

# Amit Anantrao Patil

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## EDUCATION

### California State University, East Bay, Hayward, California

August 2023 - May 2025

Masters of Science in Computer Science

**Relevant Courses:** Advanced Algorithms, Web Systems, Cybersecurity, Theory of Computation, Operating Systems Design

### Marathwada Mitra Mandal College Of Engineering, Pune, India

July 2018 - May 2022

Bachelors of Engineering in Computer Engineering (GPA: 3.78/4)

**Relevant Courses:** Computer Networks, Operating System, Artificial Intelligence, Data Structures, Data Analytics

## Objective:

Enthusiastic and dedicated Masters student in Computer Science with a proven track record in customer service and software engineering. Seeking a position of station attendant to leverage communication skills, problem-solving abilities, and passion for student well-being to contribute effectively to the experience for CSUEB students. Eager to bring diverse experiences and technical expertise to ensure the safety and well-being of members and employees.

## SKILLS

1. Effective Communication and Public Speaking
2. Active Listening and Empathy
3. Team Collaboration and Coordination
4. Interpersonal Relationship Building
5. Problem-Solving and Decision-Making
6. Point of Sale Systems Operation
7. Customer Service Excellence

## WORK EXPERIENCE

### Kipi.bi

2023

Senior Software Engineer

Remote

- Successfully streamlined cloud data warehousing processes, resulting in a remarkable 40% reduction in data processing time and significantly improved overall efficiency.
- Replicated Looker reports in Sigma for a client, optimizing them for a 30% improvement in load times.
- Migrated data from RDS to Snowflake using Airflow, enhancing data management for a finance client and enabling a 20% faster reporting process.

Software Engineer

2022 - 2023

- Partnered with key stakeholders to deeply understand client needs, facilitating comprehensive project scoping, planning, and flawless execution; played a pivotal role in achieving a 15% increase in customer retention and a 25% reduction in project timeline.
- Spearheaded the setup of a Data-Ops pipeline, implementing the latest Agile and DevOps practices, leading to a 20% reduction in development time and a 30% decrease in deployment failures.
- Played a crucial role in a project that utilized MuleSoft's Anypoint platform, achieving a significant 25% improvement in ELT data integration efficiency.

Software Engineer Intern

2022

- Spearheaded a company-wide initiative to stay abreast of the latest trends and best practices in data engineering and science, resulting in a 20% increase in data-driven decision-making and a 15% improvement in overall data quality; positioned the organization as an industry leader in leveraging data for strategic insights.
- Leveraged Snowflake training to optimize data storage, processing, and analytics, resulting in a 15% reduction in data processing time and a 20% increase in data accessibility.
- Designed, implemented, and rigorously tested rapid data prototypes, contributing to a 10% increase in data insights and value realization.

### Joy Vibes Events

2021 - 2022

Customer Service Representative

- Provided exceptional customer service by promptly responding to inquiries, resolving issues, and ensuring a positive experience for clients attending Joy Vibes Events.
- Managed customer communications through various channels, including phone and email, demonstrating effective communication skills and maintaining a high level of professionalism.
- Collaborated with the events team to coordinate logistics and address customer concerns, contributing to the successful execution of events and enhancing overall customer satisfaction.

## PROJECTS

### Bug Tracker

- Created a project with bug tracking, prioritization, and resolution features.

### Blog App

- Developed a basic blog app with user login and posting capabilities.

## CERTIFICATIONS

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- MuleSoft Certified Developer - Level 1 by Mulesoft.
  - SnowPro Core Certification by Snowflake.
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## Awards

- Star Crew Award: 1 time
- Key Player Award: 3 times