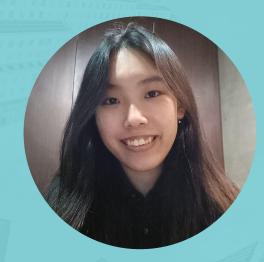


## Performance Analytics Kimia Farma Business Year 2020 - 2023

Kimia Farma - Big Data Analytics

Presented by Melody Priscilla Tan







Malang, Indonesia



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linkedin.com/in/melodyprs

#### **Melody Priscilla Tan**

#### **Data Enthusiast**

A fresh graduate of Mathematics from Brawijaya University with a GPA of 3.88. I have a great enthusiasm in machine learning and data related fields. Throughout my study, I had the opportunity to be a practicum assistant and joined bootcamp class which gave me a chance to work with several software such as Python, SQL, R, and Matlab. Based on these experiences, I am able to delve deeper in data analysis, data visualization, and machine learning,



# **Courses and Certification**

April 2023	3
Oct	2023

RevoU Mini Course: Intro to Data Analytics | Certificate Sep 2024

DQLab Mini Bootcamp: Introduction to Data Analytics Batch 4 | Certificate Jan 2025



#### **About Company**

PT Kimia Farma Tbk. merupakan pioneer dalam industri farmasi Indonesia yang telah berkembang menjadi perusahaan yang menyediakan pelayanan kesehatan terintegrasi dari hulu ke hilir. Kimia Farma merupakan perusahaan industri farmasi pertama di Indonesia yang didirikan oleh Pemerintah Hindia Belanda pada tahun 1817 dengan nama NV Chemicalien Handle Rathkamp & Co. Kimia Farma memiliki bidang usaha utama, yaitu: Manufaktur Farmasi yang didukung oleh Riset dan Pengembangan; Distribusi dan Perdagangan; Pemasaran; Ritel Farmasi; Laboratorium Klinik dan Klinik Kesehatan.





#### **Project Portfolio**

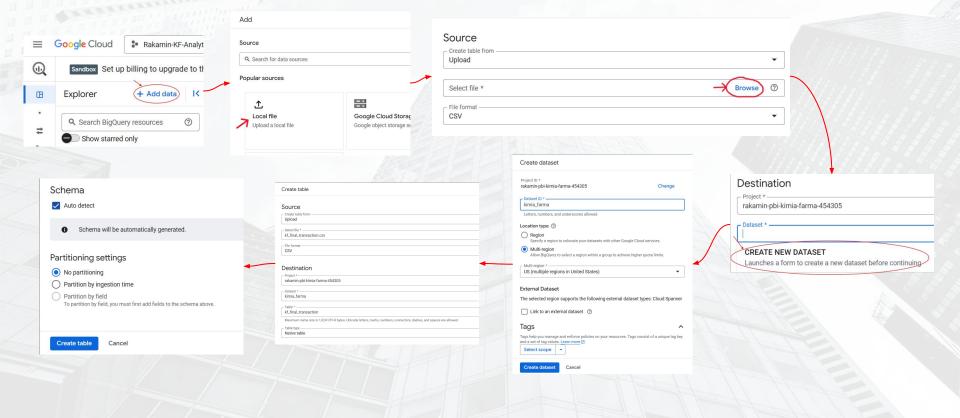
Salah satu proyek utama sebagai seorang Big Data Analytics Intern di Kimia Farma adalah mengevaluasi kinerja bisnis Kimia Farma dari tahun 2020 hingga 2023. Dalam proyek tersebut, diperlukan pembuatan sebuah dashboard analisis kinerja Kimia Farma tahun 2020 - 2023 di Google Looker Studio. Dashboard dibuat berdasarkan tabel analisa yang sebelumnya telah dibuat pada BigQuery. Adapun dashboard harus mencakup:

- Judul Dashboard
- Summary Dashboard
- Filter Control
- Snapshot Data
- Perbandingan Pendapatan Kimia Farma dari tahun ke tahun
- Top 10 total transaksi cabang provinsi
- Top 10 nett sales cabang provinsi
- Top 5 cabang dengan rating tertinggi, namun rating transaksi terendah
- Indonesia's Geo Map untuk total profit masing-masing provinsi
- Dan analisis lainnya yang dapat dieksplorasi

Project explanation video here!

