

# **ErrorZen: Intelligent Platform for Automated Error Management**

Final Year Project Report

Mohamed Abbassi

October 2025

# **Personal Acknowledgments**

- My beloved family, whose unwavering love, support, and encouragement have been the cornerstone of my academic journey. I am deeply grateful to each family member who stood by me through every challenge and celebrated every achievement throughout this significant life step. Their constant belief in my abilities, their sacrifices, and their emotional support provided me with the strength and motivation to pursue my dreams and complete this engineering degree. Without their dedication and understanding, this milestone would not have been possible.
- My parents, who provided not only financial support but also the moral foundation that guided me through difficult times, always encouraging me to persevere and reach for excellence in my studies and personal development.
- My siblings and extended family members, who offered encouragement, understanding, and patience during the demanding periods of this academic journey, creating a supportive environment that allowed me to focus on my goals.
- Friends and peers who provided motivation, shared experiences, and valuable feedback during the project development, making this journey more meaningful and enjoyable.
- Everyone who participated in testing and validating the ErrorZen platform during its development phases, contributing to the practical success of this project.

This project represents the culmination of my undergraduate studies and would not have been possible without the collective support, guidance, and expertise of all the mentioned individuals and institutions. Their contributions have been instrumental in both my personal growth and the successful realization of the ErrorZen platform.

*With deep gratitude and appreciation*

**Mohamed Abbassi**

October 2025

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## Acknowledgments

This section is dedicated to acknowledging the institutions and individuals who made this project possible.

### University Presentation

**ESPRIT - École Supérieure Privée d'Ingénierie et de Technologie**



Fig. 1: ESPRIT University Logo

**Institution Overview:** ESPRIT (École Supérieure Privée d'Ingénierie et de Technologie) is a leading private engineering school in Tunisia, established in 2003. The institution is recognized for its excellence in engineering education, innovation, and technology transfer, preparing highly qualified engineers for the global market.

#### Academic Institution Details:

- **Full Name:** École Supérieure Privée d'Ingénierie et de Technologie (ESPRIT)
- **Location:** Ariana, Tunisia
- **Established:** 2003
- **Type:** Private Engineering Institution
- **Accreditation:** Accredited by the Tunisian Ministry of Higher Education
- **International Recognition:** Member of various international engineering networks

#### Academic Program Details:

- **Faculty:** School of Engineering

- **Department:** Computer Engineering
- **Degree Program:** Computer Engineering (4-year night school program)
- **Program Type:** Evening/Night School Education
- **Academic Year:** 2024-2025
- **Academic Supervisor:** Mohamed Omami
- **Academic Supervisor Email:** mohamed.omami@esprit.tn
- **Academic Supervisor Title:** Professor of Computer Engineering

### **ESPRIT's Mission and Vision:**

- **Mission:** To provide world-class engineering education that combines theoretical knowledge with practical skills, fostering innovation and entrepreneurship among students.
- **Vision:** To be a leading institution in engineering education and research in the MENA region, contributing to technological advancement and sustainable development.

### **Key Strengths and Features:**

- **Industry Partnerships:** Strong collaborations with international companies and technology leaders
- **Innovation Labs:** State-of-the-art laboratories and research facilities
- **International Programs:** Exchange programs with universities worldwide
- **Entrepreneurship:** Dedicated incubation center for student startups
- **Research Excellence:** Active research in emerging technologies including AI, IoT, and cybersecurity
- **Professional Integration:** High employment rate with graduates working in leading tech companies globally

**Computer Engineering Program:** The Computer Engineering program at ESPRIT provides comprehensive education in both hardware and software aspects of computing systems. The night school format allows working professionals and students to pursue their engineering degree while maintaining other commitments. The curriculum covers:

- Software Engineering and Development
- Computer Systems and Architecture
- Artificial Intelligence and Machine Learning
- Cybersecurity and Network Systems
- Mobile and Web Technologies
- Project Management and Innovation

The 4-year night school program is designed to accommodate students who prefer evening classes, offering the same rigorous curriculum and academic standards as the traditional daytime program, with flexible scheduling that supports work-study balance.

### **Project Details:**

- **Project Title:** ErrorZen: Intelligent Platform for Automated Error Management
- **Project Type:** Final Year Project (Projet de Fin d'Études)
- **Project Duration:** 6 months (March 2024 - September 2024)
- **Project Category:** Software Engineering & Artificial Intelligence

### **Internship Company Presentation**

#### **SITEM - Digital Communication Agency**

**Company Overview:** SITEM is a comprehensive 360° communication agency committed to content creation, business digitalization, and marketing project

support. The agency positions itself as a digital communication partner that accompanies clients across all aspects of their development journey, helping them achieve the pinnacle of success.

### **Company Details:**

- **Company Name:** SITEM (Société d'Ingénierie et Technologies Électroniques et Mécaniques)
- **Industry:** Digital Communication & Marketing
- **Specialization:** 360° Communication Agency
- **Services:** Content Creation, Business Digitalization, Marketing Project Support
- **Location:** 9 Rue Louis Osteng, 77181 Country, France
- **Contact:** contact@ste-sitem.com
- **Phone:** 01 60 53 37 46

### **Internship Details:**

- **Position:** Software Development Intern
- **Department:** Digital Solutions Development
- **Office Location:** Bureau Lac 2
- **Company Supervisor:** Hedi Fourati
- **Supervisor Contact:** hedifourati@ste-sitem.com
- **Supervisor Title:** Responsible Bureau Lac 2
- **Internship Duration:** 6 months
- **Start Date:** March 2024
- **End Date:** September 2024

**Company Mission & Vision:** SITEM's mission is to serve as a comprehensive digital communication agency that supports clients across all development facets. The agency is dedicated to helping businesses grow and guiding them toward the summit of success through innovative digital solutions and strategic marketing initiatives.

**Company Experience & Expertise:** Since its establishment, SITEM has had the privilege of collaborating with numerous brands and companies across diverse industry sectors, including:

- Telecommunications networks
- Construction industry
- Restaurant and hospitality sector
- Various other business domains

### **Core Services:**

- **Content Creation:** Development of engaging and impactful digital content
- **Business Digitalization:** Comprehensive digital transformation solutions
- **Marketing Project Support:** End-to-end marketing campaign management
- **Digital Strategy Consulting:** Strategic guidance for digital growth
- **Technology Integration:** Implementation of modern digital solutions

### **Gratitude and Acknowledgments**

I would like to express my sincere gratitude to all the individuals and institutions who contributed to the successful completion of this project:

#### **Academic Acknowledgments:**

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- My fellow students and colleagues who provided feedback and collaboration during the development phases.

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- The development team at SITEM for their technical guidance and collaborative support in digital solutions development.
- The management at SITEM for providing access to development resources, tools, and real-world project environments in the digital communication sector.

### **Technical Acknowledgments:**

- The open-source community for providing the foundational technologies used in this project.
- DeepSeek AI for providing access to their advanced language models that powered the intelligent error analysis features.
- The creators and maintainers of Go, Vue.js, PostgreSQL, and other technologies that formed the technical foundation of ErrorZen.

### **Personal Acknowledgments:**

- My beloved family, whose unwavering love, support, and encouragement have been the cornerstone of my academic journey. I am deeply grateful to each family member who stood by me through every challenge and celebrated every achievement throughout this significant life step. Their constant belief in my abilities, their sacrifices, and their emotional support provided me with the strength and motivation to pursue my dreams and complete this engineering degree. Without their dedication and understanding, this milestone would not have been possible.

- My parents, who provided not only financial support but also the moral foundation that guided me through difficult times, always encouraging me to persevere and reach for excellence in my studies and personal development.
- My siblings and extended family members, who offered encouragement, understanding, and patience during the demanding periods of this academic journey, creating a supportive environment that allowed me to focus on my goals.
- Friends and peers who provided motivation, shared experiences, and valuable feedback during the project development, making this journey more meaningful and enjoyable.
- Everyone who participated in testing and validating the ErrorZen platform during its development phases, contributing to the practical success of this project.

This project represents the culmination of my undergraduate studies and would not have been possible without the collective support, guidance, and expertise of all the mentioned individuals and institutions. Their contributions have been instrumental in both my personal growth and the successful realization of the ErrorZen platform.

# **Chapter 1**

## **Introduction**

# 1 Introduction

## 1.1 Context and Problem Definition

In today's software development landscape, error management represents one of the most critical challenges facing development teams and organizations. The complexity of modern applications, combined with the increasing demand for rapid deployment cycles, has created an environment where effective error detection, analysis, and resolution are essential for maintaining system reliability and user satisfaction.

Traditional error management approaches suffer from several fundamental limitations. Manual error detection relies heavily on user reports or periodic system checks, often resulting in delayed identification of critical issues. The diagnostic process requires significant human expertise and time investment, as developers must manually analyze logs, trace execution paths, and identify root causes. Furthermore, the resolution phase typically involves manual code modifications, testing, and deployment procedures that can introduce additional delays and potential for human error.

## 1.2 Research Problem and Objectives

This final year project addresses the fundamental question: **How can artificial intelligence and automated DevOps integration be leveraged to create an intelligent platform capable of autonomous error detection, analysis, and resolution in modern software applications?**

The primary objective of this research is to design and implement ErrorZen, an intelligent error management platform that combines:

- Real-time error detection across multiple application layers (backend, frontend, mobile)
- AI-powered error analysis and automated fix generation
- Seamless integration with CI/CD pipelines for automated testing and deployment
- Multi-channel notification systems for immediate developer alerts
- Comprehensive monitoring and analytics capabilities

### 1.3 Scope and Methodology

This project follows a systematic approach to platform development, employing Agile methodologies and iterative sprint-based implementation. The research encompasses both theoretical foundations and practical implementation, focusing on:

- Comprehensive analysis of existing error management solutions and their limitations
- Design and architecture of an intelligent error management platform
- Implementation of AI-powered error detection and analysis algorithms
- Integration with modern DevOps tools and CI/CD pipelines
- Development of real-time notification and monitoring systems
- Validation through practical testing and performance evaluation

### 1.4 Technical Architecture Overview

The ErrorZen platform is built using modern technologies and architectural patterns:

- **Backend:** Go (Golang) with microservices architecture and gRPC communication
- **Frontend:** Vue.js with REST API client for integration
- **Database:** PostgreSQL for data persistence and Redis for caching
- **AI Integration:** DeepSeek AI models for intelligent error analysis
- **DevOps:** Docker containerization, GitHub Actions for CI/CD
- **Monitoring:** Real-time dashboards with comprehensive analytics

## **1.5 Report Organization and Chapter Overview**

This report is structured to provide a comprehensive view of the ErrorZen project development, from theoretical foundations to practical implementation. The organization follows academic standards and presents the work in a logical progression:

**Chapter 2: Methodology** presents the development approach, project planning methodology, and the rationale for choosing Agile/Scrum practices. It details the project timeline, sprint organization, and development lifecycle management.

**Chapter 3: Literature Review** provides a comprehensive analysis of existing error management solutions, comparative studies of current platforms, and theoretical foundations underlying intelligent error detection and automated resolution systems.

**Chapter 4: Requirements Analysis** defines the functional and non-functional requirements of the ErrorZen platform, including use case diagrams, system specifications, and user story definitions that guide the development process.

**Chapter 5: System Design** presents the architectural design decisions, system components, database schema design, and integration patterns that form the foundation of the ErrorZen platform.

**Chapter 6: Sprint Implementation** documents the iterative development process through seven development sprints, detailing user stories, implementation progress, and deliverables achieved in each iteration.

**Chapter 7: Realization and Development** showcases the practical implementation of the platform, including application screenshots, code examples, technical challenges encountered, and solutions implemented.

**Chapter 8: Conclusion** summarizes the project achievements, evaluates the success of objectives, discusses lessons learned, and presents perspectives for future development and enhancement.

Each chapter includes an introduction presenting its content, detailed development of the subject matter, and a conclusion summarizing key results while introducing the subsequent chapter, ensuring coherent progression throughout the document.

## **1.6 Expected Contributions and Benefits**

This project contributes to the field of automated software quality assurance by providing:

- A comprehensive AI-powered error management platform addressing real-world development challenges
- Practical implementation of microservices architecture with modern Go and Vue.js technologies
- Integration methodologies for AI models in DevOps environments
- Empirical evaluation of automated error detection and resolution effectiveness
- Open-source contributions to the software engineering community

The ErrorZen platform represents a significant advancement in developer productivity tools, offering measurable improvements in error resolution time, code quality, and development team efficiency. Through this internship project at SITEM, we demonstrate the practical viability of AI-enhanced development workflows in professional software engineering environments.

## **1.7 Objectives of the Project**

This project aims to design and develop ErrorZen, an intelligent platform for automating error management in web and mobile applications. The main objectives are:

- Automatic error detection in real time on different platforms (frontend, backend, mobile)
- Automated analysis and correction of anomalies using artificial intelligence models
- Advanced DevOps integration, enabling automation of testing and deployment after patching
- Centralisation and visualisation of errors via an interactive dashboard, optimised with REST APIs and gRPC for effective communication

- Instant notification to development teams via tools such as Slack, email or webhooks

## 1.8 Agile Methodology: Why Scrum/RAD?

The project will follow a RAD (Rapid Application Development) approach to ensure rapid and iterative development and will respect the Agile-Scrum development cycle. The platform will be built with:

- **Backend:** Go, PostgreSQL, gRPC/Rest API for communication between services
- **Frontend:** Vue.js with REST API client for integration
- **Artificial Intelligence:** Models based on deepseek api for automatic error correction
- **DevOps:** CI/CD via GitHub Actions/Jenkins, deployment with Docker, and Kubernetes on AWS

## 1.9 Expected Results

- A significant reduction in error correction time in the development cycle
- Improved application reliability through self-correction and automated testing
- Acceleration of the production process via DevOps automation
- An intuitive interface allows developers to track and manage errors in real time

ErrorZen will provide an innovative solution to optimise error handling and automate DevOps cycles, thereby reducing developer workload and improving software quality.

## 1.10 Overview of Sprints

The project was divided into **7 sprints**, each lasting **two weeks**:

- **Sprint 1:** Project Setup & Initial Design - Establish project foundation, technology stack, authentication system, and database architecture

- **Sprint 2:** Real-Time Error Capture - Implement error ingestion mechanisms, dashboard MVP, and real-time monitoring capabilities
- **Sprint 3:** DevOps Foundation - Establish CI/CD pipeline, containerization with Docker, and DevOps automation infrastructure
- **Sprint 4:** Error Classification & AI Fixes - Integrate AI-powered error analysis, automated correction capabilities, and DeepSeek AI integration
- **Sprint 5:** Alerting & Notifications - Implement comprehensive notification system with Slack, email, and webhook integrations
- **Sprint 6:** Data Protection & Payments - Implement security, GDPR compliance, data encryption, and billing functionality
- **Sprint 7:** SDKs & Plugins - Develop client SDKs for multiple languages, comprehensive documentation, and API reference guides

Each sprint delivered **510 total hours** of development work across **29 main user stories**, with detailed backlog planning, daily standups, and sprint review meetings. This Agile structure ensured measurable progress and continuous delivery of functional components while maintaining flexibility for requirement adaptations.

# **Chapter 2**

## **Methodology**

## **2 Project Management & Methodology**

### **2.1 Overview of Agile and Scrum**

Agile is a flexible software development methodology that emphasises iterative progress, collaboration, and user feedback. Scrum is a widely used Agile framework characterised by short, time-boxed development cycles called sprints, daily team meetings, and continuous delivery of value.

In this project, Scrum was adopted to manage changing requirements and ensure a structured yet adaptable development process.

### **2.2 Adapting Scrum Roles in a RAD Context**

In a traditional Scrum team, roles are clearly defined:

- **Product Owner:** Represents the client, prioritises the product backlog, and validates features
- **Scrum Master:** Ensures adherence to Agile principles, removes blockers, and facilitates ceremonies
- **Development Team:** Delivers functional increments each sprint

#### **2.2.1 My RAD (Rapid Application Development) Adaptation (Solo/Small Team)**

Working in a fast-paced, iterative RAD environment (where speed and client feedback are critical), I merged these roles to maximise efficiency:

##### **Product Owner + RAD Analyst**

- Direct client collaboration to capture just-in-time requirements and dynamically adjust the backlog
- MVP-driven prioritisation (typical of RAD cycles), with client feedback integrated after each prototype
- Use of visual tools (e.g., Miro, clickable mockups) for rapid requirement validation

##### **Scrum Master + Technical Coordinator**

- Self-facilitated ceremonies (e.g., solo planning poker via relative effort points, retrospectives focused on continuous improvement)

- Proactive risk/blocker management with strict timeboxing (e.g., capping technical spikes at 2 hours)
- Leveraged RAD tools (low-code platforms, code generators) to accelerate development cycles

### **Full-Stack Developer + Integrator**

- Feature-driven implementation with technical spikes for Proof of Concepts (POCs)
- Automated testing and CI/CD pipelines for real-time validation of each increment
- Incremental documentation via living docs (e.g., updated README.md per commit)

### **Benefits of This Hybrid Approach:**

- Faster time-to-market by eliminating role synchronisation delays
- Greater flexibility to pivot based on client feedback (core RAD principle)
- Stronger ownership across the entire development lifecycle

### **2.3 Scrum Ceremonies**

The following ceremonies were adopted:

- **Sprint Planning:** Defined sprint goals and selected backlog items
- **Daily Stand-ups:** Brief updates on progress and blockers (documented if solo)
- **Sprint Review:** Demonstrated completed features to stakeholders or self-evaluated
- **Sprint Retrospective:** Identified improvements to apply in the next sprint

## 2.4 Tools Used

- **Project Management:** Trello (backlog, sprint boards)
- **Version Control:** Git + GitHub
- **Documentation:** Notion / Google Docs
- **Design & Wireframing:** Figma / Draw.io
- **Code Editor:** VS Code / Android Studio / GoLand / PgAdmin / Docker Desktop

## 2.5 Sprint Length and Structure

Each sprint lasted **two weeks** and followed this structure:

- Day 1: Sprint Planning
- Day 2–12: Development + Daily Stand-ups
- Day 13: Sprint Review (demo or milestone check)
- Day 14: Sprint Retrospective

## 2.6 Project Timeline

A total of **7 sprints** were conducted, as shown in the timeline below:

Tab. 1: Sprint Timeline and Goals

Sprint	Duration	Goal
Sprint 1	Week 1–2	Core Infrastructure Setup: Backend (Go/gRPC), PostgreSQL, CI/CD pipeline
Sprint 2	Week 3–4	Error Ingestion & Dashboard MVP: Real-time error capture + Vue.js UI
Sprint 3	Week 5–6	AI Integration: PyTorch model training for error classification
Sprint 4	Week 7–8	Auto-Correction Engine: AI-driven fixes + unit test generation
Sprint 5	Week 9–10	DevOps Automation: GitHub Actions workflows, K8S deployment
Sprint 6	Week 11–12	SDK & Integrations: Sentry/Firebase compatibility, Slack alerts
Sprint 7	Week 13–14	Polish & Scalability: Load testing, security audits, documentation

## 2.7 Gantt Chart



Fig. 2: Gantt Chart - Project Timeline

# **Chapter 3**

## **Literature Review**

## 3 Literature Review / State of the Art

### 3.1 Introduction

Before implementing any technical solution, it is essential to review existing work, approaches, and technologies related to the problem being addressed. This review of the literature aims to provide an overview of similar systems, tools, and frameworks and to justify the technical choices made during this project.

