

Eshan Kalp Trivedi
11, Vallabh Niwas,
Malviya Road,
Vile Parle (E),
Mumbai - 400057.
29th Jan, 2022.

Manager (Asia Pacific)
Blue Airlines.
Finance Building,
Santacruz Airport,
Santacruz (W),
Mumbai - 400054.

Dear Sir,

My luggage was badly damaged during a recent flight on your airline and I have been unable to obtain a proper compensation.

On 25th Jan, I travelled from Mumbai to Delhi on Blue Airlines flight 720. In Delhi, while at the check out I arrived ~~a~~ to reclaim my baggage from the carousel at airport. My hard sided suitcase was dented on the top and the locks were broken. A camera and 2 SD cards along with it were missing. The damage was clearly not routine and was caused by a mid flight disturbance.

I tried to reach out to a blue airlines representative at Delhi ~~the~~ Airport, but the personalls.

were preoccupied helping other passengers.

Currently the value of the lost and damaged goods is ₹ 12,500/- . Please call me at phone number +91 9920742199 before Feb 5th with Confirmation. that my request is looked after. Otherwise legal action will be taken in 7 days.

Sincerely
Eshan Trivedi
Eshan Trivedi