CHICAGO, IL
(872) 356 - 1107
MICHELLEMDIDIER@GMAIL.COM

MICHELLE DIDIER

TECHNICAL SKILLS

Strong: HTML, CSS, jQuery, JavaScript, AJAX, Node.js/Express, Git, Bootstrap, Materialize

Experienced: MySQL/SQL, MongoDB, Handlebars.js, React.js, GreenSock, Photoshop/Illustrator

APPLICATIONS DEVELOPED

Plaudit! - *Front End Developer*   **LIVE** | **GITHUB**

- Plaudit! is a workplace application that focuses on encouraging a supportive and uplifting work environment through positive peer feedback and recognition.
- Served as UI/UX designer and front-end developer in our team of five to manage the overall design and layout of website
- Utilized GreenSock for animations, Materialize for responsive layout/forms/modal, Handlebars.js for templating/displaying data and HTML/CSS/jQuery to create a custom design. Created Plaudit! badges using Adobe Illustrator.

Rainbow Scraper - *Full Stack Developer*   **LIVE** | **GITHUB**

- This full-stack app scrapes the web for rainbow-colored clothing and accessories. Visitors can add/delete comments and save items to a favorites page.
- Developed using HTML/CSS/jQuery, AJAX, Node.js, Express, MongoDB, Handlebars.js and, Materialize.

Between You & Me - *Front End Developer*   **LIVE** | **GITHUB**

- An easy to use, mobile-friendly app that lets friends find places they want to go in just a few clicks.
- Served as UI/UX designer and front-end developer on a team of four to manage the overall design and layout of website.
- Utilized Bootstrap for responsive layout/forms/modals, jQuery for the mobile sliding navigation, Snazzy Maps to customize the Google Maps theme and HTML/CSS/jQuery to create a custom design.

PROFESSIONAL EXPERIENCE

Allstate Insurance Company, Northbrook, IL - *Pricing Technician Consultant*   2015 - Present
Previous Titles: *Pricing Technician Analyst, Sr. Pricing Technician Analyst*

- Technician Lead responsible for training new hires, delegating and reviewing deliverables for more than 60 pricing/product projects annually.
- Responsible for project management on pricing, compliance and product initiatives, facilitating work across various disciplines (Actuarial/Underwriting/Technical/Legal/Product).
- Recognized by management and peers for contributions on the successful implementation of a complex pricing pilot project. Over course of a year, met daily with developers and business stakeholders to draft system requirements, troubleshoot issues and perform system testing. Created the required documentation needed to obtain approval from the state's Department of Insurance. Developed and documented new processes to aid the Technician team during subsequent rollouts.

Allstate Insurance Company, Northbrook, IL - *Sr. Agency Support Representative*   2013 - 2015
Previous Title: *Agency Support Representative*

- Trained new hires, resolved escalated complaints, independently managed inboxes for agent compensation and billing inquiries

Color Me Mine, Glenview, IL - *Assistant Manager*   2012 - 2013

- Responsible for training new staff, creating custom designs for special orders, managing inventory and kiln firing schedule

EDUCATION

Northwestern University — *Certificate, Coding Boot Camp*   2017
Michigan State University — *Post-Baccalaureate, Ceramics*   2011-2012
Carthage College — *Bachelor of Arts, Studio Art | Minor, Art History | Academic Award Recipient*   2007-2011

PERSONAL

Avid baker, currently pursuing perfecting the macaron. World traveller and lover of all foods. Multimedia artist.