[Quoted text hidden]

Stephen Yee <Stephen.Yee@infoimageinc.com>

Thu, Oct 29, 2020 at 12:21 AM

To: Rogelio De Vera <Rogelio.DeVera@infoimageinc.com>, Peter Dang <Peter.Dang@infoimageinc.com>, David Trang <David.Trang@infoimageinc.com>, DP <DP@infoimageinc.com>, ISD <ISD@infoimageinc.com>

Cc: Rony Das <rony.das@dsinnovators.com>, Phoebe George <Phoebe.George@infoimageinc.com>, Andrea Vargas <Andrea.Vargas@infoimageinc.com>

PETER: DSI advised that this has been rolled out. Please confirm. I didn't see any emails or updates to the JEF.

Thanks,

Stephen Yee

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From: Stephen Yee

Sent: Wednesday, October 28, 2020 9:50 AM

To: Rogelio De Vera; Peter Dang; David Trang; DP; ISD

Cc: 'Rony Das'; Phoebe George; Andrea Vargas

[Quoted text hidden]

[Quoted text hidden]

Rony Das <rony.das@dsinnovators.com>

Thu, Oct 29, 2020 at 12:30 AM

To: Stephen Yee <Stephen.Yee@infoimageinc.com>

Cc: Rogelio De Vera <Rogelio.DeVera@infoimageinc.com>, Peter Dang <Peter.Dang@infoimageinc.com>, David Trang <David.Trang@infoimageinc.com>, DP

<DP@infoimageinc.com>, ISD <ISD@infoimageinc.com>, Phoebe George <Phoebe.George@infoimageinc.com>, Andrea Vargas <Andrea.Vargas@infoimageinc.com>

Sorry we did chat in skype Peter and me to roll out . I didn't update the jef yet.

[Quoted text hidden]

--

Regards,
Rony Das

Stephen Yee <Stephen.Yee@infoimageinc.com>

Thu, Oct 29, 2020 at 12:47 AM

To: Rony Das <rony.das@dsinnovators.com>

Cc: Rogelio De Vera <Rogelio.DeVera@infoimageinc.com>, Peter Dang <Peter.Dang@infoimageinc.com>, David Trang <David.Trang@infoimageinc.com>, DP

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Peter confirmed rollout so we're good.

DP: FYI

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From: Rony Das [rony.das@dsinnovators.com]

Sent: Wednesday, October 28, 2020 11:30 AM

To: Stephen Yee

Cc: Rogelio De Vera; Peter Dang; David Trang; DP; ISD; Phoebe George; Andrea Vargas

Subject: Re: FFIN Comm DVD Question for DP

[Quoted text hidden]

David Trang <David.Trang@infoimageinc.com>

Thu, Oct 29, 2020 at 2:37 AM

To: Stephen Yee <Stephen.Yee@infoimageinc.com>, Rony Das <rony.das@dsinnovators.com>

Cc: Rogelio De Vera <Rogelio.DeVera@infoimageinc.com>, Peter Dang <Peter.Dang@infoimageinc.com>, DP <DP@infoimageinc.com>, ISD <ISD@infoimageinc.com>, Phoebe George <Phoebe.George@infoimageinc.com>, Andrea Vargas <Andrea.Vargas@infoimageinc.com>

Look like someone ran another test yesterday on the test environment so I just triggered the burning on from that result.

DP: Please help view the output.

Thanks

David

From: Stephen Yee <Stephen.Yee@infoimageinc.com>
Sent: Wednesday, October 28, 2020 11:47 AM
To: Rony Das <rony.das@dsinnovators.com>
Cc: Rogelio De Vera <Rogelio.DeVera@infoimageinc.com>; Peter Dang <Peter.Dang@infoimageinc.com>; David Trang <David.Trang@infoimageinc.com>; DP <DP@infoimageinc.com>; ISD <ISD@infoimageinc.com>; Phoebe George <Phoebe.George@infoimageinc.com>; Andrea Vargas <Andrea.Vargas@infoimageinc.com>
Subject: RE: FFIN Comm DVD Question for DP

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Stephen Yee

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From: David Trang
Sent: Friday, October 23, 2020 4:12 PM
To: Stephen Yee; Peter Dang; Rogelio De Vera; DP; ISD
Cc: 'Rony Das'
Subject: RE: FFIN Comm DVD Question for DP

When you run it as test mode, it will never trigger the auto burning. The content of the CD are in in /d/test/pdf_afp/ffin/ffinms2/output/ffinms2/ folder.

Can you do a live run instead so that everything is triggered on the right folder and also test the auto burning.

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Sent: Friday, October 23, 2020 3:43 PM
To: Rogelio De Vera; Stephen Yee; DP

Cc: 'Rony Das'

Subject: RE: FFIN Comm DVD Question for DP

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Peter

From: Rogelio De Vera

Sent: Friday, October 23, 2020 2:34 PM

To: Stephen Yee <Stephen.Yee@infoimageinc.com>; DP <DP@infoimageinc.com>

Cc: 'Rony Das' <rony.das@dsinnovators.com>; Peter Dang <Peter.Dang@infoimageinc.com>

Subject: RE: FFIN Comm DVD Question for DP

Peter / Rony

COMM CD has been processed. There are no cd created maybe the process was not link to CD director.

Thanks,

Rogelio

Parsing Master List

Begin parsing group for each CD

Creating check index file

Creating CD file for burngin

IN CREATE DISK

IN CREATE INDEX

Done

Creating CD for abc1234~4564f3b22c05805141692a11dc4a53f6~FFIN001

Use of uninitialized value in addition (+) at /home/afp2web/scripts/cd_automation.pl line 644.

jobseq = Sequence~#001

UPS = FFIN001

DiskType = CD

FONT1 = 100

Check if any CD failed to create

Creating processing report

***** Job Finish *****

There should be 1 for this job

You can view the log file for list of CD Group Name

Log file: /d/test/pdf_afp/ffin/ffinms2/logs/ffinms2_10232020_1426_cd.log

Fri Oct 23 14:26:15 PDT 2020

lp: Error - no default destination available.

***** Job Finish *****

There should be 1 for this job

You can view the log file for list of CD Group Name

Log file: /d/test/pdf_afp/ffin/ffinms2/logs/ffinms2_10232020_1426_cd.log

Fri Oct 23 14:26:15 PDT 2020

***** Report for Accounting *****

Total Disk: 1

Total Regular Disk = 1

Total Duplicate Disk = 0

Total Stmt Count: 1

Total PDF Images: 9

Total Tiff Images: 40

Total Combine PDF + Tiff Images: 49

Moving /z/ftpbu/ffinbu/FFIN_fiserv_stmt_100620_1.zip to /z/download/ffin

oper1@rhs2 ~> /home/test/master/ffinms2_process.sh 1 bypass

From: Rogelio De Vera <Rogelio.DeVera@infoimageinc.com>

Sent: Friday, October 23, 2020 10:41 AM

To: Stephen Yee <Stephen.Yee@infoimageinc.com>; DP <DP@infoimageinc.com>

Cc: 'Rony Das' <rony.das@dsinnovators.com>; Peter Dang <Peter.Dang@infoimageinc.com>

Subject: RE: FFIN Comm DVD Question for DP

Peter / Rony

Do we need to validate the master list file first?

Other jobs we run the validation before processing comm cd - [oper1@preprocessing02 ~]\$ perl /home/afp2web/scripts/commercial_cd_validate.pl

Thanks,

Rogelio

From: Rogelio De Vera <Rogelio.DeVera@infoimageinc.com>

Sent: Friday, October 23, 2020 10:30 AM

To: Stephen Yee <Stephen.Yee@infoimageinc.com>; DP <DP@infoimageinc.com>

Cc: 'Rony Das' <rony.das@dsinnovators.com>; Peter Dang <Peter.Dang@infoimageinc.com>

Subject: RE: FFIN Comm DVD Question for DP

Hi Steve,

Yes, this is correct - /d/pdf_afp/ffin/ffinms2/master_file/

Is this eom cycle only?

Thanks,
Rogelio

From: Stephen Yee <Stephen.Yee@infoimageinc.com>
Sent: Friday, October 23, 2020 10:28 AM
To: DP <DP@infoimageinc.com>
Cc: 'Rony Das' <rony.das@dsinnovators.com>; Peter Dang <Peter.Dang@infoimageinc.com>
Subject: FFIN Comm DVD Question for DP

Hi DP,

DSI has a question.

Regarding the Master File that the bank will send, will you put manually in a certain directory? This is what Peter said. Is this the location? /d/pdf_afp/ffin/ffinms2/master_file/

DSI is updating the proc file.

Please let us know.

Thanks,

Stephen Yee

Implementation Specialist | Direct 469.312.6925 | stephen.yee@infoimageinc.com

F. 650.473.6300 | www.InfoImageInc.com

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--

Regards,
Rony Das

Man Kin Wong <Alex.Wong@infoimageinc.com>

Thu, Oct 29, 2020 at 2:56 AM

To: David Trang <David.Trang@infoimageinc.com>, Stephen Yee <Stephen.Yee@infoimageinc.com>, Rony Das <rony.das@dsinnovators.com>
Cc: Rogelio De Vera <Rogelio.DeVera@infoimageinc.com>, Peter Dang <Peter.Dang@infoimageinc.com>, DP <DP@infoimageinc.com>, ISD <ISD@infoimageinc.com>, Phoebe George <Phoebe.George@infoimageinc.com>, Andrea Vargas <Andrea.Vargas@infoimageinc.com>

Hi David,

I tried to create a job manually but it failed.


Director

System Status | Create Job | Data Image Editor | Audio Image Editor | Label Editor | Resources Info | System Setup | System Log



Queue

JobID	Priority	Total	Image File	Label file

Running

JobID	Total	Good	Bad	Started	Status	E.T.C.		
102820165217		1	0	0	16:53:24	ABORTED		C:\cdDirect C:\cdDirect

Finished

JobID	Total	Good	Bad	Completed	Status	Details	Image File	Label file
102820165217		1	0	0	16:53:27	ABORTED	Image Script loading error	C:\cdDirector\Images\ffinms; C:\cdDirector\Labels\ffinms2
218279120		1	0	0	16:52:55	ABORTED	Image Script loading error	C:\cdDirector\Images\ffinms; C:\cdDirector\Labels\ffinms2

From: David Trang <David.Trang@infoimageinc.com>

Sent: Wednesday, October 28, 2020 1:38 PM

To: Stephen Yee <Stephen.Yee@infoimageinc.com>; Rony Das <rony.das@dsinnovators.com>

Cc: Rogelio De Vera <Rogelio.DeVera@infoimageinc.com>; Peter Dang <Peter.Dang@infoimageinc.com>; DP <DP@infoimageinc.com>; ISD <ISD@infoimageinc.com>; Phoebe George <Phoebe.George@infoimageinc.com>; Andrea Vargas <Andrea.Vargas@infoimageinc.com>

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Look like someone ran another test yesterday on the test environment so I just triggered the burning on from that result.

DP: Please help view the output.

Thanks

David

From: Stephen Yee <Stephen.Yee@infoimageinc.com>

Sent: Wednesday, October 28, 2020 11:47 AM

To: Rony Das <rony.das@dsinnovators.com>

Cc: Rogelio De Vera <Rogelio.DeVera@infoimageinc.com>; Peter Dang <Peter.Dang@infoimageinc.com>; David Trang <David.Trang@infoimageinc.com>; DP <DP@infoimageinc.com>; ISD <ISD@infoimageinc.com>; Phoebe George <Phoebe.George@infoimageinc.com>; Andrea Vargas <Andrea.Vargas@infoimageinc.com>

Subject: RE: FFIN Comm DVD Question for DP

Peter confirmed rollout so we're good.

