# TEAM 61 – Web Development Team Assignment

# Meeting Discussion and Research Summary

#### Attendees:

- 1. Chi Zhang
- 2. Ross Holland
- 3. Fiona Dam
- 4. Fahad Khalid
- 5. Magomed Timarsuev

#### Meeting 1 – 18/05/2020

#### Topics:

- 1. Purpose of the web site for the stakeholders?
- 2. What is the target demography for this site?
- 3. What the potential customers might be looking for on this site?

#### Discussion:

We all agreed that stakeholder in business usually means an investor and investors are interested in increasing returns on their investment. ROI is affected by earnings, so logically we presumed that theme park shareholders ask for the web site to increase the revenue of their business by raising the number of attendants. There also was an alternative point of view that we can look at our target audience as stakeholders (albeit a secondary one), as they interested in a theme park to satisfy their needs. So, by creating an environment that helps them to spend their free time the best, we can expect that our business will flourish, so in this sense, we can say that result will please both parties. Taking all into consideration, we concluded that stakeholders such as the park operators would want and benefit from a website as it will:

- Increase Return on investment by –
- Extending the advertising reach of the park to a greater number of potential customers.
- Spike interest in the park and the entertainment that can be gained behind its gates
- Convert this interest to profit by selling tickets online in an efficient, effortless way.
- Up sell customers on things such as multi day packages, travel and hotel packages, line fast track tickets for specific rides and the sale merchandise.

We checked the academic definitions of the theme park and decided to treat it as an entertainment area that combines different activities with a single or multiple theme that might tie together. So, we can say that <u>anyone looking for entertainment or drawn to the theme of our theme park</u> is a potential client. Discussing the statement that theme parks are child-oriented business, we agree that it is somewhat true, but after all, the target demography is not age-restricted in any way. We reviewed a few common scenarios of our potential clients:

- A family couple that plans to visit a theme park to have a fun time with their children.
- Birthday parties.
- School Educational Entertainment trips.
- A group of young people who want to socialize in an enjoyable environment.
- A more mature audience who are looking for some hardcore rides.

This discussion we also started analyzing different scenarios, but in the end were able to narrow them all down to 2 main groups:

- a) People who is musing over the possible visit of a theme park, but not decided yet. They accumulate the information to make their decision and maybe pick their destination place. In this case, the web site is a good place to start to create an impression of the theme park. People from this group might be checking for photos and other visual media to have a better understanding of a place and looking for feedback from other people to solidify the proof that this theme park is worth it. In this scenario, the web site serves as a showcase, catching the attention of a visitor and luring him to try this theme park to enjoy everything that it provides.
- b) People who already decided to come to our theme park and just visit the web site to better plan their vacation. They might be checking for <u>additional</u> information about rides and services provided in the park, looking for a <u>plan of the area and its opening times</u>, trying to book <u>tickets</u> beforehand through online services, etc. In other words, they are <u>doing all they can to prepare</u> the most pleasant vacation in advance, and in this case, the web site serves as an online information/ticket booth.

#### Meeting 2 - 22/05/2020

#### Topics:

- 1. Research 5 theme park web sites.
- 2. What types of information are on these web sites?
- 3. How structures of these sites help to find this information?

#### Discussion:

During our meeting we discussed the following websites:

- https://www.sixflags.com/darienlake
- https://www.disneylandparis.com/en-us/maps/
- https://arenaspace.ru/
- https://nsk.galileopark.ru/
- https://www.rim-park.ru/
- https://www.ferrariworldabudhabi.com/

We discussed many aspects of all the websites such as:

- What information they contain
- How the structure leant itself to finding this information
- The feelings the design of the website evoked and why.
- We discussed what aspects of these site were successful or unsuccessful

We found that the websites most commonly contained this information and these features:

- The ability to buy Tickets or extra packages
- Opening and closing times
- What Rides and attractions to look forward to.
- Some sort of member/ email sign up
- A Gallery of images.
- Reviews from past visitors