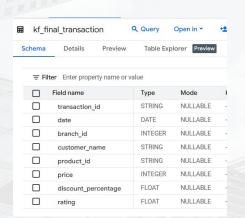
GitHub: https://github.com/meeeeeeeel/PBI\_Kimia-Farma-Rakamin







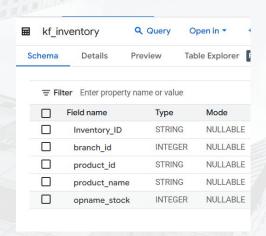
- Tabel kf\_final\_transaction



Schem	a Details Preview	Table Explo	orer Preview	Insights Lii	neage	Data Profile Data Quali	ity		
Row	transaction_id	date	branch_id	customer_name	6	product_id	price	discount_percen	rating
1	TRX5103706	2021-08-25	93529	Derrick Wright III		KF116	251700	0.1	3.
2	TRX5388139	2020-12-29	24832	Elizabeth Ramos		KF116	251700	0.12	3.
3	TRX7251897	2020-02-03	20505	Meghan Warner		KF116	251700	0.09	3.
4	TRX4943675	2022-09-09	17678	Steven Roberts		KF116	251700	0.1	3.
5	TRX3469820	2020-06-20	28315	Linda Bruce DDS		KF116	251700	0.07	3.
6	TRX1213133	2021-09-17	22280	Cory Castro		KF116	251700	0.11	3.
7	TRX2020131	2020-12-16	40028	Stephanie Boone		KF116	251700	0.03	3.
8	TRX5015870	2022-08-17	41343	Mary Hughes		KF116	251700	0.03	3.
9	TRX7064077	2021-06-21	86546	Tamara Bruce		KF116	251700	0.04	3.
10	TRX5979742	2020-12-31	18235	Aaron Reed		KF116	251700	0.11	3.
11	TRX2209141	2021-03-20	59571	Nancy Kennedy		KF116	251700	0.1	3.
12	TRX5385534	2023-03-17	69280	Paul Morales		KF116	251700	0.11	3.
13	TRX9155202	2020-04-11	29626	Stephen Jones		KF116	251700	0.02	3.
14	TRX1702542	2022-09-15	48590	Zachary White		KF116	251700	0.12	3.



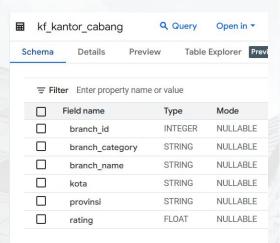
- Tabel kf\_inventory



Schen	na Details	Preview	Table Expl	orer Preview	Insights	Lineage Data Profile	Data Quality
w	Inventory_ID	,	branch_id	product_id	6	product_name	opname_stock
1	INV1828570		14724	KF116		Psycholeptics drugs, Hypnotics	0
2	INV6358449		30475	KF116		Psycholeptics drugs, Hypnotics	0
3	INV8727436		24294	KF116		Psycholeptics drugs, Hypnotics	0
4	INV9842687		81965	KF116		Psycholeptics drugs, Hypnotics	0
5	INV6215728		67373	KF116		Psycholeptics drugs, Hypnotics	0
6	INV7363800		35354	KF116		Psycholeptics drugs, Hypnotics	0
7	INV3163646		15943	KF116		Psycholeptics drugs, Hypnotics	0
8	INV5179715		37402	KF116		Psycholeptics drugs, Hypnotics	0
9	INV5094212		22494	KF116		Psycholeptics drugs, Hypnotics	0
10	INV2346003		88089	KF116		Psycholeptics drugs, Hypnotics	0
11	INV1529487		85206	KF116		Psycholeptics drugs, Hypnotics	0
12	INV7542367		12558	KF116		Psycholeptics drugs, Hypnotics	0
13	INV8432097		76476	KF116		Psycholeptics drugs, Hypnotics	0
14	INV8007853		47105	KF116		Psycholeptics drugs, Hypnotics	0
15	INI\/2725207		73079	KE116		Peycholantics drugs Hypnotics	0