DP: FYI

Stephen Yee

Implementation Specialist | Direct 469.312.6925 | stephen.yee@infoimageinc.com

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From: Rony Das [rony.das@dsinnovators.com]
Sent: Wednesday, October 28, 2020 11:30 AM
To: Stephen Yee
Cc: Rogelio De Vera; Peter Dang; David Trang; DP; ISD; Phoebe George; Andrea Vargas
Subject: Re: FFIN Comm DVD Question for DP

Sorry we did chat in skype Peter and me to roll out . I didn't update the jef yet.

On Thu, Oct 29, 2020 at 12:22 AM Stephen Yee <Stephen.Yee@infoimageinc.com> wrote:

PETER: DSI advised that this has been rolled out. Please confirm. I didn't see any emails or updates to the JEF.

Thanks,

Stephen Yee

Implementation Specialist | Direct 469.312.6925 | stephen.yee@infoimageinc.com

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From: Stephen Yee
Sent: Wednesday, October 28, 2020 9:50 AM
To: Rogelio De Vera; Peter Dang; David Trang; DP; ISD
Cc: 'Rony Das'; Phoebe George; Andrea Vargas
Subject: RE: FFIN Comm DVD Question for DP

+Phoebe and Andrea

ISD - Please advise on this PR test. LIVE date = 11/2.

Stephen Yee

Implementation Specialist | Direct 469.312.6925 | stephen.yee@infoimageinc.com

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Cc: 'Rony Das'
Subject: RE: FFIN Comm DVD Question for DP

Thanks Peter.

PR test is pass in DP (DP cannot verify DVD burn in parallel test) . ISD to verify comm_cd.

-Rogelio

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Sent: Monday, October 26, 2020 10:37 AM
To: Rogelio De Vera <Rogelio.DeVera@infoimageinc.com>; Stephen Yee <Stephen.Yee@infoimageinc.com>; David Trang <David.Trang@infoimageinc.com>; DP <DP@infoimageinc.com>; ISD <ISD@infoimageinc.com>
Cc: 'Rony Das' <rony.das@dsinnovators.com>
Subject: RE: FFIN Comm DVD Question for DP

Code has not released to production yet. Please pass parallel first. If it does not trigger DVD burn on test, please provide the test to ISD to verify. Put in the comment that you cannot verify DVD burn.

Peter

From: Rogelio De Vera
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To: Stephen Yee <Stephen.Yee@infoimageinc.com>; David Trang <David.Trang@infoimageinc.com>; Peter Dang <Peter.Dang@infoimageinc.com>; DP <DP@infoimageinc.com>; ISD <ISD@infoimageinc.com>
Cc: 'Rony Das' <rony.das@dsinnovators.com>
Subject: RE: FFIN Comm DVD Question for DP

Peter / Rony

Are we OK to test comm_cd option in production?

Thanks,
Rogelio

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Cc: 'Rony Das' <rony.das@dsinnovators.com>
Subject: RE: FFIN Comm DVD Question for DP

DP: Please advise. Are you good?

Stephen Yee

Implementation Specialist | Direct 469.312.6925 | stephen.yee@infoimageinc.com

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From: David Trang
Sent: Friday, October 23, 2020 4:12 PM
To: Stephen Yee; Peter Dang; Rogelio De Vera; DP; ISD
Cc: 'Rony Das'
Subject: RE: FFIN Comm DVD Question for DP

When you run it as test mode, it will never trigger the auto burning. The content of the CD are in in /d/test/pdf_afp/ffin/ffinms2/output/ffinms2/ folder.

Can you do a live run instead so that everything is triggered on the right folder and also test the auto burning.

Thanks
David

From: Stephen Yee <Stephen.Yee@infoimageinc.com>
Sent: Friday, October 23, 2020 3:46 PM
To: Peter Dang <Peter.Dang@infoimageinc.com>; Rogelio De Vera <Rogelio.DeVera@infoimageinc.com>; DP <DP@infoimageinc.com>; ISD <ISD@infoimageinc.com>
Cc: 'Rony Das' <rony.das@dsinnovators.com>
Subject: RE: FFIN Comm DVD Question for DP

+ISD

ISD - See below and advise.

Stephen Yee

Implementation Specialist | Direct 469.312.6925 | stephen.yee@infoimageinc.com

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From: Peter Dang
Sent: Friday, October 23, 2020 3:43 PM
To: Rogelio De Vera; Stephen Yee; DP
Cc: 'Rony Das'
Subject: RE: FFIN Comm DVD Question for DP

Please check with ISD. There should be 1 DVD created base on report.

Peter

From: Rogelio De Vera
Sent: Friday, October 23, 2020 2:34 PM
To: Stephen Yee <Stephen.Yee@infoimageinc.com>; DP <DP@infoimageinc.com>

Cc: 'Rony Das' <rony.das@dsinnovators.com>; Peter Dang <Peter.Dang@infoimageinc.com>
Subject: RE: FFIN Comm DVD Question for DP

Peter / Rony

COMM CD has been processed. There are no cd created maybe the process was not link to CD director.

Thanks,
Rogelio

Parsing Master List

Begin parsing group for each CD

Creating check index file

Creating CD file for burngin

IN CREATE DISK

IN CREATE INDEX

Done

Creating CD for abc1234~4564f3b22c05805141692a11dc4a53f6~FFIN001

Use of uninitialized value in addition (+) at /home/afp2web/scripts/cd_automation.pl line 644.

jobseq = Sequence~#001

UPS = FFIN001

DiskType = CD

FONT1 = 100

Check if any CD failed to create

Creating processing report

***** Job Finish *****

There should be 1 for this job

You can view the log file for list of CD Group Name

Log file: /d/test/pdf_afp/ffin/ffinms2/logs/ffinms2_10232020_1426_cd.log

Fri Oct 23 14:26:15 PDT 2020

Ip: Error - no default destination available.

***** Job Finish *****

There should be 1 for this job

You can view the log file for list of CD Group Name

Log file: /d/test/pdf_afp/ffin/ffinms2/logs/ffinms2_10232020_1426_cd.log

Fri Oct 23 14:26:15 PDT 2020

***** Report for Accounting *****

Total Disk: 1
Total Regular Disk = 1
Total Duplicate Disk = 0
Total Stmt Count: 1
Total PDF Images: 9
Total Tiff Images: 40
Total Combine PDF + Tiff Images: 49
Moving /z/ftpbu/ffinbu/FFIN_fiserv_stmt_100620_1.zip to /z/download/ffin
oper1@rhs2 ~> /home/test/master/ffinms2_process.sh 1 bypass

From: Rogelio De Vera <Rogelio.DeVera@infoimageinc.com>
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To: Stephen Yee <Stephen.Yee@infoimageinc.com>; DP <DP@infoimageinc.com>
Cc: 'Rony Das' <rony.das@dsinnovators.com>; Peter Dang <Peter.Dang@infoimageinc.com>
Subject: RE: FFIN Comm DVD Question for DP

Peter / Rony

Do we need to validate the master list file first?

Other jobs we run the validation before processing comm cd - [oper1@preprocessing02 ~]\$ perl /home/afp2web/scripts/commercial_cd_validate.pl

Thanks,
Rogelio

From: Rogelio De Vera <Rogelio.DeVera@infoimageinc.com>
Sent: Friday, October 23, 2020 10:30 AM
To: Stephen Yee <Stephen.Yee@infoimageinc.com>; DP <DP@infoimageinc.com>
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Subject: RE: FFIN Comm DVD Question for DP

Hi Steve,

Yes, this is correct - /d/pdf_afp/ffin/ffinms2/master_file/

Is this eom cycle only?

Thanks,
Rogelio

From: Stephen Yee <Stephen.Yee@infoimageinc.com>
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To: DP <DP@infoimageinc.com>

Cc: 'Rony Das' <rony.das@dsinnovators.com>; Peter Dang <Peter.Dang@infoimageinc.com>
Subject: FFIN Comm DVD Question for DP

Hi DP,

DSI has a question.

Regarding the Master File that the bank will send, will you put manually in a certain directory? This is what Peter said. Is this the location? /d/pdf_afp/ffin/ffinms2/master_file/

DSI is updating the proc file.

Please let us know.

Thanks,

Stephen Yee

Implementation Specialist | Direct 469.312.6925 | stephen.yee@infoimageinc.com

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--

Regards,

Rony Das

Andrea Vargas <Andrea.Vargas@infoimageinc.com>

Thu, Oct 29, 2020 at 3:12 AM

To: Man Kin Wong <Alex.Wong@infoimageinc.com>, David Trang <David.Trang@infoimageinc.com>, Stephen Yee <Stephen.Yee@infoimageinc.com>, Rony Das <rony.das@dsinnovators.com>

Cc: Rogelio De Vera <Rogelio.DeVera@infoimageinc.com>, Peter Dang <Peter.Dang@infoimageinc.com>, DP <DP@infoimageinc.com>, ISD <ISD@infoimageinc.com>, Phoebe George <Phoebe.George@infoimageinc.com>

Do we need to roll back the code until this is fixed?

Regards,

Andrea Vargas | Assistant Manager of Implementation Services

InfoIMAGE Inc.

Direct 650.473.6333 | andrea.vargas@infoimageinc.com

From: Man Kin Wong <Alex.Wong@infoimageinc.com>

Sent: Wednesday, October 28, 2020 1:56 PM

To: David Trang <David.Trang@infoimageinc.com>; Stephen Yee <Stephen.Yee@infoimageinc.com>; Rony Das <rony.das@dsinnovators.com>

Cc: Rogelio De Vera <Rogelio.DeVera@infoimageinc.com>; Peter Dang <Peter.Dang@infoimageinc.com>; DP <DP@infoimageinc.com>; ISD <ISD@infoimageinc.com>;

Phoebe George <Phoebe.George@infoimageinc.com>; Andrea Vargas <Andrea.Vargas@infoimageinc.com>

Subject: RE: FFIN Comm DVD Question for DP

Hi David,

I tried to create a job manually but it failed.

Director

System Status

Create Job

Data Image Editor

Audio Image Editor

Label Editor

Resources Info


System Setup

System Log



Queue

JobID	Priority	Total	Image File	Label file
-------	----------	-------	------------	------------

Running

JobID		Total	Good	Bad	Started	Status	E.T.C.		
102820165217		1	0	0	16:53:24	ABORTED		C:\cdDirect	C:\cdDirect

Finished

JobID		Total	Good	Bad	Completed	Status	Details	Image File	Label file
102820165217		1	0	0	16:53:27	ABORTED	Image Script loading error	C:\cdDirector\Images\ffinms	C:\cdDirector\Labels\ffinms2
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Subject: RE: FFIN Comm DVD Question for DP

Look like someone ran another test yesterday on the test environment so I just triggered the burning on from that result.

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11/25/2020

Dynamic Solution Innovators Mail - FFIN Comm DVD Question for DP

Cc: Rogelio De Vera <Rogelio.DeVera@infoimageinc.com>; Peter Dang <Peter.Dang@infoimageinc.com>; David Trang <David.Trang@infoimageinc.com>; DP <DP@infoimageinc.com>; ISD <ISD@infoimageinc.com>; Phoebe George <Phoebe.George@infoimageinc.com>; Andrea Vargas <Andrea.Vargas@infoimageinc.com>
Subject: RE: FFIN Comm DVD Question for DP

Peter confirmed rollout so we're good.

DP: FYI

Stephen Yee

Implementation Specialist | Direct 469.312.6925 | stephen.yee@infoimageinc.com

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Thanks,

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+Phoebe and Andrea

ISD - Please advise on this PR test. LIVE date = 11/2.