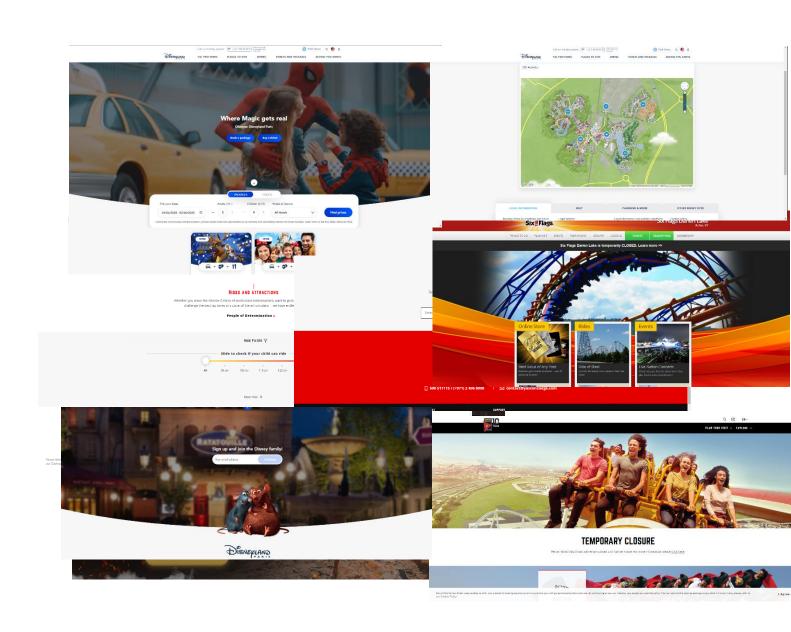
The structure used by the websites was similar:

All analyzed web sites contain a lot of <u>colorful visuals: videos</u> of best rides, <u>bright pictures</u> of people enjoying their time in the theme park, wide <u>panoramic shots</u> that give a good understanding how the area looks like of the visitor <u>from the start</u> and create an incentive to go to the tickets system. The most successful websites such as the Disney and Ferrari sites use White space to allow the users eyes to follow the most important information – the navigation of these sites were also well done in the way that it was easy to find what you were looking for without much effort – this is in contrast to the six flags site which feel a bit cluttered and long winded to get where you want to.

If the visitor did not immediately click on the call to action then the next thing to greet them was some sort of simple paragraph selling the idea of the theme park followed by visuals and reviews from past visitors ,These aspects helped to create a feeling of happiness and the desire to visit the parks . Often this was followed by possible a link to a page containing a map and list of attractions. Bright and modern colours with distinct art styles helped often get the message across.

The main idea behind the structure follows the simple pattern. First, create an interest, second, solidify the good impression and make you want to visit the theme park, and, after that, finish with helpful information (prices, additional services, location, and contact information) that will help you to plan attendance if web site successfully swayed you the right way. A good structure makes you ask questions and answers them right away - creating a smooth and pleasant experience with the park before you even visit it.

# RANDOM SCREEN SHOTS OF ASPECTS WE WERE LOOKING AT:





#### **IMPORTANT**

MAGIC GRADUATE

DISCOUNTS

Use to unforgettably eclebrate the end of eclebrate the end of eclebrate or elementary school? Spend your holiday in Gallieo's Wonderland Park!

Take part in a real graduation

HAPPY BIRTHDAY TICKET AS A GIFT!

In "Galileo Wonderland Park" a birthday ticket is free! THE TICKET IS FREE ON WEDDING DAY!

