



AKRAM HADID BIN MOHD ALI NOPIAH

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PROFILE

Motivated and detail-oriented Bachelor of Social Science (History) (Hons) student from Universiti Malaysia Sabah, specializing in public administration, governance, and policy analysis. Demonstrates strong leadership, communication, and organizational abilities through active participation in national and university-level programs. Skilled in research, strategic planning, stakeholder engagement, and academic writing, with proven experience in team coordination, customer service, and educational management. Committed to contributing to the development of effective policies and community-driven initiatives in Malaysia's public sector.

WORK EXPERIENCE

AEON Wellness (AEON Co. M) Bhd — Team Leader

Apr 2022 – Oct 2022

- Assisted in opening and closing shop.
- Supervised a team of 5 staff to ensure adherence to SOPs and customer service standards
- Conducted training and daily briefings, improving team efficiency by 20%
- Managed sales reports, stock inventory, and internal audits for performance tracking

Pusat Tuisyen Sinergi Gemilang — Tutor

Jan 2021 – Mar 2022

- Taught Science to primary school students in accordance with the Malaysian curriculum.
- Prepared lesson plans, exercises, and assessments tailored to students' academic levels.
- Monitored student progress and provided individualized academic guidance.
- Developed engaging learning materials to improve classroom participation and understanding.

Tealive — Tearista

Mar 2020 - Jan 2021

- Prepared and served a variety of tea-based beverages while maintaining product quality and consistency.
- Delivered excellent customer service by engaging with customers and managing special requests efficiently.
- Maintained cleanliness, hygiene, and organization of workstations and equipment to ensure smooth operations.
- Supported team members in meeting daily sales and service targets.

EDUCATION

Universiti Malaysia Sabah

Oct 2022 - Dec 2025

Bachelor of Social Science (History) (Hons)

CGPA: 3.72 / 4.00 | Dean's List (6 Semesters)

- Thesis (Grade: A+): The Practices of Datuk Kong and Sacred Graves: A Cultural Bridge and Its Role in the Malay and Chinese Communities in Malaysia

MARA University Of Technology

July 2017 - Oct 2020

Diploma in Public Administration

CGPA: 3.12 / 4.00

- Graduated with strong foundation in governance, policy management, and administrative practices.
- Awarded Entrepreneurship Icon in Public Administration (2020).
- Actively involved in student welfare and co-curricular leadership activities.

LEADERSHIP & ACHIEVEMENTS

University Leadership

- President**, Student Welfare Committee (JAKMAS), Tun Mustapha Residential College, Universiti Malaysia Sabah
- Executive Committee Member**, Arts and Culture Bureau, Tun Mustapha Residential College, UMS
- Deputy Director**, Hari Raya Mutiara @ JAKMAS KKT
- Program Director**, Climatology Fieldwork in Kota Belud, Sabah

International & National Representation

- Program Director**, JAKMAS Delegation to Indonesia
- Delegate**, Universitas Padjadjaran (UNPAD), Bandung, Indonesia
- Delegate**, Songkhla, Thailand
- Representative**, Sayembara Puisi Pentas Dunia 2024

Awards & Recognitions

- Best Presenter**, Global Student Residential Council Summit 2024 — Sustainable Leadership, Crisis Management & Ethics
- Champion**, Speaker's Corner, Universiti Malaysia Sabah
- Champion**, National SMJ Oratory Competition
- Dean's List Award**, Semester 1–6 — Consistent Academic Excellence
- A+ (Excellent)** in Academic Writing — "The Practices of Datuk Kong and Sacred Graves: A Cultural Bridge and Its Role in the Malay and Chinese Communities in Malaysia"
- Entrepreneurship Icon**, Faculty of Social Sciences and Humanities (2020)

SKILLS

- Policy Analysis • Report Writing • Research and Data Interpretation • Strategic Planning • Decision-Making • Project Coordination • Microsoft Word • Excel • PowerPoint • Google Workspace (Docs, Sheets, Drive) • Basic Statistical Analysis (SPSS / Excel) • Leadership
- Team Collaboration • Public Speaking • Critical Thinking • Event and Program Management • Problem-Solving • Stakeholder Communication