## Forest Lawn Texas, LLC

8601 Almeda Genoa Road Houston, TX 77075 713-991-2313 Fax: 713-991-7253

<u>Cemetery Etiquette:</u> To respect the memories of loved ones & to protect the privacy & safety of our families & guests, all visitors are asked to follow these general guidelines:

- Cemetery hours 7 days a week 7am to 5pm
- Driving Speed 5 MPH
- <u>Do not walk on markers or their granite bases.</u> The grave is sacred ---a loved one's final resting place.
- Give other visitors peace & quiet to allow them to meditate, pray or just visit with their departed loved ones.
- <u>Turn off car radios</u> when on the grounds. Play music softly on a portable player at the grave you are visiting. Please be respectful of others visiting their loved ones.
- Refrain from loud discussions or boisterous behavior when on the grounds. Children require adult supervision.
- Light: **NO CANDLES or FIRES** of any kind (this includes BBQ pits). **SMOKING ON THE GROUNDS IS PROHIBITED.**
- Absolutely <u>NO ALCOHOL</u> & <u>NO FIREARMS</u> are allowed on the grounds.

Violations will be immediately reported to the Police.

- Items are not to be removed from graves, except by family members of the loved one or by authorized cemetery staff.
- Follow the Rules of the cemetery --- they protect you & your loved ones.
- **NO PETS**. Only service animals are allowed out of cars in the cemetery.
- Vandalizing a grave (including the marker of the grave) is a felony offense in the United States.
   Vandals will be prosecuted to the fullest extent of the law.

## **Grave Decorations:**

- Flower arrangements that are <u>no taller or wider than 18 inches</u> & are <u>inside the bronze marker vases.</u> Please keep all decorations to a minimal, excessive décor can become an issue for our lawn equipment to cut around your loved ones resting place.
  - \*\*Seasonal Decorations: Valentine's Day, Easter, Ramadan, Mother's Day, Memorial Day, Father's Day, Halloween, Veterans Day, Thanksgiving Day, Christmas Day. (Families may place holiday decorations on graves <u>7 days before</u> these holidays & must <u>remove</u> them no later than <u>7</u> days after the actual holiday.)
  - \*\*Special days' Decorations: May be placed on graves 2 days before & remain until 2 days after these days: Anniversaries, Birthdays, All Souls' Day.
- \*Cemetery Clean-Up: Park sweeps are made the first week of each month.
- **NOT ALLOWED:** We **do not allow** Shepherd Hooks, Rocks, Bricks around graves spaces, or benches, no fences, Solar Lights & Balloons in the cemetery.
- <u>Decorations</u> must be TASTEFUL & may not litter the grounds if blown by the wind or rained upon. The Following items are <u>NEVER ALLOWED</u>: Mylar/Helium Balloons; "Easter Grass"; Beer Cans/ Bottles; Glass of any kind. (For Example: Glass Containers, Vases or items like Glass Christmas balls, Glass or Porcelain Statues, & Glass Florist "Marbles").
- For any issue or work order needed please stop by our office during business hours to place a work order. All work orders will be handled accordingly and in a timely matter.

Forest Lawn Cemetery <u>cannot be liable</u> for the safety or return of EXPENSIVE/SENTIMENTAL ITEMS you leave on graves. FLC personnel *will remove* old flowers & seasonal/special decorations that are placed on graves before or after the stated dates or that do not conform to the specifications noted above. Forest Lawn reserves the right at its discretion & for any reason & at any time to remove any decorations it feels inappropriate, dangerous or that do not conform to its Rules & Regulations. FLC may assess the owner of a space any costs related to removing inappropriate decorations.

## **Additional Information:**

- Hoses & Water faucets are located throughout the cemetery. To prevent accidents, <u>please turn off water</u>
   \*rewind hoses after you use them.
- Forest Lawn Cemetery personnel will place flowers in vases that are above eye level in the mausoleum. (Please take the Flowers to the office).
- Forest Lawn Cemetery mows the grounds, edges around markers & blows off mown grass from the markers once a week to 10 days in the summer & every 10-14 days during the winter.
- Plantings on graves **MUST** be confined to planter boxes located in the granite ledgers.

