

# Hannah Khan

## Cloud DevOps Engineer

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Provo, UT  
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### WORK EXPERIENCE

#### Cloud DevOps Engineer

LogMeIn

Provo, UT | 2023 - current

- Migrated legacy apps to Azure DevOps Repos, cutting deployment times by four hours
- Automated infrastructure with Ansible, reducing configuration errors by 12 per month and speeding provisioning by two days
- Integrated Travis CI into workflows, cutting build times by 12 minutes and increasing deployment frequency from bi-weekly to weekly
- Managed Kubernetes clusters on IBM Cloud, optimizing resource usage and **saving \$20,034 annually** in cloud infrastructure costs

#### Junior Network Engineer

SailPoint

South Jordan, UT | 2019 - 2023

- Monitored and optimized network performance using Datadog, identifying and rectifying bottlenecks that saw a **23% boost in network throughput**
- Conducted a network infrastructure audit using HashiCorp Vault, identifying 12 critical vulnerabilities and remediating 86% within a 30-day window
- Supervised the implementation of Istio for secure service communication, improving service reliability and reducing network errors by 11 incidents per month
- Coordinated with cloud and security teams to integrate IBM Cloud resources, enhancing system scalability and reducing downtime by 8 hours per month

#### Network Engineer Intern

Dell Technologies

Salt Lake City, UT | 2018 - 2019

- Assisted with the deployment and monitoring of Kubernetes clusters, increasing deployment reliability by **slashing failures by 67%** to only two incidents per month
- Streamlined routine network tasks with Saltslack, saving the network team eight hours per week in manual maintenance
- Evaluated network hardware, contributing to data-backed decisions that reduced hardware expenditures by \$12,023
- Crafted and maintained network documentation in Jira, improving team workflow and reducing troubleshooting response times by 31%

### SKILLS

- Azure DevOps Repos
- Travis CI
- Ansible
- Kubernetes
- IBM Cloud
- Datadog
- SaltStack
- Jira
- HashiCorp Vault
- Istio

### EDUCATION

Bachelor of Science  
Cloud and Systems  
Administration

Western Governors  
University  
2014 - 2018  
Salt Lake City, UT