Stephen Yee

Implementation Specialist | Direct 469.312.6925 | stephen.yee@infoimageinc.com

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Cc: 'Rony Das' <rony.das@dsinnovators.com>
Subject: RE: FFIN Comm DVD Question for DP

+ISD

ISD - See below and advise.

Stephen Yee

Implementation Specialist | Direct 469.312.6925 | stephen.yee@infoimageinc.com

F. 650.473.6300 | www.InfoImageInc.com

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From: Peter Dang
Sent: Friday, October 23, 2020 3:43 PM

To: Rogelio De Vera; Stephen Yee; DP
Cc: 'Rony Das'
Subject: RE: FFIN Comm DVD Question for DP

Please check with ISD. There should be 1 DVD created base on report.

Peter

From: Rogelio De Vera
Sent: Friday, October 23, 2020 2:34 PM
To: Stephen Yee <Stephen.Yee@infoimageinc.com>; DP <DP@infoimageinc.com>
Cc: 'Rony Das' <rony.das@dsinnovators.com>; Peter Dang <Peter.Dang@infoimageinc.com>
Subject: RE: FFIN Comm DVD Question for DP

Peter / Rony

COMM CD has been processed. There are no cd created maybe the process was not link to CD director.

Thanks,
Rogelio

Parsing Master List

Begin parsing group for each CD

Creating check index file

Creating CD file for burnin

IN CREATE DISK

IN CREATE INDEX

Done

Creating CD for abc1234~4564f3b22c05805141692a11dc4a53f6~FFIN001

Use of uninitialized value in addition (+) at /home/afp2web/scripts/cd_automation.pl line 644.

jobseq = Sequence~#001

UPS = FFIN001

DiskType = CD

FONT1 = 100

Check if any CD failed to create

Creating processing report

***** Job Finish *****

There should be 1 for this job

You can view the log file for list of CD Group Name

Log file: /d/test/pdf_afp/ffin/ffinms2/logs/ffinms2_10232020_1426_cd.log

Fri Oct 23 14:26:15 PDT 2020

Ip: Error - no default destination available.

***** Job Finish *****

There should be 1 for this job

You can view the log file for list of CD Group Name

Log file: /d/test/pdf_afp/ffin/ffinms2/logs/ffinms2_10232020_1426_cd.log

Fri Oct 23 14:26:15 PDT 2020

***** Report for Accounting *****

Total Disk: 1

Total Regular Disk = 1

Total Duplicate Disk = 0

Total Stmt Count: 1

Total PDF Images: 9

Total Tiff Images: 40

Total Combine PDF + Tiff Images: 49

Moving /z/ftpbu/ffinbu/FFIN_fiserv_stmt_100620_1.zip to /z/download/ffin

oper1@rhs2 ~> /home/test/master/ffinms2_process.sh 1 bypass

From: Rogelio De Vera <Rogelio.DeVera@infoimageinc.com>

Sent: Friday, October 23, 2020 10:41 AM

To: Stephen Yee <Stephen.Yee@infoimageinc.com>; DP <DP@infoimageinc.com>

Cc: 'Rony Das' <rony.das@dsinnovators.com>; Peter Dang <Peter.Dang@infoimageinc.com>

Subject: RE: FFIN Comm DVD Question for DP

Peter / Rony

Do we need to validate the master list file first?

Other jobs we run the validation before processing comm cd - [oper1@preprocessing02 ~]\$ perl /home/afp2web/scripts/commercial_cd_validate.pl

Thanks,

Rogelio

From: Rogelio De Vera <Rogelio.DeVera@infoimageinc.com>

Sent: Friday, October 23, 2020 10:30 AM

To: Stephen Yee <Stephen.Yee@infoimageinc.com>; DP <DP@infoimageinc.com>

Cc: 'Rony Das' <rony.das@dsinnovators.com>; Peter Dang <Peter.Dang@infoimageinc.com>

Subject: RE: FFIN Comm DVD Question for DP

Hi Steve,

Yes, this is correct - /d/pdf_afp/ffin/ffinms2/master_file/

Is this eom cycle only?

Thanks,
Rogelio

From: Stephen Yee <Stephen.Yee@infoimageinc.com>
Sent: Friday, October 23, 2020 10:28 AM
To: DP <DP@infoimageinc.com>
Cc: 'Rony Das' <rony.das@dsinnovators.com>; Peter Dang <Peter.Dang@infoimageinc.com>
Subject: FFIN Comm DVD Question for DP

Hi DP,

DSI has a question.

Regarding the Master File that the bank will send, will you put manually in a certain directory? This is what Peter said. Is this the location? /d/pdf_afp/ffin/ffinms2/master_file/

DSI is updating the proc file.

Please let us know.

Thanks,

Stephen Yee

Implementation Specialist | Direct 469.312.6925 | stephen.yee@infoimageinc.com

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--

Regards,

Rony Das

David Trang <David.Trang@infoimageinc.com>

Thu, Oct 29, 2020 at 3:27 AM

To: Andrea Vargas <Andrea.Vargas@infoimageinc.com>, Man Kin Wong <Alex.Wong@infoimageinc.com>, Stephen Yee <Stephen.Yee@infoimageinc.com>, Rony Das <rony.das@dsinnovators.com>

Cc: Rogelio De Vera <Rogelio.DeVera@infoimageinc.com>, Peter Dang <Peter.Dang@infoimageinc.com>, DP <DP@infoimageinc.com>, ISD <ISD@infoimageinc.com>, Phoebe George <Phoebe.George@infoimageinc.com>

This is not code related.

I just logged in and see that 1 job is running for FFIN. Once that is complete, DP can help look at the output from that CD.

Thanks

David

From: Andrea Vargas <Andrea.Vargas@infoimageinc.com>

Sent: Wednesday, October 28, 2020 2:13 PM

To: Man Kin Wong <Alex.Wong@infoimageinc.com>; David Trang <David.Trang@infoimageinc.com>; Stephen Yee <Stephen.Yee@infoimageinc.com>; Rony Das <rony.das@dsinnovators.com>

Cc: Rogelio De Vera <Rogelio.DeVera@infoimageinc.com>; Peter Dang <Peter.Dang@infoimageinc.com>; DP <DP@infoimageinc.com>; ISD <ISD@infoimageinc.com>; Phoebe George <Phoebe.George@infoimageinc.com>

Subject: RE: FFIN Comm DVD Question for DP

Do we need to roll back the code until this is fixed?

Regards,

Andrea Vargas | Assistant Manager of Implementation Services

InfoIMAGE Inc.

Direct 650.473.6333 | andrea.vargas@infoimageinc.com

From: Man Kin Wong <Alex.Wong@infoimageinc.com>

Sent: Wednesday, October 28, 2020 1:56 PM

To: David Trang <David.Trang@infoimageinc.com>; Stephen Yee <Stephen.Yee@infoimageinc.com>; Rony Das <rony.das@dsinnovators.com>

Cc: Rogelio De Vera <Rogelio.DeVera@infoimageinc.com>; Peter Dang <Peter.Dang@infoimageinc.com>; DP <DP@infoimageinc.com>; ISD <ISD@infoimageinc.com>; Phoebe George <Phoebe.George@infoimageinc.com>; Andrea Vargas <Andrea.Vargas@infoimageinc.com>

Subject: RE: FFIN Comm DVD Question for DP

Hi David,

I tried to create a job manually but it failed.

Director

System Status | Create Job | Data Image Editor | Audio Image Editor | Label Editor | Resources Info | System Setup | System Log

Queue

JobID	Priority	Total	Image File	Label file

Running

JobID	Total	Good	Bad	Started	Status	E.T.C.		
102820165217	1	0	0	16:53:24	ABORTED		C:\cdDirect	C:\cdDirect

Finished

JobID	Total	Good	Bad	Completed	Status	Details	Image File	Label file
102820165217	1	0	0	16:53:27	ABORTED	Image Script loading error	C:\cdDirector\Images\ffinms	C:\cdDirector\Labels\ffinms2
218279120	1	0	0	16:52:55	ABORTED	Image Script loading error	C:\cdDirector\Images\ffinms	C:\cdDirector\Labels\ffinms2

From: David Trang <David.Trang@infoimageinc.com>

Sent: Wednesday, October 28, 2020 1:38 PM

To: Stephen Yee <Stephen.Yee@infoimageinc.com>; Rony Das <rony.das@dsinnovators.com>

Cc: Rogelio De Vera <Rogelio.DeVera@infoimageinc.com>; Peter Dang <Peter.Dang@infoimageinc.com>; DP <DP@infoimageinc.com>; ISD <ISD@infoimageinc.com>; Phoebe George <Phoebe.George@infoimageinc.com>; Andrea Vargas <Andrea.Vargas@infoimageinc.com>

Subject: RE: FFIN Comm DVD Question for DP

Look like someone ran another test yesterday on the test environment so I just triggered the burning on from that result.

DP: Please help view the output.

Thanks

David

From: Stephen Yee <Stephen.Yee@infoimageinc.com>

Sent: Wednesday, October 28, 2020 11:47 AM

To: Rony Das <rony.das@dsinnovators.com>

Cc: Rogelio De Vera <Rogelio.DeVera@infoimageinc.com>; Peter Dang <Peter.Dang@infoimageinc.com>; David Trang <David.Trang@infoimageinc.com>; DP <DP@infoimageinc.com>; ISD <ISD@infoimageinc.com>; Phoebe George <Phoebe.George@infoimageinc.com>; Andrea Vargas <Andrea.Vargas@infoimageinc.com>

Subject: RE: FFIN Comm DVD Question for DP

Peter confirmed rollout so we're good.

DP: FYI

Stephen Yee

Implementation Specialist | Direct 469.312.6925 | stephen.yee@infoimageinc.com

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From: Rony Das [rony.das@dsinnovators.com]
Sent: Wednesday, October 28, 2020 11:30 AM
To: Stephen Yee
Cc: Rogelio De Vera; Peter Dang; David Trang; DP; ISD; Phoebe George; Andrea Vargas
Subject: Re: FFIN Comm DVD Question for DP

Sorry we did chat in skype Peter and me to roll out . I didn't update the jef yet.

On Thu, Oct 29, 2020 at 12:22 AM Stephen Yee <Stephen.Yee@infoimageinc.com> wrote:

PETER: DSI advised that this has been rolled out. Please confirm. I didn't see any emails or updates to the JEF.

Thanks,

Stephen Yee

Implementation Specialist | Direct 469.312.6925 | stephen.yee@infoimageinc.com

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From: Stephen Yee
Sent: Wednesday, October 28, 2020 9:50 AM
To: Rogelio De Vera; Peter Dang; David Trang; DP; ISD
Cc: 'Rony Das'; Phoebe George; Andrea Vargas
Subject: RE: FFIN Comm DVD Question for DP

+Phoebe and Andrea

ISD - Please advise on this PR test. LIVE date = 11/2.

Stephen Yee

Implementation Specialist | Direct 469.312.6925 | stephen.yee@infoimageinc.com

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From: Rogelio De Vera
Sent: Monday, October 26, 2020 11:37 AM
To: Peter Dang; Stephen Yee; David Trang; DP; ISD
Cc: 'Rony Das'
Subject: RE: FFIN Comm DVD Question for DP

Thanks Peter.

PR test is pass in DP (DP cannot verify DVD burn in parallel test) . ISD to verify comm_cd.

-Rogelio

From: Peter Dang <Peter.Dang@infoimageinc.com>
Sent: Monday, October 26, 2020 10:37 AM
To: Rogelio De Vera <Rogelio.DeVera@infoimageinc.com>; Stephen Yee <Stephen.Yee@infoimageinc.com>; David Trang <David.Trang@infoimageinc.com>; DP <DP@infoimageinc.com>; ISD <ISD@infoimageinc.com>
Cc: 'Rony Das' <rony.das@dsinnovators.com>
Subject: RE: FFIN Comm DVD Question for DP

Code has not released to production yet. Please pass parallel first. If it does not trigger DVD burn on test, please provide the test to ISD to verify. Put in the comment that you cannot verify DVD burn.

