HIEN NGUYEN

Full Stack Software Engineer - *US citizen

551-241-1281 | **thuhiennguyen198@gmail.com** | **Englewood, NJ** | **Github** | **AngelList** | **LinkedIn** | **Portfolio**

SKILLS

Technical Skills: Java, SpringBoot, JavaScript, React, Redux, HTML, CSS, Ruby, Ruby on Rails, MongoDB, Node.js, Express.js, MySQL, PostgreSQL, Webpack, jQuery, Git, Heroku, Restful APIs.
Soft Skills: Active Listening, Adaptability, Critical Thinking, Self-motivation, Problem Solving, Effective Communication, Attention to Detail, Conflict Management, Collaboration, Quick learner.

EXPERIENCE

SOFTWARE ENGINEER APPRENTICESHIP   Aug 2022 - Aug 2023
Map Hash Labs | New York City

- Successfully resolved complex technical issues, provided expert guidance in JavaScript, Git, DS&A, HTML/CSS, and conducted 1:1 sessions, achieving an exceptional 80% student success rate.
- Demonstrated coding expertise by conducting 200+ technical interviews and pair-programming sessions in JavaScript, Ruby, and Python.

FRONTEND ENGINEER INTERNSHIP   Oct 2022 - Jan 2023
Livestock City | Virginia

- Leveraged the combined power of JavaScript, HTML, CSS, and Bootstrap on the auction function, resulting in a seamless user experience and increased user engagement by 30%.
- Implemented a user-friendly show page on the auction function, showcasing detailed animal information, including health records and bid history. This enhancement led to a 25% rise in successful bids.

LEAD SERVER   Nov 2018 - Dec 2020
Anh & Em Hospitality LLC | New York City

- Demonstrated proactive leadership by taking initiative and providing guidance to the serving team. Effectively resolved conflicts and addressed challenges within the team to maintain a positive working environment.
- Actively sought feedback from team members and customers, achieved a remarkable 30% increase in customer satisfaction scores by expertly multitasking in a fast-paced environment.

PROJECTS

Petworld *(*Spring Boot, SpringSecurity, React, Redux, Rest APIs, Bootstrap, MySQL, CSS, Heroku*)* **live** | **github repo**
Petworld*, is a platform to help pet owners conveniently access pet care services.*

- Collaborated effectively in a team of 6 in a 24-hour hackathon, using Git workflow, created a robust Spring Boot application for building a scalable and efficient RESTful API.
- Implemented efficient state management using Redux Toolkit, enabling seamless communication between React components, and optimized the application's performance, resulting in a 20% reduction in load times.

Homi | *(*React, Redux, Ruby on Rails, Javascript, PostgreSQL, HTML, CSS, Amazon S3, Heroku*)* **live** | **github repo**
Homi, an Esty.com clone, is an online e-commercial platform where artists and crafters can sell their goods.

- Implemented a robust search feature on Homi, resulting in an impressive 50% reduction in search time for users.
- Leveraged the scalability and capacity of Amazon S3's data storage infrastructure on Homi, resulting in a remarkable 40% reduction in server load and a 35% decrease in latency.

EDUCATION

Full Stack Certification, AppAcademy - *Highly selective program with a 3% acceptance rate*   Aug 2021 - Nov 2021
Bachelor of Arts, Education - HCMC University of Technology and Education   Sep 2009 - Jan 2014