

# MEET SHAH

312-776-4873

meetjshah97@gmail.com

Portfolio

LinkedIn

Github

## Experience

### Hazlnut LLC

Software Developer

Jul 2023 - Present

Jacksonville, Florida

- Designed a **multi-channel AI ordering platform** with **React** and **Node.js**, integrating a **smart voice assistant** with a **conversational chatbot** to automate phone and web orders, cutting manual workload by 65%.
- Developed a **low latency real-time voice pipeline** using Twilio, PlayHT, and Deepgram with custom utterance end detection and interruption handling, significantly reducing transcription errors in noisy call environments.
- Engineered a **Slack based NLP automation** workflow backed by **Redis caching** and recursive tool calling to apply menu and modifier changes, shortening configuration turnaround time by 40%.
- Orchestrated a **multi-agent reservation system** using **Python**, **LangGraph** and React dashboards, interfacing with POS systems to standardize reservation intake and reduce manual data entry by 55%.
- Implemented **evaluation and fine-tuning pipelines** that improved item and modifier recognition accuracy by 25%.
- Automated **Qdrant embedding workflows** enabling semantic search across thousands of menu items.
- Delivered **analytics dashboards** with **Next.js** and **Supabase** that surfaced routing KPIs, shift schedules and performance trends, improving contractor scheduling efficiency and visibility by 20%.
- Streamlined containerized services on **AWS ECS** with auto-scaling and health checks and engineered secure **REST APIs** for authentication and payments, increasing system reliability by 30%.

### CNS - Indiana University Bloomington

Jul 2022 - Dec 2022

Angular Developer

Bloomington, Indiana

- Built **data visualization dashboards** in Angular and Angular Material for biomedical datasets, helping researchers explore results faster and reducing analysis time by 30%.
- Improved **state management** with NGXS, increasing component reusability and UI responsiveness by 15%.

### Waaree Energies Ltd.

Nov 2020 - Jul 2021

Software Engineer

Mumbai, India

- Collaborated with cross-functional teams to test and implement **Java**, **Spring Boot** microservices deployed via **Docker**, improving system scalability and uptime by 15%.
- Developed **Python and Selenium automation** pipelines for large scale data extraction and reporting, reducing manual preparation time by 60%.

## Technical Skills

**Languages:** Python, TypeScript, JavaScript, Java, SQL

**Backend:** Node.js, Express.js, REST API Design, Microservices, Distributed Systems

**Frontend:** React, Redux, Angular, Component Architecture

**Databases:** PostgreSQL, MySQL, Redis, MongoDB, Qdrant

**Cloud/DevOps:** AWS ECS, Docker, Kubernetes, CI/CD, Git, Load Balancing, Caching

**AI/Automation:** LangChain, LangGraph, NLP Pipelines, Embeddings, Vector Search

## Education

### Indiana University Bloomington

Aug 2021 - May 2023

Master of Science, Computer Science (GPA: 3.8/4)

Bloomington, Indiana

### University of Mumbai

Aug 2017 - Oct 2020

Bachelor of Engineering, Electronics Engineering (CGPA: 8.89/10)

Mumbai, India

## Projects

### Weather Forecast Service | Microservice Architecture, Java Spring, Kubernetes, RabbitMQ

Jan 2023 - May 2023

- Designed a **microservice weather platform** for storm prediction, using Redis caching, S3, RabbitMQ and PostgreSQL to handle high volume forecast and alert data.
- Implemented **CI/CD pipelines** with Jenkins and Ansible and deployed Dockerized services to **Kubernetes clusters** supporting more than 10,000 concurrent requests with fault tolerance.