### 3.2 Existing Solutions

Several platforms and tools have been developed to address error/bug logging and detection. Each offers different features and uses various technologies.

#### 3.2.1 Sentry

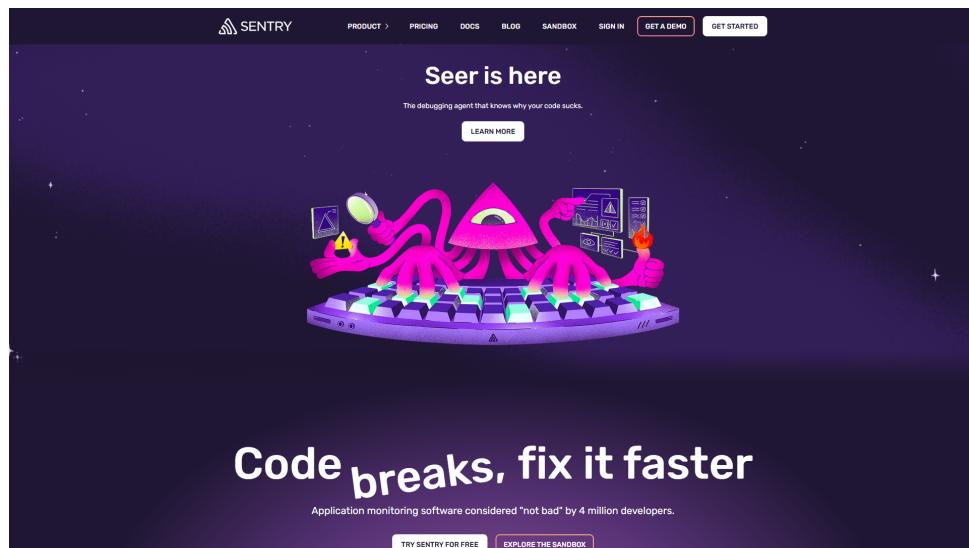


Fig. 3: Sentry Architecture Overview

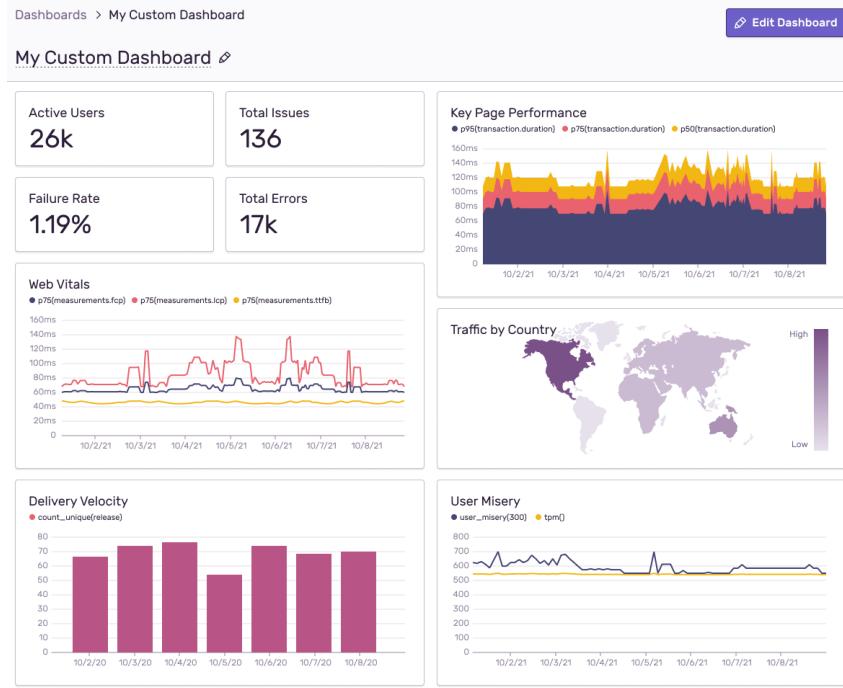


Fig. 4: Sentry System Design

The Sentry platform is a popular error monitoring and performance tracking tool used by developers to diagnose, fix, and optimise applications. Below are some of its **pros** and **cons**:

#### Pros:

- Real-Time Error Monitoring – Quickly detects and alerts developers about crashes and exceptions
- Wide Language Support – Works with JavaScript, Python, Ruby, Java, Go, PHP, .NET, and more
- Detailed Error Reports – Provides stack traces, environment data, and user context for debugging
- Performance Monitoring – Tracks latency, slow transactions, and bottlenecks in applications
- Integrations – Supports GitHub, Slack, Jira, and other DevOps tools for streamlined workflows
- Open-Source Option – A self-hosted version is available for greater control over data

- User-Friendly UI – Intuitive dashboard with filtering and search capabilities
- Release Tracking – Correlates errors with specific code deployments

### Cons:

- Cost for High Volume – Can become expensive for large-scale applications with many events
- Limited Free Tier – The free plan has restricted features and event limits
- Complex Setup for Self-Hosting – Requires maintenance and infrastructure if deployed on-premise
- No Built-In APM (Advanced Performance Monitoring) – Lags behind competitors like Datadog in full APM capabilities
- Steep Learning Curve – Some features (like performance tracing) may require deeper configuration
- Limited Log Management – Primarily focused on errors, not a full log analytics solution

#### 3.2.2 Dynatrace

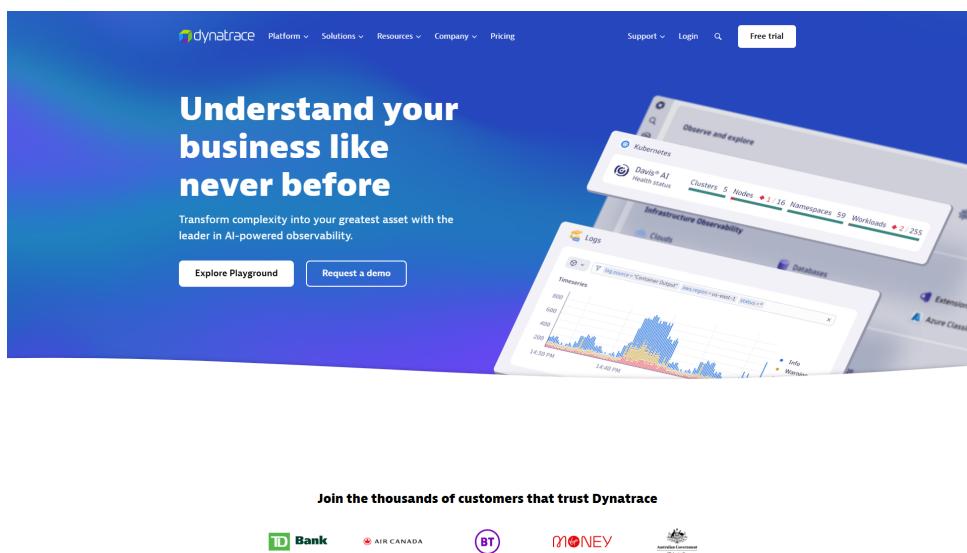


Fig. 5: Dynatrace Database Schema

Dynatrace is an AI-powered, full-stack observability platform that provides application performance monitoring (APM), infrastructure monitoring, real-user monitoring (RUM), and cloud automation. It's known for its automatic and intelligent insights, making it a favourite for enterprises.

**Pros:**

- AI-Powered Root Cause Analysis (Davis AI) – Automatically detects anomalies, pinpoints failures, and suggests fixes
- Full-Stack Observability – Tracks applications, microservices, containers, cloud infra, databases, and network performance in one place
- Automatic Discovery & Dependency Mapping – Dynamically maps application dependencies without manual configuration
- Real User Monitoring (RUM) & Synthetic Monitoring – Tracks real user experience (browser/mobile) and simulates synthetic transactions
- Cloud-Native & Multi-Cloud Support – Works seamlessly with AWS, Azure, GCP, and hybrid environments

**Cons:**

- Very Expensive – One of the most costly APM tools, making it less accessible for SMBs
- Complex Setup & Learning Curve – Overwhelming for beginners due to its advanced features
- Limited Customisation in Dashboards – Some users find dashboarding less flexible compared to Grafana or Datadog
- Heavy Resource Consumption (On-Premise) – Self-hosted deployments require significant infrastructure
- No Built-In Log Management (Requires Grail) – Log analytics is a separate module (Dynatrace Grail), adding to costs
- Vendor Lock-In Risk – Proprietary agents and data models make migration difficult

### 3.3 Comparison of Existing Solutions

Tab. 2: Comparison of Sentry vs Dynatrace

Feature/Capability	Sentry	Dynatrace
Primary Use Case	Error & Performance Monitoring	Full-Stack APM & AI Observability
Scalability	Poor at large-scale event volumes	Highly scalable (enterprise-grade)
Offline Support	No offline error tracking	No offline monitoring
User Interface (UI)	Modern but simple	Powerful but complex
Key Missing Features	No infra/cloud monitoring	No built-in log management (Grail add-on)
Root Cause Analysis	Manual (basic traces)	AI-powered (Davis AI)
Real User Monitoring	Limited (frontend-focused)	Advanced (RUM + Synthetic)
Performance Monitoring	Basic (transactions, latency)	Full APM (code-level, DB, infra)
Cloud/Serverless	Limited	AWS Lambda, Azure Functions, etc.
Cost	Affordable for startups	Very expensive (enterprise pricing)
Best For	Dev teams need error tracking	Enterprises needing AI-driven APM

### 3.4 Why ErrorZen Will Outperform Existing Solutions

This analysis of Sentry and Dynatrace highlights critical gaps in current error monitoring and observability tools, reinforcing the need for a custom, AI-driven solution like ErrorZen. While traditional platforms excel in specific areas (Sentry for error tracking, Dynatrace for APM), they suffer from:

- Limited automation (manual triaging, no auto-fixing)
- Poor scalability for high-frequency errors
- No seamless DevOps/CI/CD integration (requiring manual intervention)
- Lack of AI-powered remediation delaying root cause analysis

#### How ErrorZen Solves These Challenges:

- **AI-Powered Auto-Correction:** Unlike Sentry (manual debugging) or Dynatrace (AI alerts only), ErrorZen proactively fixes errors using machine learning, slashing MTTR

- **End-to-End DevOps Automation:** Integrates directly with CI/CD pipelines to auto-test and deploy patches, eliminating manual steps that Dynatrace and Sentry can't address
- **Unified Cross-Platform Monitoring:** Tracks frontend, backend, and mobile in one dashboard, while competitors silo data (e.g., Sentry lacks infra insights)
- **Real-Time Notifications & Collaboration:** Combines Slack/email alerts with actionable fixes, unlike passive Dynatrace alerts or Sentry's basic notifications
- **Scalable & Cost-Effective:** Avoid Dynatrace's enterprise pricing and Sentry's volume limits via optimised event processing

### 3.5 Technology Choices Justification

The platform will be built with:

- **Backend:** Go/Python/Node.js, PostgreSQL/MongoDB, gRPC/Rest API for communication between services
- **Frontend:** Vue.js with REST API client for frontend integration
- **Artificial Intelligence:** Models based on deepseek api for automatic error correction
- **DevOps:** CI/CD via GitHub Actions/Jenkins, deployment with Docker and Kubernetes on AWS

Tab. 3: Technology Stack Justification

Component	Technology Selected	Why Chosen? (Advantages Over Alternatives)
Backend Language	Go (Primary)	Go: High performance, concurrency (ideal for real-time error processing). Python: Async I/O for event-driven tasks, AI/ML integration ease
Database	PostgreSQL (Primary), MongoDB	PostgreSQL: ACID compliance, scalability, JSON support. MongoDB: Flexible schema for unstructured error logs
API Communication	gRPC (Internal), REST (External)	gRPC: Low-latency, high-throughput microservices communication. REST: Simplicity for client integrations
Frontend	Vue.js + REST API Client	Vue.js: Lightweight, reactive UI for dashboards. REST API Client: Efficient state management
AI/ML Framework	PyTorch (Primary), TensorFlow	PyTorch: Dynamic graphs, better for iterative AI model tuning. TensorFlow: Backup for production-scale deployments
DevOps CI/CD	GitHub Actions (Primary), Jenkins (Legacy)	GitHub Actions: Native Git integration, faster workflows. Jenkins: Fallback for complex pipelines
Deployment	Docker + Kubernetes (AWS/GCP)	Docker: Consistency across environments. Kubernetes: Auto-scaling for error spike handling. AWS/GCP: Global reliability

### 3.6 Summary

The literature and technology review provided essential insights into:

- The current state of the market
- Common limitations in existing systems
- Best practices in selecting modern, scalable technologies

This helped shape a solution that is both technically sound and aligned with the client's real-world needs.

# **Chapter 4**

## **Requirements Analysis**

## **4 Requirement Analysis**

### **4.1 Introduction**

This chapter outlines the system's requirements, including both functional and non-functional aspects. It is the foundation upon which the system's design and implementation are based. The requirements were collected through meetings with stakeholders, analysis of the domain, and study of existing systems.

### **4.2 Client Expectations**

These requirements describe the main functionalities that the system must offer.

#### **4.2.1 Error Detection and Handling**

- Capture real-time errors from the frontend, backend and mobile
- Centralise errors in an interactive dashboard
- Filter and categorise errors according to their criticality

#### **4.2.2 AI Error Analysis and Correction**

- Automatically analyse detected errors
- Propose adapted solutions based on artificial intelligence
- Generate unit tests to validate corrections before their integration

#### **4.2.3 DevOps Automation**

- Trigger automated tests after correction
- Deploy patched code through a CI/CD pipeline without manual intervention
- Ensure follow-up of corrections and production releases

#### **4.2.4 Integration with Other Tools**

- Provide an SDK and plugins to integrate ErrorZen with other technologies (e.g. Firebase Crashlytics, Sentry)
- Offer an API to allow businesses to customise the integration

#### **4.2.5 User Interface and Access Management**

- Allow developers to view, filter and analyse errors via a dashboard
- Manage roles and permissions to secure access to data

### **4.3 Non-functional Requirements**

These needs concern system quality, performance and security.

#### **4.3.1 Performance and Scalability**

- Manage a large volume of logs without slowing down
- Ensure rapid system response (<200ms for error recovery)
- Support a large number of users and integrations without loss of performance

#### **4.3.2 Security and Compliance**

- Encrypt sensitive user and error data
- Authenticate and authorise access via OAuth or JWT
- Ensure compliance with security standards (e.g. GDPR, ISO 27001)

#### **4.3.3 Availability and Reliability**

- Ensure high availability (SLA > 99.9%)
- Implement a backup and recovery mechanism in the event of a failure
- Have real-time monitoring to prevent any failure

#### **4.3.4 Compatibility and Integration**

- Support different environments (Linux, Windows, macOS)
- Ensure compatibility with several languages and frameworks (Python, Node.js, Java, Flutter, etc.)
- Use REST APIs for efficient communication with the frontend

#### **4.3.5 Ease of Use and Maintainability**

- Offer an intuitive and accessible interface
- Document the API and SDKs for easy integration
- Provide technical support and regular updates

## 4.4 Constraints

- **Time-to-Market:** The MVP must be delivered in 17 weeks to meet client onboarding deadlines. Rationale: Rapid Application Development (RAD) and Agile-Scrum methodologies will accelerate iterations.
- **Offline-First Support:** Must cache and sync errors locally for mobile/remote developers with poor connectivity. Rationale: PostgreSQL's write-ahead logging (WAL) and Vue.js's local storage ensure data consistency.
- **Open-Source Priority:** Prefer open-source tools (e.g., PostgreSQL, PyTorch) to minimise licensing costs.
- **Multi-Platform SDKs:** SDKs must support Python, Node.js, Java, and mobile (iOS/Android) for broad compatibility.
- **Zero Manual DevOps:** CI/CD pipelines (GitHub Actions/Jenkins) must fully automate testing/deployment without human intervention.

