# MD. ZUBAYER HOSSAIN PATOWARI

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### **AI ENGINEER**

Passionate Al Engineer with hands-on experience in developing innovative Al solutions across healthcare, gaming, and automation. Skilled in natural language processing, machine learning, computer vision and generative Al, with a focus on real-world problem-solving.

#### **WORK EXPERIENCE**

#### Al Developer at Rootsuptech

July 2024 - Present

- Spearheaded the development of multilingual generative LLM chatbot models, ensuring inclusivity and accuracy in diverse linguistic contexts.
- Designed and implemented ChatGPT-like conversational history and context retention for AI interactions.
- Optimized data storage pipelines for enhanced model retraining and versioning.

## Lead Chatbot Developer IEM Unit, Directorate General of Family Planning (DGFP)

December 2024

- Designed BanglaGPT, a generative Al-powered chatbot, under USAID's Breakthrough ACTION project to assist call center agents
  in addressing health-related queries.
- Implemented robust NLP models tailored for Bangla to improve accessibility and effectiveness

## Web Developer at Griherbazar.com

April 2024 - Present

- Enhanced website performance by resolving complex bugs and optimizing backend systems.
- Conducted in-depth customer behavior analysis to integrate personalized Al-driven recommendations.
- Customer Behavior Analysis.

#### **PROJECT**

- **Sukhi-Poribar Al Chatbot**: Developed an NLP-driven chatbot for family planning services, trained on healthcare data, and optimized for real-time responses.
- **Generative Text Summarizer**: Created an Al model for automated summarization of Bangla healthcare documents to enhance accessibility for non-technical users.
- Anihilitor Game: Designed and developed a Unity-based game with advanced Al mechanics, achieving over 7,000 downloads.
- Bangla sign language interpreter using CNN
- COVID-19 Vaccination Assistant: Developed a chatbot to provide multilingual vaccination guidelines for pregnant and breastfeeding women using TensorFlow and Flask.
- Scraping news & articles: Create a web crawler that goes through the section of a newspaper website and extracts unique articles from different pages of sections.
- Telco Company Poster Detection: Use YOLOv12 Model for detect real time object.

### **SKILLS & COMPETENCIES**

- Artificial Intelligence (AI)
- Business Model Development
- Business Networking
- C++
- Chatbot Development
- Chatbot Responses
- Chatbots
- Chatbot Testing
- ClientSuccess
- CodeceptJS
- Computer Repair
- Continuous Improvement Culture
- Digital Accessibility
- Digital Technology
- E-Commerce
- Editing

- English
- Full-Stack Development
- Generative Al
- IT Consulting
- JavaScript
- Job Satisfaction
- Jupyter
- Language Development
- Large Language Models (LLM)
- Modeling Languages
- Multilingual Communication
- Music Programming
- Natural Language Processing (NLP)
- News Edit Pro
- Node.js
- Office Automation Software

- Open-Source Development
- Operations Process Improvement
- Personal Health
- Programming Languages
- Python (Programming Language)
- React.js
- FastAPI
- React Native
- Secondary Education
- Strategic Partnerships
- Tech Career Skills
- Technical Skillset
- Technology Solution Delivery
- Twitter API
- Unity
- Yardi Property Management

## **COURSES / CERTIFICATIONS**

**Introduction to Generative Al**Google

10/2024

**Introduction to Large Language Models Google** 

11/2023

**Python Essentials 1&2** 

10/2024

Cisco

## **EDUCATION**

**Tejgaon Government High School** Science

2023 - 2025