## **James Reekes**

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### Summary

Product Manager with 20 years experience assists progressive companies to maximize their strategy. Possesses a deep understanding of technology, market dynamics, and the product development process. Strengths include market analysis, vision, and product strategy.

- Creating product vision and guiding strategy from conception to profitability.
- Producing concise and prioritized business oriented product plans.
- Balancing features and resource requirements with development schedules.
- Coordinating engineering, marketing, sales, and support with customer requirements.
- Identifying strategic markets, compiling competitive analysis, and defining products.

# **Professional History**

### 280 Group - Silicon Valley, CA

Senior Product Manager (Aug 2003 – present)

Providing consulting services for a diverse set of clients ranging from software products to web sites, specializing in product vision, design, user interface, requirements, technical specifications, marketing collateral, competitive analysis, positioning, and branding.

- Cisco trained 100 managers and executive management, defined their product management process based on industry best practices
- Toshiba trained 100 managers and executive management
- GuardianEdge led product management for one year
- SAP authored a business case oriented MRD in four weeks
- MicroMentor authored a technical PRD in three months
- ExtendHealth authored a detailed PRD and managed a sophisticated web site design

#### GenArts - Cambridge, MA

Director of Product Management (March 2009 – Nov 2009)

The premier provider of specialized visual effects software for the film, broadcast and video industries, founded in 1996, they set the standard for high-end visual effects creation.

#### Meeting Maker - Waltham, MA

Director of Product Management (May 2001 – Aug 2003)

Responsible for all product decisions and establishing project priorities. Positioned the company for entering new markets. This startup grew to be a profitable company.

- Improved usability, increasing customer satisfaction while reducing costs.
- Increased revenues by expanding the company's product line.
- Developed company vision and product roadmap.
- Pitched strategy to board of directors and investors, yielding additional funding.
- Produced a new product offering in just a few months, doubling sales.
- Designed the showcase "killer-app" application for the CIO at Qualcomm.

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# Kerbango/3Com - Cupertino, CA

Chief Architect (May 1999 – April 2001)

Designed the architecture and user interface of the world's first Internet appliance, the Kerbango Internet Radio. Looking and behaving like a conventional radio, its debut at the Consumer Electronics Show was awarded with "Best of Show."

- Developed the radio's client-server tuning Web Service, later adopted by Apple's iTunes.
- Designed a jog wheel and hierarchical menu interface predating the popular iPod UI.
- Led the initiative to be an early adopter of Linux for an embedded platform.
- Responsible for porting the Real Networks RealPlayer to an Internet appliance.
- Managed technical partnerships and outsourced projects.

#### Apple Computer - Cupertino, CA

Senior Software Architect (April 1988 – May 1999)

Managed the design, implementation, and maintenance of a patented cross-platform audio architecture.

- Original and longtime member of the elite QuickTime team.
- Responsible for numerous releases of operating systems and hardware products.
- Instrumental in the promotion of audio as a key technology for personal computing, including the creation of the famous Macintosh startup sound and the Sosumi beep.
- Supported the development of multimedia products such as Mercer Mayer's Just Grandma & Me, Myst, Macromedia's SoundEdit, Bias Peak, Intelligent Music M, Great Wave ConcertWare, Articulate Systems Voice Navigator, Rainmaker Research Thunder, Adobe Premiere, Opcode Vision, QuickTime Movie Player, HyperCard, Final Cut, and the enhanced Audio CD.

#### Skills

Excellent communicator, authoring and presenting for: Apple, IDG Books, Addison-Wesley, Audio Engineering Society, and live audiences numbering in the thousands.

Authoring: market and product requirements, roadmaps, white papers, technical specifications, competitive analysis, messaging/positioning, vision/mission statements, and strategic plans.

Presentation tools: Word, PowerPoint, Excel/Chart, Photoshop, FrameMaker, QuickTime, interactive multimedia, web pages, DVDs, sound design, and audio editing.

Software development: C/C++, Object Pascal, assembler, Code Warrior, GCC, shell scripts, AppleScript, Python, XML/HTML, Macintosh, Linux, Windows, Palm, BREW

#### Education

Music Composition and Theory, California State University Fullerton (1978-1981)

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