Peter

From: Rogelio De Vera
Sent: Monday, October 26, 2020 10:00 AM
To: Stephen Yee <Stephen.Yee@infoimageinc.com>; David Trang <David.Trang@infoimageinc.com>; Peter Dang <Peter.Dang@infoimageinc.com>; DP <DP@infoimageinc.com>; ISD <ISD@infoimageinc.com>
Cc: 'Rony Das' <rony.das@dsinnovators.com>
Subject: RE: FFIN Comm DVD Question for DP

Peter / Rony

Are we OK to test comm_cd option in production?

Thanks,
Rogelio

From: Stephen Yee <Stephen.Yee@infoimageinc.com>
Sent: Monday, October 26, 2020 9:55 AM
To: David Trang <David.Trang@infoimageinc.com>; Peter Dang <Peter.Dang@infoimageinc.com>; Rogelio De Vera <Rogelio.DeVera@infoimageinc.com>; DP <DP@infoimageinc.com>; ISD <ISD@infoimageinc.com>
Cc: 'Rony Das' <rony.das@dsinnovators.com>
Subject: RE: FFIN Comm DVD Question for DP

DP: Please advise. Are you good?

Stephen Yee

Implementation Specialist | Direct 469.312.6925 | stephen.yee@infoimageinc.com

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From: David Trang
Sent: Friday, October 23, 2020 4:12 PM
To: Stephen Yee; Peter Dang; Rogelio De Vera; DP; ISD
Cc: 'Rony Das'
Subject: RE: FFIN Comm DVD Question for DP

When you run it as test mode, it will never trigger the auto burning. The content of the CD are in in /d/test/pdf_afp/ffin/ffinms2/output/ffinms2/ folder.

Can you do a live run instead so that everything is triggered on the right folder and also test the auto burning.

Thanks
David

From: Stephen Yee <Stephen.Yee@infoimageinc.com>
Sent: Friday, October 23, 2020 3:46 PM
To: Peter Dang <Peter.Dang@infoimageinc.com>; Rogelio De Vera <Rogelio.DeVera@infoimageinc.com>; DP <DP@infoimageinc.com>; ISD <ISD@infoimageinc.com>
Cc: 'Rony Das' <rony.das@dsinnovators.com>
Subject: RE: FFIN Comm DVD Question for DP

+ISD

ISD - See below and advise.

Stephen Yee

Implementation Specialist | Direct 469.312.6925 | stephen.yee@infoimageinc.com

F. 650.473.6300 | www.InfoImageInc.com

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From: Peter Dang
Sent: Friday, October 23, 2020 3:43 PM
To: Rogelio De Vera; Stephen Yee; DP
Cc: 'Rony Das'
Subject: RE: FFIN Comm DVD Question for DP

Please check with ISD. There should be 1 DVD created base on report.

Peter

From: Rogelio De Vera
Sent: Friday, October 23, 2020 2:34 PM
To: Stephen Yee <Stephen.Yee@infoimageinc.com>; DP <DP@infoimageinc.com>
Cc: 'Rony Das' <rony.das@dsinnovators.com>; Peter Dang <Peter.Dang@infoimageinc.com>
Subject: RE: FFIN Comm DVD Question for DP

Peter / Rony

COMM CD has been processed. There are no cd created maybe the process was not link to CD director.

Thanks,
Rogelio

Parsing Master List

Begin parsing group for each CD

Creating check index file

Creating CD file for burngin

IN CREATE DISK

IN CREATE INDEX

Done

Creating CD for abc1234~4564f3b22c05805141692a11dc4a53f6~FFIN001

Use of uninitialized value in addition (+) at /home/afp2web/scripts/cd_automation.pl line 644.

jobseq = Sequence~#001

UPS = FFIN001

DiskType = CD

FONT1 = 100

Check if any CD failed to create

Creating processing report

***** Job Finish *****

There should be 1 for this job

You can view the log file for list of CD Group Name

Log file: /d/test/pdf_afp/ffin/ffinms2/logs/ffinms2_10232020_1426_cd.log

Fri Oct 23 14:26:15 PDT 2020

lp: Error - no default destination available.

***** Job Finish *****

There should be 1 for this job

You can view the log file for list of CD Group Name

Log file: /d/test/pdf_afp/ffin/ffinms2/logs/ffinms2_10232020_1426_cd.log

Fri Oct 23 14:26:15 PDT 2020

***** Report for Accounting *****

Total Disk: 1

Total Regular Disk = 1

Total Duplicate Disk = 0

Total Stmt Count: 1

Total PDF Images: 9

Total Tiff Images: 40

Total Combine PDF + Tiff Images: 49

Moving /z/ftpbu/ffinbu/FFIN_fiserv_stmt_100620_1.zip to /z/download/ffin

oper1@rhs2 ~> /home/test/master/ffinms2_process.sh 1 bypass

From: Rogelio De Vera <Rogelio.DeVera@infoimageinc.com>

Sent: Friday, October 23, 2020 10:41 AM

To: Stephen Yee <Stephen.Yee@infoimageinc.com>; DP <DP@infoimageinc.com>

Cc: 'Rony Das' <rony.das@dsinnovators.com>; Peter Dang <Peter.Dang@infoimageinc.com>

Subject: RE: FFIN Comm DVD Question for DP

Peter / Rony

Do we need to validate the master list file first?

Other jobs we run the validation before processing comm cd - [oper1@preprocessing02 ~]\$ perl /home/afp2web/scripts/commercial_cd_validate.pl

Thanks,

Rogelio

From: Rogelio De Vera <Rogelio.DeVera@infoimageinc.com>

Sent: Friday, October 23, 2020 10:30 AM

To: Stephen Yee <Stephen.Yee@infoimageinc.com>; DP <DP@infoimageinc.com>

Cc: 'Rony Das' <rony.das@dsinnovators.com>; Peter Dang <Peter.Dang@infoimageinc.com>

Subject: RE: FFIN Comm DVD Question for DP

Hi Steve,

Yes, this is correct - /d/pdf_afp/ffin/ffinms2/master_file/

Is this eom cycle only?

Thanks,
Rogelio

From: Stephen Yee <Stephen.Yee@infoimageinc.com>
Sent: Friday, October 23, 2020 10:28 AM
To: DP <DP@infoimageinc.com>
Cc: 'Rony Das' <rony.das@dsinnovators.com>; Peter Dang <Peter.Dang@infoimageinc.com>
Subject: FFIN Comm DVD Question for DP

Hi DP,

DSI has a question.

Regarding the Master File that the bank will send, will you put manually in a certain directory? This is what Peter said. Is this the location? /d/pdf_afp/ffin/ffinms2/master_file/

DSI is updating the proc file.

Please let us know.

Thanks,

Stephen Yee

Implementation Specialist | Direct 469.312.6925 | stephen.yee@infoimageinc.com

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--

Regards,

Rony Das

Andrea Vargas <Andrea.Vargas@infoimageinc.com>

Thu, Oct 29, 2020 at 3:44 AM

To: David Trang <David.Trang@infoimageinc.com>, Man Kin Wong <Alex.Wong@infoimageinc.com>, Stephen Yee <Stephen.Yee@infoimageinc.com>, Rony Das <rony.das@dsinnovators.com>

Cc: Rogelio De Vera <Rogelio.DeVera@infoimageinc.com>, Peter Dang <Peter.Dang@infoimageinc.com>, DP <DP@infoimageinc.com>, ISD <ISD@infoimageinc.com>, Phoebe George <Phoebe.George@infoimageinc.com>

OK, thanks David.

Regards,

Andrea Vargas | Assistant Manager of Implementation Services

InfoIMAGE Inc.

Direct 650.473.6333 | andrea.vargas@infoimageinc.com

From: David Trang <David.Trang@infoimageinc.com>
Sent: Wednesday, October 28, 2020 2:28 PM
To: Andrea Vargas <Andrea.Vargas@infoimageinc.com>; Man Kin Wong <Alex.Wong@infoimageinc.com>; Stephen Yee <Stephen.Yee@infoimageinc.com>; Rony Das <rony.das@dsinnovators.com>
Cc: Rogelio De Vera <Rogelio.DeVera@infoimageinc.com>; Peter Dang <Peter.Dang@infoimageinc.com>; DP <DP@infoimageinc.com>; ISD <ISD@infoimageinc.com>; Phoebe George <Phoebe.George@infoimageinc.com>
Subject: RE: FFIN Comm DVD Question for DP

This is not code related.

I just logged in and see that 1 job is running for FFIN. Once that is complete, DP can help look at the output from that CD.

Thanks

David

From: Andrea Vargas <Andrea.Vargas@infoimageinc.com>
Sent: Wednesday, October 28, 2020 2:13 PM
To: Man Kin Wong <Alex.Wong@infoimageinc.com>; David Trang <David.Trang@infoimageinc.com>; Stephen Yee <Stephen.Yee@infoimageinc.com>; Rony Das <rony.das@dsinnovators.com>
Cc: Rogelio De Vera <Rogelio.DeVera@infoimageinc.com>; Peter Dang <Peter.Dang@infoimageinc.com>; DP <DP@infoimageinc.com>; ISD <ISD@infoimageinc.com>; Phoebe George <Phoebe.George@infoimageinc.com>
Subject: RE: FFIN Comm DVD Question for DP

Do we need to roll back the code until this is fixed?

Regards,

Andrea Vargas | Assistant Manager of Implementation Services

InfoIMAGE Inc.

Direct 650.473.6333 | andrea.vargas@infoimageinc.com

From: Man Kin Wong <Alex.Wong@infoimageinc.com>
Sent: Wednesday, October 28, 2020 1:56 PM
To: David Trang <David.Trang@infoimageinc.com>; Stephen Yee <Stephen.Yee@infoimageinc.com>; Rony Das <rony.das@dsinnovators.com>
Cc: Rogelio De Vera <Rogelio.DeVera@infoimageinc.com>; Peter Dang <Peter.Dang@infoimageinc.com>; DP <DP@infoimageinc.com>; ISD <ISD@infoimageinc.com>; Phoebe George <Phoebe.George@infoimageinc.com>; Andrea Vargas <Andrea.Vargas@infoimageinc.com>
Subject: RE: FFIN Comm DVD Question for DP

Hi David,

I tried to create a job manually but it failed.


Director

System Status | Create Job | Data Image Editor | Audio Image Editor | Label Editor | Resources Info | System Setup | System Log



Queue

JobID	Priority	Total	Image File	Label file

Running

JobID	Total	Good	Bad	Started	Status	E.T.C.		
102820165217		1	0	0	16:53:24	ABORTED		C:\cdDirect C:\cdDirect

Finished

JobID	Total	Good	Bad	Completed	Status	Details	Image File	Label file
102820165217		1	0	0	16:53:27	ABORTED	Image Script loading error	C:\cdDirector\Images\ffinms; C:\cdDirector\Labels\ffinms2
218279120		1	0	0	16:52:55	ABORTED	Image Script loading error	C:\cdDirector\Images\ffinms; C:\cdDirector\Labels\ffinms2

From: David Trang <David.Trang@infoimageinc.com>

Sent: Wednesday, October 28, 2020 1:38 PM

To: Stephen Yee <Stephen.Yee@infoimageinc.com>; Rony Das <rony.das@dsinnovators.com>

Cc: Rogelio De Vera <Rogelio.DeVera@infoimageinc.com>; Peter Dang <Peter.Dang@infoimageinc.com>; DP <DP@infoimageinc.com>; ISD <ISD@infoimageinc.com>; Phoebe George <Phoebe.George@infoimageinc.com>; Andrea Vargas <Andrea.Vargas@infoimageinc.com>

Subject: RE: FFIN Comm DVD Question for DP

Look like someone ran another test yesterday on the test environment so I just triggered the burning on from that result.