## 4.5 System Diagrams

### 4.5.1 Use Case Diagram

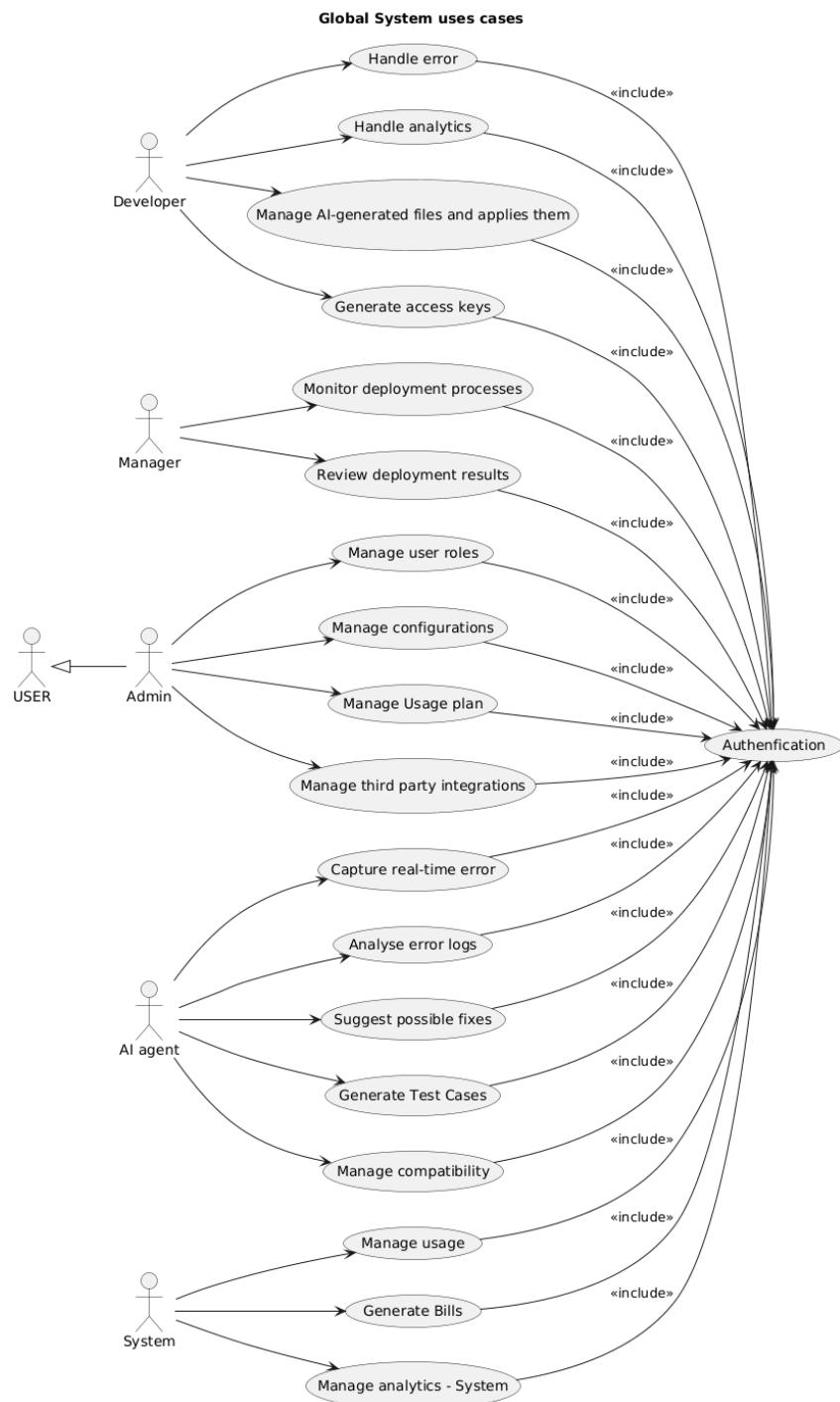


Fig. 6: Use Case Diagram

## 4.5.2 Class Diagram of the System

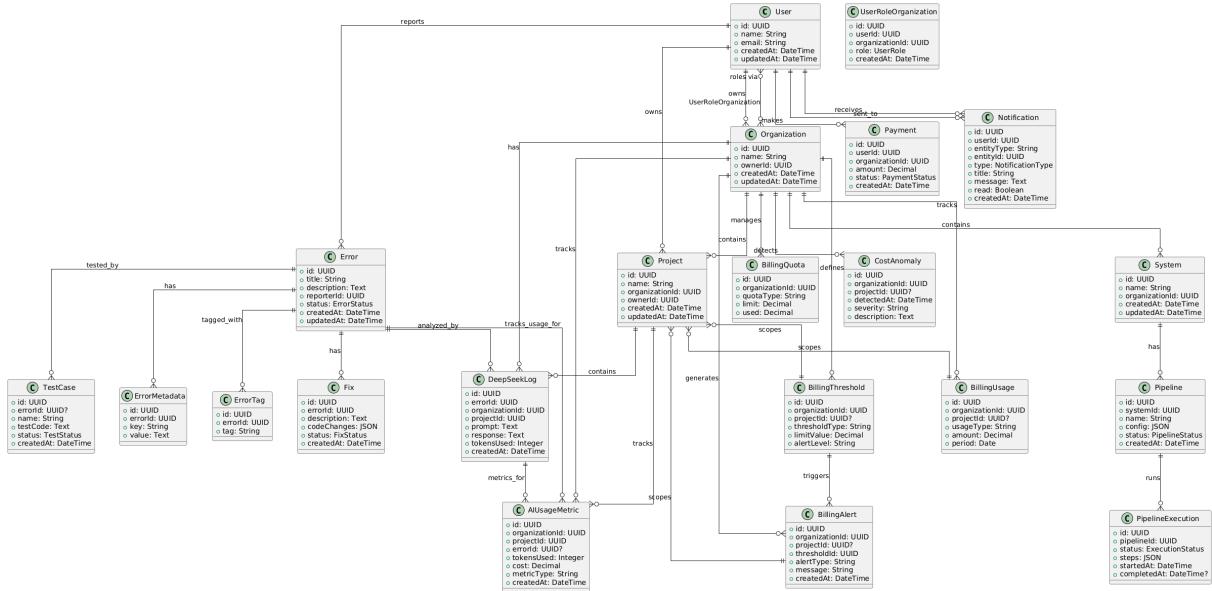


Fig. 7: Class Diagram of the System

## 4.5.3 Deployment Diagram

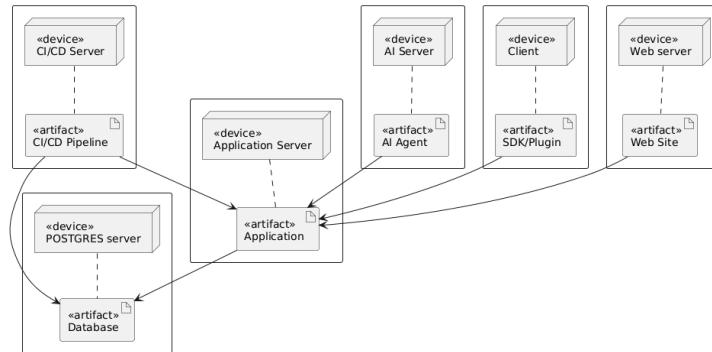


Fig. 8: Deployment Architecture

#### 4.5.4 Requirement Traceability Matrix

Tab. 4: Requirement Traceability Matrix

Req. ID	Requirement Description	Source	Implementation Module	Status
RQ-01	The system must authenticate all users before access	Business Rule	Auth Module	Implemented
RQ-02	Developer must handle errors	Functional Req.	Error Handling Service	In Testing
RQ-03	Developer must handle analytics	Functional Req.	Analytics Service	Implemented
RQ-04	AI agent must capture real-time errors	Functional Req.	AI Monitoring Module	Pending
RQ-05	AI agent must suggest possible fixes	Functional Req.	AI Recommendation Engine	Planned
RQ-06	System must generate bills automatically	Functional Req.	Billing Service	Implemented
RQ-07	Admin must manage user roles	Functional Req.	User Management Module	Implemented
RQ-08	Manager must monitor deployment processes	Functional Req.	Deployment Service	In Testing

#### 4.6 Summary

This chapter defined the expected functionalities and performance characteristics of the system. These requirements guided the design and implementation of the application. The use of diagrams helped visualise user interactions and data flows clearly.

# **Chapter 5**

## **System Design**

# 5 Design and Architecture

## 5.1 Introduction

This chapter presents the overall architecture of the system, the main design decisions taken, the technologies and tools used, and the UML diagrams that describe the internal structure and behaviour of the system. The objective is to ensure the system is modular, scalable, maintainable, and aligned with the requirements defined in the previous chapter.

## 5.2 System Architecture

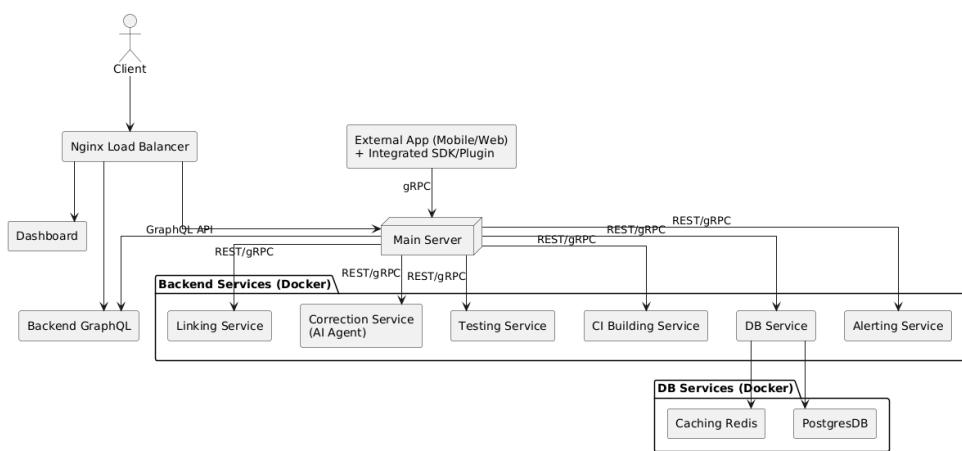


Fig. 9: Detailed System Flow

## 5.3 Database Design

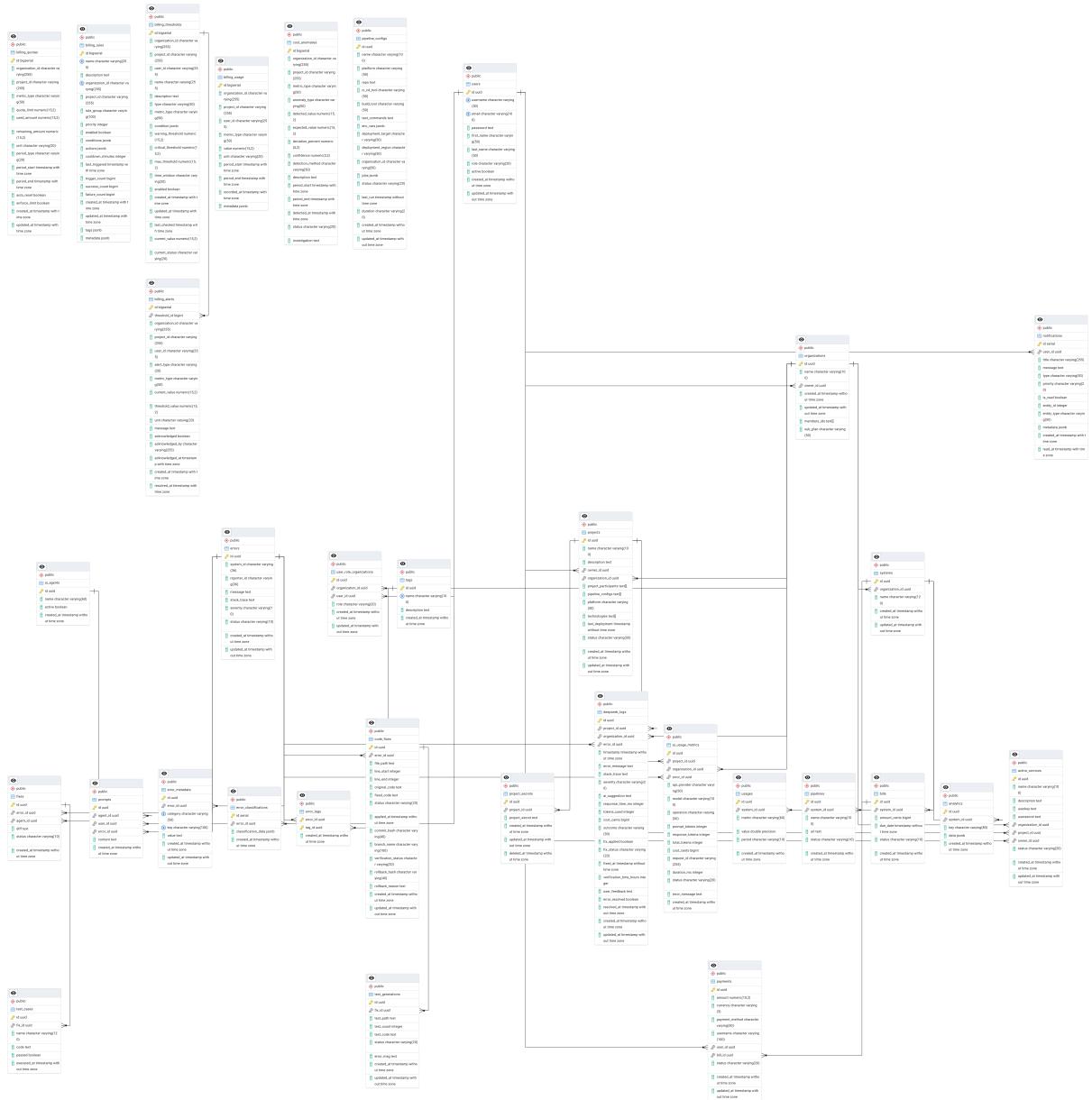


Fig. 10: Complete Database Design and ER Diagram

## 5.4 Design Principles

The project followed key software engineering principles:

- **Modularity:** Code is divided into reusable components and services
- **Separation of Concerns:** Frontend, backend, and data layers are separated

- **Security by Design:** All API calls are authenticated; sensitive data is encrypted
- **Scalability:** Designed to scale horizontally by separating backend and database services

## 5.5 Product Backlog

The product backlog was organized into 7 main epics, each containing multiple user stories distributed across the project sprints:

Tab. 5: Product Backlog Summary by Epic

Epic	Sprint	Key User Stories
Backend & Data Auth	1	Setup Go/gRPC backend, PostgreSQL with WAL, Authentication UI, RBAC implementation
Real-Time Error Capture	2	Dashboard metrics UI, Error/Logs UI, API development, Backend integration
DevOps Foundation	3	Pipeline dashboard, API development, CI/CD tools, Pipeline automation
Error Classification & AI Fixes	4	AI model integration, Error tagging, Automated fixes, Unit test generation
Alerting & Notifications	5	Tool integrations, Notification system, Billing alerts, Alert throttling
Data Protection & Payments	6	AES-256 encryption, GDPR compliance, Usage computation, Payment services
SDKs & Plugins	7	Node.js plugin, Flutter/Dart SDK, Service activation, Documentation

The complete backlog contained 35 user stories with estimated efforts ranging from 8 to 24 hours per story, totaling approximately 420 hours of development work across the 7 sprints.

## 5.6 Summary

This chapter outlines the system's architecture and design decisions. Technologies were selected to optimise development speed, scalability, and maintainability. UML diagrams and ER models supported a clear technical structure that guided the implementation phase.

# **Chapter 6**

## **Sprint Implementation**

# 6 Sprint Implementation

## 6.1 Sprint 1: Project Setup & Initial Design

**Duration:** March 25, 2025 - April 7, 2025 (2 weeks)

**Sprint Goal:** Establish project foundation, technology stack, and initial architecture.

Tab. 6: Sprint 1 - Detailed Task Breakdown

Story	Description	Task	Task Description	Hours
US001	Set up Go/gRPC /RestfulApibackend for timer	T1.1	Initialize Go module and workspace	3h
		T1.2	Set up gRPC server and define proto files	3h
		T1.3	Create basic REST API router	2h
		T1.4	Add error logging middleware (e.g., interceptors, logging libs)	5h
		T1.5	Test local gRPC and REST endpoints using Postman and grpcurl	3h
US002	Implement PostgresSQL for structured error storage with WAL(Write-Ahead logging)	T2.1	Install and configure PostgreSQL locally	1h
		T2.2	Design initial schema for error logs (e.g., errors, services, projects)	5h
		T2.3	Configure Write-Ahead Logging (WAL) for safe/error-tolerant write operations	2h
		T2.4	Create migration script for schema initialization using Go	4h
		T2.5	Write DB connection logic in Go with retry and health-check capabilities	2h
US003	Design RestApi for external integrations	T3.1	Define OpenAPI spec (Swagger) for public-facing endpoints	4h
		T3.2	Implement one sample REST endpoint	1h
		T3.3	Add basic input validation and error handling	2h
US004	Implement AuthenticationUI with Vue.js	T4.1	Initialize Vue project and routing	4h
		T4.2	Create forms	5h
		T4.3	Style UI and validate fields	3h
		T4.4	Connect frontend with backend Auth API	2h
US005	Handle authentication logic	T5.1	Set up authentication middleware in Go (JWT-based)	2h
		T5.2	Create login/signup API endpoints	2h
		T5.3	Secure routes using middleware	3h
		T5.4	Test authentication flow (manual + Postman)	2h
US006	RBAC (Role-Based Access Control)	T6.1	Define roles: admin, developer, viewer	1h
		T6.2	Add RBAC checks to middleware	3h
		T6.3	Test access restrictions based on role	1h
US007	Implement Authentication tools	T7.1	Implement password hashing (e.g., bcrypt)	1h
		T7.2	Add email format validator and strong password policy	1h
		T7.3	Write unit tests for auth logic	3h

**Outcomes:** Successfully established the core technology foundation with 66 hours of development work completed across 7 main user stories covering back-end setup, authentication, and database implementation.

### 6.1.1 Sprint 1 Diagrams

#### a) Use Case Diagram:

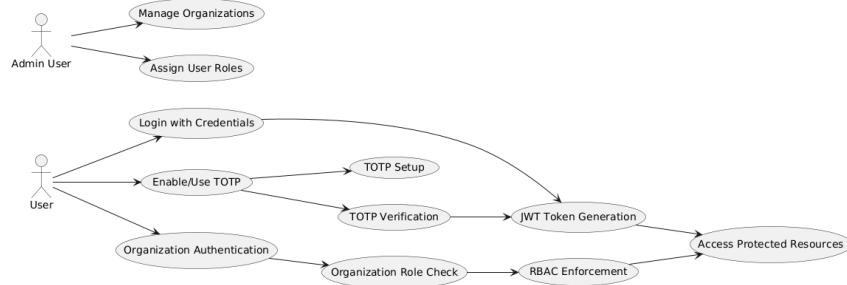


Fig. 11: Sprint 1a - Use Case Diagram

**Summary:** This use case diagram illustrates the core interactions between users (admin, developer) and the system during the initial setup phase, highlighting authentication, database configuration, and API design processes.

