

A2Z HOME SERVICE

ABSTRACT

A2Z Home service is an online website for the customers who need services like maintenance service, repair service, cleaning service and service providers who perform home services. It contains admin section, user (customer, service provider) section, company and delivery boy. Services providers are from admin section while customers go through the site and make booking if they want. Online shopping is included in this site.

The system includes 5 users. They are:

Admin:

- Approve or reject the request of service providers
- Manage customer profile
- Manage service provider profile
- View feedback provided by customer
- Add, update and view service
- Approve or reject product sell by companies
- Add delivery boys
- Send the details of product purchased by customer to delivery boy.

Customer:

Customers can register and logging into his/her own account. Operations Including in these modules are.

- View services and book the required service
- View and update their profile
- Give feedback for the received service
- Purchase items and add to cart

Service provider:

Service provider can register and logging into his/her own account .Operations

Including in these modules are

- Provide the service for the customer who apply for the service
- Track the details of customer
- View customers feedback
- View and update their profile

Company:

- They can add products

Delivery boy:

Delivery boy can logging into account. They can deliver the product for customers. They can obtain the details of customers from admin.