DP: Please help view the output.

Thanks

David

From: Stephen Yee <Stephen.Yee@infoimageinc.com>

Sent: Wednesday, October 28, 2020 11:47 AM

To: Rony Das <rony.das@dsinnovators.com>

Cc: Rogelio De Vera <Rogelio.DeVera@infoimageinc.com>; Peter Dang <Peter.Dang@infoimageinc.com>; David Trang <David.Trang@infoimageinc.com>; DP <DP@infoimageinc.com>; ISD <ISD@infoimageinc.com>; Phoebe George <Phoebe.George@infoimageinc.com>; Andrea Vargas <Andrea.Vargas@infoimageinc.com>

Subject: RE: FFIN Comm DVD Question for DP

Peter confirmed rollout so we're good.

DP: FYI

Stephen Yee

Implementation Specialist | Direct 469.312.6925 | stephen.yee@infoimageinc.com

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From: Rony Das [rony.das@dsinnovators.com]
Sent: Wednesday, October 28, 2020 11:30 AM
To: Stephen Yee
Cc: Rogelio De Vera; Peter Dang; David Trang; DP; ISD; Phoebe George; Andrea Vargas
Subject: Re: FFIN Comm DVD Question for DP

Sorry we did chat in skype Peter and me to roll out . I didn't update the jef yet.

On Thu, Oct 29, 2020 at 12:22 AM Stephen Yee <Stephen.Yee@infoimageinc.com> wrote:

PETER: DSI advised that this has been rolled out. Please confirm. I didn't see any emails or updates to the JEF.

Thanks,

Stephen Yee

Implementation Specialist | Direct 469.312.6925 | stephen.yee@infoimageinc.com

F. 650.473.6300 | www.InfoImageInc.com

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From: Stephen Yee
Sent: Wednesday, October 28, 2020 9:50 AM
To: Rogelio De Vera; Peter Dang; David Trang; DP; ISD
Cc: 'Rony Das'; Phoebe George; Andrea Vargas
Subject: RE: FFIN Comm DVD Question for DP

+Phoebe and Andrea

ISD - Please advise on this PR test. LIVE date = 11/2.

Stephen Yee

Implementation Specialist | Direct 469.312.6925 | stephen.yee@infoimageinc.com

F. 650.473.6300 | www.InfoImageInc.com

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From: Rogelio De Vera
Sent: Monday, October 26, 2020 11:37 AM
To: Peter Dang; Stephen Yee; David Trang; DP; ISD
Cc: 'Rony Das'
Subject: RE: FFIN Comm DVD Question for DP

Thanks Peter.

PR test is pass in DP (DP cannot verify DVD burn in parallel test) . ISD to verify comm_cd.

-Rogelio

From: Peter Dang <Peter.Dang@infoimageinc.com>
Sent: Monday, October 26, 2020 10:37 AM
To: Rogelio De Vera <Rogelio.DeVera@infoimageinc.com>; Stephen Yee <Stephen.Yee@infoimageinc.com>; David Trang <David.Trang@infoimageinc.com>; DP <DP@infoimageinc.com>; ISD <ISD@infoimageinc.com>
Cc: 'Rony Das' <rony.das@dsinnovators.com>
Subject: RE: FFIN Comm DVD Question for DP

Code has not released to production yet. Please pass parallel first. If it does not trigger DVD burn on test, please provide the test to ISD to verify. Put in the comment that you cannot verify DVD burn.

Peter

From: Rogelio De Vera
Sent: Monday, October 26, 2020 10:00 AM
To: Stephen Yee <Stephen.Yee@infoimageinc.com>; David Trang <David.Trang@infoimageinc.com>; Peter Dang <Peter.Dang@infoimageinc.com>; DP <DP@infoimageinc.com>; ISD <ISD@infoimageinc.com>
Cc: 'Rony Das' <rony.das@dsinnovators.com>
Subject: RE: FFIN Comm DVD Question for DP

Peter / Rony

Are we OK to test comm_cd option in production?

Thanks,
Rogelio

From: Stephen Yee <Stephen.Yee@infoimageinc.com>
Sent: Monday, October 26, 2020 9:55 AM
To: David Trang <David.Trang@infoimageinc.com>; Peter Dang <Peter.Dang@infoimageinc.com>; Rogelio De Vera <Rogelio.DeVera@infoimageinc.com>; DP <DP@infoimageinc.com>; ISD <ISD@infoimageinc.com>
Cc: 'Rony Das' <rony.das@dsinnovators.com>
Subject: RE: FFIN Comm DVD Question for DP

DP: Please advise. Are you good?

Stephen Yee

Implementation Specialist | Direct 469.312.6925 | stephen.yee@infoimageinc.com

F. 650.473.6300 | www.InfoImageInc.com

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From: David Trang
Sent: Friday, October 23, 2020 4:12 PM
To: Stephen Yee; Peter Dang; Rogelio De Vera; DP; ISD
Cc: 'Rony Das'
Subject: RE: FFIN Comm DVD Question for DP

When you run it as test mode, it will never trigger the auto burning. The content of the CD are in in /d/test/pdf_afp/ffin/ffinms2/output/ffinms2/ folder.

Can you do a live run instead so that everything is triggered on the right folder and also test the auto burning.

Thanks
David

From: Stephen Yee <Stephen.Yee@infoimageinc.com>
Sent: Friday, October 23, 2020 3:46 PM
To: Peter Dang <Peter.Dang@infoimageinc.com>; Rogelio De Vera <Rogelio.DeVera@infoimageinc.com>; DP <DP@infoimageinc.com>; ISD <ISD@infoimageinc.com>
Cc: 'Rony Das' <rony.das@dsinnovators.com>
Subject: RE: FFIN Comm DVD Question for DP

+ISD

ISD - See below and advise.

Stephen Yee

Implementation Specialist | Direct 469.312.6925 | stephen.yee@infoimageinc.com

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From: Peter Dang
Sent: Friday, October 23, 2020 3:43 PM
To: Rogelio De Vera; Stephen Yee; DP
Cc: 'Rony Das'
Subject: RE: FFIN Comm DVD Question for DP

Please check with ISD. There should be 1 DVD created base on report.

Peter

From: Rogelio De Vera
Sent: Friday, October 23, 2020 2:34 PM
To: Stephen Yee <Stephen.Yee@infoimageinc.com>; DP <DP@infoimageinc.com>
Cc: 'Rony Das' <rony.das@dsinnovators.com>; Peter Dang <Peter.Dang@infoimageinc.com>
Subject: RE: FFIN Comm DVD Question for DP

Peter / Rony

COMM CD has been processed. There are no cd created maybe the process was not link to CD director.

Thanks,
Rogelio

Parsing Master List

Begin parsing group for each CD

Creating check index file

Creating CD file for burngin

IN CREATE DISK

IN CREATE INDEX

Done

Creating CD for abc1234~4564f3b22c05805141692a11dc4a53f6~FFIN001

Use of uninitialized value in addition (+) at /home/afp2web/scripts/cd_automation.pl line 644.

jobseq = Sequence~#001

UPS = FFIN001

DiskType = CD

FONT1 = 100

Check if any CD failed to create

Creating processing report

***** Job Finish *****

There should be 1 for this job

You can view the log file for list of CD Group Name

Log file: /d/test/pdf_afp/ffin/ffinms2/logs/ffinms2_10232020_1426_cd.log

Fri Oct 23 14:26:15 PDT 2020

lp: Error - no default destination available.

***** Job Finish *****

There should be 1 for this job

You can view the log file for list of CD Group Name

Log file: /d/test/pdf_afp/ffin/ffinms2/logs/ffinms2_10232020_1426_cd.log

Fri Oct 23 14:26:15 PDT 2020

***** Report for Accounting *****

Total Disk: 1

Total Regular Disk = 1

Total Duplicate Disk = 0

Total Stmt Count: 1

Total PDF Images: 9

Total Tiff Images: 40

Total Combine PDF + Tiff Images: 49

Moving /z/ftpbu/ffinbu/FFIN_fiserv_stmt_100620_1.zip to /z/download/ffin

oper1@rhs2 ~> /home/test/master/ffinms2_process.sh 1 bypass

From: Rogelio De Vera <Rogelio.DeVera@infoimageinc.com>

Sent: Friday, October 23, 2020 10:41 AM

To: Stephen Yee <Stephen.Yee@infoimageinc.com>; DP <DP@infoimageinc.com>

Cc: 'Rony Das' <rony.das@dsinnovators.com>; Peter Dang <Peter.Dang@infoimageinc.com>

Subject: RE: FFIN Comm DVD Question for DP

Peter / Rony

Do we need to validate the master list file first?

Other jobs we run the validation before processing comm cd - [oper1@preprocessing02 ~]\$ perl /home/afp2web/scripts/commercial_cd_validate.pl

Thanks,

Rogelio

From: Rogelio De Vera <Rogelio.DeVera@infoimageinc.com>

Sent: Friday, October 23, 2020 10:30 AM

To: Stephen Yee <Stephen.Yee@infoimageinc.com>; DP <DP@infoimageinc.com>

Cc: 'Rony Das' <rony.das@dsinnovators.com>; Peter Dang <Peter.Dang@infoimageinc.com>
Subject: RE: FFIN Comm DVD Question for DP

Hi Steve,

Yes, this is correct - /d/pdf_afp/ffin/ffinms2/master_file/

Is this eom cycle only?

Thanks,
Rogelio

From: Stephen Yee <Stephen.Yee@infoimageinc.com>
Sent: Friday, October 23, 2020 10:28 AM
To: DP <DP@infoimageinc.com>
Cc: 'Rony Das' <rony.das@dsinnovators.com>; Peter Dang <Peter.Dang@infoimageinc.com>
Subject: FFIN Comm DVD Question for DP

Hi DP,

DSI has a question.

Regarding the Master File that the bank will send, will you put manually in a certain directory? This is what Peter said. Is this the location? /d/pdf_afp/ffin/ffinms2/master_file/

DSI is updating the proc file.

Please let us know.