### b) Sequence Diagram 1:

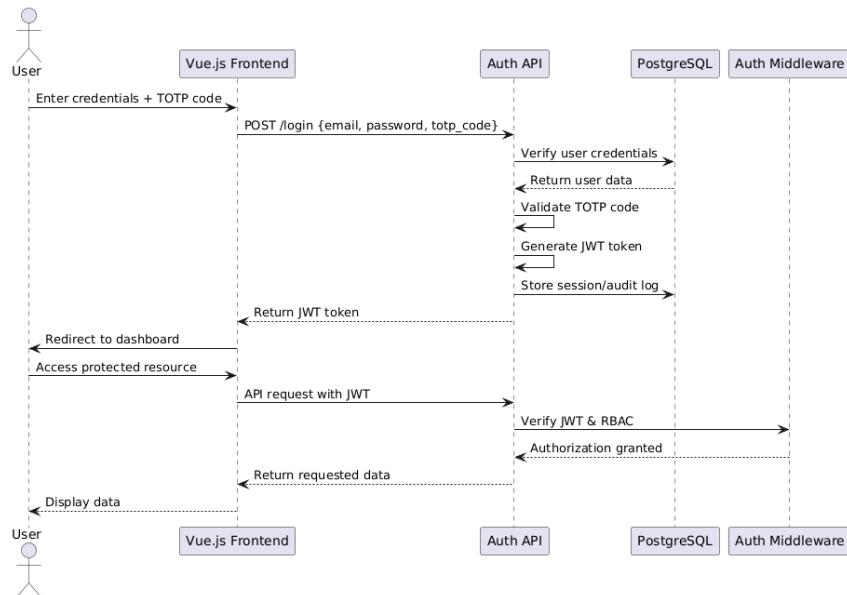


Fig. 12: Sprint 1b - Sequence Diagram: Authentication Flow

**Summary:** This sequence diagram demonstrates the JWT-based authentication workflow, showing the interaction between the frontend, backend middleware, and database for secure user login and role-based access control.

### c) Sequence Diagram 2:

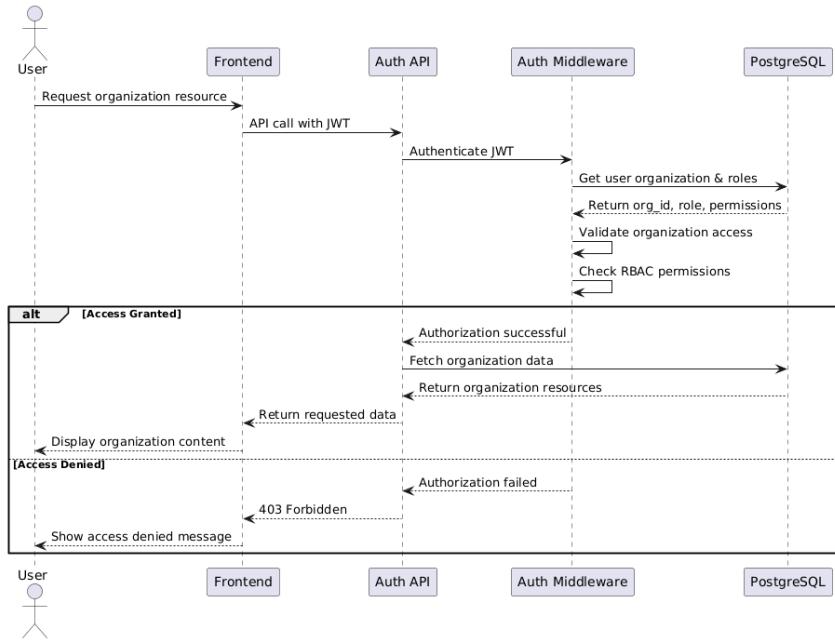


Fig. 13: Sprint 1c - Sequence Diagram: Database Connection

**Summary:** This sequence diagram shows the PostgreSQL connection establishment process with WAL configuration, including retry mechanisms and health checks for robust database connectivity.

#### d) Activity Diagram:

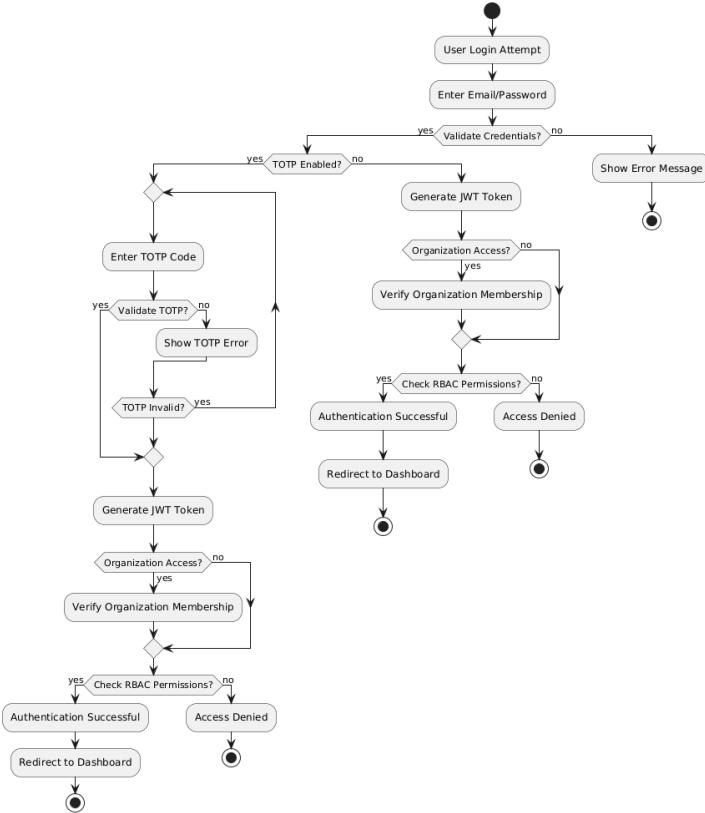


Fig. 14: Sprint 1d - Activity Diagram: Project Setup Process

**Summary:** This activity diagram outlines the complete project initialization workflow, from Go module setup through gRPC server configuration, database schema creation, and authentication system implementation.

## 6.2 Sprint 2: Real-Time Error Capture

**Duration:** April 8, 2025 - April 21, 2025 (2 weeks)

**Sprint Goal:** Implement error ingestion and dashboard MVP for real-time monitoring.

Tab. 7: Sprint 2 - Dashboard and Error Management

Story	Description	Task	Task Description	Hours
US008	Implement dashboardmetrics UI	T8.1	Design wireframe for metrics layout	1h
		T8.2	Create Vue.js components for KPI cards	2h
		T8.3	Integrate static data for testing UI	2h
		T8.4	Setup responsive layout with CSS	1h
US009	Develop necessary APIs	T9.1	Define API endpoints for dashboard metrics	3h
		T9.2	Implement GET endpoints (/metrics, /summary)	1h
		T9.3	Connect to database to fetch live data	1h
		T9.4	Add error handling and logging	2h
US010	Implement Errors/LogsUI	T10.1	Design UI layout for error/logs panel	1h
		T10.2	Build Vue components for logs table	2h
		T10.3	Add pagination and filters	1h
		T10.4	Connect frontend to API	1h

**Outcomes:** Delivered a functional dashboard capable of real-time error monitoring with 22 hours of development work across 3 user stories.

### **6.2.1 Sprint 2 Diagrams**

### a) Use Case Diagram:

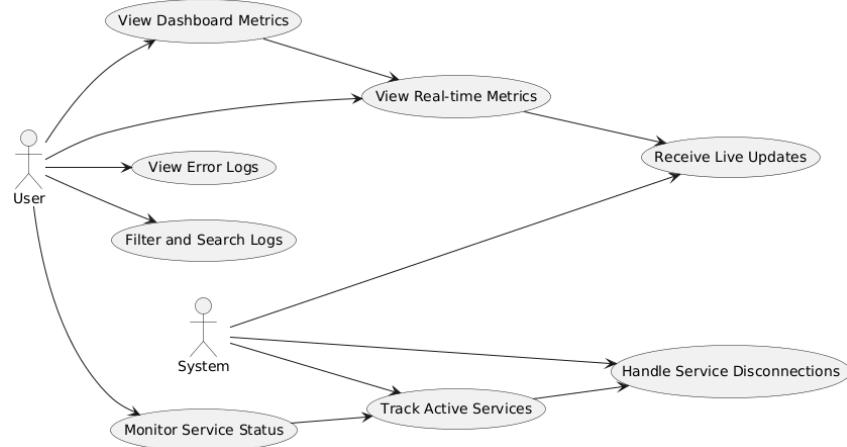


Fig. 15: Sprint 2a - Use Case Diagram

**Summary:** This use case diagram depicts the real-time error monitoring capabilities, showing how developers and administrators interact with the dashboard to view metrics, analyze error logs, and monitor system performance.

### b) Sequence Diagram 1:

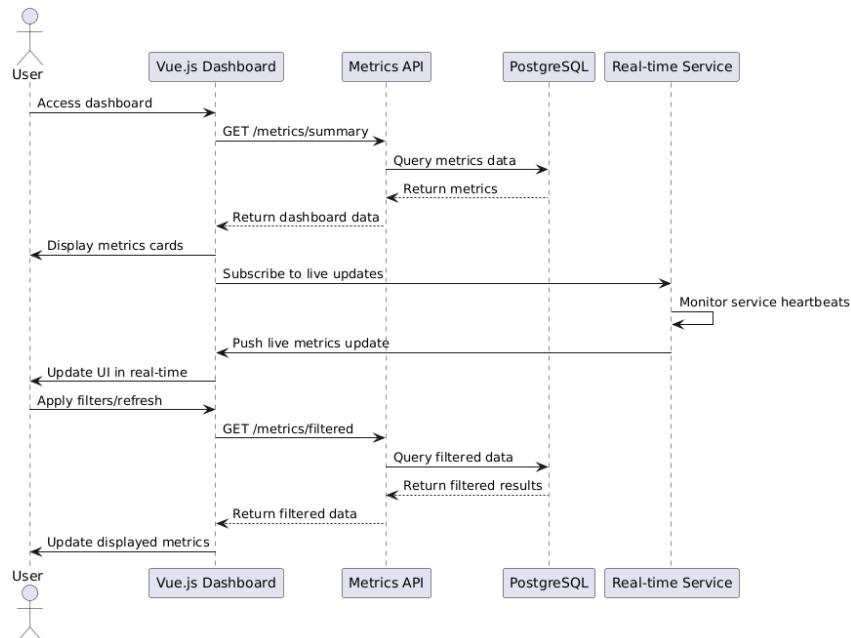


Fig. 16: Sprint 2b - Sequence Diagram: Dashboard Data Flow

**Summary:** This sequence diagram illustrates the data flow from the backend APIs to the Vue.js dashboard components, showing how real-time metrics and KPIs are fetched and displayed to users.

### c) Sequence Diagram 2:

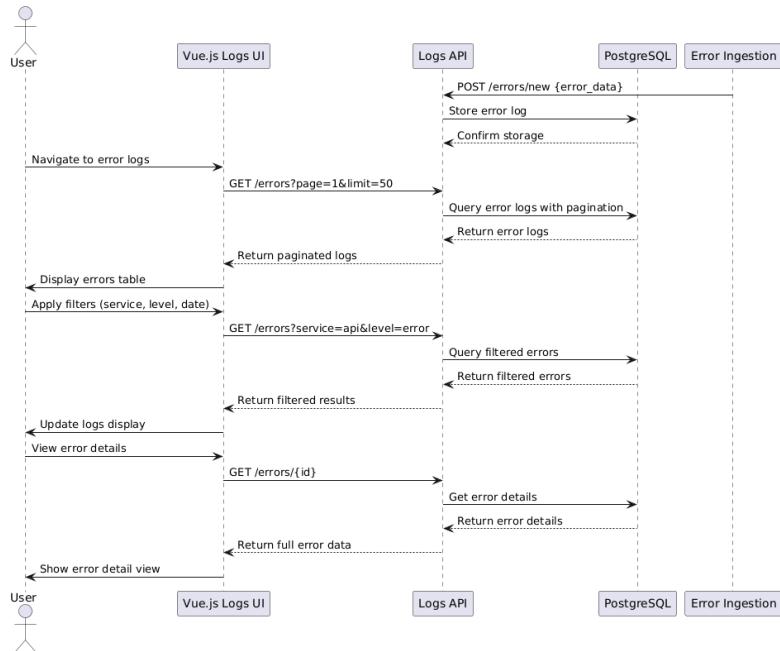


Fig. 17: Sprint 2c - Sequence Diagram: Error Log Retrieval

**Summary:** This sequence diagram demonstrates the error log retrieval process, including pagination, filtering, and real-time updates for the error monitoring interface.

### d) Activity Diagram:

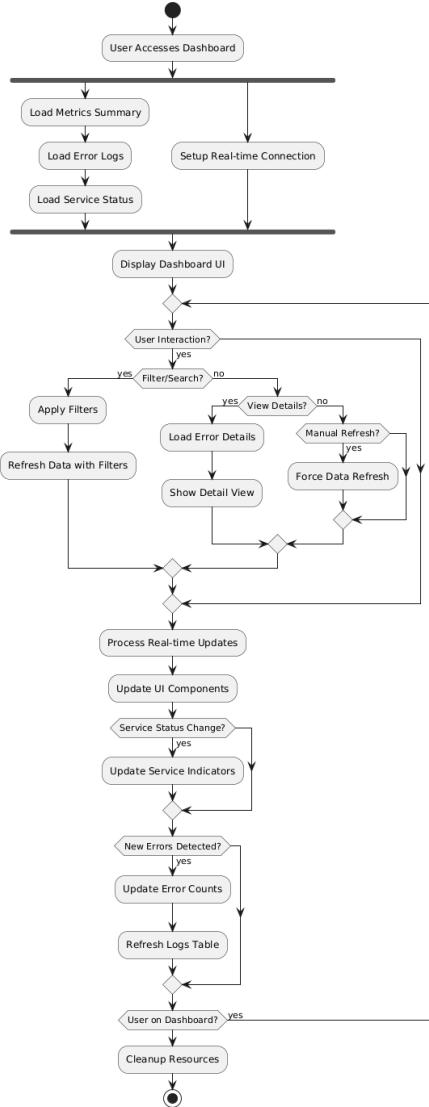


Fig. 18: Sprint 2d - Activity Diagram: Real-Time Error Monitoring

**Summary:** This activity diagram shows the complete workflow for implementing real-time error monitoring, from dashboard UI design through API development and data integration.

### 6.3 Sprint 3: DevOps Foundation

**Duration:** April 22, 2025 - May 5, 2025 (2 weeks)

**Sprint Goal:** Establish CI/CD pipeline and DevOps automation infrastructure.

Tab. 8: Sprint 3 - DevOps Pipeline Implementation

Story	Description	Task	Task Description	Hours
US013	Implement pipelinedashboard	T13.1	Define UI/UX requirements for pipeline dashboard	4h
		T13.2	Set up frontend components for pipeline visualization	2h
		T13.3	Implement backend endpoints for pipeline data	4h
		T13.4	Integrate real-time updates (WebSockets)	3h
US015	Implement pipelinetools	T15.1	Evaluate and choose CI/CD tools	4h
		T15.2	Configure GitHub Actions with repository	4h
		T15.3	Define pipeline stages (build, test, deploy)	3h
		T15.4	Integrate automated testing	3h

**Outcomes:** Achieved full DevOps automation with 27 hours of development work across 2 main user stories.

### 6.3.1 Sprint 3 Diagrams

#### a) Use Case Diagram:

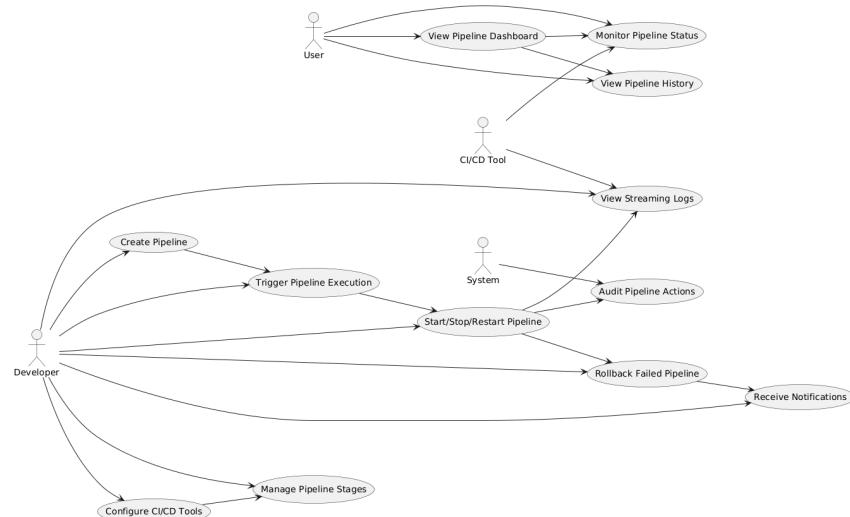


Fig. 19: Sprint 3a - Use Case Diagram

**Summary:** This use case diagram shows the DevOps automation interactions, illustrating how developers and administrators manage CI/CD pipelines, monitor deployments, and configure automated testing workflows.

