Elmahdi Harchi

Shift flexibility: Able to train Mon-Thu 6:00-16:30; available Fri-Sun 6:00-19:30 after training

Professional Summary

Safety-minded, detail-oriented candidate for Aircraft Plater in aerospace manufacturing. Bilingual (FR/EN), reliable, and comfortable in fast-paced, procedure-driven environments requiring PPE, cleanliness, and precise documentation. Strong work ethic, adaptability, and teamwork; comfortable handling repetitive tasks and standing for extended shifts. Recently graduated with a DEC in Computer Programming (Collége La Cité, 2025). Willing to complete the Kushner Electro-Plating Know-How course within 4–6 months.

Skills

Plating & Surface Treatment (Training-Focused): Anodizing, passivation, chemical conversion coatings; plating for carbon steels, stainless steels, aluminum alloys (motivated to learn; familiar with SOPs/specifications through training)

Safety & Compliance: PPE usage, safe chemical handling (with training), reading SDS, following work instructions; quality mindset aligned to DOT/customer standards

Quality & Documentation: Attention to detail; accurate record-keeping, checklist usage, traceability; basic instrument/equipment checks as directed

Production Environment: Meet production deadlines, maintain clean and organized workspace, support 12-hour weekend shifts; collaborate and communicate clearly

Languages: French and English (bilingual)

Experience

Customer Service Associate / Server

2024 - 2025

Jasmin Restaurant

Ottawa, Canada

- Worked efficiently in a high-volume, fast-paced setting while meeting time-sensitive service targets and quality standards
- Maintained a clean, safe, and organized workspace; followed hygiene/safety procedures and shift checklists
- Supported weekend/evening shifts; collaborated with teammates to balance workload and ensure on-time order fulfillment
- Handled POS transactions with accuracy and documented orders and adjustments clearly

IT Assistant (Part-time)

2024 - 2025

College La Cité

Ottawa, Canada

- Documented requests and maintained precise records within a ticketing system; ensured traceability from intake to closure
- Organized storage areas and assets; supported inventory updates and equipment loans/returns according to procedures
- Followed step-by-step work instructions; escalated exceptions appropriately and on time; collaborated in a team setting

Technical Support

2022 - 2023

Freelance / Volunteer

Morocco

- Communicated clearly with users, scheduled onsite visits, and followed defined troubleshooting flows
- Documented repeatable steps and produced concise notes to enable consistency and quality for future tasks

Education

College La Cité

2024 - 2025

DEC in Computer Programming (Recently graduated)

Ottawa, Canada

Ibn Tofail University

2021 - 2023

DEUG in Computer Science

Morocco

Additional

- Willing to complete the Kushner Electro-Plating Know-How course within 4–6 months; open to additional internal training
- Able to work the regular Fri-Sun 6:00 a.m.-7:30 p.m. shift after training; available for evening shifts with differential
- Willing to relocate to Sidney, BC; currently based in Montréal, QC