

# HIEN NGUYEN

Full Stack Software Engineer - \*US citizen

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## SKILLS

**Technical Skills:** Java, SpringBoot, JavaScript, React, Redux, HTML, CSS, Ruby, Ruby on Rails, MongoDB, Node.js, Express.js, MySQL, PostgreSQL, Webpack, jQuery, Git, Heroku, Restful APIs.

**Soft Skills:** Active Listening, Adaptability, Critical Thinking, Self-motivation, Problem Solving, Effective Communication, Attention to Detail, Conflict Management, Collaboration, Quick learner.

## EXPERIENCE

### SOFTWARE ENGINEER APPRENTICESHIP

Aug 2022 - Aug 2023

*Map Hash Labs | New York City*

- Successfully resolved complex technical issues, provided expert guidance in JavaScript, Git, DS&A, HTML/CSS, and conducted 1:1 sessions, achieving an exceptional 80% student success rate.
- Demonstrated coding expertise by conducting 200+ technical interviews and pair-programming sessions in JavaScript, Ruby, and Python.

### FRONTEND ENGINEER INTERNSHIP

Oct 2022 - Jan 2023

*Livestock City | Virginia*

- Leveraged the combined power of JavaScript, HTML, CSS, and Bootstrap on the auction function, resulting in a seamless user experience and increased user engagement by 30%.
- Implemented a user-friendly show page on the auction function, showcasing detailed animal information, including health records and bid history. This enhancement led to a 25% rise in successful bids.

### LEAD SERVER

Nov 2018 - Dec 2020

*Anh & Em Hospitality LLC | New York City*

- Demonstrates proactive leadership by taking initiative and providing guidance to the serving team. Effectively resolves conflicts and addresses challenges within the team to maintain a positive working environment.
- Actively seeks feedback from team members and customers, achieving a remarkable 30% increase in customer satisfaction scores by expertly multitasking in a fast-paced environment.

## PROJECTS

**Petworld** (Spring Boot, SpringSecurity, React, Redux, Rest APIs, Bootstrap, MySQL, CSS, Heroku) [live](#) | [github repo](#)

*Petworld, is a platform to help pet owners conveniently access pet care services.*

- Collaborated effectively in a team of 6 in a 24-hour hackathon, using Git workflow, created a robust Spring Boot application for building a scalable and efficient RESTful API.
- Implemented efficient state management using Redux Toolkit, enabling seamless communication between React components, and optimized the application's performance, resulting in a 20% reduction in load times.

**Homi** (React, Redux, Ruby on Rails, Javascript, PostgreSQL, HTML, CSS, Amazon S3, Heroku) [live](#) | [github repo](#)

*Homi, an Etsy.com clone, is an online e-commercial platform where artists and crafters can sell their goods.*

- Implemented a robust search feature on Homi, resulting in an impressive 50% reduction in search time for users.
- Leveraged the scalability and capacity of Amazon S3's data storage infrastructure on Homi, resulting in a remarkable 40% reduction in server load and a 35% decrease in latency.

## EDUCATION

Full Stack Certification, AppAcademy - *Highly selective program with a 3% acceptance rate*

Aug 2021 - Nov 2021

Bachelor of Arts, Education - HCMC University of Technology and Education

Sep 2009 - Jan 2014