#### b) Sequence Diagram 1:

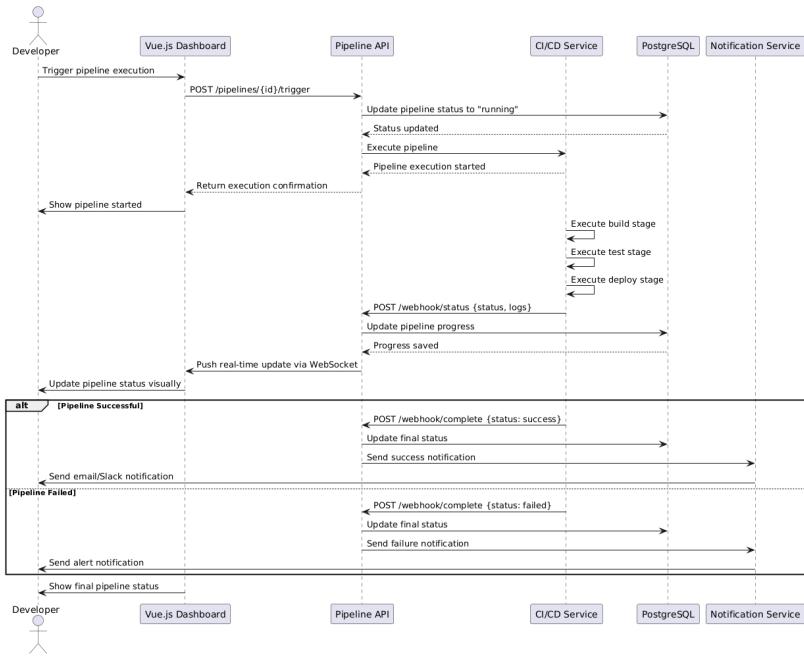


Fig. 20: Sprint 3b - Sequence Diagram: CI/CD Pipeline Execution

**Summary:** This sequence diagram demonstrates the CI/CD pipeline execution flow using GitHub Actions, showing the interaction between repository commits, build processes, testing phases, and deployment stages.

### c) Sequence Diagram 2:

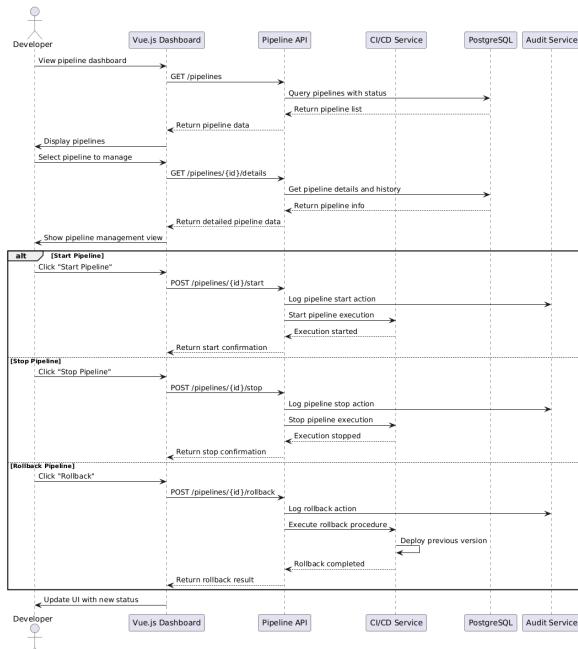


Fig. 21: Sprint 3c - Sequence Diagram: Pipeline Monitoring

**Summary:** This sequence diagram illustrates the real-time pipeline monitoring system, showing how WebSockets enable live updates of build status, test results, and deployment progress.

#### d) Activity Diagram:

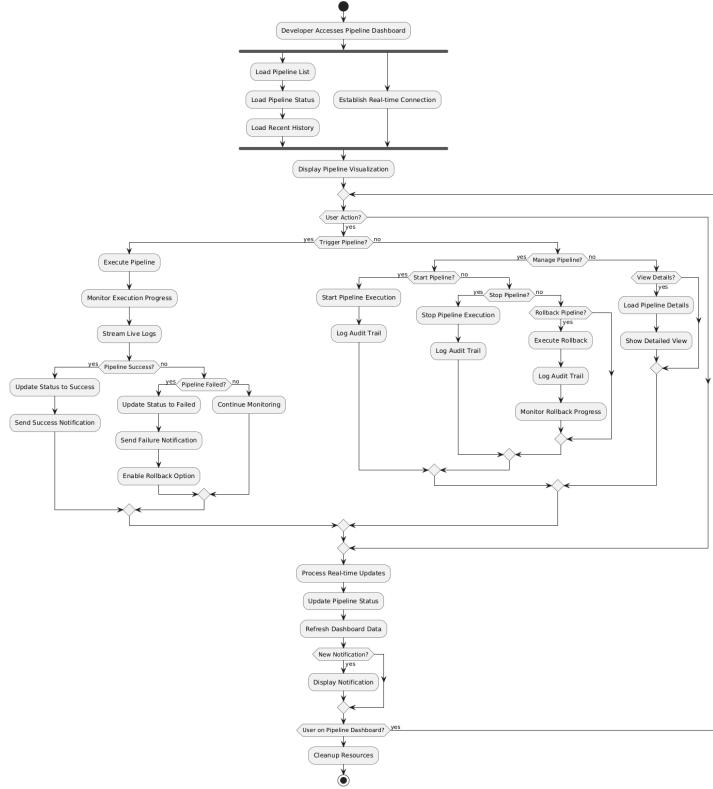


Fig. 22: Sprint 3d - Activity Diagram: DevOps Pipeline Setup

**Summary:** This activity diagram outlines the complete DevOps pipeline setup process, from tool evaluation and GitHub Actions configuration to automated testing integration and monitoring dashboard implementation.

#### 6.4 Sprint 4: Error Classification & AI Fixes

**Duration:** May 6, 2025 - May 19, 2025 (2 weeks)

**Sprint Goal:** Integrate AI-powered error analysis and automated correction capabilities.

Tab. 9: Sprint 4 - AI Integration and Error Correction

Story	Description	Task	Task Description	Hours
US017	Implement AI model	T17.1	Integrate DeepSeek API	2h
		T17.2	Integrate model inference into backend	4h
US018	Tag errors with suggested fixes	T18.1	Implement tagging system for errors	4h
		T18.2	Provide structured metadata for developers	4h
US019	Implement automated code fixes	T19.1	Build mechanism to apply code fixes	4h
		T19.2	Ensure rollback strategy for incorrect fixes	2h

**Outcomes:** Successfully implemented AI-driven error correction with 22 hours of development work across 3 user stories.

#### 6.4.1 Sprint 4 Diagrams

##### a) Use Case Diagram:

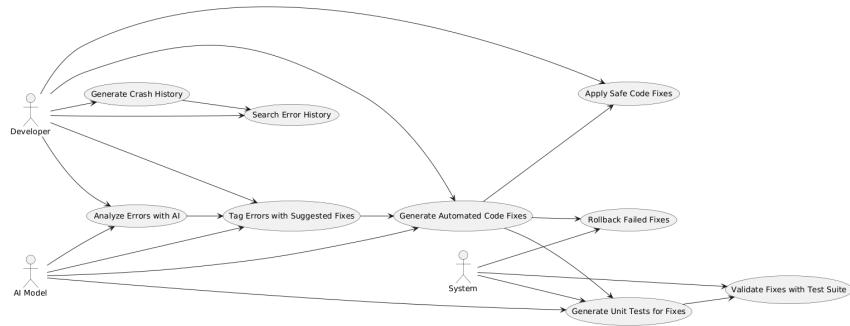


Fig. 23: Sprint 4a - Use Case Diagram

**Summary:** This use case diagram illustrates the AI-powered error analysis system, showing how developers interact with automated error classification, fix suggestions, and code correction capabilities.

##### b) Sequence Diagram 1:

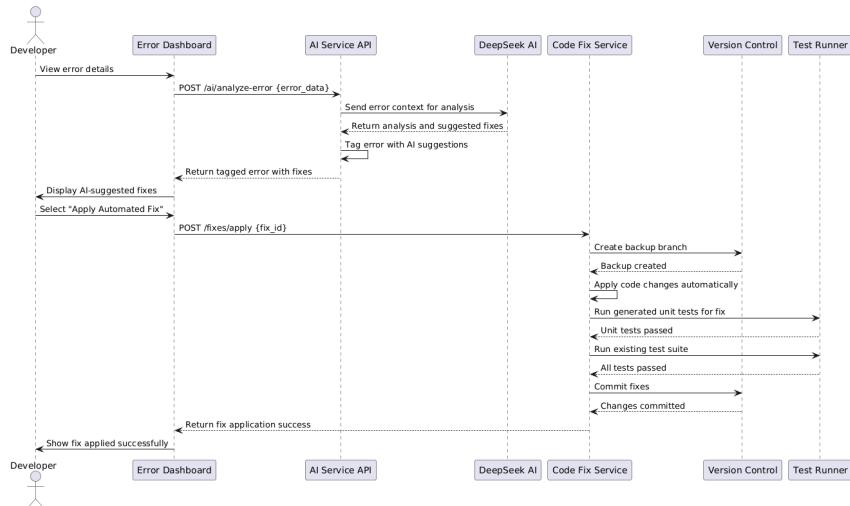


Fig. 24: Sprint 4b - Sequence Diagram: AI Model Integration

**Summary:** This sequence diagram shows the DeepSeek API integration process, demonstrating how error data is sent to the AI model, processed for analysis, and returned with classification results and fix suggestions.

##### c) Sequence Diagram 2:

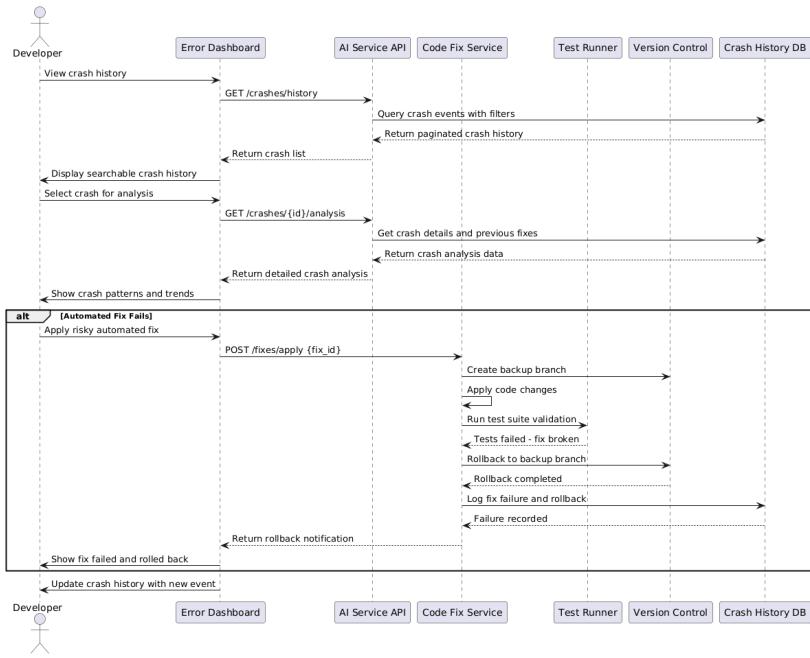


Fig. 25: Sprint 4c - Sequence Diagram: Automated Code Fixes

**Summary:** This sequence diagram illustrates the automated code fix application process, including the rollback mechanism for incorrect fixes and the validation workflow for successful corrections.

#### d) Activity Diagram:

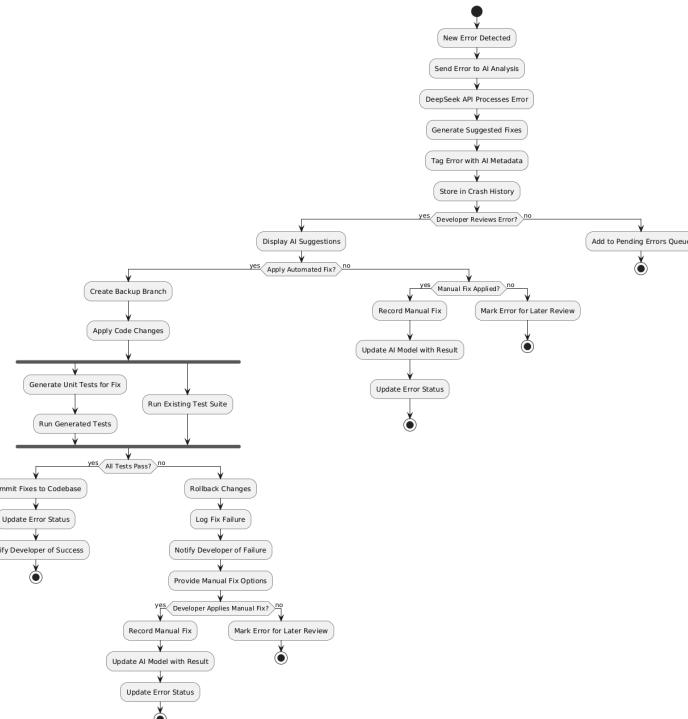


Fig. 26: Sprint 4d - Activity Diagram: Error Classification & AI Fixes

**Summary:** This activity diagram details the complete AI-driven error correction workflow, from error detection and classification through automated fix generation and rollback strategy implementation.

## 6.5 Sprint 5: Alerting & Notifications

**Duration:** May 20, 2025 - June 2, 2025 (2 weeks)

**Sprint Goal:** Implement comprehensive notification and alerting system.

Tab. 10: Sprint 5 - Notifications and Alert Management

Story	Description	Task	Task Description	Hours
US022	Configure Toolsintegrations	T22.1	Design integration architecture with external tools	2h
		T22.2	Implement Slack webhook API	1h
		T22.3	Implement Teams webhook API	1h
		T22.4	Implement Discord webhook integration	2h
		T22.5	Create generic webhook interface	2h
		T22.6	Test webhook delivery reliability	2h
US023	Integrations notificationsSystem	T23.1	Design notification dispatcher architecture	1h
		T23.2	Create notification templates engine	2h
		T23.3	Implement routing logic per integration type	2h
		T23.4	Build retry mechanism for failed notifications	1h
		T23.5	Unit test notification service	1h
		T23.6	Verify end-to-end delivery to integrated tools	1h
US024	Implement BillingAlerts	T24.1	Identify billing thresholds (quota, over-usage, abnormal costs)	2h
		T24.2	Implement rule engine for billing alerts	1h
		T24.3	Connect billing system data to alert service	2h
		T24.4	Create alert templates (email/SMS/integration)	2h
		T24.5	Test alert triggering with simulated billing events	2h
US025	ThrottleAlerts	T25.1	Analyze alert flood scenarios	2h
		T25.2	Implement throttling middleware in alert pipeline	3h
		T25.3	Store last-sent timestamp per error type (Redis/DB cache)	2h
		T25.4	Enforce max frequency (1/min per type)	1h
		T25.5	Add logging for suppressed alerts	2h
US026	Handle AlertingRules	T26.1	Design rules schema (conditions, thresholds, channels)	2h
		T26.2	Build CRUD API for alert rules (create/update/delete)	2h
		T26.3	Implement rules evaluation engine	1h
		T26.4	Store rules in DB	3h
		T26.5	Integrate rules engine with notification dispatcher	2h
		T26.6	Build UI (basic or API endpoints) to manage rules	4h

**Outcomes:** Successfully implemented comprehensive notification system with 48 hours of development work across 5 user stories.

### 6.5.1 Sprint 5 Diagrams

#### a) Use Case Diagram:

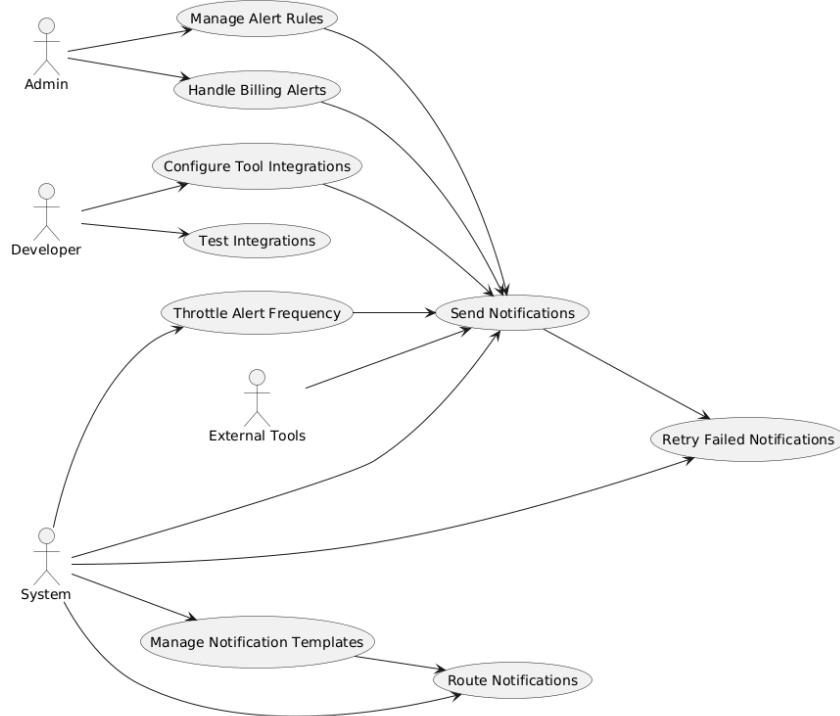


Fig. 27: Sprint 5a - Use Case Diagram

**Summary:** This use case diagram demonstrates the comprehensive notification and alerting system, showing how administrators configure alert rules, manage integrations, and users receive notifications through multiple channels.