Newlyweds, bitterly! On Wedding Day, we give newlyweds tickets to the Galileo Wonderland Park

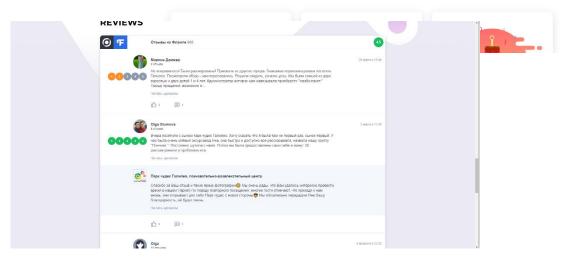






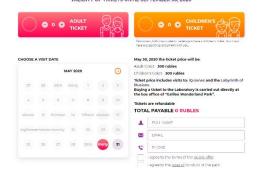


#### **SERVICES**



PLAN A VISIT TO THE PARK IN ADVANCE AND GET AN OPEN DATE TICKET AT FAVORABLE PRICESOO-RUB 300 RUB.

VALIDITY OF TICKETS UNTIL SEPTEMBER 30, 2020







We will pick you up from a convenient stop in Gelendzhik,

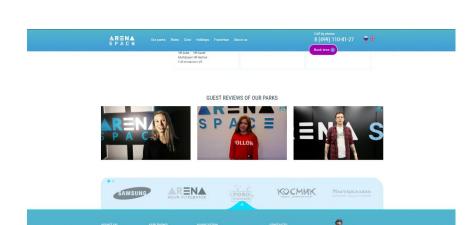
#### FREE DELIVERY TO THE PARK AND TAKE BACK

Park buses drive through the city and return every hour.

Park address; Gelendzhik, Sukhumi highway 4 km











### Meeting 3 - 25/05/2020

# **Topics:**

- 1. What will be the theme of our theme park?
- 2. What types of attractions will it have?
- 3. What kind of visitors we do expect?
- 4. What other services will be provided?
- 5. What other information people may be looking on our site?

#### **Discussion:**

After short discussion we agreed to make the web site for the <u>park themed around the</u> <u>colonization of different planets</u>. There are many scenarios for this park as we can select a different planet type and different kind of aesthetic, but we decided to mix them all.

This theme park can contain <u>all traditional attractions and rides</u> (roller coasters, slides, pendulums, bumper cars, etc.) albeit, they all will be <u>stylized and themed accordingly</u>. Also, we can add <u>modern digital entertainment and virtual reality sets</u> to emphasize the "sci-fi" theme.

As we decided at first meeting - <u>our theme park will try to attract almost every demographic group</u>, as our sci-fi theme is relatable, can be enjoyed by virtually anyone, allow for interesting different specific scenarios (underground base, utopian or dystopian style future colony, an alien planet with extraterrestrial life forms, etc.). Some parts can be more <u>kids</u> friendly; others can be themed around more mature content and contain a lot of Easter eggs and references to popular movies (Star Wars, Star Trek, Battlestar Galactica, etc.) or video games (StarCraft, Warhammer 40k, etc.), something more relatable to the more mature audience.

We also want our theme park to include other activities that can create a good atmosphere and help to get in the mood. Besides standard recreational facilities, the theme park must provide a wide range of supporting facilities - <a href="https://example.com/hotels

Besides standard information about the theme park, available rides and services it provides we can add information for people who looking for collaboration and partnership i.e. <u>b2b information</u>.

#### In Summary our website should contain the following content:

- Images/ videos that depict the fun times and memories that are to be had behind our gates
- Artwork that relates to the theme of our websites such as stars, planets, rockets and more intertwined with rides and other amusements.
- A system to buy tickets and additional packages in an easy way
- A list of all the rides, restaurants and misc. features found in the park These could be presented in an interactive map. It may also be worthwhile to show

additional information like restaurant pricing or ride height and age limitations and minimums so visitors can plan their day.