Thanks,

Stephen Yee

Implementation Specialist | Direct 469.312.6925 | stephen.yee@infoimageinc.com

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--

Regards,

Rony Das

Man Kin Wong <Alex.Wong@infoimageinc.com>

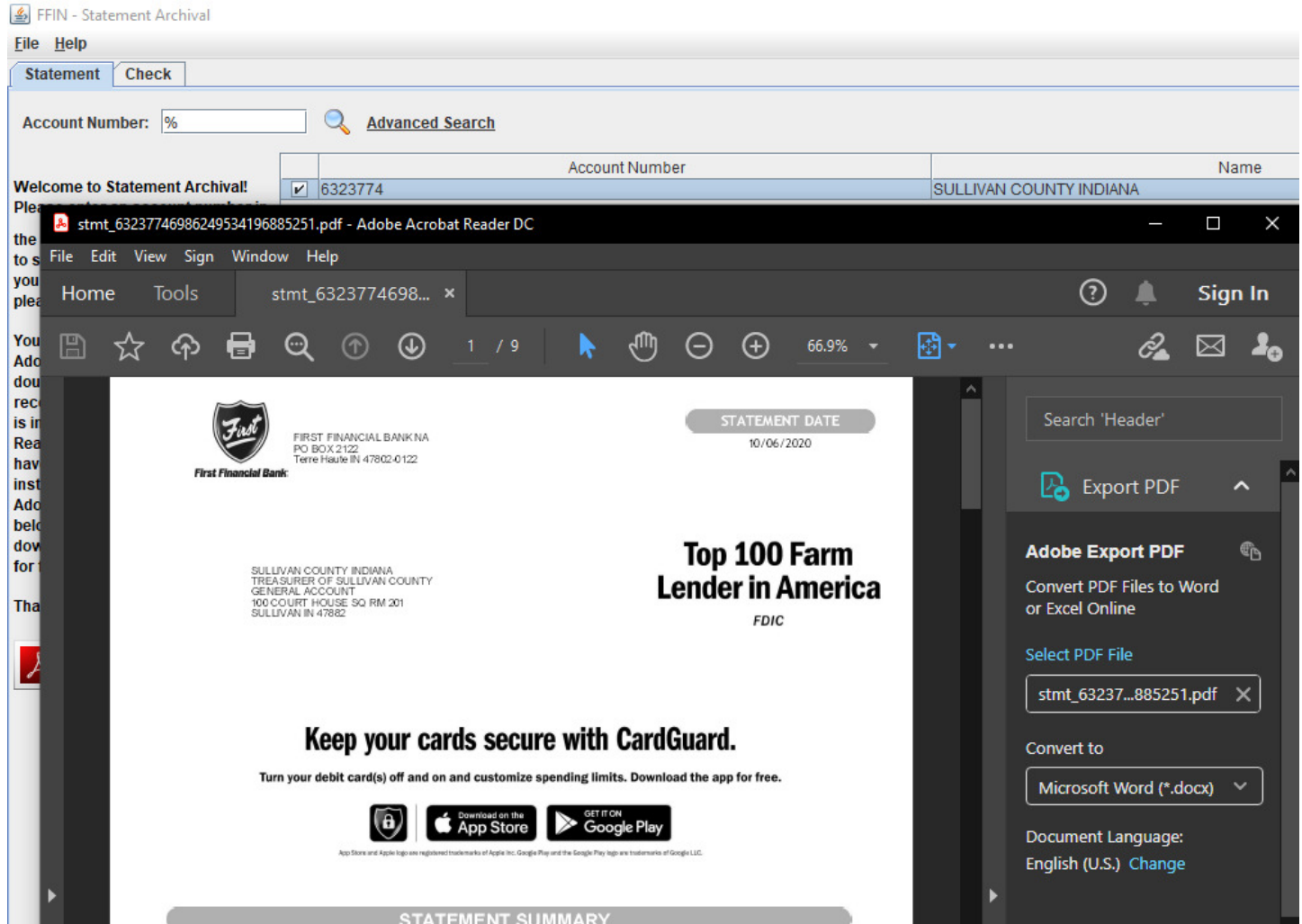
Thu, Oct 29, 2020 at 4:05 AM

To: David Trang <David.Trang@infoimageinc.com>, Andrea Vargas <Andrea.Vargas@infoimageinc.com>, Stephen Yee <Stephen.Yee@infoimageinc.com>, Rony Das <rony.das@dsinnovators.com>

Cc: Rogelio De Vera <Rogelio.DeVera@infoimageinc.com>, Peter Dang <Peter.Dang@infoimageinc.com>, DP <DP@infoimageinc.com>, ISD <ISD@infoimageinc.com>, Phoebe George <Phoebe.George@infoimageinc.com>

David,

I think it looks good. please see the screenshot below. Thanks!



From: David Trang <David.Trang@infoimageinc.com>

Sent: Wednesday, October 28, 2020 2:28 PM

To: Andrea Vargas <Andrea.Vargas@infoimageinc.com>; Man Kin Wong <Alex.Wong@infoimageinc.com>; Stephen Yee <Stephen.Yee@infoimageinc.com>; Rony Das <rony.das@dsinnovators.com>

Cc: Rogelio De Vera <Rogelio.DeVera@infoimageinc.com>; Peter Dang <Peter.Dang@infoimageinc.com>; DP <DP@infoimageinc.com>; ISD <ISD@infoimageinc.com>; Phoebe George <Phoebe.George@infoimageinc.com>

Subject: RE: FFIN Comm DVD Question for DP

This is not code related.

I just logged in and see that 1 job is running for FFIN. Once that is complete, DP can help look at the output from that CD.

Thanks

David

From: Andrea Vargas <Andrea.Vargas@infoimageinc.com>

Sent: Wednesday, October 28, 2020 2:13 PM

To: Man Kin Wong <Alex.Wong@infoimageinc.com>; David Trang <David.Trang@infoimageinc.com>; Stephen Yee <Stephen.Yee@infoimageinc.com>; Rony Das <rony.das@dsinnovators.com>
Cc: Rogelio De Vera <Rogelio.DeVera@infoimageinc.com>; Peter Dang <Peter.Dang@infoimageinc.com>; DP <DP@infoimageinc.com>; ISD <ISD@infoimageinc.com>; Phoebe George <Phoebe.George@infoimageinc.com>
Subject: RE: FFIN Comm DVD Question for DP

Do we need to roll back the code until this is fixed?

Regards,

Andrea Vargas | Assistant Manager of Implementation Services

InfoIMAGE Inc.

Direct 650.473.6333 | andrea.vargas@infoimageinc.com

From: Man Kin Wong <Alex.Wong@infoimageinc.com>
Sent: Wednesday, October 28, 2020 1:56 PM
To: David Trang <David.Trang@infoimageinc.com>; Stephen Yee <Stephen.Yee@infoimageinc.com>; Rony Das <rony.das@dsinnovators.com>
Cc: Rogelio De Vera <Rogelio.DeVera@infoimageinc.com>; Peter Dang <Peter.Dang@infoimageinc.com>; DP <DP@infoimageinc.com>; ISD <ISD@infoimageinc.com>; Phoebe George <Phoebe.George@infoimageinc.com>; Andrea Vargas <Andrea.Vargas@infoimageinc.com>
Subject: RE: FFIN Comm DVD Question for DP

Hi David,

I tried to create a job manually but it failed.

Director

System Status

Create Job

Data Image Editor

Audio Image Editor

Label Editor

Resources Info


System Setup

System Log



Queue

JobID	Priority	Total	Image File	Label file
-------	----------	-------	------------	------------

Running

JobID		Total	Good	Bad	Started	Status	E.T.C.		
102820165217		1	0	0	16:53:24	ABORTED		C:\cdDirect	C:\cdDirect

Finished

JobID		Total	Good	Bad	Completed	Status	Details	Image File	Label file
102820165217		1	0	0	16:53:27	ABORTED	Image Script loading error	C:\cdDirector\Images\ffinms	C:\cdDirector\Labels\ffinms2
218279120		1	0	0	16:52:55	ABORTED	Image Script loading error	C:\cdDirector\Images\ffinms	C:\cdDirector\Labels\ffinms2

From: David Trang <David.Trang@infoimageinc.com>
Sent: Wednesday, October 28, 2020 1:38 PM
To: Stephen Yee <Stephen.Yee@infoimageinc.com>; Rony Das <rony.das@dsinnovators.com>
Cc: Rogelio De Vera <Rogelio.DeVera@infoimageinc.com>; Peter Dang <Peter.Dang@infoimageinc.com>; DP <DP@infoimageinc.com>; ISD <ISD@infoimageinc.com>; Phoebe George <Phoebe.George@infoimageinc.com>; Andrea Vargas <Andrea.Vargas@infoimageinc.com>
Subject: RE: FFIN Comm DVD Question for DP

Look like someone ran another test yesterday on the test environment so I just triggered the burning on from that result.

DP: Please help view the output.

Thanks

David

From: Stephen Yee <Stephen.Yee@infoimageinc.com>
Sent: Wednesday, October 28, 2020 11:47 AM
To: Rony Das <rony.das@dsinnovators.com>
Cc: Rogelio De Vera <Rogelio.DeVera@infoimageinc.com>; Peter Dang <Peter.Dang@infoimageinc.com>; David Trang <David.Trang@infoimageinc.com>; DP <DP@infoimageinc.com>; ISD <ISD@infoimageinc.com>; Phoebe George <Phoebe.George@infoimageinc.com>; Andrea Vargas <Andrea.Vargas@infoimageinc.com>
Subject: RE: FFIN Comm DVD Question for DP

Peter confirmed rollout so we're good.

DP: FYI

Stephen Yee

Implementation Specialist | Direct 469.312.6925 | stephen.yee@infoimageinc.com

F. 650.473.6300 | www.InfoImageInc.com

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From: Rony Das [rony.das@dsinnovators.com]
Sent: Wednesday, October 28, 2020 11:30 AM
To: Stephen Yee
Cc: Rogelio De Vera; Peter Dang; David Trang; DP; ISD; Phoebe George; Andrea Vargas
Subject: Re: FFIN Comm DVD Question for DP

Sorry we did chat in skype Peter and me to roll out . I didn't update the jef yet.

On Thu, Oct 29, 2020 at 12:22 AM Stephen Yee <Stephen.Yee@infoimageinc.com> wrote:

PETER: DSI advised that this has been rolled out. Please confirm. I didn't see any emails or updates to the JEF.

Thanks,

Stephen Yee

Implementation Specialist | Direct 469.312.6925 | stephen.yee@infoimageinc.com

F. 650.473.6300 | www.InfoImageInc.com

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From: Stephen Yee
Sent: Wednesday, October 28, 2020 9:50 AM
To: Rogelio De Vera; Peter Dang; David Trang; DP; ISD
Cc: 'Rony Das'; Phoebe George; Andrea Vargas
Subject: RE: FFIN Comm DVD Question for DP

+Phoebe and Andrea

ISD - Please advise on this PR test. LIVE date = 11/2.

Stephen Yee

Implementation Specialist | Direct 469.312.6925 | stephen.yee@infoimageinc.com

F. 650.473.6300 | www.InfoImageInc.com

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From: Rogelio De Vera
Sent: Monday, October 26, 2020 11:37 AM
To: Peter Dang; Stephen Yee; David Trang; DP; ISD
Cc: 'Rony Das'
Subject: RE: FFIN Comm DVD Question for DP

Thanks Peter.

PR test is pass in DP (DP cannot verify DVD burn in parallel test) . ISD to verify comm_cd.

-Rogelio

From: Peter Dang <Peter.Dang@infoimageinc.com>
Sent: Monday, October 26, 2020 10:37 AM
To: Rogelio De Vera <Rogelio.DeVera@infoimageinc.com>; Stephen Yee <Stephen.Yee@infoimageinc.com>; David Trang <David.Trang@infoimageinc.com>; DP <DP@infoimageinc.com>; ISD <ISD@infoimageinc.com>
Cc: 'Rony Das' <rony.das@dsinnovators.com>
Subject: RE: FFIN Comm DVD Question for DP

Code has not released to production yet. Please pass parallel first. If it does not trigger DVD burn on test, please provide the test to ISD to verify. Put in the comment that you cannot verify DVD burn.

Peter

From: Rogelio De Vera
Sent: Monday, October 26, 2020 10:00 AM
To: Stephen Yee <Stephen.Yee@infoimageinc.com>; David Trang <David.Trang@infoimageinc.com>; Peter Dang <Peter.Dang@infoimageinc.com>; DP <DP@infoimageinc.com>; ISD <ISD@infoimageinc.com>
Cc: 'Rony Das' <rony.das@dsinnovators.com>
Subject: RE: FFIN Comm DVD Question for DP

Peter / Rony

Are we OK to test comm_cd option in production?

