"Healthcare": [

"Doctor-Patient Consultation",

"Nurse Handoff Report (Nurse-Nurse)",

"Patient Appointment Scheduling Call (Admin-Patient)",

"Insurance Verification Call (Admin-Insurer)",

"Specialist Referral Discussion (Doctor-Doctor)",

"Interdisciplinary Care Team Meeting",

"Manager-Nurse Performance Review",

"Patient Support Line Call (Patient-Support Staff)",

"Treatment Plan Discussion (Doctor-Patient/Family)",

"HIPAA Compliance Audit Discussion"

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