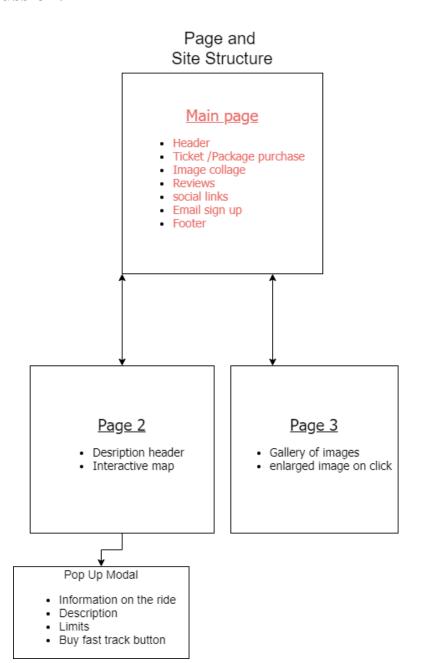
- · Open and closing times
- A review area linking to social media pages and comments
- A sign-up form for email capture which will allow us to market directly to interested customers with deals and events

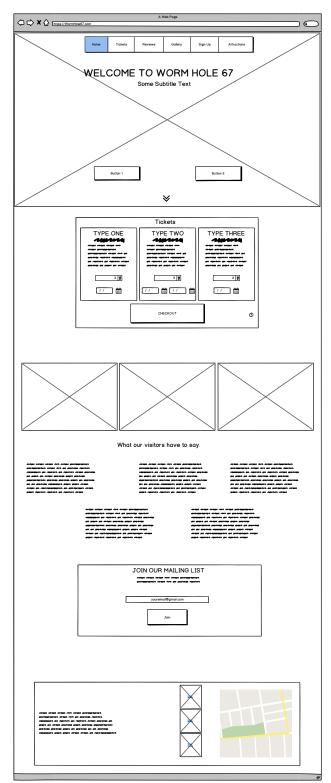
# Meeting 4 - 27/05/2020

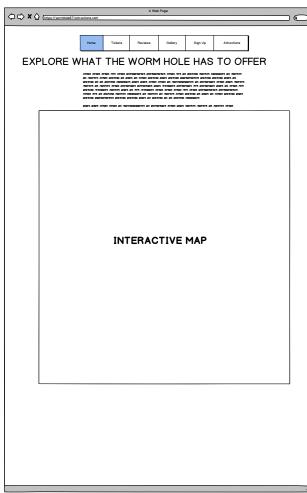
## **Topics:**

- 1. Create a structure for the 3 web pages of the site (Desktop and Mobile Versions).
- 2. What info will be on every page?
- 3. How do we present content?
- 4. What and where will be semantic parts?

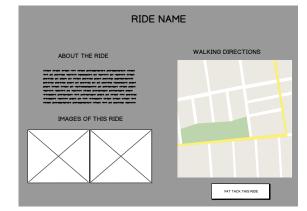
#### **Discussion:**

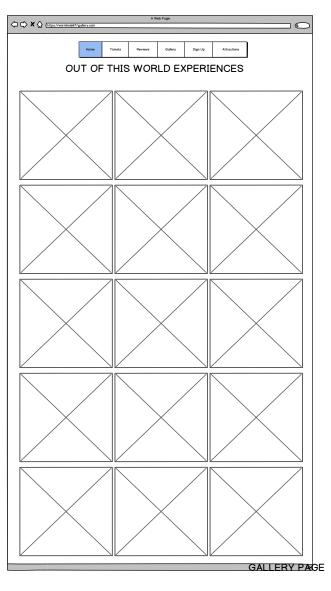


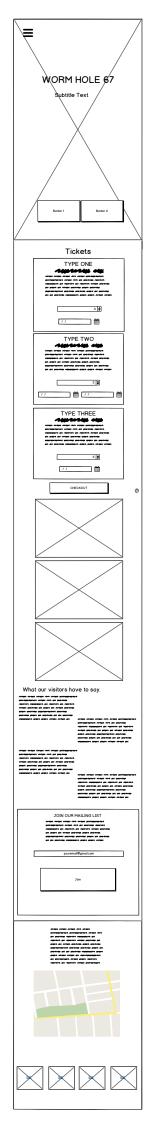




MODAL POP UP FOR DESKTOP









MODAL POP UP FOR MOBILE