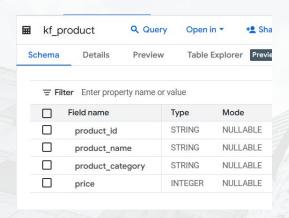
- Tabel kf\_kantor\_cabang



Schem	a Deta	ils Preview	Table Explorer	Preview	Insights Lineage	e Data Profile	Data Quality
low	branch_id /	branch_category	branch_name	kota	provinsi	rating	
1	39578	Apotek	Kimia Farma - Apotek	Ambon	Maluku	4.7	
2	55171	Apotek	Kimia Farma - Apotek	Ambon	Maluku	5.0	
3	11400	Apotek	Kimia Farma - Apotek	Ambon	Maluku	4.1	
4	38733	Apotek	Kimia Farma - Apotek	Ambon	Maluku	4.9	
5	93401	Apotek	Kimia Farma - Apotek	Ambon	Maluku	4.5	
6	68034	Apotek	Kimia Farma - Apotek	Ambon	Maluku	4.1	
7	59260	Apotek	Kimia Farma - Apotek	Ambon	Maluku	4.1	
8	49260	Apotek	Kimia Farma - Apotek	Ambon	Maluku	4.2	
9	14799	Apotek	Kimia Farma - Apotek	Ambon	Maluku	4.6	
10	22275	Apotek	Kimia Farma - Apotek	Ambon	Maluku	4.4	
11	65902	Apotek	Kimia Farma - Apotek	Balikpapan	Kalimantan Timur	4.2	
12	68961	Apotek	Kimia Farma - Apotek	Balikpapan	Kalimantan Timur	4.7	
13	85014	Apotek	Kimia Farma - Apotek	Balikpapan	Kalimantan Timur	4.0	
14	65560	Apotek	Kimia Farma - Apotek	Balikpapan	Kalimantan Timur	4.7	
15	66421	Anotek	Kimia Farma - Anotak	Raliknanan	Kalimantan Timur	5.0	



- Tabel kf\_product



1	kf_p	roduct	Q Query	Open in ▼	+2 Share	Copy	Snapsho	T Delete	<b>↑</b> Export
Sc	nema	Details	Preview	Table Explorer	Preview	Insights	Lineage	Data Profile	Data Quality
Row	/ P	roduct_id /	product_name		product_ca	tegory prie	ce /		
	1 K	F766	Anti-inflammatory a products, non-stero derivatives and rela	oids, Acetic acid	M01AB	10	8500		
	2 K	F400	Anti-inflammatory a products, non-stero derivatives and rela	oids, Acetic acid	M01AB	35	9500		
	3 K	F312	Anti-inflammatory a products, non-stero derivatives and rela	oids, Acetic acid	N02BE/B	77	4700		
	4 K	F723	Anti-inflammatory a products, non-stero derivatives and rela	oids, Acetic acid	N02BE/B	73	9100		
	5 K	F874	Anti-inflammatory a products, non-stero derivatives and rela	oids, Acetic acid	N05C	36	1400		



0.1

0.1

1785.0

1785.0

1785.0

178.5

178.5

178.5

3.1

3.9

#### 2. Tabel Analisa

- transaction\_id : kode id transaksi
- date: tanggal transaksi dilakukan
- branch\_id : kode id cabang Kimia Farma
- branch\_name : nama cabang Kimia Farma
- kota : kota cabang Kimia Farma
- **provinsi**: provinsi cabang Kimia Farma
- rating\_cabang : penilaian konsumen terhadap cabang Kimia Farma
- **customer\_name** : nama customer yang melakukan transaksi
- **product\_id**: kode product obat
- **product\_name**: nama obat
- actual\_price : harga obat
- **discount\_percentage**: persentase diskon yang diberikan pada obat

