

Uber

[Log in](#) [Sign up](#)

How Uber works

Understanding how Uber connects riders and drivers can enhance your experience. Scroll to learn how the app and website work, or request a ride now by entering your pickup and dropoff locations below.

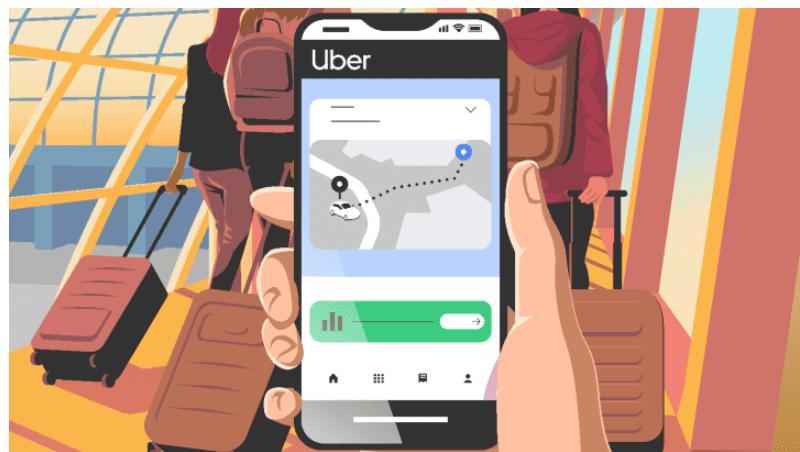
- 2450 Market St, San Francisco, CA 94114-1913, US ✖

Enter destination

[See prices](#)

A quick guide to Uber

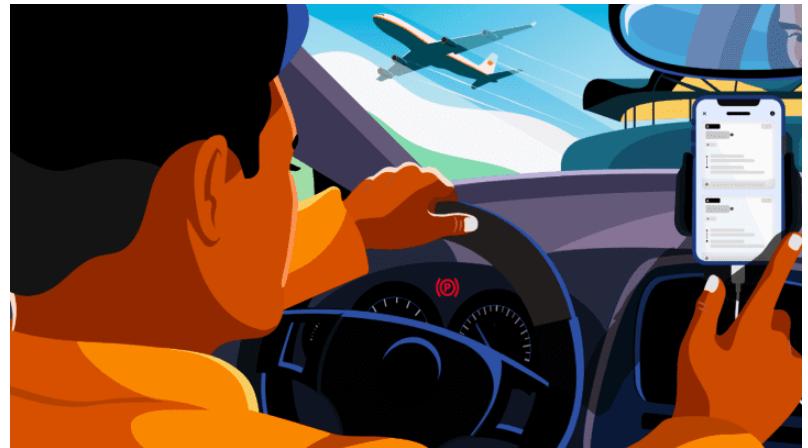
Here's how the Uber app and Uber.com connect drivers and riders on demand, step by step:



1. Getting started

The rider enters their destination into the “Where to?” or “Dropoff location” box, reviews each ride option,

makes their selection, and confirms the pickup.



2. Matching rider and driver

A nearby driver accepts the rider's ride request. The rider is automatically notified as the driver gets close.



3. Picking up

The driver and the rider verify each other's names and the destination. Then the driver starts the ride.



4. Taking the trip

The app gives the driver the option to access turn-by-turn directions.



5. Leaving ratings and reviews

At the end of each trip, drivers and riders can rate each other from 1 to 5 stars. Riders also have the option to tip directly in the app or online. And in some countries, riders can choose to give their driver compliments.

Suggestions

Courier

Uber makes same-day item delivery easier than ever.



Details

Grocery

Get groceries delivered to your door with Uber Eats.



Details

Hourly

Request a trip for a block of time and make multiple stops.



Details

Request a ride online

You can find a ride online without needing the app. Simply head to the [Uber website](#), and you're ready to enjoy the convenience of requesting from your computer or tablet.

[Learn how to request without the app](#)

It's easier in the apps

Download the Uber app



Download the Driver app



Uber

[Visit Help Center](#)

[Do not sell or share my personal information](#)

[Google Data Policy](#)

Company

[About us](#)

[Our offerings](#)

[Newsroom](#)

[Investors](#)

[Blog](#)

[Careers](#)

[Uber AI](#)

Products

[Ride](#)

[Drive](#)[Deliver](#)[Eat](#)[Uber for Business](#)[Uber Freight](#)[Gift cards](#)

Global citizenship

[Safety](#)[Sustainability](#)

Travel

[Reserve](#)[Airports](#)[Cities](#)[English](#)[San Francisco Bay Area](#)

[Privacy](#)[Accessibility](#)[Terms](#)