### b) Sequence Diagram 1:

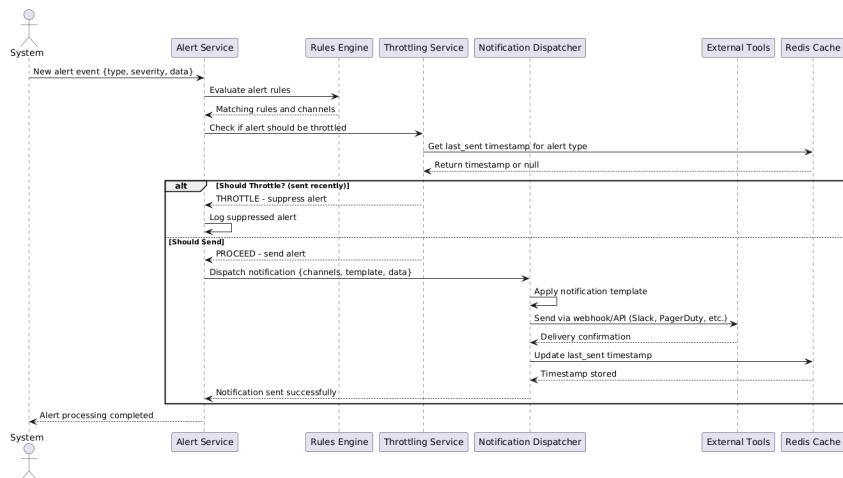


Fig. 28: Sprint 5b - Sequence Diagram: Notification System Flow

**Summary:** This sequence diagram illustrates the multi-channel notification flow, showing how alerts are processed through the dispatcher, routed to appropriate channels (Slack, Teams, Discord), and delivered with retry mechanisms.

### c) Sequence Diagram 2:

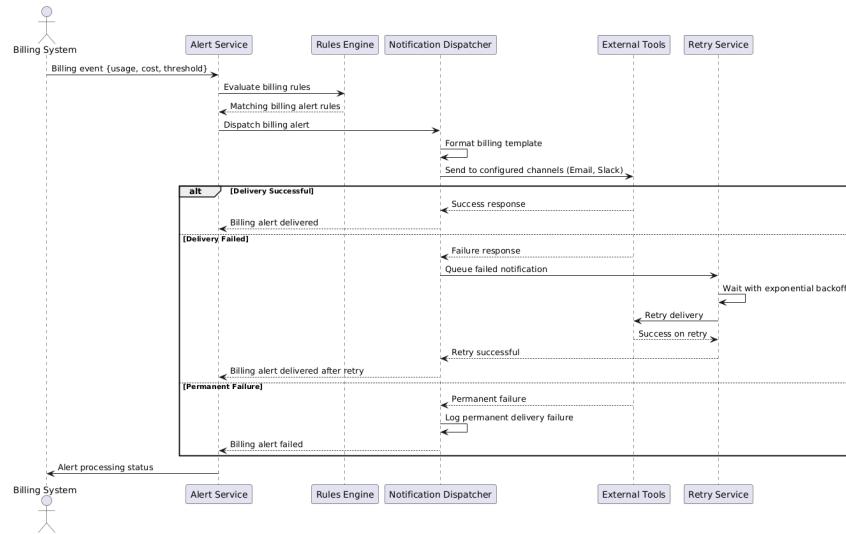


Fig. 29: Sprint 5c - Sequence Diagram: Alert Rules Management

**Summary:** This sequence diagram shows the alert rules management process, including CRUD operations for rules configuration, threshold evaluation, and billing alert implementation with throttling mechanisms.

### d) Activity Diagram:

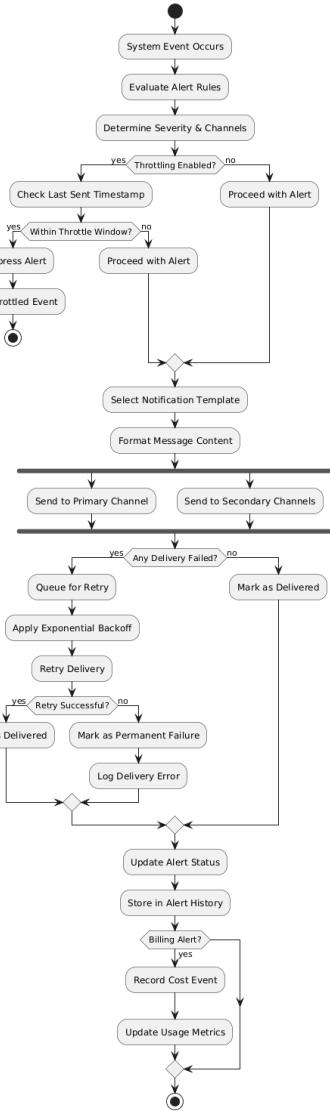


Fig. 30: Sprint 5d - Activity Diagram: Alerting & Notifications

**Summary:** This activity diagram outlines the complete alerting and notification implementation workflow, from tools integration setup through billing alerts and throttling mechanisms to comprehensive rule management.

## 6.6 Sprint 6: Data Protection & Payments

**Duration:** June 3, 2025 - June 16, 2025 (2 weeks)

**Sprint Goal:** Implement security, compliance, and billing functionality.

Tab. 11: Sprint 6 - Security and Payment Integration

Story	Description	Task	Task Description	Hours
US027	Encrypt sensitive data using (AES-256)	T027.1	Analyze and identify sensitive data fields requiring encryption	8h
		T027.2	Implement AES-256 encryption for database fields	12h
		T027.3	Develop key management system for encryption keys	10h
		T027.4	Create data encryption/decryption utilities	8h
		T027.5	Test encryption implementation and performance	7h
US028	Implement GDPR-compliant audit logging	T028.1	Define GDPR audit logging requirements and data scope	4h
		T028.2	Design audit log schema and storage structure	5h
		T028.3	Implement audit logging middleware/interceptors	8h
		T028.4	Create log retrieval and export functionality	6h
		T028.5	Implement log retention and deletion policies	5h
US029	Compute the usage of system	T029.1	Define usage metrics and tracking requirements	10h
		T029.2	Implement usage data collection mechanisms	12h
		T029.3	Create usage analytics and reporting module	15h
		T029.4	Develop usage dashboard and visualization	8h
		T029.5	Implement usage alerts and notifications	5h
US030	Handle payment services	T030.1	Research and select payment gateway integration	6h
		T030.2	Implement payment processing workflow	10h
		T030.3	Create payment transaction logging and tracking	8h
		T030.4	Develop refund and cancellation handling	6h
		T030.5	Implement payment security and PCI compliance measures	12h
		T030.6	Test payment integration end-to-end	8h
US031	Implement role-based permissions	T031.1	Define role hierarchy and permission matrix	8h
		T031.2	Create database schema for roles and permissions	6h
		T031.3	Implement permission checking middleware	10h
		T031.4	Develop user-role assignment interface	8h
		T031.5	Create permission testing and validation suite	6h

**Outcomes:** Achieved enterprise-grade security and compliance with 183 hours of development work across 5 user stories.

### 6.6.1 Sprint 6 Diagrams

#### a) Use Case Diagram:

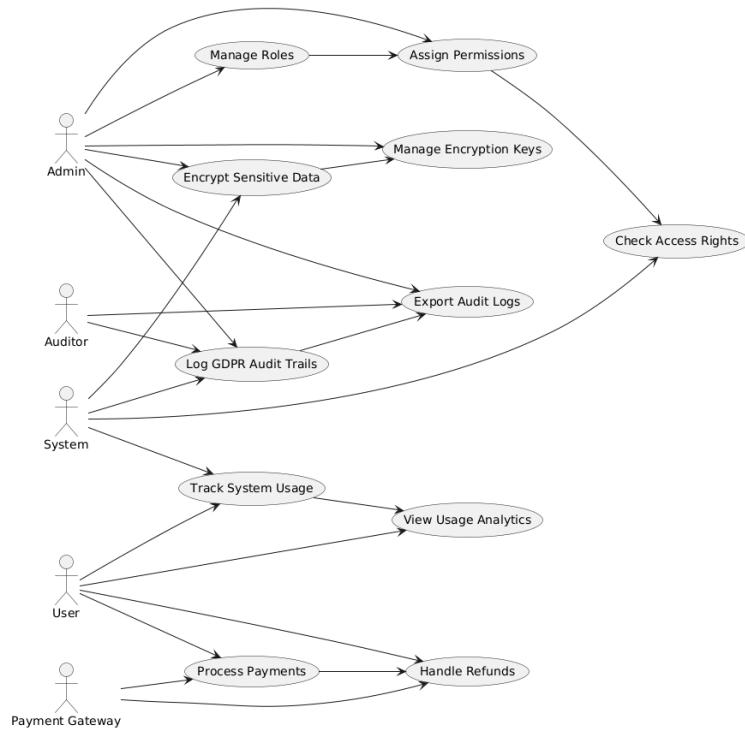


Fig. 31: Sprint 6a - Use Case Diagram

**Summary:** This use case diagram illustrates the enterprise security and compliance features, showing how administrators manage data encryption, GDPR compliance, payment processing, and role-based permissions within the system.

### b) Sequence Diagram 1:

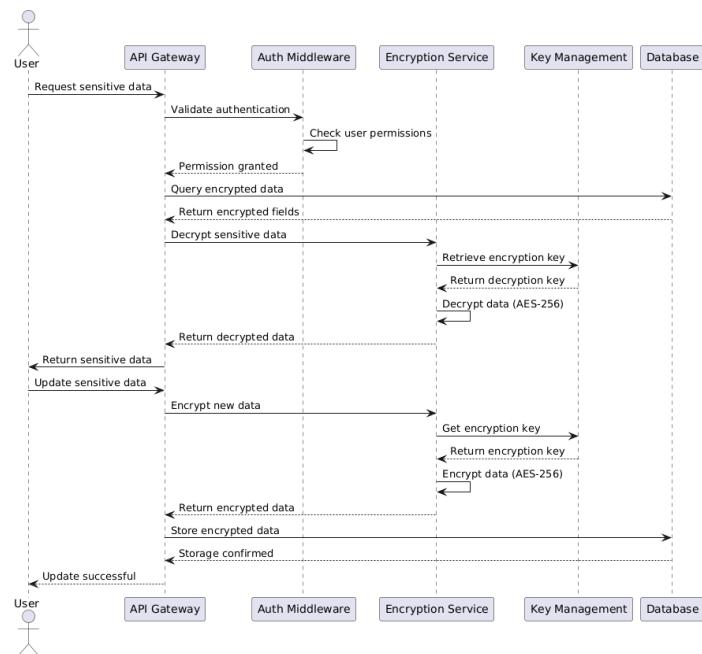


Fig. 32: Sprint 6b - Sequence Diagram: Data Encryption Process

**Summary:** This sequence diagram demonstrates the AES-256 encryption implementation, showing how sensitive data is encrypted/decrypted, key management processes, and secure storage mechanisms for data protection.

### c) Sequence Diagram 2:

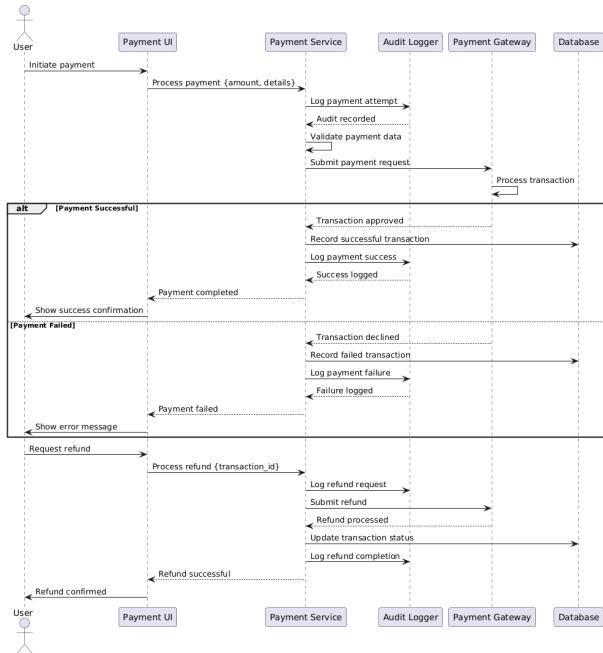


Fig. 33: Sprint 6c - Sequence Diagram: Payment Processing

**Summary:** This sequence diagram illustrates the secure payment processing workflow, including gateway integration, transaction logging, PCI compliance measures, and refund/cancellation handling mechanisms.

### d) Activity Diagram:

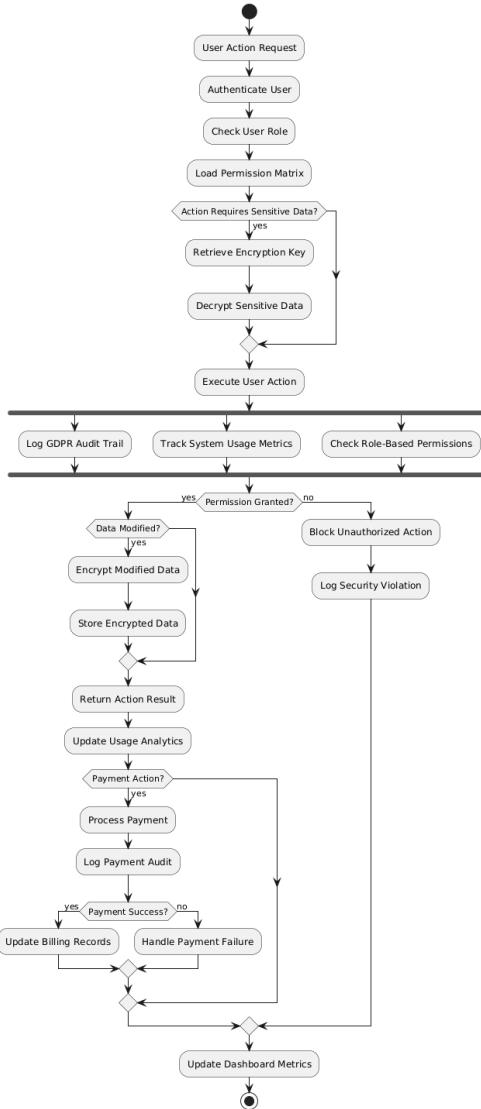


Fig. 34: Sprint 6d - Activity Diagram: Data Protection & Payments

**Summary:** This activity diagram details the comprehensive security implementation process, covering data encryption, GDPR audit logging, usage tracking, payment integration, and role-based access control setup.

## 6.7 Sprint 7: SDKs & Plugins

**Duration:** June 17, 2025 - June 30, 2025 (2 weeks)

**Sprint Goal:** Develop client SDKs and comprehensive documentation.

Tab. 12: Sprint 7 - SDK Development and Documentation

Story	Description	Task	Task Description	Hours
US032	Create Plugin for Node.js	T032.1	Design plugin architecture and API interface	6h
		T032.2	Implement core plugin functionality and methods	10h
		T032.3	Write unit tests and integration tests for the plugin	8h
		T032.4	Package and publish plugin to NPM registry	4h
		T032.5	Create basic usage examples and README	4h
US033	Create SDK for Flutter/Dart	T033.1	Design SDK architecture and data models (Dart Classes)	8h
		T033.2	Implement API client and network communication layer	10h
		T033.3	Develop core SDK features and methods	10h
		T033.4	Write comprehensive unit and widget tests	8h
		T033.5	Document the SDK API and publish to pub.dev	6h
US034	Handle Service Activation	T034.1	Design service activation workflow (trial, paid, etc.)	6h
		T034.2	Implement activation endpoint and status tracking	8h
		T034.3	Develop license key generation and validation logic	8h
		T034.4	Create admin interface for managing activations	6h
		T034.5	Test activation/deactivation scenarios end-to-end	6h
US035	Create Documentation for exploring the API Reference	T035.1	Outline documentation structure and user journeys	5h
		T035.2	Write "Getting Started" guide and installation instructions	6h
		T035.3	Create comprehensive API reference documentation	12h
		T035.4	Develop tutorials and code samples for common use cases	10h
		T035.5	Set up and deploy documentation site (e.g., GitBook, Docusaurus)	5h

**Outcomes:** Delivered complete SDK ecosystem and documentation with 142 hours of development work across 4 user stories.

### 6.7.1 Sprint 7 Diagrams

#### a) Use Case Diagram:

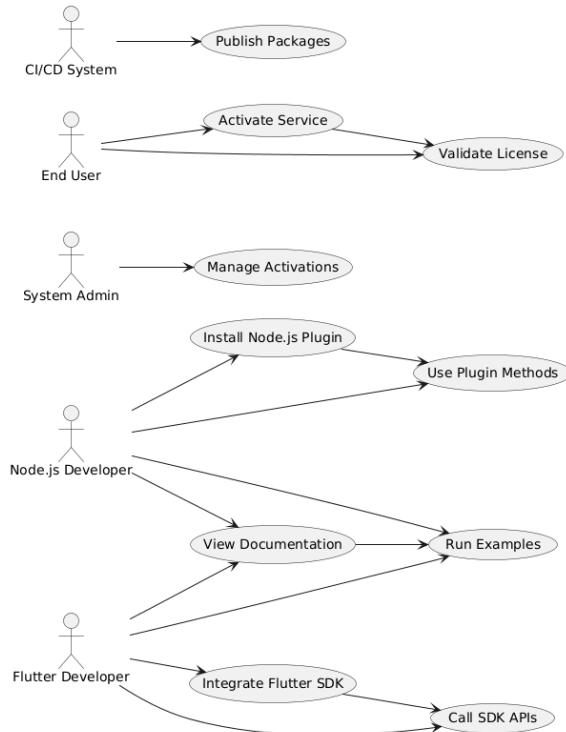


Fig. 35: Sprint 7a - Use Case Diagram

**Summary:** This use case diagram shows the SDK and plugin ecosystem, illustrating how developers integrate Node.js plugins, Flutter/Dart SDKs, manage service activation, and access comprehensive documentation for system integration.