⊞	tabe	_analisis	Q Quer	у Оре	n in 🔻	+ Share	<b>С</b> ору	€	Snapshot	■ Dele	e <u></u> Ex	port
Sch	ema	Details	Preview	Table E	xplorer	Preview	Insights	Line	eage Dat	a Profile	Data Q	uality
Row	tra	nsaction_id	date	branch_id	branch_na	me	kota	6	provinsi	ra	ing_cabang	customer_name
1	TF	XY9780063	2023-09	37734	Kimia Farn	na - Apotek	Purwakarta		Jawa Barat		4.6	Omar Carney
2	TF	RX5596142	2021-07	66525	Kimia Farn	na - Apotek	Sibolga		Sumatera Utara	a	4.7	Emily Kelly
3	TF	X9584952	2021-10	59275	Kimia Farn	na - Apotek	Garut		Jawa Barat		4.6	Katie Flores MD
4	TF	XX2246416	2020-09	49520	Kimia Farma - Apotek		Subang Jawa Barat			4.4	Paul Wright	
5	TF	RX7851532	2022-04	55171	Kimia Farma - Apotek		Ambon Maluku			5.0	Amber Davidson	
6	TF	RX9076074	2022-12	12560	Kimia Farma - Apotek		Padang Siden	Padang Sidempuan Sumatera Utara		a	4.4	Joann Daniels
7	TF	XX7511418	2020-05	12802	Kimia Farma - Apotek		Garut Jawa Barat			4.1	Brandi Martin	
8	TF	XX3291498	2021-11	57026	Kimia Farma - Apotek		Pematangsiantar		Sumatera Utara	а	4.1	Jenny Miranda
9	TF	RX6938546	2021-06	47503	Kimia Farn	na - Apotek	Denpasar		Bali		4.1	Max Sutton
10	TF	RX9380202	2020-11	98676	Kimia Farr	na - Apotek	Malang		Jawa Timur		4.4	Michael Myers
		product_id product_name			_ actual_p	orice disco	unt_percentage _	persen	tase_gross_laba	nett_sale:	nett_profit	, rating_transaks
		KF172	Psycholeptics drug	gs, Hypnotic	2	100	0.15		0.1	1785.0		3.6
		KF172	Psycholeptics drug	gs, Hypnotic	2	2100	0.15		0.1	1785.0	178.5	3.4
		KF172	Psycholeptics drug	gs, Hypnotic	2	100	0.15		0.1	1785.0	178.5	3.5
		KF172	Psycholeptics drug	gs, Hypnotic	2	100	0.15		0.1	1785.0	178.5	3.8
		KF172	Psycholeptics drug	gs, Hypnotic	2	100	0.15		0.1	1785.0	178.5	3.8
		KF172	Psycholeptics drug	gs, Hypnotic	2	100	0.15		0.1	1785.0	178.5	4.7

2100

2100

2100

0.15

KF172

KF172

KF172

Psycholeptics drugs, Hypnotic...

Psycholeptics drugs, Hypnotic...

Psycholeptics drugs, Hypnotic... Psycholeptics drugs, Hypnotic...



178.5

3.9

#### 2. Tabel Analisa

- persentase\_gross\_laba : persentase laba yang seharusnya diterima dari obat dengan ketentuan sebagai berikut:
  - Harga <= Rp50.000 -> laba 10%
  - Harga > Rp50.000 100.000 -> laba 15%
  - Harga > Rp100.000 300.000 -> laba 20%
  - Harga > Rp300.000 500.000 -> laba 25%
  - Harga > Rp500.000 -> laba 30%
- nett\_sales : harga setelah diskon
- nett\_profit : keuntungan yang diperoleh Kimia
  Farma
- rating\_transaksi : penilaian konsumen terhadap transaksi yang dilakukan