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<u>Permanent Markers:</u> To preserve the park-like serenity of Forest Lawn, the cemetery installs only <u>Granite Benches</u> & <u>Flush Bronze markers set on Granite Bases.</u> FLC reserves the right to permit an upright marker or memorial in certain areas designated by the cemetery but in no case, shall this constitute a precedent to change this rule. Customers who purchased their interment spaces prior to 1956 and installed all granite markers before 1956 may continue to use those markers <u>only</u> on those spaces. The following are the specifications for markers allowed in Forest Lawn Cemetery:

- **Bronze Composition:** At least 87% copper and 5% tin with no more than 2-1/2% lead nor more than 5% zinc. (Exception: Markers provided by the U.S. Government for graves of Veterans).
- **Granite:** Finish: Polished on top; sawn sides (no slope); contain no words or designs. <u>Size:</u> Four inches thick or Six (6) inches thick for Ledgers; minimum two-inch border & maximum four-inch border around bronze.
- <u>Cut-Outs:</u> At the discretion of Forest Lawn Cemetery we will allow granite bases to have a small or large cut-out only if marker is purchased through Forest Lawn Cemetery. If purchasing memorial Outside of Forest Lawn Cemetery we will not allow granite bases to have any cut-outs for liability purposes, no exceptions.

Minimum and Maximum sizes for Markers and Granite Bases

Burial description	Minimum Size Marker	Maximum Size Marker	Comments
Adult – Single grave or Double interment (2 people in same space)	Bronze: 24 x 12 Granite: 28 x 16	Bronze: 32 x 72 x 6 Granite: 36 x 76 x 6 Ledger	2 individual names are  ONLY allowed on vertical bronzes 16W X 24L & up
Adult – Companion Marker (for two people in <b>side by side</b> burials)	Bronze: 36 x 10 Granite: 36 x 14	Bronze: 56 x 16 Granite: 60 x 20	If marking <b>each</b> grave separately, use "adultsingle grave" measurements.
Adult - Sections 9 & 11 & 12	Bronze: 24 x 12 Granite: 28 x 16	Bronze: 32 x 72 x 6 Granite: 36 x 76 x 6	

MARKER ORDERING SCHEDULE: Any and all changes to a marker must be requested & approved in writing by the purchaser **prior** to FLC ordering the marker. Forest Lawn Cemetery will order a marker <u>within 21 days</u> of

receiving the <u>final</u> approval from the family <u>and</u> the final payment on the marker. Changes after the order is made will incur additional costs.

MARKER INSTALLATION AND DELIVERY: Weather & Services permitting, Forest Lawn Cemetery installs markers no more than 15 business days (M-F) after they arrive at FLC. Markers are set ONLY on spaces that are completely paid for. Forest Lawn Cemetery will not install a companion marker on a single interment unless the family has purchased the upper interment right. Only Forest Lawn Cemetery personnel or dealers registered with Forest Lawn may install markers. All markers purchased from outside marker companies must be preapproved on the forms we provide. If Forest Lawn Cemetery is unable to install your burial marker by the aforementioned deadlines, Forest Lawn Cemetery will notify you in writing not later than the 5th day after the date by which your marker or monument is required to be set and inform you of the reason for the delay, and the date by which Forest Lawn Cemetery expects to be able to set your marker.

<u>LIABILITY FOR DAMAGE TO MARKERS</u>: Forest Lawn Cemetery is <u>not liable</u> for any damage to markers due to an Act of Mother Nature or Vandalism. At its discretion, FLC may assist a family to procure a discount for the repair of the marker.

OUTSIDE VENDOR MARKERS: Outside Vendors who sell our families markers must accept the liability and responsibility of ensuring the quality of the markers and of following up when there are issues and concerns. Forest Lawn Cemetery is not responsible for markers sold by outside vendors and will refer families with concerns back to the dealer, unless damaged by our lawn equipment. All markers sold by outside vendors must submit an application, to be approved by Forest Lawn's Memorial Department. FLC does NOT allow outside dealer benches due to liability reasons.