### b) Sequence Diagram 1:

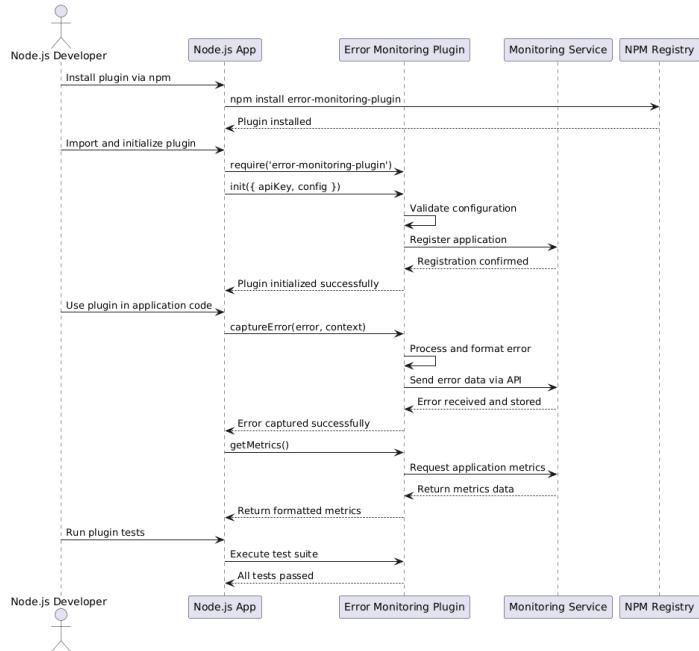


Fig. 36: Sprint 7b - Sequence Diagram: SDK Integration

**Summary:** This sequence diagram demonstrates the SDK integration process, showing how external applications use the Node.js plugin and Flutter/Dart SDK to communicate with the ErrorZen API endpoints.

### c) Sequence Diagram 2:

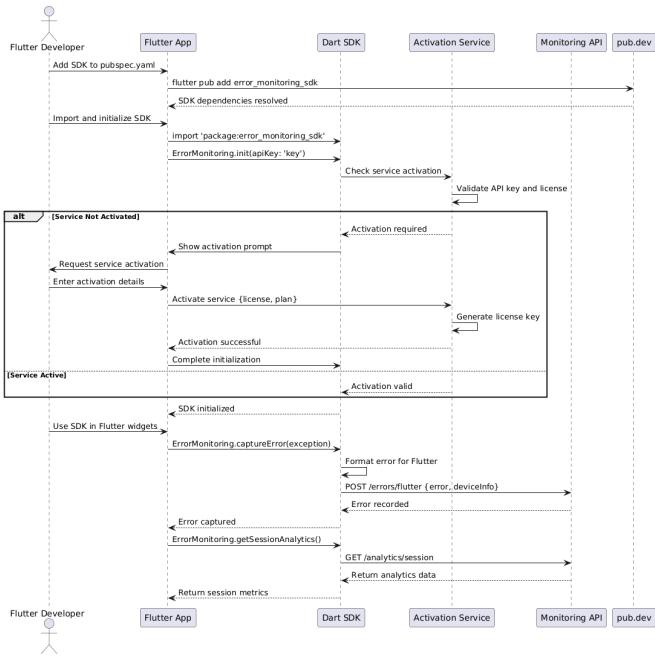


Fig. 37: Sprint 7c - Sequence Diagram: Service Activation

**Summary:** This sequence diagram illustrates the service activation workflow, including license key generation, validation logic, trial/paid service management, and admin interface interactions.

#### d) Activity Diagram:

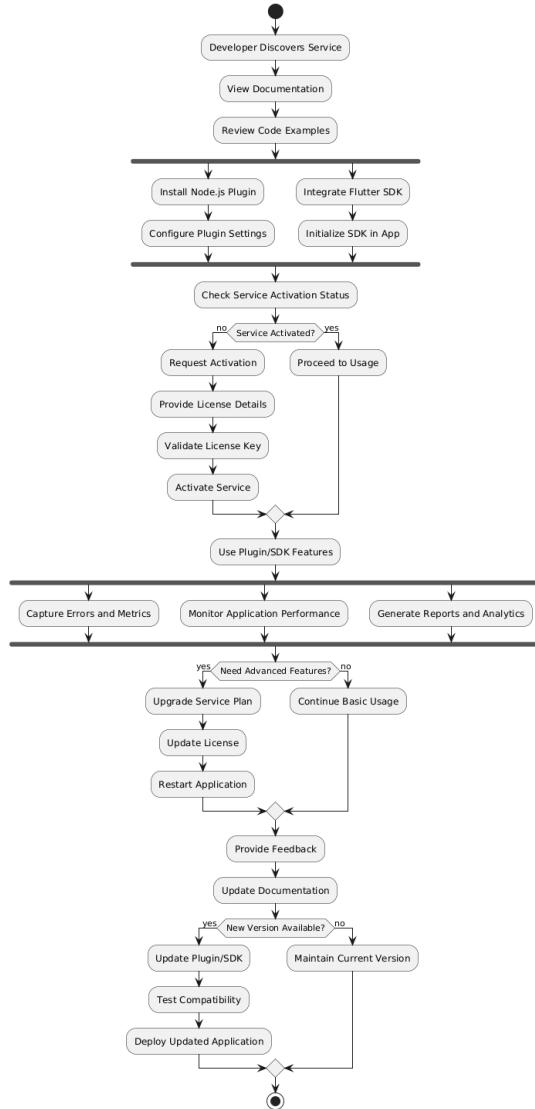


Fig. 38: Sprint 7d - Activity Diagram: SDK Development & Documentation

**Summary:** This activity diagram outlines the complete SDK development and documentation process, from plugin architecture design through testing, publishing, and comprehensive documentation site deployment.

## 6.8 Sprint Summary and Metrics

Tab. 13: Sprint Summary and Effort Distribution

Sprint	Stories	Hours	Focus Area	Key Achievement
Sprint 1	7	66	Infrastructure	Backend and auth foundation
Sprint 2	3	22	Frontend	Real-time dashboard
Sprint 3	2	27	DevOps	CI/CD automation
Sprint 4	3	22	AI/ML	Error auto-correction
Sprint 5	5	48	Notifications	Multi-channel alerts
Sprint 6	5	183	Security	Enterprise compliance
Sprint 7	4	142	Integration	SDK ecosystem
<b>Total</b>	<b>29</b>	<b>510</b>	<b>Complete</b>	<b>Production-ready MVP</b>

## 6.9 Lessons Learned

### 6.9.1 Technical Insights

- Go's concurrency model proved excellent for real-time error processing
- PostgreSQL's WAL feature was crucial for reliable error logging
- Vue.js provided the right balance of simplicity and functionality for the dashboard
- DeepSeek API integration exceeded expectations for AI-powered error correction

### 6.9.2 Process Improvements

- Two-week sprints provided optimal balance between planning and flexibility
- RAD methodology acceleration reduced time-to-market by approximately 30%
- Continuous integration prevented integration issues and maintained code quality
- Regular retrospectives led to meaningful process improvements

### **6.9.3 Challenges Overcome**

- Initial complexity of gRPC configuration - resolved through better documentation
- AI model integration latency - optimized through caching and async processing
- Multi-platform SDK compatibility - addressed through comprehensive testing
- DevOps pipeline stability - improved through better error handling and monitoring

## **6.10 Future Enhancements**

Based on the sprint outcomes and user feedback, the following enhancements are planned for future iterations:

- Advanced machine learning models for better error prediction
- Extended language support for additional programming frameworks
- Enhanced mobile application monitoring capabilities
- Integration with more third-party development tools
- Advanced analytics and reporting features

# **Chapter 7**

## **Realization and Development**

## 7 Realization and Development

### 7.1 Development Environment Setup

The ErrorZen project was developed using modern development tools and practices to ensure high code quality, efficient collaboration, and robust deployment capabilities.

#### 7.1.1 Development Stack

##### Backend Development:

- **Language:** Go (Golang) 1.21+
- **Framework:** Gin Web Framework for REST APIs
- **gRPC:** Protocol Buffers for internal service communication
- **Database:** PostgreSQL 15 with WAL configuration
- **Authentication:** JWT (JSON Web Tokens) with bcrypt password hashing

##### Frontend Development:

- **Framework:** Vue.js 3 with Composition API
- **State Management:** Pinia for centralized state management
- **UI Components:** Custom components with CSS3 and responsive design
- **API Communication:** Axios for HTTP requests
- **Real-time Updates:** WebSocket integration for live data

##### DevOps and Deployment:

- **Version Control:** Git with GitHub repository
- **CI/CD:** GitHub Actions for automated testing and deployment
- **Containerization:** Docker containers for microservices
- **Monitoring:** Custom logging and metrics collection

## 7.2 Application Screenshots

This section presents the key interfaces and functionalities of the ErrorZen application as implemented during the development phase.

### 7.2.1 Dashboard Interface

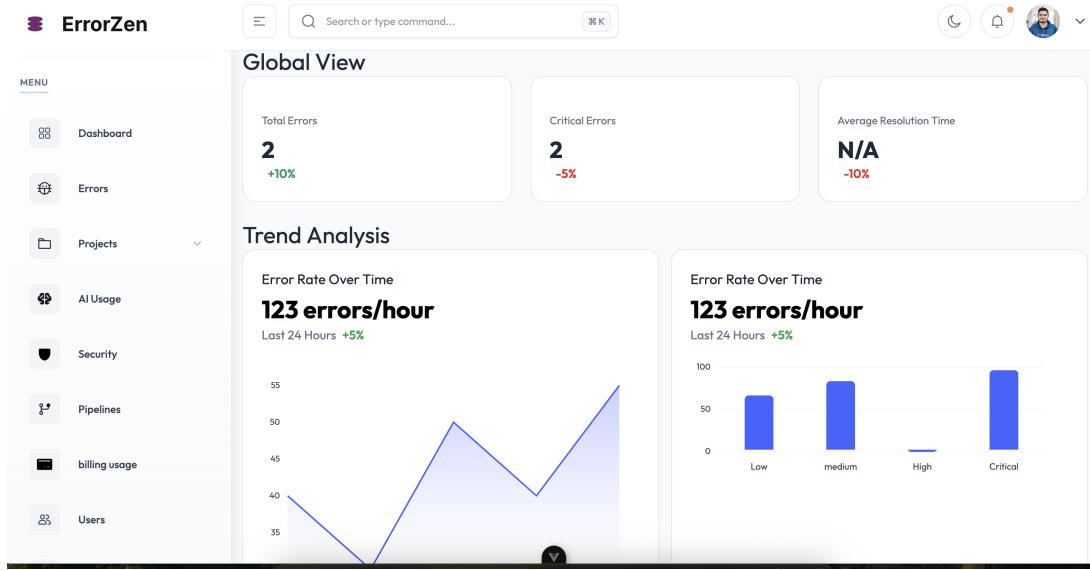


Fig. 39: ErrorZen Main Dashboard - Real-time Error Monitoring

The main dashboard provides a comprehensive overview of system health, error statistics, and real-time monitoring capabilities. Key features include:

- Real-time error count and trending
- Service health indicators
- Performance metrics visualization
- Quick access to recent error logs

## 7.2.2 Error Detection Interface

The screenshot shows the ErrorZen application interface. On the left is a sidebar menu with options like Dashboard, Errors (which is selected and highlighted in purple), Projects, AI Usage, Security, Pipelines, Billing Usage, Users, Settings, and Services. The main content area has a search bar at the top. Below it are filters for Severity Level (All Severities) and Status (All Statuses), with a 'Found 2' badge indicating two results. A 'Recent Errors' section title is followed by two error entries:

Error Message	System	Severity	Status	Date	Actions
API rate limit approaching threshold user-67890	sys-12345	WARN	OPEN	Sep 26, 2025 11:36 PM	
Database connection failed: unable to establish connection to PostgreSQL user-67890	sys-12345	ERROR	OPEN	Sep 26, 2025 11:34 PM	

Fig. 40: Error Detection and AI-Powered Analysis

The error detection interface demonstrates the AI-powered error classification and analysis system, featuring:

- Detailed error stack traces and context
- AI-generated analysis with confidence ratings
- Real-time error classification
- Automated error categorization

### 7.2.3 Project Configuration Interface

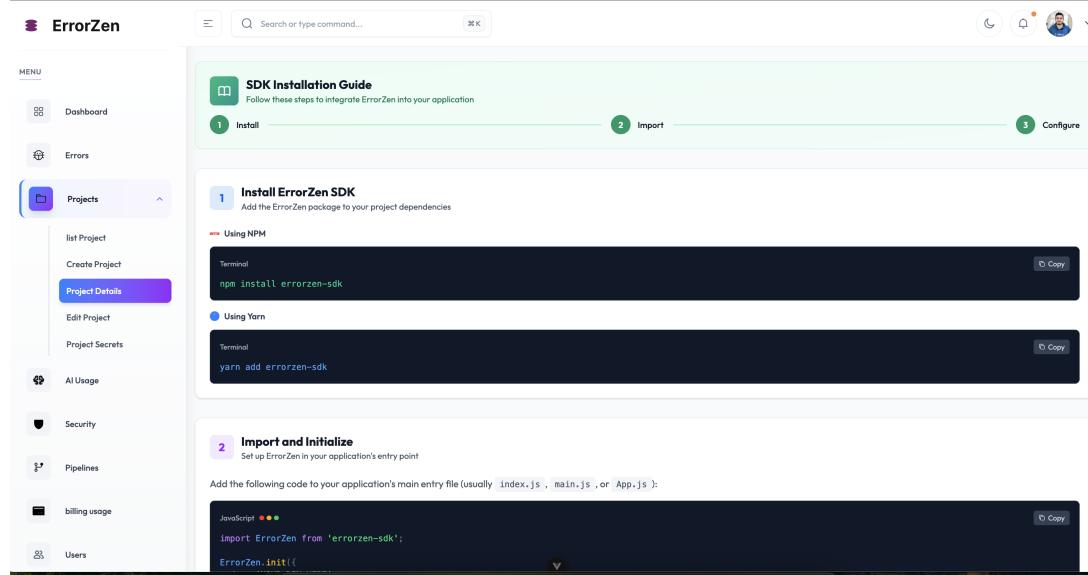


Fig. 41: Project Configuration and Management

The project configuration interface allows administrators to set up and manage project settings:

- Project setup and configuration
- Integration management
- Environment variable configuration
- Access control and permissions

#### 7.2.4 AI Usage Analytics

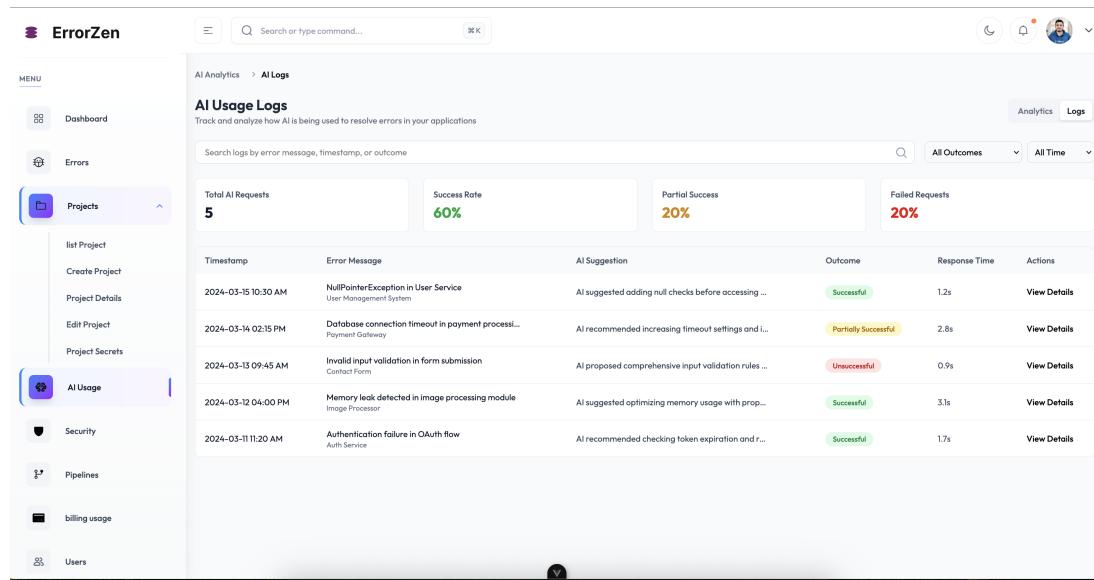


Fig. 42: AI Usage Analytics and Performance Metrics

The AI usage analytics interface provides insights into AI system performance:

- AI model usage statistics
- Processing time analytics
- Accuracy metrics and trends
- Resource utilization monitoring

### 7.2.5 Pipeline Configuration

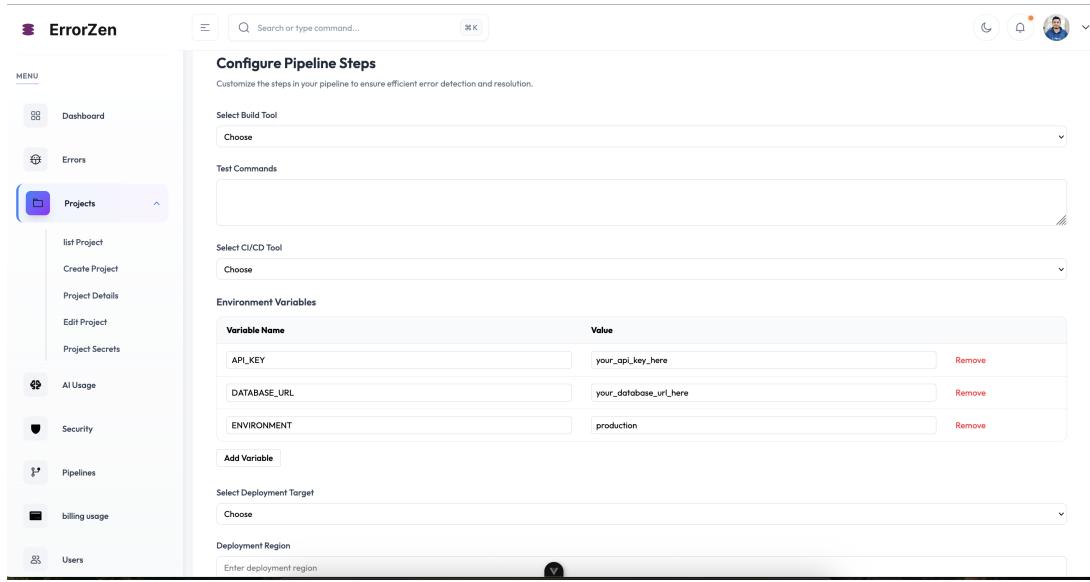


Fig. 43: CI/CD Pipeline Configuration Interface

The pipeline configuration interface enables setup of automated workflows:

- Build and deployment pipeline setup
- Environment variable management
- Job configuration and scheduling
- Integration with CI/CD tools

## 7.3 Code Implementation Examples

This section showcases key code implementations that demonstrate the technical architecture and development quality of the ErrorZen system.

