Hien Nguyen

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SKILLS

JavaScript, React, Redux, HTML, CSS, Ruby, Ruby on Rails, Mongoose, MongoDB, Node.js, Express.js, SQL, SQLite3, PostgreSQL, Webpack, jQuery, Git, Heroku.

PROJECTS

Cat Academy (JavaScript, HTML, CSS, Canvas API, Webpack, PostgreSQL*)*   **live | github**

Interactive typing game, based on the 4 Degrees of Typer Shark Deluxe game

- Implemented HTML Canvas to dynamically render 2D shapes to create the visually compelling background and game character.
- Built custom game logic using the Async/Await pattern and Promises that manage the current state of play and give updates of current user scores.
- Generated random words using "random-words" package, kept tracking on player's scores to render more words and level up the game.

Homi | *(React, Redux, Ruby on Rails, Javascript, PostgreSQL, HTML, CSS, Webpack, Amazon S3, Heroku)*   **live | github**

Homi, an Esty.com clone, is an online e-commercial platform where independent artists and crafters can sell their goods.

- Designed a search feature that pulls results from the PostgreSQL database allowing users to filter by keyword.
- Incorporated Amazon S3's data storage infrastructure to upload and retrieve files, benefiting from its data scalability and capacity, resulting in improved page-load performance.
- Built a secure user authentication system, utilizing Bcrypt to hash and salt passwords, strengthening protection of user data.

Around the block *(React, Redux, JavaScript, MongoDB, Express.js, Node.js, HTML, CSS3, Heroku)*   **live | github**

Around the block*, a social-media app for seniors to find companies for their daily activities by joining and creating events.*

- Collaborated with team members using Git workflow and Slack to achieve features in a timely manner, while switching between both frontend and backend.
- Implemented two concurrent types of user authentication using JSON Web Token, MongoDB / Express, and React modal components.
- Implemented Voice-to-text API to facilitate users for a more convenient experience navigating in the app.

EXPERIENCE

Food and Beverage Server

Com Tam Ninh Kieu Restaurant   Nov 2018 - Dec 2020

- Provided assistance and direction to 100,000 guests at Com Tam Ninh Kieu Restaurant.
- Provided food and beverage services to 10 tables at once in a quick and efficient manner, accurately memorized all orders without taking notes.
- Worked within a team environment, assisted manager in daily operations dealing with customer complaints, creating alternative solutions and problem-solving to maximize the customer satisfaction as needed.

Customer service Representative

Suzuki Sai Gon Ngoi Sao JSC   Nov 2013 - June 2016

- Followed up with customers regarding maintenance scheduled and after-sales service for 30,000 customers.
- Identified, and resolved customer requests, complaints, and issues thoroughly to establish customer satisfaction.

EDUCATION

AppAcademy - *Highly selective web development program with a 3% acceptance rate*   2021
Ho Chi Minh City University of Technology and Education - *BS Education*   2009 - 2014