Thanks,
Rogelio

From: Stephen Yee <Stephen.Yee@infoimageinc.com>
Sent: Monday, October 26, 2020 9:55 AM
To: David Trang <David.Trang@infoimageinc.com>; Peter Dang <Peter.Dang@infoimageinc.com>; Rogelio De Vera <Rogelio.DeVera@infoimageinc.com>; DP <DP@infoimageinc.com>; ISD <ISD@infoimageinc.com>
Cc: 'Rony Das' <rony.das@dsinnovators.com>
Subject: RE: FFIN Comm DVD Question for DP

DP: Please advise. Are you good?

Stephen Yee

Implementation Specialist | Direct 469.312.6925 | stephen.yee@infoimageinc.com

F. 650.473.6300 | www.InfoImageInc.com

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From: David Trang
Sent: Friday, October 23, 2020 4:12 PM
To: Stephen Yee; Peter Dang; Rogelio De Vera; DP; ISD
Cc: 'Rony Das'
Subject: RE: FFIN Comm DVD Question for DP

When you run it as test mode, it will never trigger the auto burning. The content of the CD are in in /d/test/pdf_afp/ffin/ffinms2/output/ffinms2/ folder.

Can you do a live run instead so that everything is triggered on the right folder and also test the auto burning.

Thanks
David

From: Stephen Yee <Stephen.Yee@infoimageinc.com>
Sent: Friday, October 23, 2020 3:46 PM
To: Peter Dang <Peter.Dang@infoimageinc.com>; Rogelio De Vera <Rogelio.DeVera@infoimageinc.com>; DP <DP@infoimageinc.com>; ISD <ISD@infoimageinc.com>
Cc: 'Rony Das' <rony.das@dsinnovators.com>
Subject: RE: FFIN Comm DVD Question for DP

+ISD

ISD - See below and advise.

Stephen Yee

Implementation Specialist | Direct 469.312.6925 | stephen.yee@infoimageinc.com

F. 650.473.6300 | www.InfoImageInc.com

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From: Peter Dang
Sent: Friday, October 23, 2020 3:43 PM
To: Rogelio De Vera; Stephen Yee; DP
Cc: 'Rony Das'
Subject: RE: FFIN Comm DVD Question for DP

Please check with ISD. There should be 1 DVD created base on report.

Peter

From: Rogelio De Vera
Sent: Friday, October 23, 2020 2:34 PM
To: Stephen Yee <Stephen.Yee@infoimageinc.com>; DP <DP@infoimageinc.com>
Cc: 'Rony Das' <rony.das@dsinnovators.com>; Peter Dang <Peter.Dang@infoimageinc.com>
Subject: RE: FFIN Comm DVD Question for DP

Peter / Rony

COMM CD has been processed. There are no cd created maybe the process was not link to CD director.

Thanks,
Rogelio

Parsing Master List

Begin parsing group for each CD

Creating check index file

Creating CD file for burnin

IN CREATE DISK

IN CREATE INDEX

Done

Creating CD for abc1234~4564f3b22c05805141692a11dc4a53f6~FFIN001

Use of uninitialized value in addition (+) at /home/afp2web/scripts/cd_automation.pl line 644.

jobseq = Sequence~#001

UPS = FFIN001

DiskType = CD

FONT1 = 100

Check if any CD failed to create

Creating processing report

***** Job Finish *****

There should be 1 for this job

You can view the log file for list of CD Group Name

Log file: /d/test/pdf_afp/ffin/ffinms2/logs/ffinms2_10232020_1426_cd.log

Fri Oct 23 14:26:15 PDT 2020

lp: Error - no default destination available.

***** Job Finish *****

There should be 1 for this job

You can view the log file for list of CD Group Name

Log file: /d/test/pdf_afp/ffin/ffinms2/logs/ffinms2_10232020_1426_cd.log

Fri Oct 23 14:26:15 PDT 2020

***** Report for Accounting *****

Total Disk: 1

Total Regular Disk = 1

Total Duplicate Disk = 0

Total Stmt Count: 1

Total PDF Images: 9

Total Tiff Images: 40

Total Combine PDF + Tiff Images: 49

Moving /z/ftpbu/ffinbu/FFIN_fiserv_stmt_100620_1.zip to /z/download/ffin

oper1@rhs2 ~> /home/test/master/ffinms2_process.sh 1 bypass

From: Rogelio De Vera <Rogelio.DeVera@infoimageinc.com>
Sent: Friday, October 23, 2020 10:41 AM
To: Stephen Yee <Stephen.Yee@infoimageinc.com>; DP <DP@infoimageinc.com>
Cc: 'Rony Das' <rony.das@dsinnovators.com>; Peter Dang <Peter.Dang@infoimageinc.com>
Subject: RE: FFIN Comm DVD Question for DP

Peter / Rony

Do we need to validate the master list file first?

Other jobs we run the validation before processing comm cd - [oper1@preprocessing02 ~]\$ perl /home/afp2web/scripts/commercial_cd_validate.pl

Thanks,
Rogelio

From: Rogelio De Vera <Rogelio.DeVera@infoimageinc.com>
Sent: Friday, October 23, 2020 10:30 AM
To: Stephen Yee <Stephen.Yee@infoimageinc.com>; DP <DP@infoimageinc.com>
Cc: 'Rony Das' <rony.das@dsinnovators.com>; Peter Dang <Peter.Dang@infoimageinc.com>
Subject: RE: FFIN Comm DVD Question for DP

Hi Steve,

Yes, this is correct - /d/pdf_afp/ffin/ffinms2/master_file/

Is this com cycle only?

Thanks,
Rogelio

From: Stephen Yee <Stephen.Yee@infoimageinc.com>
Sent: Friday, October 23, 2020 10:28 AM
To: DP <DP@infoimageinc.com>
Cc: 'Rony Das' <rony.das@dsinnovators.com>; Peter Dang <Peter.Dang@infoimageinc.com>
Subject: FFIN Comm DVD Question for DP

Hi DP,

DSI has a question.

Regarding the Master File that the bank will send, will you put manually in a certain directory? This is what Peter said. Is this the location? /d/pdf_afp/ffin/ffinms2/master_file/

DSI is updating the proc file.

Please let us know.

Thanks,

Stephen Yee

Implementation Specialist | Direct 469.312.6925 | stephen.yee@infoimageinc.com

F. 650.473.6300 | www.InfoImageInc.com

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--

Regards,

Rony Das

David Trang <David.Trang@infoimageinc.com>

Thu, Oct 29, 2020 at 4:06 AM

To: Man Kin Wong <Alex.Wong@infoimageinc.com>, Andrea Vargas <Andrea.Vargas@infoimageinc.com>, Stephen Yee <Stephen.Yee@infoimageinc.com>, Rony Das <rony.das@dsinnovators.com>

Cc: Rogelio De Vera <Rogelio.DeVera@infoimageinc.com>, Peter Dang <Peter.Dang@infoimageinc.com>, DP <DP@infoimageinc.com>, ISD <ISD@infoimageinc.com>, Phoebe George <Phoebe.George@infoimageinc.com>

Thanks Alex.

From: Man Kin Wong <Alex.Wong@infoimageinc.com>

Sent: Wednesday, October 28, 2020 3:05 PM

To: David Trang <David.Trang@infoimageinc.com>; Andrea Vargas <Andrea.Vargas@infoimageinc.com>; Stephen Yee <Stephen.Yee@infoimageinc.com>; Rony Das <rony.das@dsinnovators.com>

Cc: Rogelio De Vera <Rogelio.DeVera@infoimageinc.com>; Peter Dang <Peter.Dang@infoimageinc.com>; DP <DP@infoimageinc.com>; ISD <ISD@infoimageinc.com>; Phoebe George <Phoebe.George@infoimageinc.com>

Subject: RE: FFIN Comm DVD Question for DP

David,

I think it looks good. please see the screenshot below. Thanks!

FFIN - Statement Archival

File Help

Statement Check

Account Number: % [Advanced Search](#)

Account Number	Name
<input checked="" type="checkbox"/> 6323774	SULLIVAN COUNTY INDIANA

Welcome to Statement Archival!

stmt_63237746986249534196885251.pdf - Adobe Acrobat Reader DC

File Edit View Sign Window Help

Home Tools stmt_6323774698... x

1 / 9 66.9%

First Financial Bank

FIRST FINANCIAL BANK NA
PO BOX 2122
Terre Haute IN 47802-0122

STATEMENT DATE
10/06/2020

SULLIVAN COUNTY INDIANA
TREASURER OF SULLIVAN COUNTY
GENERAL ACCOUNT
100 COURT HOUSE SQ RM 201
SULLIVAN IN 47882

Top 100 Farm Lender in America
FDIC

Keep your cards secure with CardGuard.
Turn your debit card(s) off and on and customize spending limits. Download the app for free.

Download on the App Store GET IT ON Google Play

STATEMENT SUMMARY

Search 'Header'

Export PDF

Adobe Export PDF

Convert PDF Files to Word or Excel Online

Select PDF File

stmt_63237...885251.pdf

Convert to

Microsoft Word (*.docx)

Document Language:
English (U.S.) [Change](#)

From: David Trang <David.Trang@infoimageinc.com>

Sent: Wednesday, October 28, 2020 2:28 PM

To: Andrea Vargas <Andrea.Vargas@infoimageinc.com>; Man Kin Wong <Alex.Wong@infoimageinc.com>; Stephen Yee <Stephen.Yee@infoimageinc.com>; Rony Das <rony.das@dsinnovators.com>

Cc: Rogelio De Vera <Rogelio.DeVera@infoimageinc.com>; Peter Dang <Peter.Dang@infoimageinc.com>; DP <DP@infoimageinc.com>; ISD <ISD@infoimageinc.com>;

Phoebe George <Phoebe.George@infoimageinc.com>

Subject: RE: FFIN Comm DVD Question for DP

This is not code related.

I just logged in and see that 1 job is running for FFIN. Once that is complete, DP can help look at the output from that CD.

Thanks

David

From: Andrea Vargas <Andrea.Vargas@infoimageinc.com>

Sent: Wednesday, October 28, 2020 2:13 PM

To: Man Kin Wong <Alex.Wong@infoimageinc.com>; David Trang <David.Trang@infoimageinc.com>; Stephen Yee <Stephen.Yee@infoimageinc.com>; Rony Das <rony.das@dsinnovators.com>

Cc: Rogelio De Vera <Rogelio.DeVera@infoimageinc.com>; Peter Dang <Peter.Dang@infoimageinc.com>; DP <DP@infoimageinc.com>; ISD <ISD@infoimageinc.com>; Phoebe George <Phoebe.George@infoimageinc.com>

Subject: RE: FFIN Comm DVD Question for DP

Do we need to roll back the code until this is fixed?

Regards,

Andrea Vargas | Assistant Manager of Implementation Services

InfoIMAGE Inc.

Direct 650.473.6333 | andrea.vargas@infoimageinc.com

From: Man Kin Wong <Alex.Wong@infoimageinc.com>
Sent: Wednesday, October 28, 2020 1:56 PM
To: David Trang <David.Trang@infoimageinc.com>; Stephen Yee <Stephen.Yee@infoimageinc.com>; Rony Das <rony.das@dsinnovators.com>
Cc: Rogelio De Vera <Rogelio.DeVera@infoimageinc.com>; Peter Dang <Peter.Dang@infoimageinc.com>; DP <DP@infoimageinc.com>; ISD <ISD@infoimageinc.com>; Phoebe George <Phoebe.George@infoimageinc.com>; Andrea Vargas <Andrea.Vargas@infoimageinc.com>
Subject: RE: FFIN Comm DVD Question for DP

Hi David,

I tried to create a job manually but it failed.