<b>⊞</b> ta	bel_analisis	Q Query	y Oper	n in * +2 5	Share	Сору	€	Snapshot	■ De	elete 🗘 l	Export
Schen	na Details	Preview	Table E	xplorer Previe	ew	Insights	Line	eage Dat	a Profi	ile Data	Quality
Row	transaction_id	date	branch_id /	branch_name	6	kota	6	provinsi	6	rating_cabang	customer_name
1	TRX9780063	2023-09	37734	Kimia Farma - Ap	ootek	Purwakarta		Jawa Barat		4.6	Omar Carney
2	TRX5596142	2021-07	66525	Kimia Farma - Ap	ootek	Sibolga		Sumatera Utara	a .	4.7	Emily Kelly
3	TRX9584952	2021-10	59275	Kimia Farma - Ap	ootek	Garut		Jawa Barat		4.6	Katie Flores MD
4	TRX2246416	2020-09	49520	Kimia Farma - Ap	ootek	Subang		Jawa Barat		4.4	Paul Wright
5	TRX7851532	2022-04	55171	Kimia Farma - Ap	ootek	Ambon		Maluku		5.0	Amber Davidson
6	TRX9076074	2022-12	12560	Kimia Farma - Apotek		Padang Siden	empuan Sumatera Utara		9	4.4	Joann Daniels
7	TRX7511418	2020-05	12802	Kimia Farma - Apotek		Garut	Garut Jawa Barat			4.1	Brandi Martin
8	TRX3291498	2021-11	57026	Kimia Farma - Apotek		Pematangsiar	atangsiantar Sumatera Utara		9	4.1	Jenny Miranda
9	TRX6938546	2021-06	47503	Kimia Farma - Ap	Kimia Farma - Apotek		Denpasar Bali		Bali		Max Sutton
10	TRX9380202	2020-11	98676	Kimia Farma - Apotek		Malang		Jawa Timur		4.4	Michael Myers
	product_id /	product_name		actual_price	discou	nt_percentage	persen	tase_gross_laba	nett_s	6	4
	KF172	Psycholeptics drug	0.00	2100		0.15	0.15			B5.0 178	
	KF172	Psycholeptics drug:	s, Hypnotic	2100	0.15		0.1		178	85.0 178	3.5
	KF172	Psycholeptics drugs	s, Hypnotic	2100	0.15	0.15		0.1	178	85.0 178	3.5
	KF172	Psycholeptics drug	Psycholeptics drugs, Hypnotic		0.15		0.1		178	85.0 178	3.5 3.8
	KF172	Psycholeptics drug	s, Hypnotic	2100	0.15		0.15 0.1		178	1785.0 178.5	3.5
	KF172	Psycholeptics drugs	s, Hypnotic	2100		0.15		0.1	178	85.0 178	3.5 4.7
	KF172	Psycholeptics drug	s, Hypnotic	2100		0.15		0.1	178	85.0 178	3.5 3.1
	KF172	Psycholeptics drugs	s, Hypnotic	2100		0.15		0.1	178	85.0 178	3.5 3.5

2100

0.15

KF172

Psycholeptics drugs, Hypnotic... Psycholeptics drugs. Hypnotic...



## 3. BigQuery Syntax

```
CREATE TABLE `kimia farma.tabel analisis` AS
SELECT t.transaction_id, t.date, t.branch_id,
   b.branch name, b.kota, b.provinsi, b.rating AS rating cabang,
   t.customer_name, t.product_id, p.product_name,
   p.price AS actual_price, t.discount_percentage,
   -- Membagi persentase gross laba berdasarkan besar p.price
   CASE
     WHEN p.price <= 50000 THEN 0.1
     WHEN p.price <= 100000 THEN 0.15
     WHEN p.price <= 300000 THEN 0.2
     WHEN p.price <= 500000 THEN 0.25
     ELSE 0.3
   END AS persentase gross laba,
   -- Menghitung nett_sales
   p.price * (1 - t.discount percentage) AS nett sales,
   -- Menghitung nett_profit
   p.price * (1 - t.discount percentage) *
   CASE
     WHEN p.price <= 50000 THEN 0.1
     WHEN p.price <= 100000 THEN 0.15
     WHEN p.price <= 300000 THEN 0.2
     WHEN p.price <= 500000 THEN 0.25
     ELSE 0.3
   END AS nett_profit,
   t.rating AS rating_transaksi
FROM `kimia_farma.kf_final_transaction` t
JOIN `kimia farma.kf kantor cabang` b
       ON t.branch_id = b.branch_id -- Menggabungkan tabel kf_final_transaction (dengan alias t) dan kf_kantor_cabang (dengan alias b)
JOIN 'kimia_farma.kf_product' p
       ON t.product id = p.product id -- Menggabungkan tabel dengan tabel kf product (dengan alias p)
```



#### 4. Dashboard Performance Analytics



Dashboard: https://lookerstudio.google.com/s/mQtb9B3gboc

# **Thank You**