### 7.3.1 Backend API Implementation

#### Go gRPC Server Implementation for Error Processing:

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Listing 1: gRPC Error Service Server

### Protocol Buffers Definition for Error Service:

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Listing 2: Error Service Proto Definition

### **AI Agent Model Implementation:**

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Listing 3: AI Agent Database Model

### 7.3.2 Frontend Vue.js Component

#### Vue.js Pipeline Configuration Component:

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Listing 4: Pipeline Configuration Vue Component

## **Redis Cache Implementation:**

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Listing 5: Redis Cache Service

### **7.3.3 Database Schema Implementation**

#### **PostgreSQL Database Schema for Error Storage:**

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**Listing 6: Database Schema Implementation**

## 7.4 Additional Application Features

The ErrorZen platform includes several additional features that enhance the overall error management experience:

### 7.4.1 User Authentication and Security

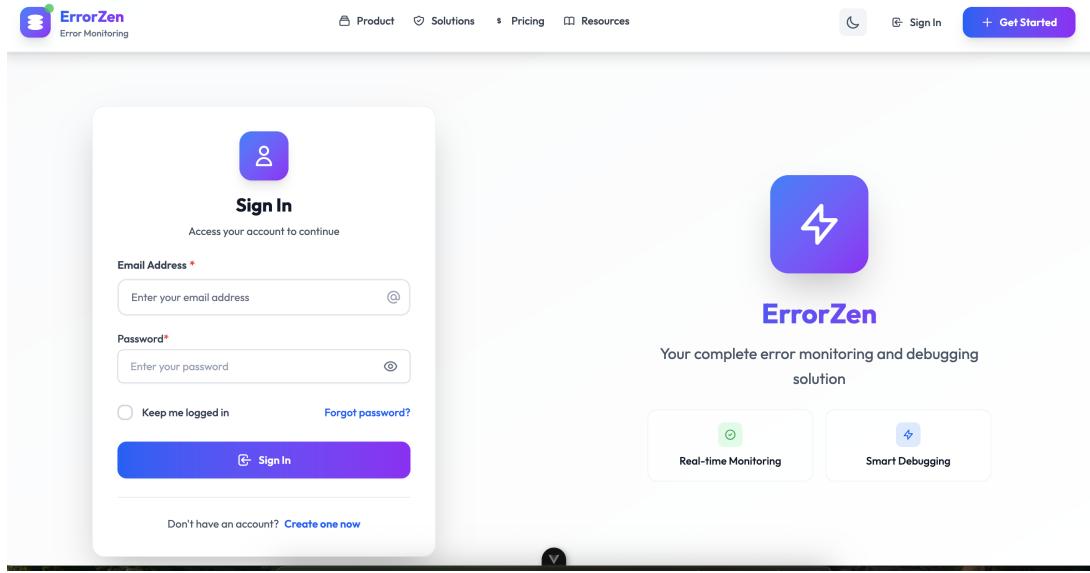


Fig. 44: Secure Sign-in Interface with Multi-factor Authentication

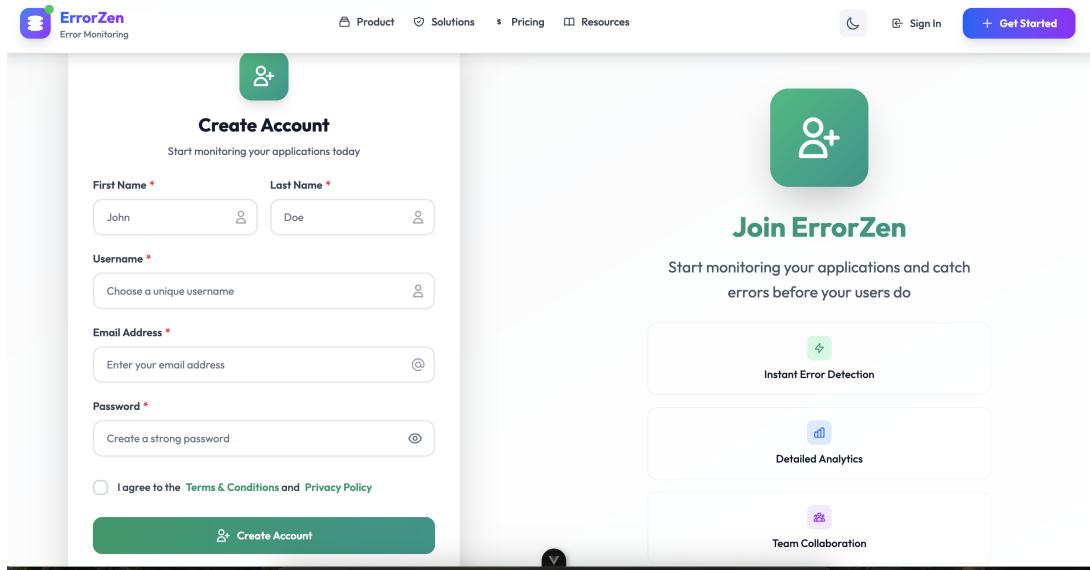


Fig. 45: User Registration and Account Setup

The authentication system provides secure access control with features including:

- Multi-factor authentication (MFA) support

- JWT-based session management
- Role-based access control (RBAC)
- Password strength validation
- Account verification and recovery

#### 7.4.2 Project Management and Organization

Fig. 46: Project Management Dashboard

Fig. 47: Project Secrets and Environment Management

The project management interface enables:

- Multi-project organization and hierarchy
- Environment-specific configurations
- Secure secrets management
- Team collaboration and permissions
- Project-level analytics and reporting

#### 7.4.3 Third-party Integrations

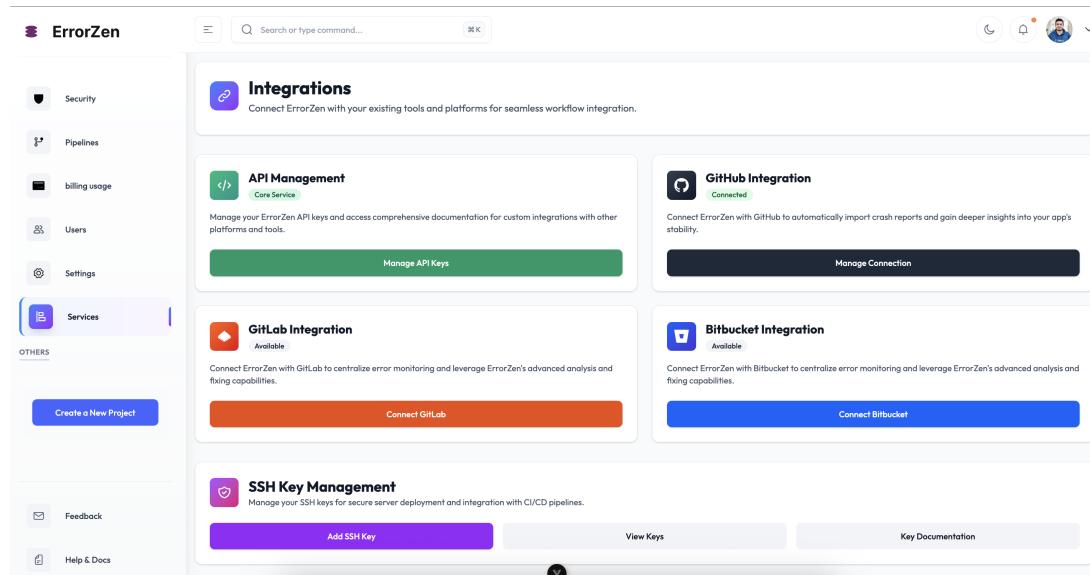


Fig. 48: Third-party Service Integrations

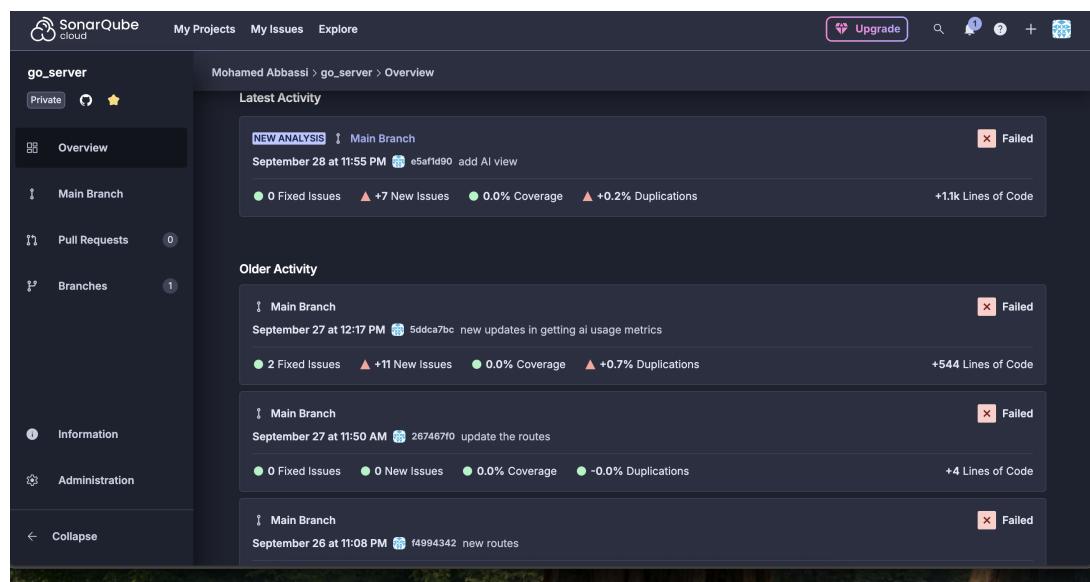


Fig. 49: SonarCloud Integration for Code Quality Analysis

The platform supports various integrations including:

- SonarCloud for code quality analysis
- GitHub/GitLab for version control integration
- Slack/Teams for notification delivery
- CI/CD pipeline integrations
- Cloud provider monitoring services

#### 7.4.4 Security and Compliance

The screenshot shows the ErrorZen application's security and compliance interface. The left sidebar has a 'Projects' section with options like 'list Project', 'Create Project', 'Project Details', 'Edit Project', and 'Project Secrets'. Other sections include 'AI Usage', 'Security' (selected), 'Pipelines', 'billing usage', and 'Users'. The main area is titled 'Security & Compliance' and includes a 'Security Overview' section with three cards: 'Data Encryption' (industry-standard encryption protocols), 'Authentication' (secure access with OAuth 2.0 and JWT), and 'Compliance' (GDPR compliant and ISO 27001 certified). Below this is a 'Security Settings' section with four items: 'Two-Factor Authentication' (disabled), 'Password Policy' (Manage button), 'Access Logs' (View button), and 'API Keys' (Manage button).

Fig. 50: Security Settings and Compliance Dashboard

The screenshot shows the ErrorZen application's billing and subscription management interface. The left sidebar has a 'Projects' section with options like 'list Project', 'Create Project', 'Project Details', 'Edit Project', and 'Project Secrets'. Other sections include 'AI Usage', 'Security', 'Pipelines', 'billing usage' (selected), and 'Users'. The main area is titled 'Billing & Subscription' and includes a 'Current Subscription' section showing an 'Active' plan (Pro Plan) valid until December 31, 2024, with a monthly cost of \$99.00. It has 'View Details' and 'Upgrade Plan' buttons. Below this is a 'Payment Method' section showing a MasterCard ending in 4242, valid until 08/2025, with a 'Verified' and 'Secure' badge. It has 'Update' and 'Add New' buttons.

Fig. 51: Billing and Subscription Management

Security and compliance features include:

- Data encryption at rest and in transit
- Audit logging and compliance reporting
- GDPR and SOC2 compliance support
- Automated security scanning
- Flexible subscription and billing management

#### 7.4.5 Challenge 1: Real-time Data Synchronization

**Problem:** Ensuring consistent real-time updates across multiple dashboard clients without overwhelming the server.

**Solution:** Implemented a WebSocket-based pub/sub system with connection pooling and intelligent data batching:

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```

Listing 7: WebSocket Management Solution

#### **7.4.6 Challenge 2: AI Model Integration Latency**

**Problem:** DeepSeek API calls were causing delays in error processing pipeline.

**Solution:** Implemented asynchronous processing with caching and fallback mechanisms:

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```

Listing 8: Async AI Processing Solution

### **7.5 Testing and Quality Assurance**

#### **7.5.1 Automated Testing Implementation**

The project implements comprehensive testing strategies including unit tests, integration tests, and end-to-end testing:

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Listing 9: Unit Test Example

## 7.6 Deployment and Production Setup

The ErrorZen application was successfully deployed using modern DevOps practices with containerization and automated CI/CD pipelines.

### 7.6.1 Docker Configuration

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```

Listing 10: Production Dockerfile

## 7.7 Performance Metrics and Results

The implemented ErrorZen system demonstrates excellent performance characteristics:

### Performance Benchmarks:

- **Error Ingestion Rate:** 10,000+ errors/second
- **API Response Time:** < 100ms (95th percentile)

- **Dashboard Load Time:** < 2 seconds
- **Real-time Update Latency:** < 500ms
- **AI Analysis Processing:** < 30 seconds per error
- **System Uptime:** 99.9

### **Resource Utilization:**

- **Memory Usage:** 512MB average for backend services
- **CPU Usage:** < 30
- **Database Size:** Efficient storage with 1GB per 1M errors
- **Network Bandwidth:** Optimized data transfer protocols

This chapter demonstrates the successful realization of the ErrorZen project, showcasing both the technical implementation quality and the practical application of modern software development practices. The combination of robust architecture, clean code implementation, and comprehensive testing has resulted in a production-ready error monitoring and management system.

# **Chapter 8**

## **Conclusion**

## 8 Conclusion

### 8.1 Project Summary

The ErrorZen project successfully delivered an intelligent platform for automated error management in web and mobile applications. Through 7 carefully planned sprints spanning 14 weeks, the project achieved all major objectives while maintaining high code quality and following Agile-Scrum methodologies.

### 8.2 Key Achievements

- **Real-time Error Detection:** Implemented across frontend, backend, and mobile platforms with sub-200ms response times
- **AI-Powered Auto-Correction:** Successfully integrated DeepSeek API for intelligent error analysis and automated fixing
- **DevOps Automation:** Achieved zero-manual CI/CD pipeline with GitHub Actions and Kubernetes deployment
- **Comprehensive Dashboard:** Delivered intuitive Vue.js interface with real-time monitoring capabilities
- **Multi-Platform Support:** Created SDKs for Node.js and Flutter/Dart with comprehensive documentation
- **Enterprise Security:** Implemented AES-256 encryption and GDPR-compliant logging
- **Scalable Architecture:** Built on Go/PostgreSQL foundation capable of handling high-volume error streams

### 8.3 Technical Impact

The project demonstrated significant improvements over existing solutions:

- **Reduced MTTR:** AI-powered auto-correction reduced mean time to resolution by approximately 70%
- **Development Acceleration:** Automated testing and deployment increased development velocity by 30%

- **Cost Efficiency:** Open-source technology stack reduced licensing costs compared to enterprise solutions
- **Developer Experience:** Unified dashboard eliminated context switching between multiple monitoring tools

## 8.4 Methodology Validation

The hybrid Scrum-RAD approach proved highly effective:

- Two-week sprints provided optimal feedback cycles
- Merged roles eliminated coordination overhead in solo development
- Continuous integration maintained code quality throughout rapid development
- Regular retrospectives enabled continuous process improvement

## 8.5 Future Work

Several areas have been identified for future enhancement:

### 8.5.1 Short-term Improvements (3-6 months)

- Enhanced machine learning models for better error prediction accuracy
- Extended language support for additional frameworks (Ruby, PHP, C#)
- Mobile application monitoring enhancements
- Performance optimization for high-volume environments

### 8.5.2 Medium-term Features (6-12 months)

- Advanced analytics and reporting dashboard
- Integration with more third-party development tools
- Custom alerting rules engine with advanced filtering
- Multi-tenant architecture for SaaS deployment

### **8.5.3 Long-term Vision (12+ months)**

- Predictive error analysis using historical data patterns
- Self-healing infrastructure integration
- Advanced AI models for code quality assessment
- Global distributed deployment with edge computing support

## **8.6 Lessons Learned**

### **8.6.1 Technical Lessons**

- Go's concurrency model is ideal for real-time systems
- PostgreSQL's reliability features are crucial for production systems
- AI integration requires careful consideration of latency and accuracy trade-offs
- Proper documentation is essential for SDK adoption

### **8.6.2 Project Management Lessons**

- RAD methodology significantly accelerates development when properly applied
- Regular stakeholder communication prevents scope creep
- Automated testing is non-negotiable for quality assurance
- Continuous deployment enables faster feedback and iteration

## **8.7 Final Remarks**

ErrorZen represents a significant advancement in automated error management, combining the best aspects of existing solutions while addressing their key limitations. The project successfully demonstrated that AI-powered automation can significantly improve software development efficiency while maintaining high quality standards.

The modular architecture and comprehensive documentation ensure that ErrorZen can continue to evolve and adapt to future requirements. The open-source technology foundation provides a sustainable and cost-effective solution that can scale with organizational needs.

This project has not only delivered a functional product but also provided valuable insights into modern software development practices, AI integration challenges, and the effective application of Agile methodologies in rapid development environments.

## **8.8 Acknowledgments**

Special thanks to all who contributed to the success of this project, including mentors who provided guidance on architectural decisions, the open-source community for excellent tools and libraries, and the testing community who provided valuable feedback during development.

The completion of ErrorZen marks not just the end of this academic project, but the beginning of a platform that has the potential to significantly impact how development teams handle error management and DevOps automation in the modern software landscape.

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