Director

System Status

Create Job

Data Image Editor

Audio Image Editor

Label Editor

Resources Info

System Setup

System Log

Queue

JobID	Priority	Total	Image File	Label file
-------	----------	-------	------------	------------

Running

JobID	Total	Good	Bad	Started	Status	E.T.C.		
102820165217	1	0	0	16:53:24	ABORTED		C:\cdDirect	C:\cdDirect

Finished

JobID	Total	Good	Bad	Completed	Status	Details	Image File	Label file
102820165217	1	0	0	16:53:27	ABORTED	Image Script loading error	C:\cdDirector\Images\ffinms	C:\cdDirector\Labels\ffinms2
218279120	1	0	0	16:52:55	ABORTED	Image Script loading error	C:\cdDirector\Images\ffinms	C:\cdDirector\Labels\ffinms2

From: David Trang <David.Trang@infoimageinc.com>
Sent: Wednesday, October 28, 2020 1:38 PM
To: Stephen Yee <Stephen.Yee@infoimageinc.com>; Rony Das <rony.das@dsinnovators.com>
Cc: Rogelio De Vera <Rogelio.DeVera@infoimageinc.com>; Peter Dang <Peter.Dang@infoimageinc.com>; DP <DP@infoimageinc.com>; ISD <ISD@infoimageinc.com>; Phoebe George <Phoebe.George@infoimageinc.com>; Andrea Vargas <Andrea.Vargas@infoimageinc.com>
Subject: RE: FFIN Comm DVD Question for DP

Look like someone ran another test yesterday on the test environment so I just triggered the burning on from that result.

DP: Please help view the output.

Thanks

David

From: Stephen Yee <Stephen.Yee@infoimageinc.com>

Sent: Wednesday, October 28, 2020 11:47 AM

To: Rony Das <rony.das@dsinnovators.com>

Cc: Rogelio De Vera <Rogelio.DeVera@infoimageinc.com>; Peter Dang <Peter.Dang@infoimageinc.com>; David Trang <David.Trang@infoimageinc.com>; DP <DP@infoimageinc.com>; ISD <ISD@infoimageinc.com>; Phoebe George <Phoebe.George@infoimageinc.com>; Andrea Vargas <Andrea.Vargas@infoimageinc.com>

Subject: RE: FFIN Comm DVD Question for DP

Peter confirmed rollout so we're good.

DP: FYI

Stephen Yee

Implementation Specialist | Direct 469.312.6925 | stephen.yee@infoimageinc.com

F. 650.473.6300 | www.InfoImageInc.com

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From: Rony Das [rony.das@dsinnovators.com]

Sent: Wednesday, October 28, 2020 11:30 AM

To: Stephen Yee

Cc: Rogelio De Vera; Peter Dang; David Trang; DP; ISD; Phoebe George; Andrea Vargas

Subject: Re: FFIN Comm DVD Question for DP

Sorry we did chat in skype Peter and me to roll out . I didn't update the jef yet.

On Thu, Oct 29, 2020 at 12:22 AM Stephen Yee <Stephen.Yee@infoimageinc.com> wrote:

PETER: DSI advised that this has been rolled out. Please confirm. I didn't see any emails or updates to the JEF.

Thanks,

Stephen Yee

Implementation Specialist | Direct 469.312.6925 | stephen.yee@infoimageinc.com

F. 650.473.6300 | www.InfoImageInc.com

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From: Stephen Yee
Sent: Wednesday, October 28, 2020 9:50 AM
To: Rogelio De Vera; Peter Dang; David Trang; DP; ISD
Cc: 'Rony Das'; Phoebe George; Andrea Vargas
Subject: RE: FFIN Comm DVD Question for DP

+Phoebe and Andrea

ISD - Please advise on this PR test. LIVE date = 11/2.

Stephen Yee

Implementation Specialist | Direct 469.312.6925 | stephen.yee@infoimageinc.com

F. 650.473.6300 | www.InfoImageInc.com

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From: Rogelio De Vera
Sent: Monday, October 26, 2020 11:37 AM
To: Peter Dang; Stephen Yee; David Trang; DP; ISD
Cc: 'Rony Das'
Subject: RE: FFIN Comm DVD Question for DP

Thanks Peter.

PR test is pass in DP (DP cannot verify DVD burn in parallel test) . ISD to verify comm_cd.

-Rogelio

From: Peter Dang <Peter.Dang@infoimageinc.com>
Sent: Monday, October 26, 2020 10:37 AM
To: Rogelio De Vera <Rogelio.DeVera@infoimageinc.com>; Stephen Yee <Stephen.Yee@infoimageinc.com>; David Trang <David.Trang@infoimageinc.com>; DP <DP@infoimageinc.com>; ISD <ISD@infoimageinc.com>
Cc: 'Rony Das' <rony.das@dsinnovators.com>
Subject: RE: FFIN Comm DVD Question for DP

Code has not released to production yet. Please pass parallel first. If it does not trigger DVD burn on test, please provide the test to ISD to verify. Put in the comment that you cannot verify DVD burn.

Peter

From: Rogelio De Vera
Sent: Monday, October 26, 2020 10:00 AM
To: Stephen Yee <Stephen.Yee@infoimageinc.com>; David Trang <David.Trang@infoimageinc.com>; Peter Dang <Peter.Dang@infoimageinc.com>;

DP <DP@infoimageinc.com>; ISD <ISD@infoimageinc.com>
Cc: 'Rony Das' <rony.das@dsinnovators.com>
Subject: RE: FFIN Comm DVD Question for DP

Peter / Rony

Are we OK to test comm_cd option in production?

Thanks,
Rogelio

From: Stephen Yee <Stephen.Yee@infoimageinc.com>
Sent: Monday, October 26, 2020 9:55 AM
To: David Trang <David.Trang@infoimageinc.com>; Peter Dang <Peter.Dang@infoimageinc.com>; Rogelio De Vera <Rogelio.DeVera@infoimageinc.com>; DP <DP@infoimageinc.com>; ISD <ISD@infoimageinc.com>
Cc: 'Rony Das' <rony.das@dsinnovators.com>
Subject: RE: FFIN Comm DVD Question for DP

DP: Please advise. Are you good?

Stephen Yee

Implementation Specialist | Direct 469.312.6925 | stephen.yee@infoimageinc.com

F. 650.473.6300 | www.InfoImageInc.com

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From: David Trang
Sent: Friday, October 23, 2020 4:12 PM
To: Stephen Yee; Peter Dang; Rogelio De Vera; DP; ISD
Cc: 'Rony Das'
Subject: RE: FFIN Comm DVD Question for DP

When you run it as test mode, it will never trigger the auto burning. The content of the CD are in in /d/test/pdf_afp/ffin/ffinms2/output/ffinms2/ folder.

Can you do a live run instead so that everything is triggered on the right folder and also test the auto burning.

Thanks
David

From: Stephen Yee <Stephen.Yee@infoimageinc.com>
Sent: Friday, October 23, 2020 3:46 PM
To: Peter Dang <Peter.Dang@infoimageinc.com>; Rogelio De Vera <Rogelio.DeVera@infoimageinc.com>; DP <DP@infoimageinc.com>; ISD <ISD@infoimageinc.com>
Cc: 'Rony Das' <rony.das@dsinnovators.com>
Subject: RE: FFIN Comm DVD Question for DP

+ISD

ISD - See below and advise.

Stephen Yee

Implementation Specialist | Direct 469.312.6925 | stephen.yee@infoimageinc.com

F. 650.473.6300 | www.InfoImageInc.com

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From: Peter Dang
Sent: Friday, October 23, 2020 3:43 PM
To: Rogelio De Vera; Stephen Yee; DP
Cc: 'Rony Das'
Subject: RE: FFIN Comm DVD Question for DP

Please check with ISD. There should be 1 DVD created base on report.

Peter

From: Rogelio De Vera
Sent: Friday, October 23, 2020 2:34 PM
To: Stephen Yee <Stephen.Yee@infoimageinc.com>; DP <DP@infoimageinc.com>
Cc: 'Rony Das' <rony.das@dsinnovators.com>; Peter Dang <Peter.Dang@infoimageinc.com>
Subject: RE: FFIN Comm DVD Question for DP

Peter / Rony

COMM CD has been processed. There are no cd created maybe the process was not link to CD director.

Thanks,

Rogelio

Parsing Master List

Begin parsing group for each CD

Creating check index file

Creating CD file for burnin

IN CREATE DISK

IN CREATE INDEX

Done

Creating CD for abc1234~4564f3b22c05805141692a11dc4a53f6~FFIN001

Use of uninitialized value in addition (+) at /home/afp2web/scripts/cd_automation.pl line 644.

jobseq = Sequence~#001

UPS = FFIN001

DiskType = CD

FONT1 = 100

Check if any CD failed to create

Creating processing report

***** Job Finish *****

There should be 1 for this job

You can view the log file for list of CD Group Name

Log file: /d/test/pdf_afp/ffin/ffinms2/logs/ffinms2_10232020_1426_cd.log

Fri Oct 23 14:26:15 PDT 2020

lp: Error - no default destination available.

***** Job Finish *****

There should be 1 for this job

You can view the log file for list of CD Group Name

Log file: /d/test/pdf_afp/ffin/ffinms2/logs/ffinms2_10232020_1426_cd.log

Fri Oct 23 14:26:15 PDT 2020

***** Report for Accounting *****

Total Disk: 1

Total Regular Disk = 1

Total Duplicate Disk = 0

Total Stmt Count: 1

Total PDF Images: 9

Total Tiff Images: 40

Total Combine PDF + Tiff Images: 49

Moving /z/ftpbu/ffinbu/FFIN_fiserv_stmt_100620_1.zip to /z/download/ffin

oper1@rhs2 ~> /home/test/master/ffinms2_process.sh 1 bypass

From: Rogelio De Vera <Rogelio.DeVera@infoimageinc.com>
Sent: Friday, October 23, 2020 10:41 AM
To: Stephen Yee <Stephen.Yee@infoimageinc.com>; DP <DP@infoimageinc.com>
Cc: 'Rony Das' <rony.das@dsinnovators.com>; Peter Dang <Peter.Dang@infoimageinc.com>
Subject: RE: FFIN Comm DVD Question for DP

Peter / Rony

Do we need to validate the master list file first?

Other jobs we run the validation before processing comm cd - [oper1@preprocessing02 ~]\$ perl /home/afp2web/scripts/commercial_cd_validate.pl

Thanks,
Rogelio

From: Rogelio De Vera <Rogelio.DeVera@infoimageinc.com>
Sent: Friday, October 23, 2020 10:30 AM
To: Stephen Yee <Stephen.Yee@infoimageinc.com>; DP <DP@infoimageinc.com>
Cc: 'Rony Das' <rony.das@dsinnovators.com>; Peter Dang <Peter.Dang@infoimageinc.com>
Subject: RE: FFIN Comm DVD Question for DP

Hi Steve,

Yes, this is correct - /d/pdf_afp/ffin/ffinms2/master_file/

Is this eom cycle only?

Thanks,
Rogelio

From: Stephen Yee <Stephen.Yee@infoimageinc.com>
Sent: Friday, October 23, 2020 10:28 AM
To: DP <DP@infoimageinc.com>
Cc: 'Rony Das' <rony.das@dsinnovators.com>; Peter Dang <Peter.Dang@infoimageinc.com>
Subject: FFIN Comm DVD Question for DP

Hi DP,

DSI has a question.

Regarding the Master File that the bank will send, will you put manually in a certain directory? This is what Peter said. Is this the location? /d/pdf_afp/ffin/ffinms2/master_file/

DSI is updating the proc file.

Please let us know.

Thanks,

Stephen Yee

Implementation Specialist | Direct 469.312.6925 | stephen.yee@infoimageinc.com

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Regards,

Rony Das